

8300 Greensboro Dr.  
Suite 1200  
McLean, VA 22102  
(703) 584-8678  
WWW.FCCLAW.COM

Brooks E. Harlow  
(703) 584-8680 direct  
(206) 650-8206 mobile  
bharlow@fcclaw.com  
NOT ADMITTED IN VA

**LNGS** | LUKAS,  
NACE,  
GUTIERREZ  
& SACHS, LLP

November 27, 2012

**VIA WUTC WEB PORTAL**

Mr. David Danner  
Executive Director  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive, S.W.  
Olympia, WA 98504-7250

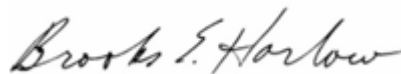
**Re: UT-120451  
Dex Filing of Supplemental Authority re New Mexico PRC Final Order**

Dear Mr. Danner:

On November 15, 2012, the New Mexico Public Regulation Commission (PRC) voted 4-0 to amend their directory rule consistent with Dex Media's petition for a rule change to permit opt-in distribution of residential white pages. The order is notable for a couple of reasons. First, CenturyLink made exactly the same arguments against opt-in in New Mexico as it is making in Washington. Those arguments were rejected. Second, the New Mexico staff had recommended consideration of additional notice provisions to consumers. Those were also rejected in favor of a more flexible "reasonable notice" provision. At the hearing, the Commissioners made it clear that the notice Dex provides—on the yellow pages delivery bag, front cover, and at several places in side—is "reasonable."

A copy of the order is filed herewith.

Very truly yours,



Brooks E. Harlow  
*Counsel for Dex One.*

*CC via email:*

Mr. Jeffrey Goltz  
Mr. Patrick Oshie  
Mr. Philip Jones  
Mr. Brian Thomas  
Mr. Greg Kopta  
Mr. William Weinman  
Mr. John Cupp

**BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION**

IN THE MATTER OF THE PETITION FOR )  
RULEMAKING OF DEX MEDIA EAST, INC. )  
PURSUANT TO NMPRC RULE 120 )  
[17.1.120 NMAC] TO REPEAL OR MODIFY )  
17.11.18.13(E) NMAC, ) Case No. 12-00237-UT  
)  
DEX MEDIA EAST, INC., PETITIONER. )

**FINAL ORDER MODIFYING RULE**

THIS MATTER comes before the New Mexico Public Regulation Commission (“NMPRC” or the “Commission”) upon the filing of a Petition to Initiate Rulemaking (“Petition”) filed by Dex Media East, Inc. (“Petitioner”).

**THE COMMISSION FINDS AND CONCLUDES:**

1. On August 28, 2012, the Commission issued a Notice of Proposed Rulemaking (“NOPR”) to minimize the publication and distribution of printed white page directories and to maintain parity between end users of incumbent local exchange carriers and competitive local exchange carriers.

2. Notice of the public hearing scheduled for October 23, 2012, was published in the NEW MEXICO REGISTER on September 14, 2012, in *The Albuquerque Journal* on September 16, 2012, and in the *Las Cruces Sun-News* on September 16, 2012, as evidenced by affidavits of publications filed in this case.

3. On September 18, 2012, Petitioner, Qwest Corporation d/b/a CenturyLink QC and CenturyTel of the Southwest, Inc. (“Qwest”), Valor Telecommunications of Texas, LLC d/b/a Windstream Communications Southwest (“Windstream”), Navajo Communications Company, Inc. a wholly-owned subsidiary of

Frontier Communications Corporation (“Frontier”) and tw telecom of new mexico, llc (“tw telecom”) filed comments.

4. As part of its comments, CenturyLink moved to reschedule the hearing. On September 25, 2012, Petitioner filed a response to CenturyLink’s motion (“Response to Motion”).

5. On October 25, 2012, the Commission issued an Order Substituting Service List and Denying Motion to Reschedule Hearing.

6. On October 9, 2012, Petitioner, CenturyLink, and the Utility Division Staff of the Commission (“Staff”) filed reply comments. In addition, the American Association of Retired Persons (“AARP”) filed a Notice of Participation indicating that it was not included on the service list and that it would provide comments at the hearing in this case.

7. On October 17, 2012, Petitioner filed supplemental comments in response to CenturyLink’s response comments, which Petitioner alleges were improper. On October 19, 2012, CenturyLink filed a response to Petitioner’s supplemental comments.

8. On October 23, 2012, Sandra Skogen was designated to preside as hearing examiner over the public hearing.

9. On October 23, 2012, the scheduled public hearing was held. Staff, Petitioner, tw telecom, CenturyLink, and Mescalero Apache Telecom, Inc. (“MATI”) provided comments at the hearing.

