

# PID CORRELATION TABLE

## (March 2001 to February 2002 Performance Report)

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<i>Resale Aggregate W/O UNE-P-POTS</i> .....	52
<i>Unbundled Loop Aggregate</i> .....	53
<i>LNP</i> .....	54
<i>UNE - P (POTS)</i> .....	55

**PO-2A-2 - Electronic Flow-through for LSRs received via IMA EDI (Percent)**

<i>Resale Aggregate W/O UNE-P-POTS</i> .....	52
<i>Unbundled Loop Aggregate</i> .....	53
<i>LNP</i> .....	54
<i>UNE - P (POTS)</i> .....	55

**PO-2B-1 - Electronic Flow-through - All Eligible LSRs recd via IMA GUI (Percent)**

<i>POTS Resale</i> .....	52
<i>Unbundled Loop Aggregate</i> .....	53
<i>LNP</i> .....	54
<i>UNE - P (POTS)</i> .....	55

**PO-2B-2 - Electronic Flow-through for All Eligible LSRs received via IMA EDI (Percent)**

<i>POTS Resale</i> .....	52
<i>Unbundled Loop Aggregate</i> .....	53
<i>LNP</i> .....	54
<i>UNE - P (POTS)</i> .....	55

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<i>LNP (PO-5B-1 (c))</i> .....	63

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<i>Business</i> .....	225
<i>Centrex</i> .....	236
<i>Centrex 21</i> .....	247
<i>PBX</i> .....	258
<i>Basic Rate ISDN</i> .....	271
<i>ISDN Primary</i> .....	294
<i>DS0</i> .....	303
<i>Qwest DSL</i> .....	284
<i>Unbundled Loop Analog</i> .....	108
<i>UNE - P (POTS)</i> .....	80
<i>UNE P (Centrex)</i> .....	91
<i>Line Sharing</i> .....	166

### OP-3B - Installation Commitments Met (Percent) - Dispatches outside MSAs

Residence .....	215
Business .....	226
Centrex .....	237
Centrex 21 .....	248
PBX .....	258
Basic Rate ISDN .....	272
ISDN Primary .....	295
DS0 .....	304
Qwest DSL .....	285
Unbundled Loop Analog .....	109
UNE - P (POTS) .....	81
UNE P (Centrex) .....	92
Line Sharing .....	167

### OP-3C - Installation Commitments Met (Percent) - No dispatches

Residence .....	216
Business .....	227
Centrex .....	238
Centrex 21 .....	249
PBX .....	260
Basic Rate ISDN .....	273
ISDN Primary .....	295
DS0 .....	304
Qwest DSL .....	285
Unbundled Loop Analog .....	110
UNE - P (POTS) .....	82
UNE P (Centrex) .....	93
Line Sharing .....	168

### OP-3D - Installation Commitments Met (Percent) - Interval Zone One

ISDN Primary .....	296
DS0 .....	305
DS1 .....	313
DS3 .....	320
Frame Relay .....	327
PBX .....	261
Basic Rate ISDN .....	274
LIS Trunk .....	25
UDIT DS1 .....	181
UDIT Above DS1 Level .....	188
Dark Fiber - IOF .....	195
Unbundled Loop Analog .....	110
Unbundled Loop - 2 Wire Non-Loaded .....	119
Unbundled Loop - 4 Wire Non-Loaded .....	127
Unbundled Loop - DS1 Capable .....	134
Unbundled Loop ISDN Capable .....	141
Unbundled Loop - ADSL Qualified .....	149
Unbundled Loop - DS3 Capable .....	156
Qwest DSL .....	286
E911 .....	199
Enhanced Extended Loops (EELs) .....	102
Unbundled Loop Conditioned .....	165
Dark Fiber - Loop .....	n/a

### OP-3E - Installation Commitments Met (Percent) - Interval Zone Two

ISDN Primary .....	297
DS0 .....	306
DS1 .....	314
DS3 .....	321
Frame Relay .....	328
PBX .....	262
Basic Rate ISDN .....	275
LIS Trunk .....	26
UDIT DS1 .....	182
UDIT Above DS1 Level .....	189
Unbundled Loop Analog .....	111
Unbundled Loop - 2 Wire Non-Loaded .....	120
Unbundled Loop - 4 Wire Non-Loaded .....	128
Unbundled Loop - DS1 Capable .....	135

<i>Unbundled Loop ISDN Capable</i> .....	142
<i>Unbundled Loop - ADSL Qualified</i> .....	150
<i>Unbundled Loop - DS3 Capable</i> .....	157
<i>Qwest DSL</i> .....	287
<i>Dark Fiber - Loop</i> .....	179
<i>E911</i> .....	199
<i>Unbundled Loop Conditioned</i> .....	165
<i>Enhanced Extended Loops (EELs)</i> .....	102

**OP-4A - Installation Interval (Average Days) - Dispatches within MSAs**

<i>Residence</i> .....	214
<i>Business</i> .....	225
<i>Centrex</i> .....	236
<i>Centrex 21</i> .....	247
<i>PBX</i> .....	258
<i>Basic Rate ISDN</i> .....	271
<i>ISDN Primary</i> .....	294
<i>DS0</i> .....	303
<i>Qwest DSL</i> .....	284
<i>Unbundled Loop Analog</i> .....	108
<i>UNE - P (POTS)</i> .....	80
<i>UNE P (Centrex)</i> .....	91
<i>Line Sharing</i> .....	166

