### **Docket No. TV-190499 - Vol. I**

# In the Matter of: Samuel Owen Svarny d/b/a Brothers Moving

August 13, 2019



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WBENG Women's Business Enterprise

## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against:	)Docket TV-190499 ) ) ) )
SAMUEL OWEN SVARNY d/b/a BROTHERS MOVING	) ) )

#### TRANSPORTATION COURT, VOLUME I

Pages 1-20

ADMINISTRATIVE LAW JUDGE LAURA CHARTOFF

August 13, 2019 9:36 a.m.

Washington Utilities and Transportation Commission 621 Woodland Square Loop Southeast Lacey, Washington 98503

REPORTED BY: TAYLER GARLINGHOUSE, CCR 3358

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Page 3 1 LACEY, WASHINGTON; AUGUST 13, 2019 9:36 A.M. 2 3 --000--4 PROCEEDINGS 5 6 JUDGE CHARTOFF: Okay. Let's be on the 7 record. Good morning. Today is Tuesday, 8 August 13th, 2019. The time is approximately 9:36 a.m. We -- we were supposed to convene at 9:00 a.m., but no 9 household goods carriers had yet appeared. So due to 10 the traffic, we decided to delay the proceeding, so 11 12 we're starting now. 13 My name is Laura Chartoff. I am an 14 administrative law judge with the Washington Utilities 15 and Transportation Commission. 16 There are four household goods carriers who 17 should be here today, so the first thing we'll do is see who is here. There is a court reporter who is recording 18 everything we say, so when I call your name, please 19 raise your hand and say "here" or "present." 20 So the first docket is TV-190214, Cuong T. 21 22 Bui, doing business as Ben's Moving Service? 23 Hearing nothing, TV-190489, Nathanael Hirst, 24 doing business as Amazing Movers 360? 25 MR. HIRST: Here.

#### Page 4 1 JUDGE CHARTOFF: Thank you. 2 TV-190499, Samuel Owen Svarny, doing 3 business as Brothers Moving? 4 Hearing nothing, TV-190500, Michael C. Robertson, doing business as Moving Pros Northwest 6? 5 6 Hearing nothing, okay. So there are three companies who are not here today. Those companies may be held in default. I will deal with that later this 8 9 morning. 10 Okay. So you are here because the 11 Commission has information that your company is 12 operating or advertising as a household goods carrier without a permit. Operating as a household goods 13 carrier without the required permit is illegal and 14 subject to a penalty of up to \$5,000 per violation. 15 Τf 16 you are found to have engaged in business as a household goods mover without a permit, the Commission can order 17 you to cease and desist operating and impose the 18 19 penalty. So the Commission has initiated an 20 enforcement action against you and your business, and at 21 22 this preliminary hearing, I'm going to ask how you choose to proceed. You have two options. So option A 23 24 is to agree to cease and desist operating as an

unpermitted household goods carrier. If you choose this

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- 1 option, you must agree to stop providing, offering, or
- 2 advertising unpermitted household goods services unless
- 3 or until you receive a household goods permit from the
- 4 Commission.
- If you choose this option, you will need to
- 6 show what you have done to shut down your business
- 7 either completely or partially. I'm going to want to
- 8 see proof that you are no longer operating or
- 9 advertising. For example, you would need to prove that
- 10 you have taken down or changed your website or other
- 11 online advertisements for your business. If you have
- 12 obtained or applied for a permit in advance of this
- 13 hearing, please let me know that when I call you up.
- So option B is to ask for a classification
- 15 hearing. You would choose option B if you believe that
- 16 you are not operating illegally and that your business
- 17 is not subject to regulation by the Commission. If you
- 18 choose this option, we will schedule a formal
- 19 evidentiary hearing where you will be required to
- 20 present proof that your business is not within the
- 21 regulatory jurisdiction of the Commission. A hearing
- 22 will be set in the next two months with a deadline a
- 23 week before the hearing for both you and Commission
- 24 Staff to list your witnesses and file any exhibits.
- 25 Mr. Brian Braun will be speaking for

