BEFORE THE WASHINGTON

**UTILITIES AND TRANSPORTATION COMMISSION**

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| WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,  Complainant,  v.  SHUTTLE EXPRESS, INC. DBA SHUTTLE EXPRESS, GO SHUTTLE EXPRESS, LIMOS BY SHUTTLE EXPRESS, AND DOWNTOWN AIRPORTER  Respondent.  . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . | ) ) ) ) ) ) ) ) ) ) )  )  )  )  )  ) | DOCKET TC-131269  ORDER 01  COMPLAINT AND ORDER SUSPENDING TARIFF REVISIONS |

## BACKGROUND

1. On July 5, 2013, Shuttle Express, Inc., dba Shuttle Express, Go Shuttle Express, Limos by Shuttle Express, and Downtown Airporter (Shuttle Express or Company) filed with the Washington Utilities and Transportation Commission (Commission) revisions to its currently effective Tariff No. 9. Shuttle Express proposes to increase charges and rates for service it provides by approximately $190,000 or 2.0percent overall. The Company further proposes to eliminate the reduced fare for additional passengers transported between Sea-Tac International Airport and the Everett Train Station, as well as standardize the adult fare for additional passengers travelling in a group for all locations served by door-to-door service. The requested effective date is August 30, 2013.
2. The Company provides passenger transportation service to and from Sea-Tac International Airport for nearly 400,000 passengers in multiple cities and unincorporated areas in Pierce, King, Snohomish, Jefferson, and Island Counties. According to the Company’s filing, Shuttle Express proposes to replace its current zone-based pricing schedule with a zip code-based pricing schedule. Under the proposed pricing schedule, certain zip codes’ fares would remain constant or decrease by as much as $5.00 while others would increase between $1.00 and $4.00 for one-way service to or from Sea-Tac International Airport. The Company also proposes to increase one way fares to and from the Everett Train Station to $29.00 and discontinue scheduled service to and from the Monroe Park and Ride. Shuttle Express received its last fare increase on February 1, 2013.
3. Commission Staff has not yet completed its review of Shuttle Express’s supporting financial documents, books and records to determine whether or not the Company requires additional revenues.

**DISCUSSION**

1. Shuttle Express must demonstrate that the costs it incurs to provide service justify its proposed rate increases, and the Company has not yet demonstrated that the proposed increases would ultimately result in rates that are fair, just, reasonable, and sufficient. Therefore, the Commission suspends the tariff filing and will hold public hearings, if necessary, to determine whether the proposed increases are fair, just, reasonable and sufficient.

# FINDINGS AND CONCLUSIONS

1. (1) The Washington Utilities and Transportation Commission is an agency of the State of Washington vested by statute with the authority to regulate the rates, regulations, practices, and accounts of public service companies, including auto transportation companies.
2. (2) Shuttle Express is an auto transportation company and a public service company subject to Commission jurisdiction.
3. (3) This matter came before the Commission at its regularly scheduled meeting on August 29, 2013.
4. (4) The tariff revisions Shuttle Express filed on July 5, 2013, would increase charges and rates for service provided by Shuttle Express.
5. (5) Shuttle Express has not yet demonstrated that the tariff revisions would ultimately result in rates that are fair, just, reasonable, and sufficient.
6. (6) The Commission should investigate Shuttle Express’s books, accounts, practices, activities, and operations, to determine whether the tariff revisions result in rates that are fair, just, reasonable, and sufficient.
7. (7) As required by RCW 81.04.130, Shuttle Express bears the burden of proof to show that the proposed rate increases are fair, just, reasonable and sufficient.

## ORDER

**THE COMMISSION ORDERS:**

1. (1) The tariff revisions Shuttle Express, Inc., filed on July 5, 2013, are suspended.
2. (2) The Commission will hold hearings at such times and places as may be required.
3. (3) Shuttle Express, Inc., must not change or alter the tariffs filed in this Docket during the suspension period, unless authorized by the Commission.
4. (4) The Commission will investigate Shuttle Express, Inc.’s books, accounts, practices, activities and operations as described above.

DATED at Olympia, Washington, and effective August 29, 2013.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

DAVID W. DANNER, Chairman

PHILIP B. JONES, Commissioner

JEFFREY D. GOLTZ, Commissioner