**OP-4B - Installation Interval (Average Days) - Dispatches outside MSAs**

<i>Residence</i> .....	215
<i>Business</i> .....	226
<i>Centrex</i> .....	237
<i>Centrex 21</i> .....	248
<i>PBX</i> .....	259
<i>Basic Rate ISDN</i> .....	272
<i>ISDN Primary</i> .....	295
<i>DS0</i> .....	304
<i>Qwest DSL</i> .....	285
<i>Unbundled Loop Analog</i> .....	109
<i>UNE - P (POTS)</i> .....	81
<i>UNE P (Centrex)</i> .....	92
<i>Line Sharing</i> .....	167

**OP-4C - Installation Interval (Average Days) - No dispatches**

<i>Residence</i> .....	216
<i>Business</i> .....	227
<i>Centrex</i> .....	238
<i>Centrex 21</i> .....	249
<i>PBX</i> .....	260
<i>Basic Rate ISDN</i> .....	273
<i>ISDN Primary</i> .....	295
<i>DS0</i> .....	305
<i>Qwest DSL</i> .....	286
<i>Unbundled Loop Analog</i> .....	110
<i>UNE - P (POTS)</i> .....	82
<i>UNE P (Centrex)</i> .....	93
<i>Line Sharing</i> .....	168

**OP-4D - Installation Interval (Average Days) - Interval Zone One**

<i>ISDN Primary</i> .....	296
<i>DS0</i> .....	306
<i>DS1</i> .....	313
<i>DS3</i> .....	320
<i>Frame Relay</i> .....	327
<i>PBX</i> .....	261
<i>Basic Rate ISDN</i> .....	274
<i>LIS Trunk</i> .....	25
<i>UDIT DS1</i> .....	181
<i>UDIT Above DS1 Level</i> .....	188
<i>Dark Fiber - IOF</i> .....	195
<i>Unbundled Loop Analog</i> .....	110
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	119
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	127
<i>Unbundled Loop - DS1 Capable</i> .....	134

<i>Unbundled Loop ISDN Capable</i> .....	141
<i>Unbundled Loop - ADSL Qualified</i> .....	149
<i>Unbundled Loop - DS3 Capable</i> .....	156
<i>Qwest DSL</i> .....	287
<i>E911</i> .....	199
<i>Enhanced Extended Loops (EELs)</i> .....	102
<i>Unbundled Loop Conditioned</i> .....	165
<i>Dark Fiber – Loop</i> .....	n/a

#### OP-4E - Installation Interval (Average Days) - Interval Zone Two

<i>ISDN Primary</i> .....	297
<i>DS0</i> .....	307
<i>DS1</i> .....	314
<i>DS3</i> .....	321
<i>Frame Relay</i> .....	328
<i>PBX</i> .....	262
<i>Basic Rate ISDN</i> .....	275
<i>LIS Trunk</i> .....	26
<i>UDIT DS1</i> .....	182
<i>UDIT Above DS1 Level</i> .....	189
<i>Unbundled Loop Analog</i> .....	111
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	120
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	128
<i>Unbundled Loop - DS1 Capable</i> .....	135
<i>Unbundled Loop ISDN Capable</i> .....	142
<i>Unbundled Loop - ADSL Qualified</i> .....	150
<i>Unbundled Loop - DS3 Capable</i> .....	157
<i>Qwest DSL</i> .....	288
<i>Dark Fiber – Loop</i> .....	179
<i>E911</i> .....	200
<i>Unbundled Loop Conditioned</i> .....	165
<i>Enhanced Extended Loops (EELs)</i> .....	102

#### OP-5 - New Service Installation Quality (Percent)

<i>Residence</i> .....	217
<i>Business</i> .....	228
<i>Centrex</i> .....	239
<i>Centrex 21</i> .....	250
<i>PBX</i> .....	261
<i>Basic Rate ISDN</i> .....	274
<i>Qwest DSL</i> .....	288
<i>UNE - P (POTS)</i> .....	83
<i>UNE P (Centrex)</i> .....	94
<i>ISDN Primary</i> .....	298
<i>DS0</i> .....	307
<i>DS1</i> .....	315
<i>DS3</i> .....	322
<i>Frame Relay</i> .....	329
<i>Line Sharing</i> .....	169
<i>UDIT DS1</i> .....	183
<i>UDIT Above DS1 Level</i> .....	190
<i>Unbundled Loop Analog</i> .....	112
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	121
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	129
<i>Unbundled Loop - DS1 Capable</i> .....	136
<i>Unbundled Loop ISDN Capable</i> .....	143
<i>Unbundled Loop - ADSL Qualified</i> .....	151
<i>Unbundled Loop - DS3 Capable</i> .....	158
<i>LIS Trunk</i> .....	26
<i>E911</i> .....	200
<i>Enhanced Extended Loops (EELs)</i> .....	104

