

	PID	PID Title	Month	Page	Benchmark	CLEC Result	Qwest Result	Mod Z Score	Parity Score	CLEC Facts
1	OP-4B	UNE-P - Average Installation Interval- Dispatches outside MSAs	January	81	Parity	8.88 days	4.87 days	2.37	0.44	32 CLEC orders; 284 days
2	OP-4A	UNE-P Centrex - Average Installation Interval- Dispatches within MSAs	January	91	Parity	5.12 days	3.14 days	2.07	0.26	8 CLEC orders; 41 days
3	MR-6D	Unbundled Loop - Non-loaded (2-wire) Repair - Mean Time to Restore - Zone 1	January	123	Parity	4 hours, 40 minutes	1 hour, 57 minutes	2.41	0.46	10 CLEC orders; 46 hours, 39 minutes
4	MR-7D	Unbundled Loop - DS1 Capable - Repair Repeat Report Rate - Zone 1	January	138	Parity	44.00%	24.04%	2.91	0.77	22 of 50 CLEC reports
	MR-7D*			138	Parity	43.90%	24.32%	2.54	0.54	18 of 41 CLEC reports
5	MR-6D	ISDN Capable Unbundled Loop - Mean Time to Restore - Zone 1	January	145	Parity	4 hours, 4 minutes	1 hour, 57 minutes	1.91	0.16	7 CLEC reports/28 hours, 30 minutes
6	MR-4C	Line Sharing Repair -All Troubles Cleared within 48 Hours - No Dispatches	January	176	Parity	95.56%	99.36%	2.1	0.28	2 CLEC reports missed
7	MR-8	Line Sharing Repair - Trouble Rate	January	178	Parity	1.76%	1.34%	2.22	0.35	65 of 3,687 CLEC circuits
	MR-8*			178	Parity	0.79%	1.04%	-1.54	-1.94	29 of 3,687 CLEC circuits
8	OP-6A1	Business Resale - Delayed Days for Non-Facility Reasons - Dispatches Within MSAs	January	225	Parity	27 days	4.17 days	2.1	0.27	1 CLEC order; 27 days
9	MR-4A	Business Resale - Repair - All Troubles Cleared Within 48 Hours - Dispatches Within MSAs	January	230	Parity	80.00%	95.80%	1.82	0.11	2 of 10 CLEC reports missed
10	MR-3C	Business Resale - Out of Service Cleared Within 24 Hours - No Dispatches	January	233	Parity	86.67%	97.61%	1.9	0.16	2 of 15 CLEC reports missed
11	OP-5	Primary ISDN Resale - New Service Installation Quality	January	298	Parity	0.00%	96.23%	1.98	0.2	1 CLEC report for 1 circuit
	OP-5*		January	298	Parity	100.00%	98.11%	-0.14	-1.08	no CLEC reports for 1 circuit
12	MR-8	Primary ISDN Resale - Trouble Rate	January	302	Parity	1.56%	0.02%	2.47	0.5	1 of 64 CLEC circuits

	MR-8*		January	302	Parity	0.00%	0.01%	-0.09	-1.06	0 of 64 CLEC circuits
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<b>Retail Facts</b>
2,208 retail orders; 10,774 days
317 retail orders; 994 days
165 retail orders; 321 hours, 33 minutes
113 of 470 retail reports
72 of 296 retail reports
165 retail reports/321 hours, 33 minutes
47 retail reports missed
29,583 of 2,206,158 retail circuits
23,050 of 2,206,158 retail circuits
170 retail orders; 709 days
83 of 1,975 retail reports missed
12 of 502 retail reports missed
2 retail reports for 53 circuits
1 retail report for 53 circuits
21 of 97,464 retail circuits

13 of 97,464 retail circuits; 8  
of 21 retail circuits test okay,  
no trouble found