

MEMORANDUM

February 12, 2004

2/13/04
I agree.


TO: Gene Eckhardt, Regulatory Services Assistant Director,
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst 

SUBJECT: Household Goods Carrier Permit
Application No. P-79182 Docket No. TV-030929

All About Moving & Storage, LLC
18650 72nd Avenue South
Kent, WA 98032

Discussion

On June 10, 2003, All About Moving & Storage, LLC, filed Application No. P-79182 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61006 since July 14, 2003.

Application No. P-79182 appeared on the Commission's July 21, 2003, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

The applicant (Kevin Turner 1/3rd owner) indicates that he has worked as a mover and packer of household goods since 1991; that he has not previously

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been denied authority based on fitness; and has not been convicted of a Class A or B felony.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Leon Macomber completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator Macomber found the company in general compliance and January 26, 2004, he recommended the applicant be considered for permanent authority.

All About Moving & Storage, LLC is registered with the Secretary of State as a limited liability company doing business in Washington State. The company holds a valid UBI number with active tax, unemployment, and industrial insurance accounts.

The Commission received no consumer complaints and fourteen customer survey questionnaires. All of those customers stated that they were satisfied with the company's service. Thirteen customers stated that they would use the company again and would recommend the company to others.

Recommendation:

P-79182 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79182 without hearing and reissue Permit No. HG-61006 to All About Moving & Storage, LLC as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.