#### OP-5\* - New Service Installation Quality (Percent)

<i>Residence</i> .....	217
<i>Business</i> .....	228
<i>Centrex</i> .....	239
<i>Centrex 21</i> .....	250
<i>PBX</i> .....	261
<i>Basic Rate ISDN</i> .....	274
<i>Qwest DSL</i> .....	289
<i>UNE - P (POTS)</i> .....	83

<i>UNE P (Centrex)</i> .....	94
<i>ISDN Primary</i> .....	298
<i>DS0</i> .....	308
<i>DS1</i> .....	315
<i>DS3</i> .....	322
<i>Frame Relay</i> .....	329
<i>Line Sharing</i> .....	169
<i>UDIT DS1</i> .....	183
<i>UDIT Above DS1 Level</i> .....	190
<i>Unbundled Loop Analog</i> .....	112
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	121
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	129
<i>Unbundled Loop - DS1 Capable</i> .....	136
<i>Unbundled Loop ISDN Capable</i> .....	143
<i>Unbundled Loop - ADSL Qualified</i> .....	151
<i>Unbundled Loop - DS3 Capable</i> .....	158
<i>LIS Trunk</i> .....	27
<i>E911</i> .....	200
<i>Enhanced Extended Loops (EELs)</i> .....	104

**OP-6A-1 - Delayed Days for Non-Facility Reasons (Average Days) - Dispatches within MSAs**

<i>Residence</i> .....	214
<i>Business</i> .....	225
<i>Centrex</i> .....	236
<i>Centrex 21</i> .....	247
<i>PBX</i> .....	258
<i>Basic Rate ISDN</i> .....	271
<i>ISDN Primary</i> .....	294
<i>DS0</i> .....	303
<i>Qwest DSL</i> .....	284
<i>Unbundled Loop Analog</i> .....	108
<i>UNE - P (POTS)</i> .....	80
<i>UNE P (Centrex)</i> .....	91
<i>Line Sharing</i> .....	166

**OP-6A-2 - Delayed Days for Non-Facility Reasons (Average Days) - Dispatches outside MSAs**

<i>Residence</i> .....	215
<i>Business</i> .....	226
<i>Centrex</i> .....	237
<i>Centrex 21</i> .....	248
<i>PBX</i> .....	259
<i>Basic Rate ISDN</i> .....	272
<i>ISDN Primary</i> .....	n/a
<i>DS0</i> .....	304
<i>Qwest DSL</i> .....	285
<i>Unbundled Loop Analog</i> .....	109
<i>UNE - P (POTS)</i> .....	81
<i>UNE P (Centrex)</i> .....	92
<i>Line Sharing</i> .....	167

**OP-6A-3 - Delayed Days for Non-Facility Reasons (Average Days) - No dispatches**

<i>Residence</i> .....	216
<i>Business</i> .....	227
<i>Centrex</i> .....	238
<i>Centrex 21</i> .....	249
<i>PBX</i> .....	260
<i>Basic Rate ISDN</i> .....	273
<i>ISDN Primary</i> .....	296
<i>DS0</i> .....	305
<i>Qwest DSL</i> .....	286
<i>Unbundled Loop Analog</i> .....	n/a
<i>UNE - P (POTS)</i> .....	82
<i>UNE P (Centrex)</i> .....	93
<i>Line Sharing</i> .....	168

**OP-6A-4 - Delayed Days for Non-Facility Reasons (Average Days) - Interval Zone One**

<i>ISDN Primary</i> .....	296
<i>DS0</i> .....	306
<i>DS1</i> .....	313
<i>DS3</i> .....	320

<i>Frame Relay</i> .....	327
<i>PBX</i> .....	262
<i>Basic Rate ISDN</i> .....	275
<i>LIS Trunk</i> .....	25
<i>UDIT DS1</i> .....	181
<i>UDIT Above DS1 Level</i> .....	188
<i>Unbundled Loop Analog</i> .....	111
<i>Dark Fiber - IOF</i> .....	n/a
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	119
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	127
<i>Unbundled Loop - DS1 Capable</i> .....	134
<i>Unbundled Loop ISDN Capable</i> .....	141
<i>Unbundled Loop - ADSL Qualified</i> .....	149
<i>Unbundled Loop - DS3 Capable</i> .....	156
<i>Qwest DSL</i> .....	287
<i>E911</i> .....	199
<i>Enhanced Extended Loops (EELs)</i> .....	103
<i>Dark Fiber -Loop</i> .....	n/a

**OP-6A-5 - Delayed Days for Non-Facility Reasons (Average Days) - Interval Zone Two**

<i>ISDN Primary</i> .....	297
<i>DS0</i> .....	307
<i>DS1</i> .....	314
<i>DS3</i> .....	321
<i>Frame Relay</i> .....	328
<i>PBX</i> .....	263
<i>Basic Rate ISDN</i> .....	276
<i>LIS Trunk</i> .....	26
<i>UDIT DS1</i> .....	182
<i>UDIT Above DS1 Level</i> .....	189
<i>Unbundled Loop Analog</i> .....	112
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	120
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	128
<i>Unbundled Loop - DS1 Capable</i> .....	135
<i>Unbundled Loop ISDN Capable</i> .....	142
<i>Unbundled Loop - ADSL Qualified</i> .....	150
<i>Unbundled Loop - DS3 Capable</i> .....	157
<i>Qwest DSL</i> .....	288
<i>E911</i> .....	200
<i>Enhanced Extended Loops (EELs)</i> .....	103

