

Reporting Month:	Nov-21				
Temporary COVID Debt Relief Programs					
	Automatic Grants	Customer Initiated Applications	Monthly Total	LIHEAP	Utility's Current Permanent Bill Assistance Program
Total Benefits	\$0.00	\$147,586.61	\$147,586.61	\$240,015.87	N/A
Number of accounts	0	224	224		
Average Benefits	\$0.00	\$658.87	\$658.87		

* Automatic grants issued in April, forgiveness grants are on going. LIHEAP are EAP payments received in reporting month and identified as LIHEAP agency.

WA NOVEMBER ARREARS											
	Arrears Days 31 60	Counts Days 31 60	Arrears Days 61 90	Counts Days 61 90	Arrears Days 91 120	Counts Days 91 120	Arrears Days 91+	Counts Days 91+	Arrears Total	Total Counts	
RES	\$1,656,072.26	23,332	\$1,172,759.28	14,664	\$1,154,546.81	11,020	\$7,094,180.58	11,095	\$9,923,012.12	23,455	
SMALL COMM	\$291,798.15	1,633	\$146,036.03	839	\$156,885.15	674	\$759,289.46	680	\$1,197,123.64	1,649	
TOTAL	\$1,947,870.41	24,965	\$1,318,795.31	15,503	\$1,311,431.96	11,694	\$7,853,470.04	11,775	\$11,120,135.76	25,104	

* only provided RES and small commercial customers in arrears.

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(\$0.00)

WA NOVEMBER ARREARS LOW INCOME CUSTOMERS											
	Arrears Days 31 60	Counts Days 31 60	Arrears Days 61 90	Counts Days 61 90	Arrears Days 91 120	Counts Days 91 120	Arrears Days 91+	Counts Days 91+	Arrear Totals	Total Counts	
RES	\$142,996.35	2,032	\$113,601.30	1,431	\$132,349.11	1,252	\$513,034.89	1,252	\$769,632.54	2,033	
SMALL COMM	\$3,994.01	28	\$4,316.09	25	\$4,947.49	24	\$21,051.50	24	\$29,361.60	28	
TOTAL	\$146,990.36	2,060	\$117,917.39	1,456	\$137,296.60	1,276	\$534,086.39	1,276	\$798,994.14	2,061	

*LI defined as any EAP payment recipient from 10/01/2019 - current.

* only provided RES and small commercial customers in arrears.