

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

Docket UT-181051

Washington Utilities & Transportation Commission v. CenturyLink Communications, LLC

**RESPONSE OF PUBLIC COUNSEL TO CENTURYLINK
DATA REQUEST NO. 11**

Request No: 11
Directed to: Public Counsel
Date Received: January 12, 2022
Date Produced: January 27, 2022
Prepared by: Brian Rosen
Witnesses: Brian Rosen

DATA REQUEST NO. 11.

On page 17 of his Direct Testimony, Mr. Rosen states that CenturyLink “should have also notified every originating service provider that their calls might not go through during the incident.” Provide all literature, standards, statutes, regulations or decisional law of which you are aware that requires or even encourages such disclosure.

RESPONSE:

Brian Rosen’s statement that CenturyLink “should have also notified every originating service provider” is based on his expert opinion on best practices during a 9-1-1 outage.