



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
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Dec. 16, 2014

Steven V. King, Executive Director and Secretary
Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
P.O. Box 47250
Olympia, WA 98504-7250

RE: *Washington Utilities and Transportation Commission v. Gerald Munroe d/b/a AAA
Movers and Delivery Specialist LLC*
Commission Staff's Recommendation to Impose Suspended Penalties
Docket TV-143346

Dear Mr. King:

On Nov. 4, 2014, the Utilities and Transportation Commission entered Order 02, which classified Gerald Munroe d/b/a AAA Movers and Delivery Specialist LLC (Mr. Munroe) as a household goods carrier. Order 02 imposed and suspended penalties on condition of future compliance. Mr. Munroe was assessed a \$5,000 penalty for violations of RCW 81.80.075(1), which prohibits household goods carriers from operating for compensation in Washington without first obtaining the required permit from the commission. A portion of the penalty, \$4,000, was suspended for a period of two years on the condition that Mr. Munroe cease and desist operating as a household goods carrier and comply with the payment plan for the remainder of the \$1,000 penalty.

Order 02 specified that payments in the amount of \$500 were due on Nov. 4 and Dec. 4, 2014. If one payment was missed, the entire amount of the penalty, including the suspended portion of \$4,000, would become due and payable the day after the missed penalty was due. Mr. Munroe made a \$500 payment on Nov. 4, 2014, but failed to make the payment due on Dec. 4, 2014.

Order 02 also specified that Mr. Munroe cease and desist operating as a household goods carrier without a permit or the entire amount of the penalty, including the suspended portion of \$4,000, would become due and payable. Commission staff has evidence that Mr. Munroe continues to operate in violation of Order 02.

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On Dec. 5, 2014, commission staff submitted an online request to <http://aaamoversspokane.com> and requested a quote for a move from a two-bedroom apartment to another two-bedroom apartment in Spokane. The same day, "Barb" from AAA Movers responded by email and quoted staff \$135 an hour for three men and a 24 ft. truck and stated that the company was available to perform the move before Dec. 24, 2014.

Staff recommends the suspended \$4,000 penalty be imposed for violating a commission order by failing to make a required payment on Dec. 4, 2014, and by failing to cease operating as a non-permitted household goods carrier. Staff also recommends Mr. Monroe be given credit for the \$500 payment made on Nov. 4, 2014, for a remaining penalty of \$4,500.

Sincerely,

Sharon Wallace, Assistant Director
Consumer Protection and Communications