

REPORT OF HAT ISLAND TELEPHONE COMPANY UNDER THE
WASHINGTON UNIVERSAL COMMUNICATIONS SERVICES PROGRAM
IN COMPLIANCE WITH WAC 480-123-130

July 1, 2021

Docket No. 200719

File electronically

1. WAC 480-123-130(1)(a) - Access Lines Served [NECA 1.3 working loops]

	January 1, 2020	December 31, 2020
Residential	22	22
Business	11	9

Broadband Connections Served

	January 1, 2020	December 31, 2020
Residential	82	131
Business	5	5

2. WAC 480-123-130(1)(b) - Use of Support

The funds received by the Company from the universal communications services program in calendar year 2020 represent monies that the Company formerly received through the Washington Exchange Carrier Association (WECA) pooling process and the reduction of support under the Federal Communications Commission's (FCC's) Connect America Fund InterCarrier Compensation Fund (CAF ICC) program. As such, the funds from the universal communications services program contributed to defrayal of the ongoing operation and maintenance expenses of the Company. The funds from the universal communication services program are contributing to the Company's ongoing provision of high-quality basic telecommunications service to customers residing in the area the Company serves.

In December 2020, the Company received \$1,648 from the universal communications services program for the fiscal year ending June 30, 2021.

During the last six months of 2020 and the first six months of 2021, the Company did not undertake any capital projects, but incurred \$19,665 in operating expenses relating to the

maintenance of the network and provisioning services. The funds received from the universal communications services program can be viewed as contributing to the Company's ability to perform this work, including, without limitation, the repayment of loan funds.

3. WAC 480-123-130(1)(c) - Broadband Buildout Deployment

The Company falls into criterion four of WAC 480-123-110 and as a result has constructed broadband infrastructure throughout all its service territory. This means that the company is using program support to allow it to continue to provide telecommunications services and broadband services at the levels that are provided today, with enhancements becoming available where appropriate.

4. WAC 480-123-130(1)(d) - Unfilled Consumer Requests for New Basic Telecommunications Service*

None

* Service requests that are ongoing but still within normal processing times are not counted as unfulfilled.

5. WAC 480-123-130(1)(h) - Report on Operational Efficiencies/Business Plan Modifications

The Company continually reviews its operations to determine if efficiencies can be achieved. The Company already has a plan in place to concentrate on improving broadband service while continuing to provide high-quality basic telecommunications service to the customers that are located within the area that the Company serves. The funds received from the universal communications services program can be viewed as assisting in the Company's efforts to obtain operational efficiencies. This fall the company will have implemented a new OSS/BSS platform that will provide greater efficiencies in responding to customer needs.

6. WAC 480-123-130(1)(i) - FCC Form 477

This form was previously filed on or about March 1, 2021, under Docket UT-210002.

7. WAC 480-123-130(1)(j) – Other efforts

The Company implemented a new OSS/BSS system in the fall of 2020 that has provided greater efficiencies in fulfilling customer orders.

8. WAC 480-123-130(1)(k) - Other information

Not Applicable

Certified Statement as required by WAC 480-123-130(1)(e)(f)(g):

I, Gary W. Ricketts am an officer of Hat Island Telephone Company and upon personal knowledge and with responsibility therefor, hereby certify under penalty of perjury, that Hat Island Telephone Company materially complied with Commission rules under Chapter 480-120 WAC that are applicable to the Company and its provision of service within the area for which the Company received universal communications services program support. The Company has met the requirements of WAC 480-123-120 (5) for broadband availability data as required by the commission.

Signed at Langley, Washington this 1st day of July, 2021.


Secretary & Treasurer