

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper) DOCKET TV-161077
Carrier Classification of, and Complaint)
for Penalties against:) DECLARATION OF
) RACHEL JONES
Jean Francois Assin and Brosse Magnurs)
d/b/a STRONG MUSCLES MOVERS AKA)
TCHAMAN MOVERS)
)
)
_____)

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. I began an investigation into the activities of Strong Muscles Movers in August 2016, after taking over the investigation from a former investigator with Utilities and Transportation Commission. On June 14, 2016, Strong Muscles Movers was sent a compliance letter.¹ On August 18, 2016, I called (206) 495-7202 and spoke to a male that I was unable to understand due to a bad connection. I requested to call him back. Before I was able to call the male back, I received a text message from him stating, "Sorry I have a bad service where I am now. But I said \$100 per hour for 2 movers and the truck. We have reference." The male identified himself as Jean.²
3. After researching on the internet I found an advertisement on www.craigslist.com for Strong Muscles Movers offering moving services. The website included a telephone number, (206) 495-7206, and advertised "a rate of 2 movers and a truck for \$300 first 3 hours and \$90 per hour after that. 3 movers and a truck for \$390 first 3 hours and \$120 per hour after that. No hidden fees."³

¹ See Attachment A for copy of compliance letter dated June 14, 2016.

² See Attachment B for copy of text messages from Strong Muscles Movers, which I printed on August 18, 2016.

³ See Attachment C for copy of advertisement on craigslist for Strong Muscles Movers, which I printed on August 18, 2016.

DATED this 21st day of September, 2016, at Olympia, Washington.

RACHEL JONES

ATTACHMENT A



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

June 14, 2016

Jean Francois Assin
Brosse Magnurs
Strong Muscles Movers aka Tchaman Movers
25617 27th Pl. S., Apt. H206
Kent, WA 98032-6503

RE: Household Goods Moving in Washington State

Dear Mr. Assin and Mr. Magnurs:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by **June 28, 2016**.

Until you obtain a permit, you must immediately cease operating as a household goods mover in Washington state. Operating as a household goods mover without the required permit is illegal and subject to a penalty of **\$5,000 per violation**. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately cease advertising as a household goods mover in Washington state. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is **\$5,000 per violation**. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Strong Muscle Movers.

If you advertise or operate as a household goods mover without a permit, the commission may take enforcement action against you. Such action will include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Strong Muscles Movers aka Tchaman Movers

June 14, 2016

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Again, to avoid enforcement action, your complete application, supporting materials and application fee must be submitted to the commission by **June 28, 2016**.

If you have questions about this letter, or the laws governing household goods moving companies, please call Megan Banks, Compliance Investigator, at (360) 664-1129.

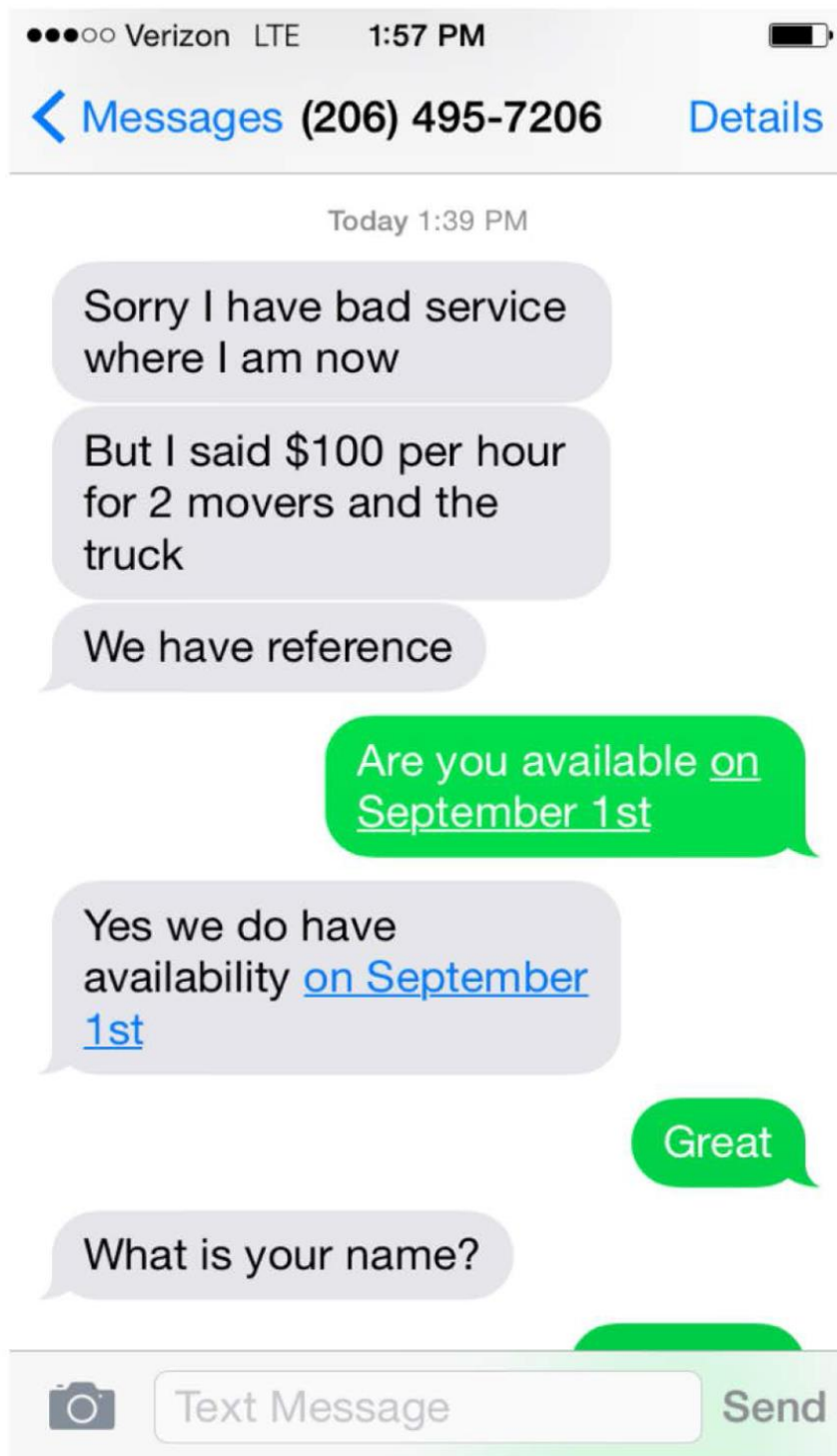
Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington state until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,