10. On October 29, 2012, Jennice Fishburn filed comments.<sup>1</sup>

A. Opt-In vs. Opt-Out

11. The key issue presented by this rulemaking is whether a carrier should be able to satisfy the requirement under 17.11.18.13 NMAC of providing access to white pages telephone directories if it, or its directory publisher,<sup>2</sup> offers to its end users the option to receive such directories upon request. In other words, the issues is whether an end user of a printed white pages directory may be required to affirmatively request a directory (i.e. “opt-in”) in order to ensure delivery.<sup>3</sup>

12. Petitioner, Windstream, Frontier, tw telecom and MATI are in favor of an opt-in rule. The primary argument in favor of an opt-in rule is to reduce the negative environmental impact of printing and delivering unwanted and unused directories. Many commenters acknowledge this concern. See, e.g. Tr. 4 (Ramie), Tr. 65-66 (Goodwin), and Tr. 73 (Albright).<sup>4</sup>

13. According to Petitioner, an estimated 90% of people do not want a residential<sup>5</sup> white pages directory. See Tr. 50 (Castellano). One possible cause of the

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<sup>1</sup> These late-filed comments address the concern that on-line directory is not a satisfactory substitute for a printed white pages directory. They also include specific Dex product suggestions and have been referred to Petitioner.

<sup>2</sup> For the sake of simplicity, this Order uses the term “publisher” to encompass incumbent local exchange carriers, competitive local exchange carriers, or their publishers, as the case may be.

<sup>3</sup> The Commission notes that permissive opt-in does not preclude a publisher from delivering a white pages directory to an end user who has not opted in.

<sup>4</sup> All references to the transcript of the October 23, 2012 hearing are in the following format: Tr. [page] ([commenter]).

<sup>5</sup> Rule 17.11.18.13 NMAC does not make a distinction between business white pages and residential white pages, and no commenter has suggested that such a distinction should be made.

declining usage of residential white pages directories is declining content, and therefore, utility. As end users have migrated to wireless and voice-over-internet-protocol (“VOIP”) alternatives, for which “phone” numbers are not published, the number of listings in the residential white pages has declined. Tr. 18-19 (Castellano).

14. Comment was also sought regarding an “opt-out” alternative. Under this method, an end-user would receive a printed white pages directory unless he or she affirmatively requests not to receive one. Petitioner has offered this option since 2008, and others in the industry have followed Petitioner’s lead. Tr. 49-50 (Castellano). Petitioner asserts that this option does not adequately resolve the problem of unwanted directories. As previously stated, approximately 90% of people do not want the residential white pages, but only about 1% actually opt-out. See Tr. 50 (Castellano). CenturyLink attributes this inaction to end user apathy. See Tr. 59-60 (Goodwin).

15. Staff and AARP do not have a preference between the opt-in opt-out alternatives. See Tr. 6 (Ramie) and Tr. 73-74 (Albright). These commenters focus instead on the issues of notice and a phase-in, as discussed below. Meanwhile, CenturyLink takes the position that an opt-out approach should precede the implementation of an opt-in approach. Specifically, CenturyLink argues that a transitional opt-out phase would provide publishers incentive to provide notice to end users about changes to historical saturation delivery. See Tr. 67-68 (Goodwin).

16. The Commission finds that the opt-in approach is the better alternative for getting directories to those who want them, thereby reducing the environmental impact of printing and delivering unwanted white pages directories. In addition, the significant migration of end users away from landline telephone to wireless

phones and VOIP not only impacts the utility of the white pages but also calls for a relaxation of the regulatory burden to produce them.

B. Notice

17. Commenters also emphasize the importance of providing adequate notice to end users prior to a publisher's implementation of an opt-in approach. Staff favors the use of various types of notice, including print and radio ads and notice on websites and in customer bills. Tr. 6 (Ramie). Staff also suggests the provision of at least six months' prior notice. *Id.* In the case of Petitioner's proposed implementation of an opt-in program in Albuquerque, Staff would extend the notice period to a year by requiring notice to be included in the last fully-distributed issue of the white pages. Such notice would state that the directory would be the last white pages received unless the end user opts in. Tr. 7 (Ramie). However, Staff does not make a recommendation for amending the rule to include specific types of notice and acknowledges that "there's no strong case either way on what works and what doesn't." Tr. 11 (Ramie).

18. Petitioner contends that some of Staff's suggestions regarding notice would be so expensive or cumbersome that it would not be cost effective to implement an opt-in program in Albuquerque. See Tr. 33, 46 (Harlow). Ostensibly an opt-in program would always produce cost savings, but Petitioner explains that it is not economical to split a small book in small markets and have a second distribution of a small part of it. In Albuquerque, there is "almost no cost savings." See Tr. 33-34 (Harlow).

19. Petitioner gives examples of the kinds of notice it has used in other states where an opt-in approach has been adopted and proposes to use in New Mexico.

Specifically, Petitioner's notification plan includes notice on the bag in which the yellow pages are delivered as well as notice on the cover, on the inside front page, and in the phone service pages of the yellow pages. Tr. 27-28 (Castellano).

20. Petitioner asserts that this kind of notice is more effective than, for example, bill inserts, because it is contextual. "When you're picking up a directory, you're thinking about directories. When you pay your bill, you're thinking about paying your bill." Tr. 44-45 (Harlow).

