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July 5, 2017

VIA E-FILING

Steven King, Executive Director
State of Washington
Utilities and Transportation Commission
1300 S. Evergreen Park Dr., SW
Olympia, WA 98504

Re: Q LINK WIRELESS LLC Updates to Lifeline Offering
Docket No. UT-130702

Dear Mr. King:

Q LINK WIRELESS LLC (“Q LINK”) hereby provides notice of the following changes to its Lifeline offering in Washington effective immediately.¹

As summarized in Attachment A attached hereto, Q LINK will offer two (2) additional non-Tribal Lifeline plan options, in addition to the existing plan which contains 350 voice minutes, unlimited text messages, and 500 megabytes (MB) of data. There are no changes to Q LINK’s Tribal Lifeline offering. Q LINK has also updated the denominations and rates of additional airtime available for purchase.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com. Thank you.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby, Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Attachment
cc: Maybell Kelly

¹ Q LINK attempted to file this notice on June 30, 2017; however, the electronic filing system was down due to the delay in the Washington State Legislature’s approval of state operating and capital budgets.

ATTACHMENT A

Q LINK WIRELESS LLC – LIFELINE OFFERING

LIFELINE NON-TRIBAL:

Bundle Plan 1: 350 Minutes & 500 MB Data (“Q LINK ALWAYS ON”)

350 anytime voice minutes per month (no rollover)

Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: **\$0**

Data-Only Plan 2: 500 MB Data

500 MB data per month

Net cost to Lifeline customer: **\$0**

Bundle Plan 3: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: **\$15 every 90 days***

**Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1*

LIFELINE TRIBAL:

Unlimited Talk & Text & 500 MB Data (“Q LINK ALWAYS ON TRIBAL”)

Unlimited anytime voice minutes per month

Unlimited text messaging

500 MB data per month

Net cost to Tribal Lifeline customer: **\$0**

All packages include:

- Free data-capable device
- Free calls to Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional airtime available for purchase

Current rates published at <https://qlinkwireless.com/members/cart/quickpurchase.aspx>; rates as of July 2017 copied below:

Additional Minutes

\$ 3	Unlimited Minutes & Text for 1 day	1 day
\$10	50 Minutes	30 days
\$20	100 Minutes	30 days
\$30	150 Minutes	30 days
\$35	200 Minutes	60 days
\$40	500 Minutes	60 days
\$49	Unlimited Minutes	30 days

Additional Data

\$ 3	100 MB Data	30 days
\$10	500 MB Data	30 days
\$15	1 GB Data	30 days
\$25	2 GB Data	30 days
\$45	4 GB Data	90 days
\$55	5 GB Data	90 days

Unlimited Talk & Text with Data Bundles

\$15	Unlimited Minutes	Unlimited Text	500 MB Data	30 days
\$25	Unlimited Minutes	Unlimited Text	1 GB Data	30 days
\$40	Unlimited Minutes	Unlimited Text	3 GB Data	30 days
\$50	Unlimited Minutes	Unlimited Text	5 GB Data	30 days
\$60	Unlimited Minutes	Unlimited Text	Unlimited Data	30 days