**OP-6B-1 - Delayed Days for Facility Reasons (Average Days) - Dispatches within MSAs**

<i>Residence</i> .....	214
<i>Business</i> .....	225
<i>Centrex</i> .....	236
<i>Centrex 21</i> .....	247
<i>PBX</i> .....	258
<i>Basic Rate ISDN</i> .....	271
<i>ISDN Primary</i> .....	294
<i>DS0</i> .....	303
<i>Qwest DSL</i> .....	284
<i>Unbundled Loop Analog</i> .....	108
<i>UNE - P (POTS)</i> .....	80
<i>UNE P (Centrex)</i> .....	91
<i>Line Sharing</i> .....	166

**OP-6B-2 - Delayed Days for Facility Reasons (Average Days) - Dispatches outside**

**MSAs**

<i>Residence</i> .....	215
<i>Business</i> .....	226
<i>Centrex</i> .....	237
<i>Centrex 21</i> .....	248
<i>PBX</i> .....	259
<i>Basic Rate ISDN</i> .....	272
<i>DS0</i> .....	n/a
<i>Unbundled Loop Analog</i> .....	109
<i>UNE - P (POTS)</i> .....	81
<i>UNE P (Centrex)</i> .....	92
<i>Line Sharing</i> .....	167



### OP-6B-3 - Delayed Days for Facility Reasons (Average Days) - No dispatches

Residence .....	216
Business .....	227
Centrex.....	238
Centrex 21 .....	249
PBX.....	260
Basic Rate ISDN .....	273
DS0.....	305
Qwest DSL .....	286
Unbundled Loop Analog .....	n/a
UNE - P (POTS) .....	82
UNE P (Centrex).....	93
Line Sharing .....	168

### OP-6B-4 - Delayed Days for Facility Reasons (Average Days) - Interval Zone One

ISDN Primary .....	297
DS0 .....	306
DS1 .....	313
DS3 .....	320
Frame Relay .....	327
PBX .....	262
Basic Rate ISDN .....	275
LIS Trunk .....	25
UDIT DS1 .....	181
UDIT Above DS1 Level .....	188
Dark Fiber – IOF .....	195
Unbundled Loop Analog .....	111
Unbundled Loop - 2 Wire Non-Loaded.....	119
Unbundled Loop - 4 Wire Non-Loaded .....	127
Unbundled Loop - DS1 Capable .....	134
Unbundled Loop ISDN Capable .....	141
Unbundled Loop - ADSL Qualified .....	149
Unbundled Loop - DS3 Capable .....	156
Qwest DSL .....	287
Enhanced Extended Loops (EELs) .....	103

### OP-6B-5 - Delayed Days for Facility Reasons (Average Days) - Interval Zone Two

ISDN Primary .....	298
DS0 .....	307
DS1 .....	314
DS3 .....	321
Frame Relay .....	328
PBX .....	263
Basic Rate ISDN .....	276
LIS Trunk .....	n/a
UDIT DS1 .....	182
UDIT Above DS1 Level .....	189
Unbundled Loop Analog .....	112
Unbundled Loop - 2 Wire Non-Loaded .....	120
Unbundled Loop - 4 Wire Non-Loaded .....	128
Unbundled Loop - DS1 Capable .....	135
Unbundled Loop ISDN Capable .....	142
Unbundled Loop - ADSL Qualified .....	150
Unbundled Loop - DS3 Capable .....	157
Qwest DSL .....	288
Enhanced Extended Loops (EELs).....	103

### OP-7 - Coordinated "Hot Cut" Interval (Hours:Minutes)

Unbundled Loop - Analog .....	163
Unbundled Loop Other .....	163

### OP-8 - Number Portability Timeliness (Percent)

Number Portability Timeliness (Percent) (OP-8 B) .....	211
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) .....	211

### OP-13 - Coordinated Cuts on Time (Percent)

Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) .....	163
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) .....	163
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) .....	164

<i>Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B )</i> .....	164
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**OP-15A - Interval for Pending Orders Delayed Past Due Date**

<i>Residence</i> .....	217
<i>Business</i> .....	228
<i>Centrex</i> .....	239
<i>Centrex 21</i> .....	250
<i>PBX</i> .....	263
<i>Basic Rate ISDN</i> .....	276
<i>UNE - P (POTS)</i> .....	83
<i>UNE P (Centrex)</i> .....	94
<i>Line Sharing</i> .....	170
<i>ISDN Primary</i> .....	298
<i>DS0</i> .....	308
<i>DS1</i> .....	315
<i>DS3</i> .....	322
<i>Frame Relay</i> .....	329
<i>LIS Trunk</i> .....	27
<i>UDIT DS1</i> .....	183
<i>UDIT Above DS1 Level</i> .....	190
<i>Unbundled Loop Analog</i> .....	113
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	121
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	129
<i>Unbundled Loop - DS1 Capable</i> .....	136
<i>Unbundled Loop ISDN Capable</i> .....	143
<i>Unbundled Loop - DS3 Capable</i> .....	158
<i>E911</i> .....	201
<i>Enhanced Extended Loops (EELs)</i> .....	104

