



August 26, 2005

Ms. Carole J. Washburn, Executive Secretary  
Washington Utilities and Transportation Commission  
P. O. Box 47250  
Olympia, WA 98504-7250

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STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION

Dear Ms. Washburn:

Re: Docket Nos. UT-053030 and WAC 380-120-399 -  
Eligible Telecommunications Carrier Certification

In accordance with the Order Requiring Filing By Eligible Telecommunications Carriers Receiving Federal High Cost Support, dated July 25, 2001, entered by the Washington Utilities and Transportation Commission in Docket No. UT-013047 ("Certification Order") and with WAC 480-120-399(2), enclosed herewith for filing on behalf of Tenino Telephone Company ("Company") is a Certification of Use of Federal High-Cost Universal Service Support Funds. The Company hereby respectfully requests that, based upon the enclosed certification and pursuant to 47 C.F.R. §§ 54.314(a), (c) and (d), the Commission make and file, not later than October 1, 2005, with the Administrator of the Federal High-Cost Universal Service Fund and the Federal Communications Commission the certification described in 47 C.F.R. §§ 54.314(a) and (c), and that the Commission include the Company in the list of carriers to which such certification applies.

In accordance with WAC 480-120-399(2)(d), the figure set forth in item (4) of the enclosed certification is the sum of the amounts received by the Company for those Federal universal service support components commonly referred to as "high cost loop support," "long-term support," "local switching support" and "interstate common line support."<sup>1</sup> It is the Company's understanding that amounts associated with some of those components and included in that reported figure may not yet be final.

Lastly, the memorandum, dated May 13, 2005, from Bob Shirley of the Commission Staff to Eligible Telecommunications Carriers ("ETCs") requested that each ETC provide the Commission Staff with copies of the advertising conducted by each ETC in 2004 or 2005 to meet its obligations under Federal law with respect to the advertising of services supported by Federal High-Cost Universal Service Support Funds and the Federal Lifeline and Link-Up programs. Accordingly, enclosed with this letter are copies of the following materials:

- (a) Advertisement published in The Tenino Independent;
- (b) Information regarding the Washington Telephone Assistance Program and the Federal Lifeline and Link-Up programs published in the Company's current telephone directory;

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<sup>1</sup> During calendar year 2004, the Company was not a recipient of what is commonly referred to as "interstate access support."

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- (c) Notice posted in the Company's business office;
- (d) A sample advertisement posted at certain Company payphone locations and at the local Food Bank; and
- (e) A sample of the Washington Telephone Assistance Program brochure prepared by the Washington State Department of Social and Health Services, modified with the addition of Company specific information, that are available on the counter in the Company's business office and at the local Food Bank.

If additional copies of either this letter or the enclosed certification are required, please let us know.

Very truly yours,



Steven D. Hanson  
Vice President

Enclosures

**CERTIFICATION OF USE OF FEDERAL  
HIGH-COST UNIVERSAL SERVICE SUPPORT FUNDS**

I, Steven D. Hanson, being of lawful age, hereby certify, under penalty of perjury, that I am Vice President of Tenino Telephone Company (Company”), that I am authorized to execute this certification on behalf of the Company, and that the facts set forth in this certification are true to the best of my knowledge, information and belief. I hereby certify to the Washington Utilities and Transportation Commission (“Commission”), for use by the Commission in providing the Commission certification required by 47 C.F.R. § 54.314, as follows:

(1) that, during the calendar year 2004, the Company provided the supported services required by 47 U.S.C. § 214(e) and described in the Commission Order granting the Company Eligible Telecommunications Carrier (“ETC”) status;

(2) that, during the 2004 calendar year, the Company advertised the availability of supported services and the charges for them as required by 47 U.S.C. § 214(e) and as described in the Commission Order granting the Company ETC status;

(3) that funds received by the Company from the federal high-cost universal service support fund will be used only for the provision, maintenance, and upgrading of the facilities and services for which the support is intended;

(4) that the amount of federal high-cost universal service fund support received by the Company through July 31, 2005 for calendar year 2004 was \$1,759,797; and

(5) that the loop counts on which federal high-cost universal service support received by the Company for the calendar year 2004 was based were as follows: for the first quarter of calendar year 2004, 3,791 for the second

[continued on page 2]

quarter of calendar year 2004, 3,784; for the third quarter of calendar year 2004, 3,708; and for the fourth quarter of calendar year 2004, 3,710.

EXECUTED this 26th day of August, 2005, at Tenino, Washington.



