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IMPORTANT INFORMATION REGARDING YOUR SCAN ALERT SERVICE FROM CENTURYLINK

Beginning in May of this year, CenturyLink notified you that the Scan Alert product would no longer be available to CenturyLink customers.

Due to requests from alarm companies for an extension of the service until April 2014 to complete migrations and conversions, CenturyLink has agreed to extend the end date of the Scan Alert product to **April 30, 2014**.

Because Scan Alert service will end automatically on April 30, 2014, we urge you to **act now** to find an alternative service provider. We encourage you to speak with your current alarm service company for provider recommendations regarding alternatives to Scan Alert.

If you wish to terminate Scan Alert service before April 30, 2014, please contact your alarm company to disconnect your Scan Alert service and stop your billing.

As an existing CenturyLink Scan Alert product subscriber, you will receive a prorated one-time credit on your bill for the number of days that were paid but not used. If you have questions or concerns, please call CenturyLink Customer Service at **800-421-0130**.

Thank you for choosing CenturyLink for your communication needs—we value you as our customer.