**OP-15B - Count of Pending Orders Delayed for Facilities Reasons**

<i>Residence</i> .....	218
<i>Business</i> .....	229
<i>Centrex</i> .....	240
<i>Centrex 21</i> .....	251
<i>PBX</i> .....	264
<i>Basic Rate ISDN</i> .....	277
<i>UNE - P (POTS)</i> .....	84
<i>UNE P (Centrex)</i> .....	951
<i>Line Sharing</i> .....	171
<i>ISDN Primary</i> .....	299
<i>DS0</i> .....	309
<i>DS1</i> .....	316
<i>DS3</i> .....	323
<i>Frame Relay</i> .....	330
<i>LIS Trunk</i> .....	28
<i>UDIT DS1</i> .....	184
<i>UDIT Above DS1 Level</i> .....	191
<i>Unbundled Loop Analog</i> .....	114
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	122
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	130
<i>Unbundled Loop - DS1 Capable</i> .....	137
<i>Unbundled Loop ISDN Capable</i> .....	144
<i>Unbundled Loop - DS3 Capable</i> .....	159
<i>E911</i> .....	202
<i>Enhanced Extended Loops (EELs)</i> .....	105

**OP-17 – Timeliness of Disconnects for LNP Orders**

<i>Number Portability</i> .....	211
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**MR-2 - Calls Answered within 20 Seconds - Interconnect Repair Center (Percent)**

<i>Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2 )</i> .....	75
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**MR-3A - Out of Service Cleared within 24 Hours (Percent) - Dispatches within MSAs**

<i>Residence</i> .....	219
<i>Business</i> .....	230
<i>Centrex</i> .....	241
<i>Centrex 21</i> .....	252
<i>PBX</i> .....	265
<i>Basic Rate ISDN</i> .....	278
<i>UNE - P (POTS)</i> .....	85

<i>UNE P (Centrex)</i> .....	96
<i>Line Sharing</i> .....	172
<b>MR-3B - Out of Service Cleared within 24 Hours (Percent) - Dispatches outside MSAs</b>	
<i>Residence</i> .....	220
<i>Business</i> .....	231
<i>Centrex</i> .....	242
<i>Centrex 21</i> .....	253
<i>PBX</i> .....	266
<i>Basic Rate ISDN</i> .....	279
<i>UNE - P (POTS)</i> .....	86
<i>UNE P (Centrex)</i> .....	97
<i>Line Sharing</i> .....	174
<b>MR-3C - Out of Service Cleared within 24 Hours (Percent) - No dispatches</b>	
<i>Residence</i> .....	222
<i>Business</i> .....	233
<i>Centrex</i> .....	244
<i>Centrex 21</i> .....	255
<i>PBX</i> .....	268
<i>Basic Rate ISDN</i> .....	281
<i>UNE - P (POTS)</i> .....	88
<i>UNE P (Centrex)</i> .....	99
<i>Line Sharing</i> .....	176
<b>MR-3D - Out of Service Cleared within 24 Hours (Percent) - Interval Zone One</b>	
<i>Qwest DSL</i> .....	290
<i>Unbundled Loop Analog</i> .....	115
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	123
<i>Unbundled Loop - ADSL Qualified</i> .....	152
<i>Unbundled Loop ISDN Capable</i> .....	145
<b>MR-3E - Out of Service Cleared within 24 Hours (Percent) - Interval Zone Two</b>	
<i>Qwest DSL</i> .....	291
<i>Unbundled Loop Analog</i> .....	116
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	124
<i>Unbundled Loop - ADSL Qualified</i> .....	153
<i>Unbundled Loop ISDN Capable</i> .....	146
<b>MR-4A - All Troubles Cleared within 48 Hours (Percent) - Dispatches within MSAs</b>	
<i>Residence</i> .....	219
<i>Business</i> .....	230
<i>Centrex</i> .....	241
<i>Centrex 21</i> .....	252
<i>PBX</i> .....	265
<i>Basic Rate ISDN</i> .....	278
<i>UNE - P (POTS)</i> .....	85
<i>UNE P (Centrex)</i> .....	96
<i>Line Sharing</i> .....	172
<b>MR-4B - All Troubles Cleared within 48 Hours (Percent) - Dispatches outside MSAs</b>	
<i>Residence</i> .....	220
<i>Business</i> .....	231
<i>Centrex</i> .....	242
<i>Centrex 21</i> .....	253
<i>PBX</i> .....	266
<i>Basic Rate ISDN</i> .....	279
<i>UNE - P (POTS)</i> .....	86
<i>UNE P (Centrex)</i> .....	97
<i>Line Sharing</i> .....	174
<b>MR-4C - All Troubles Cleared within 48 Hours (Percent) - No dispatches</b>	
<i>Residence</i> .....	222
<i>Business</i> .....	233
<i>Centrex</i> .....	244
<i>Centrex 21</i> .....	255
<i>PBX</i> .....	268
<i>Basic Rate ISDN</i> .....	281