21. CenturyLink, while favoring a preliminary opt-out period as noted above, agrees with Petitioner that contextual notices are best and that the market should drive how notices should work. See Tr. 61 (Goodwin).

22. AARP notes that while Petitioner's methods of notice may be good, there is still a need to ensure that others who implement an opt-in program provide adequate notice. AARP recommends "multiple means" of notice be provided to customers to enhance the likelihood of customer awareness. See Tr. 76 (Albright). In this regard, AARP suggests either a specific notice requirement be included in the rule or that the form of notice be subject to the review of the Commission or Staff. See Tr. 77-78 (Albright). AARP further relates that specific notice requirements in others states "are all over the place" but cites New Jersey's requirements as being a model for notification of senior citizens. See Tr. 76-77.

23. The Commission finds that publishers should have flexibility in determining the types of notice to provide prior to implementing an opt-in program and that it is unnecessary to specify the types of notice that should be given. To reinforce

the importance of notice, however, the Commission adopts a further modification to the rule as proposed that specifically requires reasonable notice.

C. Phase-In

24. Staff contends that white pages minimization measures have been implemented primarily in large urban areas. See Tr. 15 (Ramie). Accordingly, Staff supports opt-in for Albuquerque but is hesitant to expand it to other areas of the state. See Tr. 13 (Ramie). However, Staff does not make a specific recommendation as to what criteria should be applied (whether in the rule or through an exemption process) for extending the availability of an opt-in program. See Tr. 12-14 (Ramie).

25. As noted above, by virtue of six-month to one-year notification period, Staff also favors a gradual implementation of the opt-in rule even for Albuquerque.

26. Also as noted above, CenturyLink favors a delayed implementation, if any, of an opt-in rule. CenturyLink argues that this is “not an emergency” and that while opt-in might be the right policy in the future, we are not at that point yet. See Tr. 61-62 (Goodwin).

27. AARP requests that implementation not take place until after February or March of 2013 so that there would be more time to alert people. See Tr. 73-74 (Albright).

28. The Commission acknowledges that white pages minimization has been underway throughout the country for a number of years and finds that implementation of opt-in delivery of white pages by those New Mexico publishers who seek to avail themselves of this option should not be delayed by rule. As a practical



matter, implementation is unlikely to be immediate due to the lead times involved in the directory publishing cycle.<sup>6</sup>

D. Exception for LITAP Customers

29. Staff also recommends that low-income persons be excepted from the permissive implementation of an opt-in approach. Staff reasons that low-income end users are less likely to have internet access<sup>7</sup> and therefore should not be required to opt-in in order to receive a white pages directory. Specifically, Staff recommends that customers using the low-income telephone assistance program (“LITAP”) should be able to opt-out of white pages directory distribution instead of being required to opt-in if they want the white pages. See Tr. 5 (Ramie).

30. However, Petitioner states that it might not be able to obtain the LITAP list because carriers have said it is protected information. See Tr. 36 (Harlow). CenturyLink has not researched the issue, but does not favor using LITAP information for directory distribution purposes, noting, among other things, the possible stigma associated with it. See Tr. 63 (Goodwin). Petitioner notes that automatic delivery of white pages to LITAP customers may cause customer confusion. See Tr. 38 (Harlow).

31. In addition, Petitioner states that if it were required to deliver white pages directories to LITAP customers in Albuquerque, it would have to publish roughly ten times more directories that it would under a full opt-in program. See Tr. 37 (Harlow).

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<sup>6</sup> Petitioner asserts that October 26, 2012, was the last day upon which it could change its publication plans for its Albuquerque directories scheduled to be published in early 2013. See Response to Motion at 2.

<sup>7</sup> Commenters agreed that those without internet access would be the most likely to need or want a printed white pages directory. For this reason, an internet directory is not considered to be an adequate substitute. See, e.g., Tr. 75 (Albright).

32. Overall, Petitioner argues that self-identification of those who want white pages is more effective than relying on stereotypes. A significant number of low-income persons have substituted a wireless phone for a landline phone and would not even be subject to the directory rule. See Tr. 37 (Harlow). Moreover, those who do have wireline phones should not have a problem calling the publisher to opt-in if they so choose. Tr. 36 (Harlow). For similar reasons, CenturyLink agrees that LITAP customers should not be treated differently from other customers. See Tr. 63 (Goodwin).

33. The Commission finds Petitioner's argument regarding self-identification to be convincing. Accordingly, the Commission finds that the opt-in approach should be available across all New Mexico populations without exception.

#### E. Business Exception

34. tw telecom, a business-only provider, suggests that carriers be allowed to provide the listing information by whatever means are available and accessible to its customers, including online resources, and that the carrier be allowed to use whatever directory publisher that may provide the type of access to data that the Commission's rules require. See Tr. 52-53 (Clifford).

35. tw telecom acknowledges that business end users who do not have internet access could opt-in to have delivery of a printed directory. See Tr. 55 (Clifford).