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By: Steven D. Hanson

Its: Vice President

(A)

### Affidavit of Publication

The undersigned, being first duly sworn on oath desposes, and says that he/she is an authorized representative of the TENINO INDEPENDENT a weekly newspaper. That said newspaper is a legal newspaper and has been approved as a legal newspaper by order of the superior court in the county in which it is published in the English language continually as a weekly newspaper in Tenino, Thurston County, Washington and it's now and during all said time was printed in an office maintained at the aforesaid place of publication of said newspaper. That the annexed is a true copy of a

Service offered, monthly charge

was published on Dec. 15, 2004

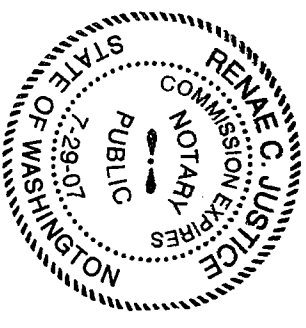
The amount of the fee charged for the foregoing publication is the sum of \$ 151.05

[Signature]  
Newspaper Representative

Subscribed and sworn to before me this  
16th day of Dec., 2004  
[Signature]  
Notary Public in and for the State of Washington

SEAL

The Tenino Independent  
P.O. Box 4004  
297 W. Sussex Ave.  
Tenino, Washington 98589



Tenino Telephone Company has been the local telephone company serving the Tenino and Pucoda areas since approximately 1905. During the intervening years, we have worked hard to build a telephone system that would provide high quality telecommunications services to the communities we serve. We have done this, notwithstanding the higher costs of serving rural areas in the State of Washington and when few, if any, other telephone companies are interested in serving our communities. We have served and intend to continue to serve both residential and business customers in our service area with high quality telecommunications services at attractive and affordable rates. In addition to our basic telephone services, we offer throughout our service area advanced telecommunications services, including internet access, high speed data services, special calling features and voice mail. The basic services offered by Tenino Telephone Company are comprised of several components. At a minimum, these include:

Service Offered	Monthly Charge*	Businesses
Single party, voice grade access to the public switched network, including an administrative fee for local usage (basic grade of service)	Residence \$12.00**/****	\$18.00

Change\*  
No charge additional charge

Dual tone multi-frequency signaling or its functional equivalent (i.e., tone dialing)  
No charge additional charge

Access to emergency 911 services  
There is no additional charge by Tenino Telephone Company to end user customers for the ability to access 911 services\*\*\*\*

Access to operator services  
There is no additional charge by Tenino Telephone Company for the ability to call the operator. However, the call may involve a charge depending on the service requested and the rates of the company whose operator handles the call.

Access to interexchange (long distance) services  
There is no additional charge by Tenino Telephone Company to end user customers for the ability to place and receive calls through long distance networks of interexchange carriers that offer service through our network. However, the call may involve a charge from the interexchange (long distance) carrier depending on the type of the call.

Access to directory assistance  
There is no additional charge by Tenino Telephone Company to end user customers for the ability to call Directory Assistance. However, the call may involve a Directory Assistance charge; the amount of which depends on the area.

Toll limitation service for qualifying low income customers  
There is no additional charge by Tenino low income customers Telephone Company to qualifying low-income consumers for toll blocking service. Qualifying low-income customers are generally those participating in the Lifeline program.

Lifeline and Link-Up Programs  
Tenino Telephone Company participates in the federal Lifeline and Link-Up programs, as well as the Washington Telephone Assistance Program ("WTAP"). Under these programs, Tenino Telephone Company offers to qualifying a discount off of the monthly rate for basic residential exchange service and a discount off of the non-recurring charge to install a basic residential exchange service. For service on non-tribal reservation lands, Tenino Telephone Company's current discounted monthly rate for Lifeline residential service is \$8.00 while the installation charge for such service may be discounted under the Link-Up program and WTAP by up to \$60.0. \* Additional discounts may apply for service to qualifying low-income customers on tribal reservation lands.

\*The charges set forth are subject to change, and in some instances are subject to change without notice. Certain non-recurring charges may also apply to installation or change of service. \*\*Applicable Federal, State, County and municipal taxes and surcharges, including a federally-mandated end user surcharge per line, are in addition to these amounts. \*\*\*Discounts off of this rate are available to qualifying low-income consumers. \*\*\*\*State and County taxes apply per line to fund the provision of this.

These services are available to all qualifying subscribers of Tenino Telephone Company. The charges for these services are reflected each month on our normal telephone bill, may be accompanied by charges for services provided by Tenino Telephone Company. The services listed above are those that Tenino Telephone Company offers and must advertise in order to be eligible for federal support funds that are used to help offset the high cost of serving rural areas and bringing affordable telephone service to residents and businesses in rural areas. Other services are available by contacting Tenino Telephone Company's business office at 204-2915.

Tenino Telephone Company  
\*\*\*Advertisement\*\*\*  
December, 15, 2004

(B)

**Local and State Sales Taxes**  
a flat percentage rate, but they  
include all charges and taxes, so it's  
the exact amount assessed any  
year. Combined percentage rate  
depend on whether you live in a town-  
ship or unincorporated area.

**Telephone Service Taxes**  
10% of your total phone bill, but  
local charges and taxes are exempt

**Disconnection**  
If you do not pay the amount due  
by the end of the past due account by a  
date we will make two attempts to reach  
you: prior to disconnection of service.  
We will disconnect your service for nonpay-  
ment on Saturday, Sunday, or legal holi-  
day on which we cannot  
reach you on the same or following day.  
We will charge any charges on your bill,  
except for the Business Office. Service will not be  
restored while you are pursuing any  
dispute provided any amounts not in  
arrears are paid when due.