UNE - P (POTS) .....	88
UNE P (Centrex) .....	99
Line Sharing .....	176

**MR-4D - All Troubles Cleared within 48 Hours (Percent) - Interval Zone One**

Qwest DSL .....	290
Unbundled Loop Analog .....	115
Unbundled Loop - 2 Wire Non-Loaded .....	123
Unbundled Loop - ADSL Qualified .....	152
Unbundled Loop ISDN Capable .....	145

**MR-4E - All Troubles Cleared within 48 Hours (Percent) - Interval Zone Two**

Qwest DSL .....	291
Unbundled Loop Analog .....	116
Unbundled Loop - 2 Wire Non-Loaded .....	124
Unbundled Loop - ADSL Qualified .....	153
Unbundled Loop ISDN Capable .....	146

**MR-5A - All Troubles Cleared within 4 Hours (Percent) - Interval Zone One**

ISDN Primary .....	300
DS0 .....	310
DS1 .....	317
DS3 .....	324
Frame Relay .....	331
LIS Trunk .....	29
UDIT DS1 .....	185
UDIT Above DS1 Level .....	192
Unbundled Loop - 4 Wire Non-Loaded .....	131
Unbundled Loop - DS1 Capable .....	138
Unbundled Loop - DS3 Capable .....	160
E911 .....	203
Enhanced Extended Loops (EELs) .....	106

**MR-5B - All Troubles Cleared within 4 Hours (Percent) - Interval Zone Two**

ISDN Primary .....	301
DS0 .....	311
DS1 .....	318
DS3 .....	325
Frame Relay .....	332
LIS Trunk .....	30
UDIT DS1 .....	186
UDIT Above DS1 Level .....	193
Unbundled Loop - 4 Wire Non-Loaded .....	132
Unbundled Loop - DS1 Capable .....	139
Unbundled Loop - DS3 Capable .....	161
E911 .....	204

**MR-6A - Mean Time to Restore (Hours:Minutes) - Dispatches within MSAs**

Residence .....	219
Business .....	230
Centrex .....	241
Centrex 21 .....	252
PBX .....	265
Basic Rate ISDN .....	278
UNE - P (POTS) .....	85
UNE P (Centrex) .....	96
Line Sharing .....	172

**MR-6B - Mean Time to Restore (Hours:Minutes) - Dispatches outside MSAs**

Residence .....	221
Business .....	232
Centrex .....	243
Centrex 21 .....	254
PBX .....	267
Basic Rate ISDN .....	280
UNE - P (POTS) .....	87
UNE P (Centrex) .....	98
Line Sharing .....	174

**MR-6C - Mean Time to Restore (Hours:Minutes) - No dispatches**

<i>Residence</i> .....	222
<i>Business</i> .....	233
<i>Centrex</i> .....	244
<i>Centrex 21</i> .....	255
<i>PBX</i> .....	268
<i>Basic Rate ISDN</i> .....	281
<i>UNE - P (POTS)</i> .....	88
<i>UNE P (Centrex)</i> .....	99
<i>Line Sharing</i> .....	176

**MR-6D - Mean Time to Restore (Hours:Minutes) - Interval Zone One**

<i>ISDN Primary</i> .....	300
<i>DS0</i> .....	310
<i>DS1</i> .....	317
<i>DS3</i> .....	324
<i>Frame Relay</i> .....	331
<i>LIS Trunk</i> .....	29
<i>UDIT DS1</i> .....	185
<i>UDIT Above DS1 Level</i> .....	192
<i>Dark Fiber - IOF</i> .....	196
<i>Unbundled Loop Analog</i> .....	115
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	123
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	131
<i>Unbundled Loop - DS1 Capable</i> .....	138
<i>Unbundled Loop ISDN Capable</i> .....	145
<i>Unbundled Loop - ADSL Qualified</i> .....	152
<i>Unbundled Loop - DS3 Capable</i> .....	160
<i>Qwest DSL</i> .....	290
<i>E911</i> .....	203
<i>Enhanced Extended Loops (EELs)</i> .....	106

**MR-6E - Mean Time to Restore (Hours:Minutes) - Interval Zone Two**

<i>ISDN Primary</i> .....	301
<i>DS0</i> .....	311
<i>DS1</i> .....	318
<i>DS3</i> .....	325
<i>Frame Relay</i> .....	332
<i>LIS Trunk</i> .....	30
<i>UDIT DS1</i> .....	186
<i>UDIT Above DS1 Level</i> .....	193
<i>Unbundled Loop Analog</i> .....	116
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	124
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	132
<i>Unbundled Loop - DS1 Capable</i> .....	139
<i>Unbundled Loop ISDN Capable</i> .....	146
<i>Unbundled Loop - ADSL Qualified</i> .....	153
<i>Unbundled Loop - DS3 Capable</i> .....	161
<i>Qwest DSL</i> .....	292
<i>E911</i> .....	204

