

**Exh. SP-25  
Docket TV-180605  
Witness: Susie Paul**

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

**In re Application of**

**DOLLY, INC.**

**for a permit to operate as a motor carrier  
of household goods and a permit to  
operate as a motor freight common  
carrier**

**DOCKET TV-180605**

**EXHIBIT TO  
TESTIMONY OF**

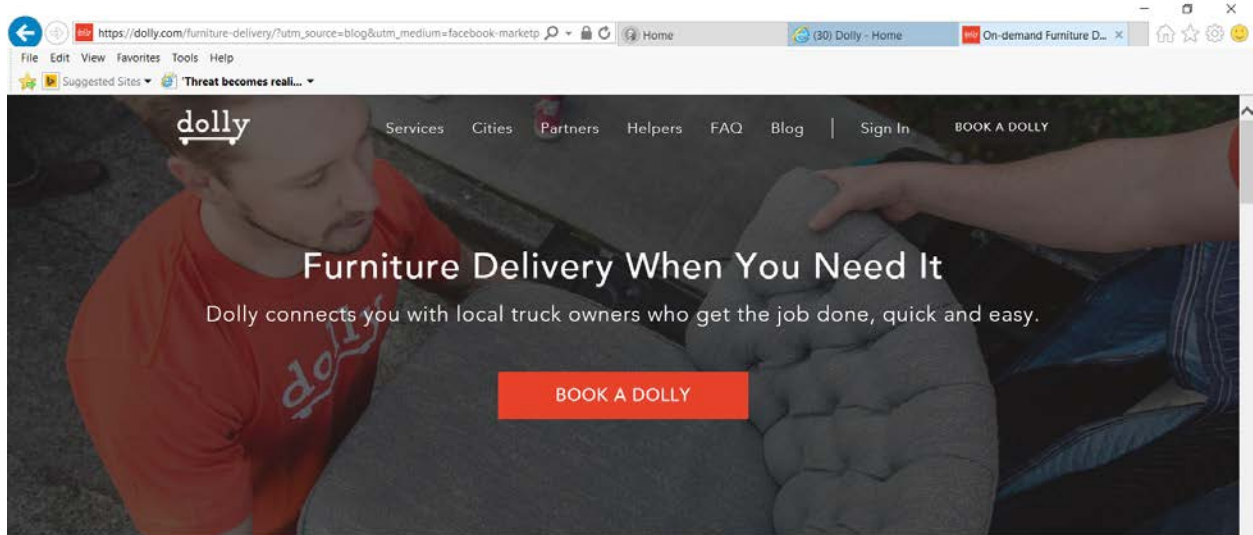
**Susie Paul**

**STAFF OF  
WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION**

*Dolly, Inc. Website Page as of September 2018*

**November 30, 2018**

## Attachment M



Looking for furniture delivery that's hassle-free? Dolly provides truck and muscle, anytime you need it. Get help without all the headache. Whether you're picking up furniture in-store or getting items off Craigslist, our Helpers are on it.



### Easy

You set the time, and your Helper will be there. No more wrangling in time for that move.



### Affordable

Find out the cost of your Dolly upfront before you book—no surprises!



### Safe

All Dollys are backed by our [Damage Protection](#) program and commercial liability insurance.

## How to Book a Dolly

STEP #1

### Enter Your Details

Tell us when, where, and what you need help with.

STEP #2

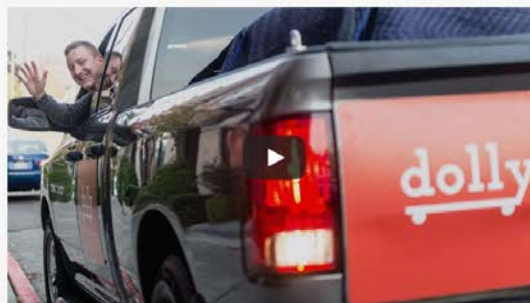
### Get Your Price

Select one or two Helpers and get an instant, guaranteed price.

STEP #3

### Book Your Dolly

Get connected to and scheduled with a Helper in minutes.



Get Furniture Delivery in These Cities with Dolly

More coming soon!

- [Boston](#)
- [Chicago](#)
- [Denver](#)
- [Philadelphia](#)
- [Portland](#)
- [San Diego](#)
- [Seattle](#)

## Estimate Your Moving Costs

Simply enter your pickup and drop-off location and the number of items you plan to move. This is an estimated price and is subject to change when adding more items, details, and options.

Pick-up Location

Drop-off Location

Number of Items

1

GET ESTIMATE

BOOK A DOLLY



Moved a fridge 4 mi. for \$147

Eddie and helper were great. There were some tight areas and they had to remove parts which they put back on when it was put into position. All in all I was very satisfied and would use Eddie and Dolly again.