36. The Commission finds that the rule as proposed would partially address tw telecom's concerns in that a business customer with internet access is likely not to opt-in. The Commission further finds that use of independent directory publishers to satisfy 17.11.18.13 is beyond the scope of this rulemaking.

F. Conclusion

37. The Commission has jurisdiction over the parties and the subject matter of this case.

38. The Commission has the authority to modify Rule 17.11.18.13 NMAC under N.M. Const. art. XI, § 2, and under NMSA 1978, Sections 8-8-4(B)(10) (1998) and 8-8-15 (amended 2001) and 17.1.120.9 NMAC.

39. Due and proper notice has been given.

40. It is in the public interest to modify Rule 17.11.18.13 NMAC as reflected in the attached Exhibit A.

**IT IS THEREFORE ORDERED:**

A. Rule 17.11.18.13 NMAC is hereby modified as reflected in the attached Exhibit A.

B. The modified Rule 17.11.18.13 NMAC shall be filed and published in the NEW MEXICO REGISTER and shall be effective upon such publication.

C. Copies of this Order shall be served on all persons on the attached certificate of service via email if email addresses are known, and if not known, via regular mail.

D. This docket is closed.

ISSUED under the Seal of the Commission at Santa Fe, New Mexico this 15<sup>th</sup>  
day of November, 2012.

NEW MEXICO PUBLIC REGULATION COMMISSION

TELEPHONICALLY APPROVED

  
\_\_\_\_\_  
PATRICK H. LYONS, CHAIRMAN

  
\_\_\_\_\_  
THERESA BECENTI-AGUILAR, VICE CHAIR

  
\_\_\_\_\_  
JASON A. MARKS, COMMISSIONER

  
\_\_\_\_\_  
DOUGLAS J. HOWE, COMMISSIONER

  
\_\_\_\_\_  
BEN L. HALL, COMMISSIONER

## ATTACHMENT A

### 17.11.18.13 WHITE-PAGES TELEPHONE DIRECTORY LISTINGS:

A. Interconnecting LECs shall ensure that all end users in their service territories have access to white-pages telephone directories and directory listing information from directory assistance operators for all listed end users in their service territories. An ILEC or a CLEC satisfies the requirement to provide “access to white-pages telephone directories” if it, or its directory publisher, offers end users the option to receive such directories upon request, free of charge, and within a reasonable time of the request.

B. Each ILEC shall be designated the initial white-pages telephone directory provider (“white-pages provider”) in its service territory and shall assume the responsibilities set forth in this section. With commission approval, a different LEC may be designated as the white-pages provider for the ILEC’s service territory and may assume the responsibilities set forth in this section.

C. The white-pages provider shall cause to be published annually, in a white-pages telephone directory, the name, address, and telephone number for all listed end users within the territory served by the ILEC regardless of whether the end user subscribes to the local exchange service of the ILEC or another LEC. The white-pages provider shall publish all listings in alphabetical sequence by end user name with no distinctions made in the style, size, or format of listings supplied by CLECs and the ILEC.

(1) The white-pages provider shall not include in the white-pages directories or directory assistance databases the telephone numbers of end users who elect not to be published.

(2) The white-pages provider shall not include in the white-pages directories end users who elect not to be directory listed but shall include them in the directory assistance databases.

D. The white-pages provider shall include the same directory listings information in its directory assistance database, and shall provide all interconnecting LECs with access to that database for the purpose of providing directory assistance. The white-pages provider shall update its directory assistance database to include the listing for a new customer of a CLEC within seventy-two (72) hours of receipt of the listing from the CLEC.

E. The white-pages provider shall cause each CLEC to receive sufficient copies of the white pages telephone directory to enable each CLEC to satisfy its obligations under subparagraph A one white pages telephone directory for each access line the CLEC serves in the ILEC’s service territory. Each CLEC shall, in turn, cause one white pages telephone directory per access line purchased to be delivered to its end users.

F. The white-pages provider shall provide space in the customer guide pages of the white-pages directory to a CLEC for the purpose of notifying customers how to reach the CLEC to request service, contact repair service, dial directory assistance, reach an account representative, request buried cable local service and contact the special needs center for customers with disabilities.

G. The white-pages provider shall provide premium listings in its white-pages telephone directory to the end users of CLECs on the same terms and conditions it offers premium listings to its own customers.

H. The white-pages provider shall provide CLECs a minimum of ninety (90) days' notice of deadlines associated with publication of the white-pages telephone directory. Each CLEC shall be responsible for ensuring it provides the white-pages provider with its directory listings information in a timely and accurate fashion. CLECs shall bear all responsibility for errors or omissions in the directory listings information provided to the white-pages provider.

I. The white-pages provider shall provide accurate and current directory listings information and updates to non-affiliated publishers of yellow-pages advertising directories in a non-discriminatory manner.

