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March 4, 2020

Mark L. Johnson
Executive Director and Secretary
Washington Utilities & Transportation Commission
P.O. Box 47250
Olympia, Washington 98504-7250

Re: Boomerang Wireless, LLC d/b/a enTouch Wireless - Docket No. UT-121610 – Compliance Filing – Annual Customer Complaint Report for 2019

Dear Mr. Johnson,

Pursuant to Order 01 in Docket No. UT-121610, Boomerang Wireless, LLC d/b/a enTouch Wireless is required to submit an Annual Customer Complaint Report.

Please be aware that Boomerang Wireless received four (4) complaints in Washington during the 2019 calendar year and all four were resolved. Three of the four were submitted to the Washington Utilities & Transportation Commission and one was submitted to the FCC.

If you have any questions please do not hesitate to contact me at regulatory@csilongwood.com .

Respectfully submitted,

/s/ Mark Lammert

Mark Lammert
Attorney-in-Fact
Boomerang Wireless, LLC d/b/a enTouch Wireless