- 1 Commission Staff this morning. He is a Commission
- 2 compliance investigator.
- 3 So now that we've gone over your choices, I
- 4 will explain what else will happen today. In a few
- 5 minutes, I will call you up here to make your choice,
- 6 and at that time, I will swear you in so that anything
- 7 you tell the Court will be under oath. Once you are
- 8 sworn in, I will ask if you understand your choices for
- 9 today's hearing and then ask you to state your choice.
- 10 If there's anything else you want to explain to me, you
- 11 will have a chance to do that.
- 12 If you choose option A, you will need to
- 13 testify about how you plan to comply with the law either
- 14 by becoming a permitted business or shutting down your
- 15 unpermitted business. Depending on what proof you can
- 16 provide, you may be given an opportunity to meet with
- 17 Staff during the break in the hearing to negotiate an
- 18 agreed order to resolve this matter. The agreed order
- 19 will also deal with the penalty.
- 20 So you were served with a complaint that
- 21 asked the Commission to penalize you for engaging in
- 22 business as a household goods carrier without a permit.
- 23 The law sets the maximum penalty for each violation at
- 24 \$5,000. Staff will recommend a penalty and you will
- 25 have a chance to reach an agreement with Staff about the

- 1 penalty amount. If you are unable to agree, Staff will
- 2 explain the recommendation, but the Commission will make
- 3 the final decision on the penalty amount.
- 4 If you choose option B, that is, if you deny
- 5 you were operating as a household goods mover, we will
- 6 schedule another hearing, and it would be helpful if you
- 7 have your calendar with you so we can choose a hearing
- 8 date.
- 9 Okay. So, Staff, Mr. Braun, I will swear
- 10 you in now.
- 11 (Brian Braun sworn.)
- JUDGE CHARTOFF: Thank you.
- Okay. So I will call Nathanael Hirst, doing
- 14 business as Amazing Movers 360. Please -- please come
- 15 forward. While you're still standing, I'll swear you
- 16 in.
- 17 (Nathanael Hirst sworn.)
- 18 JUDGE CHARTOFF: Thank you. Please be
- 19 seated and turn your microphone on. You might have to
- 20 pull it towards you a bit.
- 21 So please state your first and last name and
- 22 spell your last name for the court reporter.
- 23 MR. HIRST: Nathanael Hirst, H-i-r-s-t.
- 24 JUDGE CHARTOFF: And what is your position
- 25 with the company?

#### Page 8 1 MR. HIRST: Owner/operator. 2 JUDGE CHARTOFF: So do you understand your options here today? 3 4 MR. HIRST: Yeah. 5 JUDGE CHARTOFF: Do you know how you want to proceed? 6 MR. HIRST: Well, I already have a permit. 8 I've been granted temporary status. 9 JUDGE CHARTOFF: So are you interested in 10 talking to Staff about the penalty? 11 MR. HIRST: Yeah. 12 JUDGE CHARTOFF: And are you willing to 13 admit that you were operating without a permit? 14 MR. HIRST: Yes. 15 JUDGE CHARTOFF: Okay. Mr. Braun, do you 16 have anything to add? 17 No, Your Honor. MR. BRAUN: JUDGE CHARTOFF: Okay. Okay. So when we 18 19 take a break, you can talk to Staff and see if you can sign an agreed order. 20 21 MR. HIRST: Okay. 22 JUDGE CHARTOFF: That order will say you agree you were operating without a permit and that you 23 agree you will stop operating should you fail to 24

maintain your permit for any reason. And once you feel

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- 1 comfortable that you understand the order, you and
- 2 Mr. Braun will both sign it. It will also include most
- 3 likely an agreed penalty amount, but if not, you can --
- 4 when I -- after the recess, you can explain to me why
- 5 the penalty -- penalty should be different than what
- 6 Staff is recommending.
- 7 MR. HIRST: Okay.
- JUDGE CHARTOFF: Do you have any questions?
- 9 MR. HIRST: Nope.
- 10 JUDGE CHARTOFF: Okay. Okay. So please
- 11 return to your seat.
- MR. HIRST: Thank you.
- JUDGE CHARTOFF: And so, Mr. Braun, have you
- 14 talked to anyone who did not show up here today?
- MR. BRAUN: I called all the individuals,
- 16 the numbers that I had contacted before last week, and
- 17 everybody said they were showing up. I tried to call
- 18 them today and nobody answered. So I left voicemails as
- 19 well, left my phone number, and someone is there to
- 20 listen in case somebody calls, and I have not heard from
- 21 anything [sic].
- 22 JUDGE CHARTOFF: Okay. So I'll handle the
- 23 motions for default after the break.
- MR. BRAUN: Okay.
- JUDGE CHARTOFF: Okay. So at this point, we