A handwritten signature in blue ink that reads "Susie Paul". The signature is written in a cursive, flowing style.

Susie Paul, Compliance Investigations Manager
Consumer Protection

ATTACHMENT B



Verizon LTE 1:57 PM

[Messages](#) (206) 495-7206

[Details](#)

Great

What is your name?

Rachelle

What is yours

Jean

Are you the one who will be doing the move

Would you like to send me your address?

I don't yet

We are a team of 7 guys

Okay I have one more company to check with



Text Message

Send

Verizon LTE 1:58 PM

[← Messages](#) (206) 495-7206 [Details](#)

Are you the one who will be doing the move

Would you like to send me your address?

I don't yet

We are a team of 7 guys

Okay I have one more company to check with

You seem to have the best price

Hope the guys are cute extra tip if they are

I am cute

Lol



Text Message

Send

Hope the guys are cute
extra tip if they are

I am cute

Lol

We provide quality
service

I hope so
I will be in touch

Let me know if you want
to go head and book

K

Where are you located

?



Text Message

Send

ATTACHMENT C

STRONG MUSCLES MOVERS

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[CL seattle >](#)
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Posted 2016-08-18 12:28pm

STRONG MUSCLES MOVERS (all areas)



STRONG MUSCLES MOVERS is a team of hard workers committed to quality service and customer satisfaction. Serving all Washington areas with superior service and great value is our specialty.

call or text 2064957206 for more info.

WHY CHOOSE US?

- Licensed
- Reliable moving services
- Low cost
- Our biggest asset is in our well-trained
- No smoker crew
- Care about your belongs

SERVICES:

- Residential and office moving
- Packing and unpacking
- Load and unload
- Delivery
- Piano specialized

[CL seattle >](#)
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Posted [about 21 hours ago](#)

Strong Muscles movers (All areas)



STRONG MUSCLES MOVERS is a team of hard workers committed to quality service and customer satisfaction. Serving all Washington areas with superior service and great value is our specialty.

call or text [show contact info](#) for more infos.

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SERVICES:

- Residential and office moving
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- Load and unload
- Delivery
- Piano specialized

RATES:

2 MOVERS AND truck= \$300 first 3 hours and \$ 90 per hour after that.

3 MOVERS AND TRUCK=\$390 first 3 hours and \$ 120 per hour after that.

No hidden fees.

PAYMENT OPTION:cash -check

CL

options

list

relevant

save search

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Aug 18 [STRONG MUSCLES MOVERS](#) (all areas) [pic](#)

Aug 18 [STRONG MUSCLES MOVERS](#) (all areas) [pic](#)

Aug 18 [STRONG MUSCLES MOVERS](#) (all areas) [pic](#)

Aug 18 [STRONG MUSCLES MOVERS & DELIVERIES](#) (King,Pierce,Thurston, Kistap,Snohomish) [pic](#)

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Aug 17 [STRONG MUSCLES MOVERS & DELIVERIES](#) (King,Pierce,Thurston, Snohomish) [pic](#)

Aug 17 [STRONG MUSCLES MOVERS & DELIVERIES](#) (King,Pierce,Thurston, Kistap,Snohomish)
[pic](#)

Aug 17 [Strong Muscles movers](#) (All areas) [pic](#) [map](#)

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- Aug 18 [Pro movers 50 an hour 2 guys](#) (Northgate) [map](#)
- Aug 17 [Pro movers 50 an hour 2 guys](#) (Northgate) [map](#)
- Aug 15 [Deep Tissue Massage - Mature Lady - 100% American](#) (Midland) [pic](#) [map](#)

Few local results found. Here are some from nearby areas. Checking 'include nearby areas' will expand your search.

Aug 17 [hard working 16year old needs to get outa the house and find work](#) (mvw > burlington WA)

[map](#)

Aug 17 [hard working 16year old needs to get outa the house and find work](#) (mvw > burlington WA)

[map](#)

Aug 15 [MASSAGE. \\$10 OFF. BEST IN TOWN](#) (bli > 120 Prospect St #1 Bellingham WA) [pic](#) [map](#)

Aug 8 [Massage \\$10 off EFFECTIVE Deep tissue/Back/Neck](#) (bli > 120 Prospect St #1 Bellingham WA)

[pic](#) [map](#)

Jul 28 [MOVING & HAULING](#) (olp > PORTANGELES/SEQUIM) [pic](#) [map](#)

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