[17.11.18.13 NMAC - N, 1-1-01; A, 08-15-06; A, - -12]

**BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION**

**IN THE MATTER OF THE PETITION FOR )  
RULEMAKING OF DEX MEDIA EAST, INC. )  
PURSUANT TO NMPRC RULE 120 [17.1.120 ) CASE NO. 12-00237-UT  
NMAC] TO REPEAL OR MODIFY )  
17.11.18.13(E) NMAC. )  
\_\_\_\_\_ )**

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the foregoing **Final Order Modifying Rule** issued November 15, 2012, was mailed by first-class, postage prepaid, to the following on November 16, 2012:

Patricia Salazar Ives  
Cuddy & McCarthy  
1701 Old Pecos Trail  
P.O. Box 4160  
Santa Fe, NM 87502-4160

Bruce C. Throne  
Attorney at Law  
1440 B South St. Francis Drive  
Santa Fe, NM 87505

Richard H. Levin  
130 South Main St., Suite 202  
P.O. Box 240  
Sebastopol, CA 95473-0240

Brian Harris  
Assistant NM Attorney General  
Post Office Drawer 1508  
Santa Fe, NM 87504-1508

Timothy Goodwin  
Centurylink QC  
1801 California St. Suite 1000  
Denver, CO 80202

Gregg Diamond  
Verizon External Affairs  
600 Hidden Ridge, HQE02E84  
Irving, TX 75038

Thomas W. Olson  
Montgomery & Andrews, P.A.  
PO Box 2307  
Santa Fe, NM 87504-2307

Carla Sonntag  
New Mexico Utilities Shareholders  
Alliance  
1003 Tomas Ct. SW  
Albuquerque, NM 87065

Patrick J. Rogers  
Modrall, Sperling, Roehl,  
Harris & Sisk  
PO Box 2168  
Albuquerque, NM 87103-2168

Network Service Billing, Inc.  
300 Maple Park Blvd. Ste 301  
Clair Shores, MI 48081-2217

Steven Asher  
301 E Berger Street  
Santa Fe, NM 87505

Karen Kilgore  
Cuddy & McCarthy, LLP  
1701 Old Pecos Trail  
Santa Fe, New Mexico 87505

Earthlink True Voice  
Corporate Headquarters  
1375 Beach Tree St. Level A  
Atlanta, GA 30309

Lisa Curry-Gray  
Lisa Curry Gray Law Offices, LLC  
P.O. Box 31085  
Santa Fe, NM 87501

William Templeman  
Comeau, Maldegen, Templeman  
& Indall  
PO Box 669  
Santa Fe, NM 87504-0669

IGONET VoIP  
Patrick Cheng  
160 Henry St. - #40  
New York, NY 10002

Matt Middlebrooks  
Sprint Nextel - Central Region  
6450 Sprint Parkway  
Mailstop: KSOPHN 0212-2A461  
Overland Park, KS 66251

Lewis C. Cox, III  
Gene Samberson  
Heidel, Samberson, Newell,  
PO Drawer 1599  
Lovington, NM 88260

O1 Communication of NM, LLC  
Manager-Regulatory Affairs  
1515 K St, Ste 100  
Sacramento, CA 95814

Lawrence Krajci  
Alltel  
P.O. Box 2177  
Little Rock, AR 72203

Annelle Briesch  
Baca Valley Telephone Co.  
Box 67  
Des Moines, NM 88418

**Certificate of Service  
Case No. 12-00237-UT**

Curtis L. Hopfinger  
Evercom./Securus Technology  
T-NETIX Telecom.Services, Inc.  
14651 Dallas Parkway, Suite 600  
Dallas, Texas 75254

Lance J.M. Steinhart, P.C.  
1725 Windward Concourse, Ste. 150  
Alpharetta, GA 30005

Luralene D. Tapahe  
Navajo Nation Department of Justice  
PO Box 2010  
Window Rock, AZ 86515

Jason Wakefield  
Covad Communications Company  
2220 O'toole Ave.  
San Jose, CA 95131

Carol Clifford  
The Jones Firm  
P.O. Box 2228  
Santa Fe, NM 87504-2228

Entrix Telecom, Inc.  
Manager-Regulatory Affairs  
550 Broad Street, 17th Floor  
Newark, New Jersey 07102-3111

iLOKA, Inc.  
160 Iverness Drive West, Ste. 100  
Englewood, CO 80112

Level 3 Communications, LLC  
Manager-Regulatory Affairs  
1025 Eldorado Blvd.  
Broomfield, CO 80221

Jeanne Lowell  
MFG Services, Inc.  
PO Box 1167  
Mesilla Park, NM 88047

Network Billing Systems, LLC  
Manager-Regulatory Affairs  
155 Willowbrook Blvd.  
Wayne, NJ 07470

Holly Grant  
Netwolves Network Services, LLC.  
4710 Eisenhower Blvd., Suite E-8  
Tampa, FL 33634-6336

Michael Bagley  
Verizon Wireless  
15505 Sand Canyon Ave.  
3<sup>rd</sup> Fl, Bldg E  
Irvine, CA 92618