- 1 are going to take a break, and as soon as you've had a
- 2 chance to review the cease and desist order, you can
- 3 talk about the penalty. The penalty may be small or
- 4 there may be a reason why Staff asked for a larger
- 5 penalty; for example, if you've been in front of a judge
- 6 here before or if you used to have a household goods
- 7 permit with the Commission that was cancelled.
- 8 Usually part of the penalty is suspended and
- 9 you will not have to pay it unless you break the law
- 10 again. So you will pay part of the penalty today and
- 11 you would only have to pay the rest of the penalty if
- 12 you violate the order.
- So after the recess, I'll call you back up,
- 14 make sure you understand the order, and I will sign it,
- 15 and you will leave with a copy of it.
- Okay. Okay. We are in recess.
- 17 (Recess taken from 9:48 a.m.
- 18 until 10:00 a.m.)
- 19 JUDGE CHARTOFF: We are back on the record.
- 20 I understand the cease and desist order has been
- 21 explained to the company, so I will call Mr. Hirst.
- 22 Please come forward again and have a seat.
- 23 So, Mr. Hirst, did you have a chance to review the whole
- 24 order?
- MR. HIRST: Yeah.

Docket No. TV-190499 - Vol. I - 8/13/2019 Page 11 JUDGE CHARTOFF: And do you understand it? 1 2 MR. HIRST: Yes. JUDGE CHARTOFF: Okay. I see that you both 3 have signed it. Is the portion of the penalty that is 4 5 not suspended, is that getting paid today? 6 Yeah, I believe so. MR. HIRST: JUDGE CHARTOFF: Okay. So the -- the order, 8 I'm just going to write in on Appendix A the amount and 9 the --10 MR. HIRST: Okay. 11 JUDGE CHARTOFF: -- that it's due today just so we have a record of that. Okay. So I'll just 12 quickly go through it. 13 14 MR. HIRST: Okay. 15 JUDGE CHARTOFF: So looks like there's two 16 violations in this case; one for offering a move and one for advertising. And a \$5,000 penalty will be imposed, 17 a \$4,500 portion of the penalty will be suspended, and 18 the company will pay the \$500 portion today; is that 19 20 correct? 21 MR. HIRST: Yes. 22 JUDGE CHARTOFF: Okay. So I'm going to 23 write in 8/13/19 and \$500.

Nope.

MR. HIRST:

Are there any questions about the order?

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- 1 JUDGE CHARTOFF: Okay. I'm going to go
- 2 ahead and sign it. So -- and I will hand this to Staff,
- 3 Staff will make a copy of it and give it to you and you
- 4 will leave with it, and then you will be free to go.
- 5 MR. HIRST: Okay.
- 6 MR. BRAUN: Thank you.
- 7 JUDGE CHARTOFF: Okay. Thank you.
- 8 Okay. So that concludes the list of
- 9 companies present in the hearing room today. There's no
- 10 one else in this hearing room, so we can proceed with
- 11 the motions for default. Mr. Braun, should we take
- 12 these one at a time?
- MR. BRAUN: Yes, Your Honor.
- JUDGE CHARTOFF: Okay. So let's start with
- 15 Ben's Moving Services. I'll just call them one more
- 16 time for the record.
- 17 TV-190214, Cuong T. Bui, doing business as
- 18 Ben's Moving Services?
- 19 Hearing nothing, so I had a chance to review
- 20 that docket, the Commission's evidence, and that there
- 21 was an offer for an interstate move in Washington.
- 22 There was advertising that meets the definition of RCW
- 23 81.80.075, engaging in business as a moving company
- 24 without a household goods permit. So what is Staff's
- 25 motion with respect to this company?