**MR-7A - Repair Repeat Report Rate (Percent) - Dispatches within MSAs**

<i>Residence</i> .....	219
<i>Business</i> .....	230
<i>Centrex</i> .....	241
<i>Centrex 21</i> .....	252
<i>PBX</i> .....	265
<i>Basic Rate ISDN</i> .....	278
<i>UNE - P (POTS)</i> .....	85
<i>UNE P (Centrex)</i> .....	96
<i>Line Sharing</i> .....	173

**MR-7A\* - Repair Repeat Report Rate (Percent) - Dispatches within MSAs**

<i>Residence</i> .....	220
<i>Business</i> .....	231
<i>Centrex</i> .....	242
<i>Centrex 21</i> .....	253
<i>PBX</i> .....	266
<i>Basic Rate ISDN</i> .....	279

UNE - P (POTS) .....	86
UNE P (Centrex) .....	97
Line Sharing .....	173

**MR-7B - Repair Repeat Report Rate (Percent) - Dispatches outside MSAs**

Residence .....	221
Business .....	232
Centrex .....	243
Centrex 21 .....	254
PBX .....	267
Basic Rate ISDN .....	280
UNE - P (POTS) .....	87
UNE P (Centrex) .....	98
Line Sharing .....	175

**MR-7B\* - Repair Repeat Report Rate (Percent) - Dispatches outside MSAs**

Residence .....	221
Business .....	232
Centrex .....	243
Centrex 21 .....	254
PBX .....	267
Basic Rate ISDN .....	280
UNE - P (POTS) .....	87
UNE P (Centrex) .....	98
Line Sharing .....	175

**MR-7C - Repair Repeat Report Rate (Percent) - No dispatches**

Residence .....	222
Business .....	233
Centrex .....	244
Centrex 21 .....	255
PBX .....	268
Basic Rate ISDN .....	281
UNE - P (POTS) .....	88
UNE P (Centrex) .....	99
Line Sharing .....	177

**MR-7C\* - Repair Repeat Report Rate (Percent) - No dispatches**

Residence .....	223
Business .....	234
Centrex .....	245
Centrex 21 .....	256
PBX .....	269
Basic Rate ISDN .....	282
UNE - P (POTS) .....	89
UNE P (Centrex) .....	100
Line Sharing .....	178

**MR-7D - Repair Repeat Report Rate (Percent) - Interval Zone One**

ISDN Primary .....	300
DS0 .....	310
DS1 .....	317
DS3 .....	324
Frame Relay.....	331
LIS Trunk .....	29
UDIT DS1 .....	185
UDIT Above DS1 Level .....	192
Dark Fiber - IOF .....	196
Unbundled Loop Analog .....	115
Unbundled Loop - 2 Wire Non-Loaded .....	123
Unbundled Loop - 4 Wire Non-Loaded .....	131
Unbundled Loop - DS1 Capable .....	138
Unbundled Loop ISDN Capable .....	145
Unbundled Loop - ADSL Qualified .....	152
Unbundled Loop - DS3 Capable .....	160
Qwest DSL .....	291
E911 .....	203
Enhanced Extended Loops (EELs) .....	106

### MR-7D\* - Repair Repeat Report Rate (Percent) - Interval Zone One

ISDN Primary .....	300
DS0 .....	310
DS1 .....	317
DS3 .....	324
Frame Relay .....	331
LIS Trunk .....	29
UDIT DS1 .....	185
UDIT Above DS1 Level .....	192
Unbundled Loop Analog .....	116
Unbundled Loop - 2 Wire Non-Loaded .....	124
Unbundled Loop - 4 Wire Non-Loaded .....	131
Unbundled Loop - DS1 Capable .....	138
Unbundled Loop ISDN Capable .....	146
Unbundled Loop - ADSL Qualified .....	153
Unbundled Loop - DS3 Capable .....	160
Qwest DSL .....	291
E911 .....	203
Enhanced Extended Loops (EELs) .....	106
Dark Fiber – IOF .....	196

### MR-7E - Repair Repeat Report Rate (Percent) - Interval Zone Two

ISDN Primary .....	301
DS0 .....	311
DS1 .....	318
DS3 .....	325
Frame Relay .....	332
LIS Trunk .....	30
UDIT DS1 .....	186
UDIT Above DS1 Level .....	193
Unbundled Loop Analog .....	117
Unbundled Loop - 2 Wire Non-Loaded .....	125
Unbundled Loop - 4 Wire Non-Loaded .....	132
Unbundled Loop - DS1 Capable .....	139
Unbundled Loop ISDN Capable .....	147
Unbundled Loop - ADSL Qualified .....	154
Unbundled Loop - DS3 Capable .....	161
Qwest DSL .....	292
E911 .....	204

