

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	529001
<015> Study Area Name	UNITED STATES CELLULAR CORPORATION
<020> Program Year	2016
<030> Contact Name: Person USAC should contact with questions about this data	Stephanie Cassioppi
<035> Contact Telephone Number: Number of the person identified in data line <030>	6302013501 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	stephanie.cassioppi@uscellular.com

<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	<b>54.313</b>	<b>54.422</b>
	<b>Completion Required</b>	<b>Completion Required</b>

(check box when complete)

<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)			
<410> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.1421	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <input type="checkbox"/> 529001WA510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <input type="checkbox"/> 529001WA610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability Certification	<input type="checkbox"/> Not Applicable	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <input type="checkbox"/>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Certify whether terrestrial backhaul options exist (Yes or No) <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 529001  
 <015> Study Area Name UNITED STATES CELLULAR CORPORATION  
 <020> Program Year 2016  
 <030> Contact Name - Person USAC should contact regarding this data Stephanie Cassioppi  
 <035> Contact Telephone Number - Number of person identified in data line <030> 6302013501 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> stephanie.cassioppi@uscellular.com

<110> Has your company received its ETC certification from the FCC? (yes / no)    
 If your answer to Line <110> is yes, do you have an existing §54.202(a) "5  
 <111> year plan" filed with the FCC? (yes / no)

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets  
 <114> Report how much universal service (USF) support was received  
 <115> How much (USF) was used to improve service quality and how support was used to improve service quality  
 <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage  
 <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity  
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.


**(200) Service Outage Reporting (Voice)**  
**Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<b>&lt;010&gt;</b>	Study Area Code	529001
<b>&lt;015&gt;</b>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<b>&lt;020&gt;</b>	Program Year	2016
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	stephanie.cassioppi@uscellular.com

<b>&lt;220&gt;</b>	<b>&lt;a&gt;</b>	<b>&lt;b1&gt;</b>	<b>&lt;b2&gt;</b>	<b>&lt;b3&gt;</b>	<b>&lt;b4&gt;</b>	<b>&lt;c1&gt;</b>	<b>&lt;c2&gt;</b>	<b>&lt;d&gt;</b>	<b>&lt;e&gt;</b>	<b>&lt;f&gt;</b>	<b>&lt;g&gt;</b>	<b>&lt;h&gt;</b>
	<b>NORS Reference Number</b>	<b>Outage Start Date</b>	<b>Outage Start Time</b>	<b>Outage End Date</b>	<b>Outage End Time</b>	<b>Number of Customers Affected</b>	<b>Total Number of Customers</b>	<b>911 Facilities Affected (Yes / No)</b>	<b>Service Outage Description (Check all that apply)</b>	<b>Did This Outage Affect Multiple Study Areas (Yes / No)</b>	<b>Service Outage Resolution</b>	<b>Preventative Procedures</b>

-- See attached worksheet --

<b>(700) Price Offerings including Voice Rate Data Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
-----------------------------------------------------------------------------	----------------------------------------------------------------------------------

<010> Study Area Code	529001
<015> Study Area Name	UNITED STATES CELLULAR CORPORATION
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035> Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	stephanie.cassioppi@uscellular.com

<701> Residential Local Service Charge Effective Date	1/1/2015
<702> Single State-wide Residential Local Service Charge	

<703>	<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees

-- See attached worksheet







**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	529001
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie.cassioppi@uscellular.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).



---



<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------

<010>	Study Area Code	529001
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie.cassioppi@uscellular.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans



Name of Attached Document

<1220> Link to Public Website

HTTP <http://www.uscellular.com/plans/lifeline/index.html>

“Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221>
Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
✓
- <1222>
Details on the number of minutes provided as part of the plan,
✓
- <1223>
Additional charges for toll calls, and rates for each such plan.
✓

<b>(2000) Price Cap Carrier Additional Documentation</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	July 2013

