



PUGET SOUND ENERGY

The Energy To Do Great Things

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VIA ELECTRONIC FILING AND OVERNIGHT MAIL

October 28, 2011

Mr. David Danner, Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

**Re: PSE Meter and Billing Performance Quarterly Filing
Docket Nos. UE-072300 and UG-072301 (consolidated)**

Dear Mr. Danner:

In compliance with the terms of the Partial Settlement Stipulation of Service Quality, Meter and Billing Performance, and Low-Income Bill Assistance ("Settlement Stipulation") approved by the Commission in consolidated Docket Nos. UE-072300 and UG-072301 Order 12 ("Order"); Puget Sound Energy, Inc. ("PSE") submits an original and twelve copies of PSE's Meter and Billing Performance Quarterly Filing for the period ended September 30, 2011.

This filing addresses requirements set forth in the Order and is in accordance with additional detailed terms prescribed in the Settlement Stipulation. For this reporting period, the filing includes the Meter and Billing Performance Quarterly Report that details the following:

- PSE's ability to plan, track, and report monthly vintages of potential meter and billing problems (per paragraph 34.i of the Settlement Stipulation); and
- PSE's meter and billing performance under the phase-in period standards for meter and billing problems identified in 2008 and under the ongoing standards for problems identified in 2009 and after (per paragraph 36 of the Settlement Stipulation).

This report follows the format agreed upon by the parties of the Settlement Stipulation on October 29, 2008, but includes some non-substantive changes. These cosmetic differences, such as page heading and text indentation, are not part of the agree-upon format but have no effect on the quarterly meter and billing performance reporting content and data elements.

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Please contact Mei Cass at (425) 462-3800 for additional information about this filing. If you have any other questions, please contact me at (425) 462-3495.

Sincerely,

A handwritten signature in black ink, appearing to read "Tom DeBoer".

for Tom DeBoer
Director, Federal & State Regulatory Affairs

Enclosure

cc: Chuck Eberdt - The Energy Project
Simon ffitich - Public Counsel
Robert Cedarbaum - WUTC
Steve King - WUTC
Thomas Schooley - WUTC