### MR-7E\* - Repair Repeat Report Rate (Percent) - Interval Zone Two

ISDN Primary .....	301
DS0 .....	311
DS1 .....	318
DS3 .....	325
Frame Relay .....	332
LIS Trunk .....	30
UDIT DS1 .....	186
UDIT Above DS1 Level .....	193
Unbundled Loop Analog .....	117
Unbundled Loop - 2 Wire Non-Loaded .....	125
Unbundled Loop - 4 Wire Non-Loaded .....	132
Unbundled Loop - DS1 Capable .....	139
Unbundled Loop ISDN Capable .....	147
Unbundled Loop - ADSL Qualified .....	154
Unbundled Loop - DS3 Capable .....	161
Qwest DSL .....	292
E911 .....	204

### MR-8 - Trouble Rate (Percent)

Residence .....	223
Business .....	234
Centrex .....	245
Centrex 21 .....	256
PBX .....	269
Basic Rate ISDN .....	282
Qwest DSL .....	292
ISDN Primary .....	302
DS0 .....	312
DS1 .....	319

DS3 .....	326
Frame Relay .....	333
LIS Trunk .....	31
UNE - P (POTS) .....	89
UNE P (Centrex) .....	100
Line Sharing .....	178
UDIT DS1 .....	187
UDIT Above DS1 Level .....	194
Dark Fiber - IOF .....	196
Unbundled Loop Analog .....	117
Unbundled Loop - 2 Wire Non-Loaded .....	125
Unbundled Loop - 4 Wire Non-Loaded .....	133
Unbundled Loop - DS1 Capable .....	140
Unbundled Loop ISDN Capable .....	147
Unbundled Loop - ADSL Qualified .....	154
Unbundled Loop - DS3 Capable .....	162
Dark Fiber - Loop .....	180
E911 .....	205
Enhanced Extended Loops (EELs) .....	107

**MR-8\* - Trouble Rate (Percent)**

Residence .....	223
Business .....	234
Centrex .....	245
Centrex 21 .....	256
PBX .....	269
Basic Rate ISDN .....	282
Qwest DSL .....	293
ISDN Primary .....	302
DS0 .....	312
DS1 .....	319
DS3 .....	326
Frame Relay.....	333
LIS Trunk .....	31
UNE - P (POTS) .....	89
UNE P (Centrex) .....	100
Line Sharing .....	178
UDIT DS1 .....	187
UDIT Above DS1 Level .....	194
Dark Fiber - IOF.....	197
Unbundled Loop Analog .....	117
Unbundled Loop - 2 Wire Non-Loaded .....	125
Unbundled Loop - 4 Wire Non-Loaded .....	133
Unbundled Loop - DS1 Capable .....	140
Unbundled Loop ISDN Capable .....	147
Unbundled Loop - ADSL Qualified .....	154
Unbundled Loop - DS3 Capable .....	162
Dark Fiber - Loop .....	180
E911 .....	205
Enhanced Extended Loops (EELs) .....	107

**MR-9A - Repair Appointments Met (Percent) - Dispatches within MSAs**

Residence .....	220
Business .....	231
Centrex .....	242
Centrex 21 .....	253
PBX .....	266
Basic Rate ISDN .....	279
UNE - P (POTS) .....	86
UNE P (Centrex) .....	97

**MR-9B - Repair Appointments Met (Percent) - Dispatches outside MSAs**

Residence .....	221
Business .....	232
Centrex .....	243
Centrex 21 .....	254
PBX .....	267
Basic Rate ISDN .....	280
UNE - P (POTS) .....	87
UNE P (Centrex) .....	98



## MR-9C - Repair Appointments Met (Percent) - No dispatches

<i>Residence</i> .....	223
<i>Business</i> .....	234
<i>Centrex</i> .....	245
<i>Centrex 21</i> .....	256
<i>PBX</i> .....	269
<i>Basic Rate ISDN</i> .....	282
<i>UNE - P (POTS)</i> .....	89
<i>UNE P (Centrex)</i> .....	100

## MR-10 - Customer-Related Trouble Reports (Percent)

<i>Residence</i> .....	224
<i>Business</i> .....	235
<i>Centrex</i> .....	246
<i>Centrex 21</i> .....	257
<i>PBX</i> .....	270
<i>Basic Rate ISDN</i> .....	283
<i>Qwest DSL</i> .....	290
<i>ISDN Primary</i> .....	302
<i>DS0</i> .....	312
<i>DS1</i> .....	319
<i>DS3</i> .....	326
<i>Frame Relay</i> .....	333
<i>LIS Trunk</i> .....	31
<i>UNE - P (POTS)</i> .....	90
<i>UNE P (Centrex)</i> .....	101
<i>UDIT DS1</i> .....	187
<i>UDIT Above DS1 Level</i> .....	194
<i>Unbundled Loop Analog</i> .....	118
<i>Unbundled Loop - 2 Wire Non-Loaded</i> .....	126
<i>Unbundled Loop - 4 Wire Non-Loaded</i> .....	133
<i>Unbundled Loop - DS1 Capable</i> .....	140
<i>Unbundled Loop ISDN Capable</i> .....	148
<i>Unbundled Loop - ADSL Qualified</i> .....	155
<i>Unbundled Loop - DS3 Capable</i> .....	162
<i>E911</i> .....	205

## MR-11 – Trouble Reports Cleared within 24 Hours (Percent)

<i>Local Number Portability</i> .....	211
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<i>Local Number Portability</i> .....	212
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