



December 4, 2003

Executive Secretary, Washington Utilities and Transportation Commission ATTN: David Dittemore Re: UT-031755 Post Office Box 47250 Olympia, Washington 98504-7250

Mr. Dittemore:

Below please find T-NETIX, Inc. and T-NETIX Telecommunications Services, Inc. response to Docket No. UT-031755.

Disaster Service Coordinator: John Poss – C.O.O. 800-559-1535 972-241-1535

Alternate:

Carol Webb – V.P. / Manufacturing and Field Operations 800-559-1535 972-241-1535

Alternate:

Mindy McClard – Director National Service Center 800-559-1535 972-241-1535

If you have any questions or require additional information please do not hesitate to contact me directly at 972-236-6945. Please acknowledge this filing by date stamping the extra copy of this letter and returning it in the self-addressed postage paid envelope provided.

Sincerely,

Kendall Euler Hollon Regulatory Manager

c.c. - Robin Norton, Consultant - Technologies Management, Inc.