- Glenn S., Chicago



Moved a dresser & mirror 3 mi. for \$69



Moved a couch & chairs 6 mi. for \$110

Oh my GOSH! What a wonderful experience! I would hire them again in a heart beat.

- Vicki A., Seattle



Check us out on **yelp**



APP STORE



GOOGLE PLAY





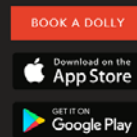
## Other Ways to Use Dolly



[Appliance Movers](#) | [Couch moving service](#) | [Delivery Service App](#) | [Furniture Delivery](#) | [Help Moving Furniture](#) | [Mattress Donation](#) | [Mattress Movers](#) | [Move Furniture](#) | [Moving Help](#) | [Pickup Truck Rental Alternative](#) | [Refrigerator Mover](#)

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The screenshot shows the Dolly website's 'Cities With Dolly' page. The browser address bar displays 'https://dolly.com/cities/'. The navigation menu includes 'Services', 'Cities', 'Partners', 'Helpers', 'FAQ', 'Blog', 'Sign In', and a red 'BOOK A DOLLY' button. The main content area features a map of the United States with red location pins. A legend indicates that red pins represent 'Available Now' and grey pins represent 'Coming Soon'. Labeled cities include Seattle, Portland, San Diego, Denver, Chicago, Philadelphia, and Boston. Below the map is a form titled 'Tell us where to go next!' with input fields for 'Your ZIP Code' and 'Email Address', and a 'SUBMIT' button. The footer contains a list of links: About, Services, Blog, Cities, Careers, Partners, Contact Us, Helpers, and FAQ. It also features the 'BOOK A DOLLY' button, app store download links for the App Store and Google Play, and social media icons for Facebook, Twitter, Instagram, and Pinterest. Copyright information for 2018 Dolly and links to Terms and Privacy are also present.

Printed Sept. 14, 2018



## Cities With Dolly



Services Cities Partners Helpers FAQ Blog | Sign In

BOOK A DOLLY

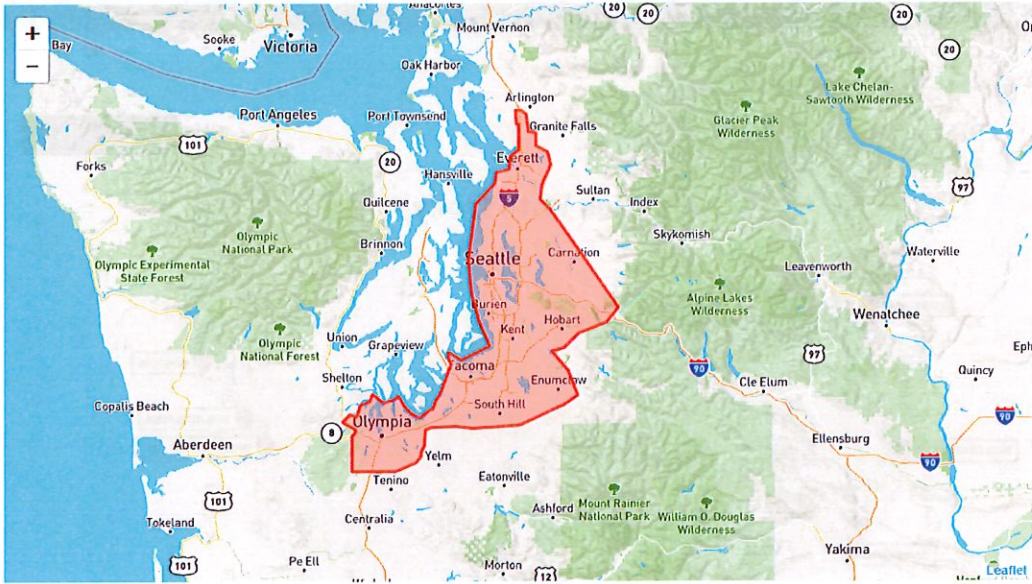
## Moving and Delivery Help in Seattle

Have moving or delivery needs? Don't waste your time or money—use Dolly to connect with local truck owners who can help on your time at an affordable price.

Truck and muscle, anytime you need it.

BOOK A DOLLY





## Find Moving Services Around the Seattle Metro Area



New patio table from Costco, but not sure how to get it to Capitol Hill? Connect with a Helper.



Live in Tacoma but need to pick up that Craigslist find in Shoreline? Use Dolly, find help.



