

Reporting Month:	Oct-21				
Temporary COVID Debt Relief Programs					
	Automatic Grants	Customer Initiated Applications	Monthly Total	LIHEAP	Utility's Current Permanent Bill Assistance Program
Total Benefits	\$0.00	\$102,533.36	\$102,533.36	\$661,865.89	N/A
Number of accounts	0	165	165		
Average Benefits	\$0.00	\$621.41	\$621.41		

* Automatic grants issued in April, forgiveness grants are on going. LIHEAP are EAP payments received in reporting month and identified as LIHEAP agency.

WA OCTOBER ARREARS											
	Arrears Days 31 60	Counts Days 31 60	Arrears Days 61 90	Counts Days 61 90	Arrears Days 91 120	Counts Days 91 120	Arrears Days 91+	Counts Days 91+	Arrears Total	Total Counts	
RES	\$2,067,534.94	24,432	\$1,574,366.15	15,091	\$1,001,845.39	9,382	\$6,801,983.57	9,956	\$10,443,884.66	24,649	
SMALL COMM	\$310,131.36	1,519	\$180,680.62	823	\$109,416.92	593	\$663,891.14	643	\$1,154,703.12	1,529	
TOTAL	\$2,377,666.30	25,951	\$1,755,046.77	15,914	\$1,111,262.31	9,975	\$7,465,874.71	10,599	\$11,598,587.78	26,178	

* only provided RES and small commercial customers in arrears.

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\$0.00

WA OCTOBER ARREARS LOW INCOME CUSTOMERS											
	Arrears Days 31 60	Counts Days 31 60	Arrears Days 61 90	Counts Days 61 90	Arrears Days 91 120	Counts Days 91 120	Arrears Days 91+	Counts Days 91+	Arrear Totals	Total Counts	
RES	\$165,171.42	1,992	\$151,796.91	1,439	\$113,174.23	1,107	\$430,406.15	1,169	\$747,374.48	2,001	
SMALL COMM	\$5,130.88	31	\$3,938.99	26	\$1,969.92	14	\$17,352.66	18	\$26,422.53	31	
TOTAL	\$170,302.30	2,023	\$155,735.90	1,465	\$115,144.15	1,121	\$447,758.81	1,187	\$773,797.01	2,032	

*LI defined as any EAP payment receipt from 10/01/2019 - current.

* only provided RES and small commercial customers in arrears.