Plateau Telecommunications  
Post Office Box 1947  
Clovis, NM 88102-1947

Sarah Trosch  
Verizon Wireless  
1300 I Street, NW-Suite 400 West  
Washington, DC, 20005

Affinity Network, Inc.  
d/b/a HorizonOne Comm  
250 Pilot Road, Ste. 300  
Las Vegas, NV 89119

Nita Taylor  
Qwest Corporation  
400 Tijeras, NW, Rm 510  
Albuquerque, NM 87103

Alan P. Morel  
P.O. Box 1030  
Ruidoso, NM 88355

Time Warner Telecom of NM  
Tariffs and Compliance  
10475 Park Meadows Dr, Ste 400  
Littleton, CO 80124

National Brands, Inc., d/b/a  
Sharenet Communications Co.  
4633 West Polk St  
Phoenix, AZ 85043

Network Operator Services  
Manager-Regulatory Affairs  
PO Box 3529  
Longview, TX 75606

Network Service Billing, Inc.  
300 Maple Park Blvd. Ste. 301  
Clair Shores, MI 48081-2217

North American Tele. Network  
Manager-Regulatory Affairs  
4151 Ashford Dunwoody Rd  
Atlanta, GA 30319

Jerome D. Block  
Mescalero Apache Telec., Inc.  
1308 Lejano Lane  
Santa Fe, NM 87501

Mary Jane Rasher  
10005 Gwendelyn Lane  
Highlands Ranch, CO 80129

VoicePulse, Inc.  
2227 U.S. Highway  
One #224  
N. Brunswick, NJ 08902

Dana J. Baker  
GVNW Consulting, Inc.  
1001 Water Street, Suite A-100  
Kerrville, TX 78028

Lyndall Nipps, V-President  
Regulatory-Western Region  
tw telecom  
9665 Granite Ridge Drive, Ste. 500  
San Diego, CA 92123

WDT World Discount Telecom Co.  
5909 NW Expressway, Ste. 101  
Oklahoma City, OK 73132

Tanager Telecom. NM, LLC  
Manager-Tariffs and Compliance  
PO Box 857  
Stevenson, WA 98648-B74

National Directory Assistance, LLC  
12700 Shelbyville Rd  
Danville Bldg.  
Louisville, KY 40243

NetLojix Telecom, Inc.  
Manager-Regulatory Affairs  
501 Bath Street  
Santa Barbara, CA 93101-3403

Network IP, LLC  
Manager-Regulatory Affairs  
119 W Tyler St, Ste 100  
Longview, TX 75601

NorVergence, Inc.  
Peter J. Salzano  
218 State Rt. 17 N Ste. 13  
Rochelle Park, NJ 07662-3398

**Certificate of Service**  
**Case No. 12-00237-UT**



Americatel Telecommunications  
d/b/a Ametex  
Manager-Regulatory Affairs  
433 E. Las Colinas Blvd. Ste. 400  
Irving, TX 75039

OCMC, Inc.  
Manager-Regulatory Affairs  
223 4<sup>th</sup> Ave., Ste 1700  
Pittsburgh, PA 15222-1719

OneLink Communications, Inc.  
Manager-Regulatory Affairs  
8400 N. University Dr, Ste 204  
Tamarac, FL 33321

Main Street Telephone Company  
Manager-Regulatory Affairs  
P.O. Box 365  
Chester HTS, PA 19017-0365

QX Telecom, LLC  
Manager-Regulatory Affairs  
230 Fifth Ave, Ste 800  
New York, NY 10001

Sierra Communications, Inc.  
Manager-Regulatory Affairs  
PO Box 67  
532 Broadway Ave  
Des Moines, NM 88418

Zone Telecom, Inc.  
3 Executive Campus, Suite 520  
Cherry Hills, NJ 08002

Value-Added Communications, Inc.  
3801 E. Plano Pkwy, Ste. 100  
Plano, TX 75074-1808

Vidafon, Inc.  
711 S. Carson St. Ste. 6  
Carson City, NV 89701

Total Holdings, Inc.  
707 Wilshire Blvd., 12th Fl  
Los Angeles, CA 90017-3544

Telequality Communications, Inc.  
16601 Blanco Road, Ste. 207  
San Antonio, TX 78232

NOSVA Limited Partnership  
250 Pilot Rd., Ste 300  
Las Vegas, NV 89119

Ridley Telephone Co, LLC  
Manager-Regulatory Affairs  
P.O. Box 365  
Chester HTS, PA 19017-0365

Operator Service Co  
Manager-Regulatory Affairs  
5302 Ave  
Lubbock, TX 79412

Pay Tel Communications, Inc.  
Manager-Regulatory Affairs  
PO Box 8179  
Greensboro, NC 27419

Jack Pestaner  
NM Telecom Solutions, LLC.  
133 La Placita Circle  
Santa Fe, NM 87505

Reduced Rate Long Distance, LLC  
Manager-Regulatory Affairs  
1800 Pennbrooke Dr, Ste 300  
Orlando, FL 32810