<b>&lt;010&gt; Study Area Code</b>	529001
<b>&lt;015&gt; Study Area Name</b>	UNITED STATES CELLULAR CORPORATION
<b>&lt;020&gt; Program Year</b>	2016
<b>&lt;030&gt; Contact Name - Person USAC should contact regarding this data</b>	Stephanie Cassioppi
<b>&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;030&gt;</b>	6302013501 ext.
<b>&lt;039&gt; Contact Email Address - Email Address of person identified in data line &lt;030&gt;</b>	stephanie.cassioppi@uscellular.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

<b>&lt;2010&gt; 2nd Year Certification {47 CFR § 54.313(b)(1)i}</b>	<input type="checkbox"/>
<b>&lt;2011a&gt; 3rd Year Certification {47 CFR § 54.313(b)(1)ii}</b>	<input type="checkbox"/>
<b>&lt;2011b&gt; Attachment {47 CFR § 54.313(b)(1)iii}</b>	<div style="border: 1px solid black; width: 100%; height: 40px; margin-bottom: 5px;"></div> <input type="checkbox"/>

Name of Attached Document(s) Listing Required Information

**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

<b>&lt;2012&gt; 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}</b>	<input type="checkbox"/>
<b>&lt;2013&gt; 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}</b>	<input type="checkbox"/>
<b>&lt;2014&gt; 2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}</b>	<input type="checkbox"/>
<b>&lt;2015&gt; 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}</b>	<input type="checkbox"/>

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<b>&lt;2016&gt; Certification Support Used to Build Broadband</b>	<input type="checkbox"/>
-------------------------------------------------------------------	--------------------------

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<b>&lt;2017&gt; 3rd year Broadband Service Certification</b>	<input type="checkbox"/>
<b>&lt;2018&gt; 5th year Broadband Service Certification</b>	<input type="checkbox"/>
<b>&lt;2019&gt; Interim Progress Certification</b>	<input type="checkbox"/>
<b>&lt;2020&gt; Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.</b>	<input type="checkbox"/>

<b>&lt;2021&gt; Interim Progress Community Anchor Institutions</b>	<div style="border: 1px solid black; width: 100%; height: 60px; margin-bottom: 5px;"></div> <input type="checkbox"/>
--------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------

Name of Attached Document(s) Listing Required Information

<b>(3000) Rate Of Return Carrier Additional Documentation</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<b>&lt;010&gt; Study Area Code</b>	529001
<b>&lt;015&gt; Study Area Name</b>	UNITED STATES CELLULAR CORPORATION
<b>&lt;020&gt; Program Year</b>	2016
<b>&lt;030&gt; Contact Name - Person USAC should contact regarding this data</b>	Stephanie Cassioppi
<b>&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;030&gt;</b>	6302013501 ext.
<b>&lt;039&gt; Contact Email Address - Email Address of person identified in data line &lt;030&gt;</b>	stephanie.cassioppi@uscellular.com

**CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.**

(3010) **Progress Report on 5 Year Plan**  
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No)  Yes  No

(3014) If yes, does your company file the RUS annual report (Yes/No)  Yes  No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited? (Yes/No)  Yes  No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

<b>(3000) Rate Of Return Carrier Additional Documentation (Continued)</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	529001
<015> Study Area Name	UNITED STATES CELLULAR CORPORATION
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035> Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	stephanie.cassioppi@uscellular.com

**Financial Data Summary**

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---------------------------------------------------------------	----------------------------------------------------------------------------------

<b>&lt;010&gt;</b>	Study Area Code	529001
<b>&lt;015&gt;</b>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<b>&lt;020&gt;</b>	Program Year	2016
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	stephanie.cassioppi@uscellular.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	UNITED STATES CELLULAR CORPORATION
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date 06/24/2015</span>
Printed name of Authorized Officer:	John Gockley
Title or position of Authorized Officer:	VP - Legal and Regulatory Affairs
Telephone number of Authorized Officer:	7738643167 ext.
Study Area Code of Reporting Carrier:	529001 <span style="float: right;">Filing Due Date for this form: 07/01/2015</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
-----------------------------------------------------------------	----------------------------------------------------------------------------------

<b>&lt;010&gt;</b>	Study Area Code	529001
<b>&lt;015&gt;</b>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<b>&lt;020&gt;</b>	Program Year	2016
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	stephanie.cassioppi@uscellular.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

