

SPEEDISHUTTLE WASHINGTON, LLC d/b/a Speedishuttle Seattle (“Speedishuttle”), Certificate No. C-65854 now answers the Bench Request of August 13, 2015 following entry of Order No. 04, on March 30, 2015, expressly without waiver of procedural objections, as follows:

BENCH REQUEST NO. 1:

A) Please describe all of the services Speedishuttle offers to and from SeaTac International Airport.

RESPONSE:

Regulated, door-to-door auto transportation passenger service as defined by WAC 480-30-036 between Seattle-Tacoma International Airport and points within King County. Charter and Excursion Carrier Services under RCW 81.70 within the state of Washington.

B) Please describe the function of Speedishuttle’s [new] kiosk at SeaTac International Airport, including which services are available from the kiosk.

RESPONSE:

Speedishuttle’s kiosk provides:
Customer service and informational responses for Speedishuttle prearranged guests;
Sales of shared-ride transportation between SeaTac International Airport and all points in King County that are arranged prior to boarding; and
Sale of charter services between the airport and all points in the state of Washington.

C) Is every Speedishuttle customer met by a personal greeter upon arrival at SeaTac International Airport? If not, please describe which types of service Speedishuttle offers that do not include a personal greeter.

RESPONSE:

Every prearranged door-to-door Speedishuttle guest is met in baggage claim by a Speedishuttle greeter with a name sign. Walk-up passengers who arrange their destination and service prior to boarding at the kiosk/desk are not met in baggage claim with a name sign because they are not identified as Speedishuttle guests at the time of their arrival at the airport.

Subject: TC-143691, Bench Request No. 1 – Seeking Information from Speedishuttle
Response: Jack Roemer, Chief Financial Officer
Speedishuttle
Phone: (206) 693-7110
David W. Wiley,
Attorney for Speedishuttle
Phone (206) 233-2895

Date: August 17, 2015