Celeste Eckroat  
USA Digital Communications, Inc.  
300 Johnny Bench Dr. #120  
Oklahoma City, OK 73104

Verizon Long Distance, LLC  
One Verizon Way  
VC32W545  
Basking Ridge, NJ 07920

Silva Communications, Inc.  
3460 Wilshire Blvd. Ste. 1103  
Los Angeles, CA 90010

Wholesale Carrier Services, Inc.  
5471 N. University  
Coral Springs, FL 33067

Telrite Corporation  
4113 Monticello Street  
Covington, GA 30014

Telenational Communications  
5408 N 99th St. Ste. B  
Omaha, NE 68134

Optic Internet Protocol, Inc.  
3050 Royal Blvd. South # 165  
Alpharetta, GA 30022

NYNEX Long Distance  
dba Verizon Enterprise Solutions  
One Verizon Way  
VC32W545  
Basking Ridge, NJ 07920

PromiseVision Technology, Inc.  
Manager-Regulatory Affairs  
1050 E. 2<sup>nd</sup> #212  
Edmond, OK 73034

Public Com. Services, Inc.  
Manager-Regulatory Affairs  
11859 Wilshire Blvd, Ste 600  
Los Angeles, CA 90025

SNET America, Inc.  
Manager-Regulatory Affairs  
310 Orange Street  
New Haven, CT 06510

Voip Review  
P.O. Box 3555  
Englewood, CO 80155-3555

Sprint Communications Co, LP  
MS KSOPHT0101-Z2400  
6391 Sprint Parkway  
Overland Park, KS 66251

Valley Connections, LLC.  
POB 970  
Wilcox, AZ 85644

Veza Telecom, Inc.  
110 Mansell Circle, # 107  
Roswell, GA 30075

Witel Communications, LLC  
1025 El Dorado Blvd.  
Broomfield, CO 80021

Telmex USA, LLC  
3350 SW 148th Ave. Ste. 132  
Miramar, FL 33027

TeleDias Communications, Inc.  
5605 Riggins Court, Ste. 265  
Reno, NV 89502

Opex Communications, Inc.  
707 Wilshire Blvd., 12th Fl  
Los Angeles, CA 90017-3544

**Certificate of Service  
Case No. 12-00237-UT**

Norstar Telecommunications, LLC.  
10025 Scenic View Road  
Vienna, VA 22182

Network Innovations, Inc.  
1101 W. Lake Street, 6th Floor  
Chicago, IL 60607

Network Service Billing, Inc.  
300 Maple Park Blvd. Ste. 301  
Clair Shores, MI 48081-2217

SWC Telesolutions, Inc.  
5901-J Wyoming Blvd. NE  
Albuquerque, NM 87109

Netral Tandem-New Mexico, LLC.  
550 West Adam St., Ste. 900  
Chicago, IL 60661

North Star Telecom, Inc.  
2900 Westchester Ave., Ste. 103  
Purchase, NY 10577

Navigator Telecommunications, LLC  
P.O. Box 13860  
North Little Rock  
AR 72113-0860

Multiline Long Distance, Inc.  
300 Maple Park Blvd. Ste 301  
Clair Shores, MI 48081-2217

First Choice Technology, Inc.  
903 Lake Lilly Drive, Ste. A125  
Maitland, FL 32751

inContact, Inc., d/b/a UCN, Inc.  
7730 South Union Park Ave., Ste 500  
Midvale, UT 84047

Teleuno, Inc.  
Manager-Regulatory Affairs  
2754 W. Atlantic Blvd, Ste 8  
Pompano Beach, FL 30069

Telliss, LLC  
Manager-Regulatory Affairs  
8696 E 116th Street  
Fishers, IN 46038-2815

NobelTel, LLC.  
5973 Avenida Encinas, Ste. 202  
Carlsbad, CA 92008

NECC Telecom, Inc.  
4969 US Hwy. 42, Ste. 2700  
Louisville, KY 40222

Tele Circuit Network Corporation  
1815 Satellite Blvd. Ste. 504  
Duluth, GA 30097

STI Prepaid, LLC  
1250 Broadway, 26th Floor  
New York, NY 10001

Reliant Communications, Inc.  
POB 149745  
Orlando, FL 32814

Pulse Telecom LLC  
4969 US Hwy 42, Sutie 2700  
Louisville, KY 40222

Nationwide Long Distance Services  
300 Maple Park Blvd. Ste. 301  
Clair Shores, MI 48081-2217

First Communications, LLC.  
3340 West Market Street  
Akron, OH 44333

Fast Track Communications, Inc.  
550 Broad Street, 17th Floor  
Newark, NJ 07102

Telecom Management, Inc.  
d/b/a Pioneer Tele  
39 Darling Avenue  
South Portland, ME 04106

Touchtone Communications, Inc.  
Manager-Regulatory Affairs  
16 S. Jefferson Rd  
Whippany, NJ 07981

McGraw Communications, Inc.  
Manager-Regulatory Affairs  
521 5th Ave. 14th Floor  
New York, NY 10175