- 1 MR. BRAUN: Staff's motion is to implement
- 2 the \$5,000 penalty with nothing suspended. The process
- 3 server's at date of the service is on file with the
- 4 Commission. It was served, if you'll excuse me one
- 5 second, on July 16th to the complainant or I believe
- 6 someone at the residence. I also had several phone
- 7 conversations with Mr. Bui, and he expressed that he was
- 8 going to be coming in.
- 9 JUDGE CHARTOFF: Can you just briefly walk
- 10 through the evidence you have for that company?
- 11 MR. BRAUN: Yes, Your Honor. On March 25th
- 12 of 2019, I found advertisements on
- 13 Bensmovingservices.net for a household goods moving
- 14 company. That advertisement contained a business
- 15 telephone number of 26 -- 206-778-1307.
- On March 25th of 2019, I searched the
- 17 Commission records and found Cuong T. Bui, C-u-o-n-g, T,
- 18 and then B-u-i who is DBA as Ben's Moving Services, and
- 19 that the Commission had cancelled Ben's Moving's
- 20 temporary household goods permit and dismissed the
- 21 permit application in Docket TV-180869 on October 23rd
- of 2018 at the company's request.
- 23 Cancellation was sent in a letter that
- 24 stated that Ben's Moving must cease all operations
- 25 associated with this permit, and it advised them if you

- 1 advertise or operate as a household goods movers without
- 2 a valid permit, the Commission may take enforcement
- 3 action against you.
- 4 Then on January 8th of 2019, I had called
- 5 the 206-778-1307 using an assumed name. I obtained a
- 6 quote for moving services. A company representative who
- 7 identified himself as Ben gave an estimate of \$890 for
- 8 three workers and a truck, and that was confirmed in a
- 9 text message. All that was in my paperwork.
- 10 And then I checked on April 8th of 2019, I
- 11 visited the website again of Bensmovingservices.net, it
- 12 was no longer active.
- JUDGE CHARTOFF: Thank you. Okay. So I
- 14 will grant the motion for default for that company. You
- 15 can get a copy of the default order to me after we are
- 16 adjourned.
- 17 Okay. So let's call the next company that
- 18 did not appear, TV-190499, Samuel Owen Svarny, doing
- 19 business as Brothers Moving?
- 20 Again, hearing nothing, do you move for
- 21 default for this company?
- 22 MR. BRAUN: I do, Judge. Would you like me
- 23 to go over the information again?
- JUDGE CHARTOFF: Yep.
- MR. BRAUN: All right. On May 6th of 2019,

- 1 I found advertisements on Thumbtack.com for a household
- 2 goods moving company. The advertisement also contained
- 3 a copy of the business card with a phone number of
- 4 206-471-0986. It also gave a link to a Facebook page
- 5 and an introduction to the company with the owner's name
- 6 as Sam.
- 7 On May 6th of 2019, I searched the
- 8 Washington State Department of Revenue's website for
- 9 Brothers Moving. The results produced a contact name
- 10 governing of Samuel Owen Svarny, S-v-a-r-n-y, with an
- 11 address of 12431 2nd Place Southwest, Seattle, 98146.
- 12 On May 6th of 2019, I searched Facebook and
- 13 I found an advertisement for Brothers Moving. On May
- 14 6th of 2019, I searched the Commission records and
- 15 verified that Samuel Owen Svarny, DBA Brothers Moving,
- is not a permitted household goods carrier.
- 17 On May 8th of 2019, a compliance letter was
- 18 sent to Samuel Svarny notifying Brothers Moving to cease
- 19 and desist operations as a household goods carrier in
- 20 Washington State until they obtain the required
- 21 household goods carrier permit from the Commission.
- 22 On June 12th, 2019, I called 206-471-0986
- 23 using an assumed name to obtain a quote for moving
- 24 services including workers and a truck. Starting point
- 25 was Renton, Washington, with delivery to Seattle,

