

**BEFORE THE WASHINGTON
UTILITIES & TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

CENTURYLINK COMMUNICATIONS, LLC,

Respondent.

DOCKET UT-181051

BRIAN ROSEN

**ON BEHALF OF THE
WASHINGTON STATE OFFICE OF THE ATTORNEY GENERAL
PUBLIC COUNSEL UNIT**

Exhibit BR-25

Comtech Response to Public Counsel Data Request No. 17

December 15, 2021

CONFIDENTIAL PER PROTECTIVE ORDER IN DOCKET NO. UT-181051 Page 1 of 1*UTC v. CenturyLink*, Docket UT-181051

TeleCommunication System, Inc.'s Response to PC Data Request Nos. 10-23

October 6, 2021

PC17. We understand that during the incident there were no calls, and PSAPs were transitioning to the Comtech ESInet in the previous year. However,

- a. Please supply call counts for calls by hour, by PSAP, for the 30 days preceding the incident up until 30 days after the incident;**
- b. Supply the total call counts by hour (all PSAPs) for the 30 days preceding the incident up until 30 days after the incident;**
- c. Supply the total calls per day per PSAP for the 30 days preceding the incident up until 30 days after the incident; and**
- d. Supply the total call counts per day per PSAP for the same days in the prior year and the following three years.**

RESPONSE:

- a. This information is attached hereto as **Attachment 1(a)**
- b. This information is included in **Attachment 1(a)**
- c. This information is attached hereto as **Attachment 1(b)**
- d. The requested information for November 27, 2019 – January 27, 2020 and November 27, 2020 – January 27, 2021 hereto as **Attachment 1(c)** and **Attachment 1(d)**. TSYS is not able to provide call information for November 27, 2017 through January 27, 2018, since TSYS did not begin cutting over PSAPs to ESInet 2 in the State of Washington until May 1, 2018. TSYS also does not have call count information for the future dates of November 27, 2021 through January 27, 2022.

**RESPONDENTS: Susan Ornstein, Senior Director, Legal & Regulatory Affairs
Todd Poremba, Vice President, Product Management**