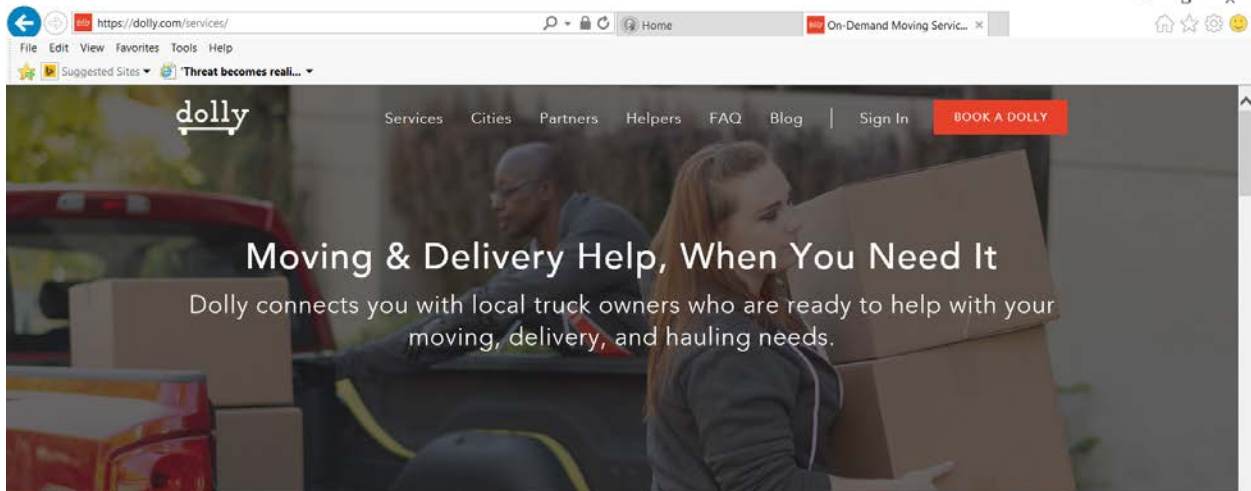
Lease ending in Bellevue and need help moving the big stuff? Reach out to Dolly.



Is the closest Goodwill too far from Issaquah? Dolly Helpers will get your donations there.

### A Few of the Neighborhoods We Serve:

- |  |  |  |  |
|--|--|--|--|
|  Ballard  |  Bellevue   |  Belltown |  Capitol Hill     |
|  Downtown |  Queen Anne |  Tacoma   |  West Seattle     |
|  Kirkland |  Overlake   |  Redmond  |  South Lake Union |



### Our Most Common Dollys



#### Mini & Small Moves

The perfect solution for moving one or a few items easily.



#### Apartment Moves

For DIY moves that need help moving large items like beds, dressers, tables, couches & more.



#### Craigslist & Offerup Pick-Up & Delivery

Don't let public transit or a small car keep you from that sweet Craigslist deal.



#### Donation Pick-Up & Drop-Off

Feeling charitable? Book a Dolly to pick-up or drop-off at your favorite donation site.



#### Labor Only Moves

Don't lift a finger. Get help loading, unloading and moving furniture and other larger items.



#### Retail Store Delivery

Convenient, faster and often cheaper than traditional store delivery options.

[Learn about using Dolly Delivery for your business.](#)





**Small Business Moves**  
 Office move? Dolly is your truck rental, trailer rental and moving company alternative.



**Storage Moves**  
 Ditch the truck rental. Load and unload your storage unit in one trip.



**Junk Removal**  
 Dolly Helpers will remove and haul away your junk. Includes trash removal and responsible disposal.



**We can move almost anything...**

- Furniture
- Potted trees & plants
- Kitchen islands
- Electric fireplaces
- Lawnmowers
- Hot tubs  
*drained & disconnected*
- Kayaks & paddleboards
- Exercise equipment
- Bathtubs
- Arcade games
- Motor scooters
- Harps



**...but there are a few things we can't**

- Gun Safes
- Jukeboxes
- Motorcycles
- Organs
- Pianos
- Large safes
- U-Box containers
- Kegs & other alcohol
- Pool Tables

**Don't Need a Truck, Just Some Extra Muscle?**

Dolly Helpers can assist with many of your house projects that require an additional set of hands. Don't bother your family, friends or neighbors—book a Dolly to help.

*Furniture relocation and removal*

*Loading and unloading a box truck*

*Appliance moves*

*Anything that two people can reasonably move*

## See All the Ways You Can Use Dolly



### Why Dolly?



#### Trustworthy Help

All Dollys are backed by our [Damage Protection](#) program and commercial liability insurance.



#### On Your Schedule

We think 4-hour delivery windows suck, too. So we don't have them. You set the time—your Helper will be there.



#### Guaranteed Pricing

Find out the cost of your Dolly upfront before you book—no surprises! Pay, tip, and review in the app or [online](#).



#### Save Time & Your Back

No need to rent a truck from U-Haul where you haul everything on your own. Dolly Helpers do the driving and heavy lifting for you.

Dolly is your go-to source for finding [local moving and delivery help](#). We connect vetted pick-up truck owners with people who need help moving large, heavy, or bulky items. Dolly is a fast, easy, and affordable way to get help moving furniture between apartments, pick up that exercise gear on Craigslist or to get stuff home from stores like Lowe's, Crate & Barrel & IKEA.

Available in Boston, Chicago, Denver, Philadelphia, Portland, San Diego, and Seattle.

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