

**Virgin Mobile USA, L.P.**  
**2014 Customer Complaint Report**

Category	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Grand Total
BILLING	0	0	0	0	0	0		0		0	0		
NETWORK	0	0		0	0	0	0	0	0	0	0	0	
OPERATIONAL													
PRODUCT		0			0	0		0	0	0	0		
<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

The above information represents customer complaints to regulatory agencies. It does not include calls received by Virgin Mobile USA, L.P. (Assurance Wireless) considered to be normal customer care issues. Virgin Mobile USA, L.P. endeavors to resolve all customer care issues it receives.