<b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
<p>I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.</p>	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

<b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
<p>I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.</p>	
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

## Attachments

**LINE 200**

**SERVICE OUTAGE REPORTING (VOICE)**

**[This attachment is withheld in its entirety pursuant to the company's  
request for confidential treatment.]**



**United States Cellular (U.S. Cellular) Unfulfilled Voice and Broadband Telephony Service  
Requests Resolution  
FCC Form 481 Line 310/330**

If a request comes from a customer residing in any area where U.S. Cellular does not provide service, U.S. Cellular follows a series of steps to provide service:

- \* First, it determines whether the customer's equipment can be modified or replaced to provide acceptable service;
- \* Second, it determines whether a roof-mounted antenna or other network equipment can be deployed at the premises to provide service;
- \* Third, it determines whether adjustments at the nearest cell site can be made to provide service;
- \* Fourth, it determines whether there are any other adjustments to network or customer facilities which can be made to provide service;
- \* Fifth, it explores the possibility of offering the resold service of carriers that have facilities available to that location; and
- \* Sixth, U.S. Cellular determines whether an additional cell site, a cell-extender, or repeater can be employed or constructed to provide service, and evaluates the costs and benefits of using scarce high-cost support to serve the number of customers requesting service.

If there is no possibility of providing service short of these measures, U.S. Cellular will notify the customer and notify the Commission as to the number of requests for service that could not be filled in its next annual report filed pursuant to Section 54.313 of the Commission's Rules.

**Compliance with Service Quality Standards**  
**and Consumer Protection**  
**FCC Form 481 Line 510**

United States Cellular Corporation hereby certifies that it has reviewed its service quality and consumer protection practices, which it follows in connection with its provision of voice and broadband services, and that these practices ensure that United States Cellular Corporation:

- (1) Discloses rates and terms of its voice and broadband services to customers.
- (2) Makes available maps showing where voice and broadband services are generally available.
- (3) Provides contract terms to customers and confirms changes in voice or broadband service.
- (4) Allows a trial period for new voice or broadband service.
- (5) Provides specific disclosures in advertising.
- (6) Separately identifies carrier charges from taxes on billing statements.
- (7) Provides customers the right to terminate voice or broadband service for changes to contract terms.
- (8) Provides ready access to customer service.
- (9) Promptly responds to consumer inquiries and complaints received from government agencies.
- (10) Abides by policies for protection of consumer privacy.
- (11) Provides consumers with free notifications for voice, data and messaging usage, and international roaming.

- (12) Abides by standards regarding the ability of customers, former customers, and individual owners of eligible devices to unlock phones and tablets that are locked by or at the direction of United States Cellular Corporation.

These service quality and consumer protection practice categories are the same as those included in the CTIA–The Wireless Association<sup>®</sup> (“CTIA”) Consumer Code for Wireless Service (“CTIA Code” or “Code”) as currently in effect.

In connection with its review of its service quality and consumer protection practices, United States Cellular Corporation has gathered various documentation demonstrating that these practices meet or exceed the requirements of Section 54.313(a)(5) of the Commission’s Rules, and the Commission’s orders, in each of the practice categories enumerated above. United States Cellular Corporation will make this documentation available to the Commission upon request.

**Functionality in Emergency  
Situations**  
**FCC Form 481 Line 610**

Section 54.313(a)(6) requires ETCs to certify that they are “able to function in emergency situations as set forth in §54.202(a)(2)”<sup>1</sup> in connection with their provision of voice and broad- band services. Although the Commission’s Rules do not require an ETC to describe how it is capable of handling emergencies, Section 54.202(a)(2) of the Commission’s Rules requires that each eligible telecommunications carrier (“ETC”) *applicant* must “[d]emonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re- route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”<sup>2</sup> Although United States Cellular Corporation is not an applicant, it will rely on Section 54.202(a)(2) to describe its network’s emergency functionality for purposes of Section 54.313(a)(6) as follows:

United States Cellular Corporation 1) deploys generators, batteries, and microwave facilities to ensure that a reasonable amount of back-up power is be available to ensure functionality without an external power source; 2) employs a state-of-the art National Network Operations Center (“NNOC”) and redundant NNOC to reroute voice and broadband traffic around damaged facilities; and (3) United States Cellular Corporation uses a combination of technologies to manage spikes in voice and broadband traffic resulting from emergency situations.

