

**Common Carrier and Household Goods Carrier Rulemaking
Docket TV-130079
Stakeholder Comments and Commission Response to Draft Rules
(August 21, 2013)**

Company	WAC Section	Comment	Commission Response
Friendly Moving Service	480-15-450(c)&(d)	The company objects to the change to the insurance process and believes that its permit can be canceled without notice under the new rules.	The insurance process provides a minimum of 30 days notice to the carrier after staff receives notification from the carrier's insurance company that its insurance will expire on a certain date. The carrier receives notice from its insurance company and the Commission.
The Movers Conference	480-15-890	The organization did not agree with Staff's proposal to change the response time for Commission-referred complaints from five to two business days.	Staff suggested this change to be consistent with the other regulated industries, however, agreed to retain the existing language of a five-day response time.