

# AmericaM Movers LLC Corrective Action Plan

Violations listed by number and according to our audit..

1. Primary: 387.7(a) Operating a motor vehicle without having in effect the required minimum levels of financial responsibility coverage.

Why the violation occurred:

As the owner of AmericaM Movers i made the mistake of not thoroughly knowing the rules. I thought Uhaul and Budget truck rental provided the proper amount of coverage. There has been a number of times were i have seen other moving companies using these rental companies when their trucks broke down. Therefore, when we had breakdowns we used this third parties to fulfill our obligations to our customers.

Correction action plan:

From here forward i will no longer use these truck rental companies, unless my insurance company can provide the proper amount of insurance to insure our customers. If our insurance is unable to provide the adequate amount of insurance, than we will have to find another company to assist them with their moves.

We have a number of licensed moving companies we can refer our customers to., if our trucks are inactive. Those companies are A Perfect Mover, Affordable Movers, and Gramma Boys Moving.

2. Primary: WAC 480-15-550 Operating a commercial motor vehicle without having an adequate Cargo insurance.

Why the violation occurred:

The reason for this violation is the same as for number 1.

Correction action plan:

We will no longer use third party trucks unless we have the proper insurance. If we cannot provide our customers the adequate insurance when renting third party trucks, we will then refer them to another moving company who does have an operable moving truck with the adequate insurance.

3. Primary: 390.15(b) Failing to maintain, for a period of three years after an accident occurs, an accident register.

Why the violation occurred:

Again this violation falls on me. This was another rule I was unaware of.

Fortunately for us we have not had an accident for the first 3 years of operation. However, that changed for us in July of 2023, and with that now i know we must have an accident register reporting any accidents we have moving forward.

Correction action plan:

Currently, we have an accident register and we have documented the accident we had in july. I will be sending this document in our report for verification.