---

<sup>1</sup> 47 C.F.R. § 54.313(a)(6).

<sup>2</sup> 47 C.F.R. § 54.202(a).



<b>(800) Operating Companies</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<b>&lt;010&gt;</b>	Study Area Code	529001
<b>&lt;015&gt;</b>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<b>&lt;020&gt;</b>	Program Year	2016
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	stephanie.cassioppi@uscellular.com
<b>&lt;810&gt;</b>	Reporting Carrier	United States Cellular Corporation
<b>&lt;811&gt;</b>	Holding Company	Telephone and Data Systems, Inc.
<b>&lt;812&gt;</b>	Operating Company	Yakima MSA LP; USCOC of Richland, Inc;McDaniel Cel Tel;USCOC of WA 4 ;Western Sub-RSA Ltd;OR RSA #2

<b>&lt;813&gt;</b>	<b>&lt;a1&gt;</b>	<b>&lt;a2&gt;</b>	<b>&lt;a3&gt;</b>
	<b>Affiliates</b>	<b>SAC</b>	<b>Doing Business As Company or Brand Designation</b>
	USCOC of Greater Missouri, LLC	349007	U.S. Cellular?; United States Cellular
	United States Cellular Operating Company of Chicago, LLC	349007	U.S. Cellular?; United States Cellular
	Cedar Rapids Cellular Telephone, L.P.	359016	U.S. Cellular?; United States Cellular
	USCOC of Greater Iowa, LLC	359016	U.S. Cellular?; United States Cellular
	Dubuque Cellular Telephone, L.P.	359016	U.S. Cellular?; United States Cellular
	Farmers Cellular Telephone Company, Inc.	359016	U.S. Cellular?; United States Cellular
	Iowa RSA No. 9 Limited Partnership	359016	U.S. Cellular?; United States Cellular
	Iowa RSA No. 12 Limited Partnership	359016	U.S. Cellular?; United States Cellular
	USCOC of Greater Iowa, LLC	359016	U.S. Cellular?; United States Cellular
	USCOC of Greater Iowa, LLC	379019	U.S. Cellular?; United States Cellular
	USCOC Nebraska/Kansas LLC	379019	U.S. Cellular?; United States Cellular
	USCOC Nebraska/Kansas LLC	419012	U.S. Cellular?; United States Cellular
	USCOC of Greater Missouri, LLC	429007	U.S. Cellular?; United States Cellular
	USCOC of Greater Oklahoma, LLC	439004	U.S. Cellular?; United States Cellular
	Texahoma Cellular LP	439004	U.S. Cellular?; United States Cellular
	Yakima MSA Limited Partnership	529001	U.S. Cellular?; United States Cellular
	USCOC of Richland, Inc.	529001	U.S. Cellular?; United States Cellular
	McDaniel Cellular Telephone Company	529001	U.S. Cellular?; United States Cellular
	USCOC of Washington 4, Inc.	529001	U.S. Cellular?; United States Cellular
	Western Sub-RSA Limited Partnership	529001	U.S. Cellular?; United States Cellular
	Oregon RSA #2, Inc.	529001	U.S. Cellular?; United States Cellular
	Oregon RSA #2, Inc.	539002	U.S. Cellular?; United States Cellular
	United States Cellular Operating Company of Medford	539002	U.S. Cellular?; United States Cellular

<b>(800) Operating Companies</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	529001
<015> Study Area Name	UNITED STATES CELLULAR CORPORATION
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035> Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	stephanie.cassioppi@uscellular.com
<810> Reporting Carrier	United States Cellular Corporation
<811> Holding Company	Telephone and Data Systems, Inc.
<812> Operating Company	Yakima MSA LP; USCOC of Richland, Inc;McDaniel Cel Tel;USCOC of WA 4 ;Western Sub-RSA Ltd;OR RSA #2

