

	PID	PID Title	Month	Page	Benchmark	CLEC Result	Qwest Result	Mod Z Score	Parity Score	CLEC Facts	Retail Facts
1	PO-7B, C	Billing Completion Notification Timeliness	December	66	Parity	90.80%	98.17%	43.24	25.29	580 of 6,305 CLEC notices missed	6,105 of 333,479 retail notices missed
2	OP-5	UNE-P Centrex - New Service Installation Quality	December	94	Parity	44.44%	83.02%	2.54	0.54	5 CLEC reports of 9 CLEC circuits	45 retail reports of 265 retail circuits
	OP-5*		December	94	Parity	66.67%	87.55%	1.59	-0.03	3 CLEC reports of 9 CLEC circuits; 2 of 5 CLEC reports test okay, no trouble found	33 retail reports of 265 retail circuits; 12 of 45 retail reports test okay, no trouble found
3	MR-7C	UNE-P Centrex - Repair Repeat Report rate - No Dispatches	December	99	Parity	36.36%	8.24%	2.31	0.41	4 of 11 CLEC repeat reports	7 of 85 retail repeat reports
	MR-7C*		December	100	Parity	42.86%	7.46%	2.3	0.4	3 of 7 CLEC repeat reports	5 of 67 retail repeat reports
4	OP-4E	Unbundled Loop - Analog - Avg. Installation Interval - Zone 2	December	111	6 days	6.09 days				81 CLEC orders; 493 days	
5	OP-6A-5	Unbundled Loop - Analog - Delayed days for Non-facility Reasons - Zone 2	December	112	Parity	6.17 days	2.72 days	2.46	0.49	6 CLEC orders; 37 days	112 retail orders; 305 days
6	MR-11	LNP Trouble Reports Cleared within 24 Hours	December	211	Parity	66.67%	94.54%	2.05	0.25	2 of 6 CLEC reports missed	157 of 2,875 retail reports missed
7	MR-12	Number Portability Trouble Reports - Mean Time to Restore	December	212	Parity	14 hours, 10 minutes	7 hours, 4 minutes	1.66	0.01	7 CLEC orders; 99 hours, 9 minutes	5,797 retail orders; 40,983 hours, 30 minutes
8	OP-6B-1	Centrex Resale - Delayed Days for Facility Reasons - Dispatches within MSAs	December	236	Parity	10 days	2.93 days	1.75	0.06	1 CLEC order delayed 10 days	14 retail orders delayed a total of 41 days
9	OP-3C	PBX Resale - Installation Commitments Met - No Dispatches	December	260	Parity	0.00%	85.71%	3.31	1.01	8 of 8 CLEC installations missed	1 of 7 retail installations missed
10	OP-4C	PBX Resale - Avg. Installation Interval - No Dispatches	December	260	Parity	8 days	1.75 days	2.42	0.47	7 CLEC orders; 56 days	4 retail orders; 7 days
11	OP-3D	DSO Resale - Installation Commitments Met - Zone 1	December	305	Parity	0.00%	96.30%	1.88	0.15	1 of 1 CLEC order missed	1 of 27 retail orders missed