

**BEFORE THE**  
**WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

Rulemaking to Consider	)	
Amending WAC 480-120-262 (8)	)	
Emergency calls – E911	)	Docket No. UT-070199
_____	)	

**VERIZON RESPONSES**  
**March 21, 2007**

Pursuant to the Commission’s Notice dated February 9, 2007 on the rulemaking to consider amending WAC 480-120-262 (8) Emergency calls – E911, Verizon Northwest Inc. (“Verizon”) submits the following responses to the questions posed by the Commission.

**1. Within a two-week period, how many callers do you advise to hang up and call 9-1-1?**

None.

**2. Within a two-week period, how many callers do you actually transfer to the 911 network?**

Verizon does not track data in this manner. However, Verizon ran an ad hoc report for a one week period in February 2007 and determined that eight calls were transferred to emergency agencies requested by the caller.

**3. What suggestions do you have for educating those who use operator services that 911 is a better option?**

Verizon offers no specific suggestions at this time.