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	USCOC of Oregon RSA #5, Inc.	539002	U.S. Cellular?; United States Cellular
	USCOC of Greater Iowa, LLC	349007	U.S. Cellular?; United States Cellular
	PCS Wisconsin LLC	339007	U.S. Cellular?; United States Cellular
	Bangor Cellular Telephone, L.P.	109002	U.S. Cellular?; United States Cellular
	Maine RSA #1, Inc.	109002	U.S. Cellular?; United States Cellular
	Maine RSA #4, Inc.	109002	U.S. Cellular?; United States Cellular
	NH #1, Rural Cellular, Inc.	129002	U.S. Cellular?; United States Cellular
	USCOC of Virginia RSA #3, Inc.	199004	U.S. Cellular?; United States Cellular
	Hardy Cellular Telephone Company	209005	U.S. Cellular?; United States Cellular
	USCOC of Greater North Carolina, LLC	239006	U.S. Cellular?; United States Cellular
	Jacksonville Cellular Telephone Company	239006	U.S. Cellular?; United States Cellular
	Wilmington Cellular Telephone Company	239006	U.S. Cellular?; United States Cellular
	United States Cellular Telephone Company (Greater Knoxville), L.P.	299010	U.S. Cellular?; United States Cellular
	United States Cellular Operating Company of Knoxville	299010	U.S. Cellular?; United States Cellular
	Tennessee RSA No. 3 Limited Partnership	299010	U.S. Cellular?; United States Cellular
	United States Cellular Operating Company, LLC	339007	U.S. Cellular?; United States Cellular
	USCOC of LaCrosse, LLC	339007	U.S. Cellular?; United States Cellular
	Kenosha Cellular Telephone, L.P.	339007	U.S. Cellular?; United States Cellular
	Madison Cellular Telephone Company	339007	U.S. Cellular?; United States Cellular
	Racine Cellular Telephone Company	339007	U.S. Cellular?; United States Cellular

## **Line 920 – Tribal Engagement**

United States Cellular Corporation (“U.S. Cellular” or the “Company”) serves Tribal lands in Washington (SAC 529001) that are within the jurisdiction of the Confederated Tribes of the Chehalis Reservation, the Confederated Tribes and Bands of the Yakama Nation, the Quinault Tribe of the Quinault Reservation, the Shoalwater Bay Tribe of the Shoalwater Bay Indian Reservation, the Squaxin Island Tribe of the Squaxin Island Reservation, and the Skokomish Indian Tribe of the Skokomish Reservation (the “Tribal Governments”). For purposes of fulfilling its Tribal engagement obligations, as adopted by the Commission, during 2012, 2013 and 2014, representatives of the Company made multiple attempts to engage the Tribal Governments in discussions regarding its wireless service and potential benefits to the Tribal lands.

The topics for proposed discussion were: (1) needs assessment and deployment planning with a focus on Tribal Government community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services in a culturally sensitive manner; (4) rights of way processes; (5) land use permitting requirements; (6) facilities siting rules; (7) environmental review processes; (8) cultural preservation review processes; and (9) Tribal Government business and licensing requirements.

U.S. Cellular contacted the Tribal Governments via certified letter on November 12, 2012 and again, with a follow up letter on December 21, 2012, January 14, 2014, and August 28, 2014 to request a meeting to discuss the above matters. U.S. Cellular received no response to its multiple requests to engage the Tribal governments in discussions.



Pursuant to the *Tribal Engagement Further Guidance Public Notice*,<sup>1</sup> the Company hereby certifies that, during calendar year 2014, the Company (1) took the various steps described in the preceding paragraphs to comply with its annual Tribal engagement obligation; (2) engaged in attempts to schedule meetings with the Tribal Governments; and (3) has retained documentation of each such attempt.

<sup>1</sup> *Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund*, Public Notice, 27 FCC Rcd 8176, 8180 (paras. 14-15) (ONAP 2012) (“*Tribal Engagement Further Guidance Public Notice*”).