**Disconnection**  
If you are delinquent or other cause for  
disconnection of service should exist, the cus-  
tomer must give written notice of pending dis-  
connection. The Company will make at least  
two attempts to contact the customer by tele-  
phone. If disconnection is made.

**Requirement of Credit**  
The Company will not extend credit to any residential cus-  
tomer who does not demonstrate a satisfactory credit  
history. For business telephone service,  
the customer must demonstrate satisfactory  
credit for the service requested.

**Provision of Business Rates**  
The Company provides one service for business pur-  
poses. The rates for business service subjects that service to busi-  
ness of the type of premises on  
which the service is installed.

❖ **Directory Accuracy and Listing**  
Tenino Telephone Company assumes no liability  
whatsoever for damages arising from errors or  
omissions in the making up or printing of this  
directory. However, the utmost care is used in  
listing all customers correctly.

The primary purpose of this directory is to furnish  
a means of obtaining telephone numbers of sub-  
scribers in this area. Addresses are included in  
the listing to assist in identifying subscribers. It is  
not intended that this directory be used as a  
mailing guide. Not all addresses given are correct  
for mailing purposes.

Every subscriber may be listed once in the  
alphabetical section of the directory without  
charge. Additional listings are available at an  
additional charge.

❖ **Customer Complaints and Disputes**  
When you have a problem with your telephone  
service or billing, call our Business Office. Our  
service representatives in the Business Office are  
specially trained to solve your telephone prob-  
lems. However, when you are not satisfied with  
the explanation that is provided, feel free to ask  
for the supervisor. When your problem cannot  
be solved by the supervisor, higher levels of man-  
agement are available to help you.

A customer may make a formal or informal  
complaint to the Washington Utilities and  
Transportation Commission for further review of  
the complaint or dispute when satisfaction is  
not received.

❖ **Washington Telephone Assistance Program**  
Eligible low-income residential customers may  
receive a discount on their monthly telephone bill  
and a discount on the connection charges. If you  
are an adult receiving assistance from any DSHS  
program, you may be eligible. Eligible customers  
need to obtain certification of WTAP eligibility from  
DSHS before they contact the business office to sign  
up for WTAP.

❖ **Rates, Rules and Regulations**  
The Company's rates, rules and regulations,  
applicable to its services and regulated by the  
Washington Utilities and Transportation  
Commission, are available in our Business Office  
for public inspection.

❖ **Solicitation Calls**  
▪ A person making a telephone solicitation  
must identify him or herself, the company or  
organization on whose behalf the call is  
being made and the purpose of the call  
within the first 30 seconds of the call.

▪ If, at any time during the telephone contact,  
the called party states or indicates that he or  
she does not wish to be called again by the  
company or organization or wants to have  
his or her name and individual telephone  
number removed from the telephone lists  
used by the company or organization making  
the telephone solicitation, then:

- (a) The company or organization shall not  
make any additional telephone solicitation  
of the called party at that telephone num-  
ber within a period of at least one year;  
and
- (b) The company or organization shall not sell  
or give the called party's name and tele-  
phone number to another company or  
organization; provided, that the company  
or organization may return the list, includ-  
ing the called party's name and telephone  
number, to the company or organization  
from which it received the list.

▪ Contact the Direct Marketing Association to  
have your name removed from telephone  
solicitation lists.  
Write to:  
**Telephone Preference Service**  
**c/o Direct Marketing Association**  
**P.O. Box 9014**  
**Farmingdale, NY 11735-9014**

❖ **Obscene or Harassing Calls**  
It is against the law in the state of Washington to  
make an obscene, harassing or threatening tele-  
phone call. When you receive such a call, follow  
these suggestions:

- (1) When answering your telephone, say hello  
twice. If no answer, HANG-UP.
- (2) Do not give information until you are  
absolutely certain you know who is speaking.
- (3) Instruct children not to give any information  
to strangers over the phone.
- (4) Hang-up when you hear something off-color  
or obscene.
- (5) Never reveal the fact that you are alone.
- (6) When annoyance calls persist, contact your  
local law enforcement agency.
- (7) Calls of a threatening nature should be  
reported to the local law enforcement agency  
immediately.

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(e)

**“Lifeline” rate available to  
qualifying low-income  
consumers**

**Lifeline Residential rate \$8.00**

**This rate reflects discounts made available through the Federal Lifeline program and the Washington Telephone Assistance Program. In addition to these discounts, the federal Link-Up program, together with the Washington Telephone Assistance Program, offers a limited discount of up to \$60.00 off of the non-recurring installation charge for basic residential service.**

# **“Lifeline” rate available to qualifying low-income consumers**

## **Lifeline Residential Telephone Service \$8.00/month**

**This rate reflects discounts made available through the Federal Lifeline program and the Washington Telephone Assistance Program. In addition to these discounts, the federal Link-Up program, together with the Washington Telephone Assistance Program, offers a limited discount of up to \$60.00 off of the non-recurring installation charge for basic residential service.**

**For more information contact:**

**Tenino Telephone Company  
225 Central Avenue West  
Tenino, WA 98589  
360-264-2915**

*(D) IN GREEN*