- 1 Washington. The company representative who identified
- 2 himself as Sam gave me an estimate of between 300 and
- 3 \$500 for three to six hours with two workers and a
- 4 truck. This was confirmed with a text message and an
- 5 email.
- 6 Mr. Svarny was -- if you'll excuse me one
- 7 second -- a Ms. Svarny, the mother and coresident, was
- 8 served on July 17th, 2019, 7:05 a.m. at the 7121 29th
- 9 Avenue Southwest in Seattle with all the paperwork
- 10 identified here. I had several phone conversations with
- 11 Mr. Svarny that he said he would appear. Mr. Svarny was
- 12 also aware of the UTC and the thing [sic] as he had a --
- 13 previously worked for a permitted company.
- JUDGE CHARTOFF: Thank you. So is Staff
- 15 recommending imposing the full \$5,000 penalty for the
- 16 two violations?
- 17 MR. BRAUN: Yes, Your Honor.
- 18 JUDGE CHARTOFF: Okay. I grant the motion
- 19 for default for Samuel Owen Svarny, doing business as
- 20 Brothers Moving.
- I'll take up the last company, TV-190500,
- 22 Michael C. Robertson, doing business as Moving Pros
- 23 Northwest 6?
- 24 Hearing nothing, what is Staff's motion with
- 25 respect to this company?

- 1 MR. BRAUN: Staff's motions is for the full
- 2 penalty of \$5,000 as default. On April 4th of 2019, I
- 3 found advertisements on Craigslist for a household goods
- 4 moving company. The advertisements contained a business
- 5 name of Moving Pros Northwest with a telephone number of
- 6 253-495-9805. It also contained a UBI of 603-416-265.
- 7 On April 4th of 2019, I searched the
- 8 Washington State Department of Revenue's website. The
- 9 results produced an entity name of Michael C. Roberts
- 10 [sic], DBA Moving Pros Northwest 6 with a UBI number
- 11 matching of 603-416-265 and a physical address of
- 12 22117 50th Avenue East in Spanaway, Washington, 98387.
- On April 4th, 2019, I searched Commission
- 14 records and verified that Michael C. Robertson, DBA
- 15 Moving Pros Northwest 6, is not a permitted household
- 16 goods carrier.
- 17 On April 11th, 2019, a compliance letter was
- 18 sent to Michael C. Robertson notifying Moving Pros
- 19 Northwest 6 to cease and desist operations as a
- 20 household goods carrier in Washington State until he
- 21 obtains the required household goods carrier permit from
- 22 the Commission.
- On May 3rd, 2019, I verified that Moving
- 24 Pros Northwest was continuing to advertise as a company
- 25 that offered household goods movers on Craigslist.

- 1 On June 12th, 2019, I called a telephone
- 2 number of 253-495-9805 using an assumed name to obtain a
- 3 quote for moving services including workers and a truck.
- 4 The representative of the company, who identified
- 5 himself as Mike, gave me an estimate of \$300 for two
- 6 workers and a truck to move my household goods from
- 7 Edgewood, Washington, to Tacoma, Washington. This was
- 8 confirmed in a text message and email.
- 9 On July 20th, 2019, at 4:39 p.m. at 22117 -
- 10 50th Avenue in Spanaway, the Charles Robertson's
- 11 father -- or I'm sorry, the father of Michael Robertson,
- 12 Charles Robertson, the father and coresident, was served
- 13 with the paperwork notifying him to be here. Again, I
- 14 also talked to Mr. Robertson at least once on the
- 15 telephone and he said he would be appearing today.
- I again renew my motion for a \$5,000 penalty
- 17 for default for offering advertisements and operating as
- 18 a household goods carrier in the state of Washington.
- 19 JUDGE CHARTOFF: Okay. Thank you. I will
- 20 grant that motion for default.
- Is there any other business we need to take
- 22 care of today?
- MR. BRAUN: No, Your Honor.
- 24 JUDGE CHARTOFF: Okay. I will look for
- 25 those orders later.

		Page 19
1	Okay. Thank you. We are adjourned.	
2	(Adjourned at 10:14 a.m.)	
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1	CERTIFICATE
2	
3	STATE OF WASHINGTON
4	COUNTY OF THURSTON
5	
6	I, Tayler Garlinghouse, a Certified Shorthand
7	Reporter in and for the State of Washington, do hereby
8	certify that the foregoing transcript is true and
9	accurate to the best of my knowledge, skill and ability
10	S. NOTCY.
11	
12	Jayler Granlinghouse
13	Tayler Garlinghouse, CCR 3358
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