

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

SANDRA JUDD, et al.,

Complainants,

v.

AT&T COMMUNICATIONS OF THE
PACIFIC NORTHWEST, INC.; and
T-NETIX, INC.,

Respondents.

DOCKET NO. UT-042022

DECLARATION OF MAUREEN
JANEGA IN SUPPORT OF
COMPLAINANTS' RESPONSE TO
T-NETIX, INC.'S MOTION FOR
SUMMARY DETERMINATION

I, MAUREEN JANEGA, hereby declare that:

1. I am personally familiar with the facts set forth in this declaration. If called to testify about any of these matters, I could and would competently testify thereto.
2. I am employed as a paralegal at Columbia Legal Services' Institutions Project. I have worked at the Institutions Project since 1985. My office address is 101 Yesler Way, Suite 300, Seattle, WA 98104.
3. Columbia Legal Services is a nonprofit law firm that provides free legal assistance to inmates on a variety of issues. Some of the class action lawsuits in which Columbia has represented prisoners include: Hallett, et al. v. Payne, et al., U.S. Dist. Court W.D. WA No. C-93-5496; Tunstall v. Bergeson, 141 Wn.2d 201, 5 P.3d 691 (2000);

St. Germaine v. Quasim, U.S. Dist. Court W.D. WA No. C-99-5134; Horton, et al. v. Williams, et al., U.S. Dist. Court W.D. WA No. C-94-5428.

4. Many inmates contact Columbia Legal Services seeking civil legal advice, assistance and representation. Our office communicates with inmates about their need for civil legal representation by letter and inmate-initiated telephone calls. Columbia Legal Services receives inmate-initiated telephone calls from prisons across the state. It is our practice to accept the collect telephone calls and to do an initial intake screening to determine whether the inmate is eligible for our services. We encourage inmates to communicate with our office by letter, but many inmates prefer to communicate via telephone.

5. Columbia Legal Services pays for the inmate-initiated telephone calls it receives as part of its effort to ensure that the civil rights of prisoners are protected. Columbia Legal Services spends approximately \$3,000.00 annually on inmate-initiated telephone calls.

6. As part of my job responsibilities at Columbia Legal Services, I respond to the inmate-initiated telephone calls to the Institutions Project. In particular, since 1996, I have received many inmate-initiated calls originating from the following prisons: Clallam Bay, the Washington Women's Correctional, Coyote Ridge, Pine Lodge Pre-Release, and Olympic Correctional.

7. I estimate that Columbia Legal Services has received, on average, 10-15 calls a month from the Washington Women's Correctional facility since 1996. Since

Columbia Legal Services has been involved in class action litigation regarding that facility since 1993, we receive many calls from its inmates.

8. I estimate that since 1996, Columbia Legal Services has received 5-6 calls a month from inmates at Clallam Bay.


9. In the last few years, Columbia has begun to receive approximately 5-6 calls per month from Pine Lodge.

10. Columbia Legal Services only occasionally receives calls from Coyote Ridge or Pine Lodge Pre-Release.

11. Until the last few years, I do not recall hearing any rate disclosure information before I accepted an inmate-initiated telephone call.

I declare under penalty of perjury and in accordance with the laws of the State of Washington that the foregoing is true and correct.

Signed this 3rd day of May, 2005, at Seattle, Washington.



Maureen Janega