New Horizons Communications Corp.  
420 Bedford St. Ste. 250  
Lexington, MA 02420

Network Communications International Corp  
606 East Magrill Street  
Longview, TX 75601

Talton Communications, Inc.  
910 Ravenwood Drive  
Selma, AL 36701

Sprint Communications Company, LP.  
4701 Mercantile Drive North  
Ft. Worth, TX 76137

Quasar Communications Corporation  
15610 Boulder Oaks Drive  
Houston, TX 77084

Primus Telecommunications, Inc.  
7901 Jones Branch Dr. #900  
McLean, VA 22102

National Access Long Distance, Inc.  
300 Maple Park Blvd. Ste. 301  
Clair Shores, MI 48081-2217

Metropolitan Telecommunications of NM  
55 Water Street, 31st Floor  
New York, NY 10041

Teleconnect Long Distance Services  
600 Hidden Ridge  
Irving, TX 75038

Judith Messenger  
PAETEC Communications  
600 Willowbrook Office Park  
Fairport, NY 14450

TMC Communications  
Manager-Regulatory Affairs  
5383 Hollister Ave. Ste. 100  
Santa Barbara, CA 93111-2304

George L. Huber  
Info Directions, Inc.  
833 Phillips Road  
Victor, NY 14564

**Certificate of Service  
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X2Communications Services, Inc.  
270 S Main St  
Flemington, NJ 08822

Kirk Lee  
Navajo Communications Co. Inc.  
1800 41<sup>st</sup> Street  
Everett, WA 98201

Digilink  
4676 Admiralty Way  
Suite 408  
Marina del Rey, CA 90292

Ton Services, Inc.  
Manager-Regulatory Affairs  
4185 Harrison Blvd, Ste 301  
Ogden, UT 84403

ITC-DeltaCom, Inc.  
Manager-Regulatory Affairs  
7037 Old Madison Pike, Ste. 400  
Huntsville, Alabama 35806

Telecom North America, d/b/a 3U Telecom,  
Regulatory Affairs  
1802 N. Carson St. Ste. 212-2683  
Carson City, NV 89701

U.S. South Communications, Inc.  
Manager-Regulatory Affairs  
250 Williams St, Ste M100  
Atlanta, GA 30303

U.S. Telecom Long Distance, Inc.  
Manager-Regulatory Affairs  
3960 Howard Hughes Pkwy #5001F  
Las Vegas, NV 89109

Easton Telecom Services, Inc.  
Summit II-Unit A  
3046 Brecksville Rd  
Richfield, OH 44286

Voicecom Telecommunications, LLC  
5900 Windward Parkway  
Alpharetta, GA 30005

Vonage  
23 Main St.  
Holmdell, NJ 07733

Verizon  
140 West  
NY, NY 10007

360networks (USA) Inc.  
Manager – Regulatory Affairs  
400 Centennial Parkway, Ste. 200  
Louisville, CO 80027

Telecom Management, Inc.  
d/b/a Pioneer Tele  
39 Darling Avenue  
South Portland, ME 04106

USLD Communications, Inc.  
Manger-Regulatory Affairs  
1801 California St, 12<sup>th</sup> Fl.  
Denver, CO 80202

Working Assets Funding Sve, Inc.  
101 Market St, Ste 700  
San Francisco, CA 94105

Buehner-Fry, Inc.  
389 Scalehouse Court, Ste. 100  
Bend, OR 97702

LDC Telecommunications, Inc.  
2451 McMullen Booth Rd. #200  
Clearwater, FL 33759

Startec Global Communications  
7361 Calhoun Pl. Ste. 650  
Derwood, MD 20855-2775

ITP, Inc.  
2920 Avenue R Suite 140  
Brooklyn, NY 11229

Accessline Communications Corp.  
11201 SE 8<sup>th</sup> Street, Ste. 200  
Bellevue, WA 98004

Access One, Inc.  
Manager-Regulatory Affairs  
820 W. Jackson Blvd., 6th Floor  
Chicago, IL 60607

Access Point, Inc.  
Manager-Regulatory Affairs  
1100 Crescent Green, Ste. 109  
Cary, NC 27518

ACN Communications Services, Inc.  
Manager-Regulatory Affairs  
1000 Progress Place  
Concord, NC 28025-2449

Amy Gross  
Technologies Management, Inc.  
2600 Maitland Ctr. Pkwy Ste 300  
Maitland, FL 32751-4154

BCN Telecom, Inc.  
550 Hills Drive  
Bedminster, NJ 07921

Airspring, Inc.  
Manager-Regulatory Affairs  
6060 Sepulveda Blvd., Ste 220  
Van Nuys, CA 91411

American Fiber Network, Inc.  
Manager-Regulatory Affairs  
4885 Riverside Dr. Ste. 304  
Macon, GA 31210-1148

ALLTELL Communications, Inc.  
Manager-Regulatory Affairs  
One Allied Drive  
Little Rock, AR 72202

Association Administrators, