



Gary Hahn & Associates

Transportation Loss Control Consultant

December 19, 2014

U.S. Department of Transportation
Federal Motor Carrier Safety Administration
Jeffery James, Division Administrator
2424 Heritage Court SW, Suite 302
Olympia, WA 98502

RE: Compliance Review 10/06/2014 – Triangle Charter Services, LLC –
DOT Number 1767297

Mr. Jeffery James,

In response to the above Compliance Review Mr. Wilder of Triangle Charter Services has entered in to agreement with Gary Hahn and Associates, LLC, Transportation Loss Control Consultants, find my resume' attached. Find a copy of the agreement attached. Also find attached an addendum to the agreement to provide additional and ongoing assistance to assure strict compliance with all regulatory requirements. I have been contracted to assist them in the enhancement of their operations to assure compliance with all Federal Motor Carrier Safety Regulations as well as State and local requirements. This agreement outlines our commitment to not only the improvement of their compliance with the regulatory requirements governing their operation, but also the ongoing regular monitoring of their operation going forward.

As a Consultant to Triangle Charter Services I have put in place enhanced policies and procedures to assure strict compliance with all FMCSA requirements. The table of contents to the new policy manual is attached. We have put in place: improved forms for the recruiting and hiring of drivers; improved driver qualification files; updated background investigation and previous employer inquiries. In addition I have provided them with a Driver' Rule Book, the table of contents to the Driver's rule book is also attached. Each driver was given a copy of the rule book and signed a receipt for the same. I have provided training to the drivers on the Driver's Rule Book and the new Company Policies. The training included both classroom and behind-the-wheel.

In addition to the Consulting Agreement Mr. Dan Wilder of Triangle Charters Services requested that I provide additional services outlined in the Addendum to the Consulting Agreement, also attached. In this agreement I am providing ongoing services that include: driver training; periodic audit of driver's logs for compliance with Hours of Service requirements; audit and updating the Driver Qualification, Background Investigation files; Review of Drug and Alcohol compliance; and investigation and proper handling of any accidents.

In my working with Mr. Wilder and the Triangle Charter Services I have found them to be very interested and sincere regarding their strict regulatory compliance. They have quickly put in place the policies and guidelines I have created. In addition they have requested that I assist them further and on an ongoing basis to make further recommendations and to assure they remain in strict compliance with all the safety standards we have put in place.

Sincerely,

Gary V. Hahn,
Consultant

Cc
U.S. Department of Transportation
Federal Motor Carrier Safety Administration
Western Services Center
Golden Hills Office Center
12600 W. Colfax Ave., Suite B-300
Lakewood, CO 80215

Cc
Stacy Hawthorn, ACSR
Ferguson & Associates
PO Box 1835
Kingston, WA 98346

Table of Attachments

Letter from Dan Wilder – Triangle Charter Services, LLC

Gary V. Hahn – Resume’

Consulting Agreement

Addendum to Consulting Agreement

Table of Contents to Policy Manual

Table of Contents to Driver’s Rule Book

Copy of Mr. Wilder’s Response to Safety Review and
Upgrade Request

Copy of Compliance Review

Part B Violations Response