

MEMORANDUM

July 27 2006

7/28/06

I agree.
[Signature]

TO: Gene Eckhardt, Regulatory Services Assistant Director,
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst [Signature]

SUBJECT: Household Goods Carrier Permit
Application No. P-79340 Docket No. TV-042164

Serna's Relocation Systems, Inc.
9011 Stevenson Road
Anacortes, WA 98221

Discussion

On December 13, 2004, Serna's Relocation Systems, Inc. (company) filed Application No. P-79340 requesting permanent household goods authority.

The commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61617 since December 21, 2004.

Application No. P-79340 appeared on the commission's December 27, 2004, application docket subject to comment for 180 days while the company conducted operations under its temporary authority. On December 27, 2004, Viking Moving Services, Inc. filed comments opposing the application. On May 22, 2006, Pay Meyer, President of Viking Moving Services, Inc. withdrew its protest. No additional comments were received.

Under the provisions of WAC 480-15-330 the commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Serna's Relocation Systems, Inc. has been a California based corporation in the transportation/household goods moving industry for 15 years. Mr. Serna states

RMS
PA

Serna's Relocation Systems, Inc.

July 27, 2006

Page 2

that he has not been convicted of a Class A or B felony or previously been denied authority based on fitness.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Alan Dickson completed an economic and safety review of the company's operations and found the company in general compliance. On June 17, 2005, Investigator Dickson recommended the applicant be considered for permanent authority.

Serna's Relocation Systems, Inc. is registered with the Secretary of State and holds a valid UBI number with tax registration, industrial insurance, and unemployment insurance accounts.

During the company's temporary operations the commission received no customer complaints regarding this company's service.

Recommendation

P-79340 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79340 without hearing and reissue Permit No. HG-61617 Serna's Relocation Systems, Inc. as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.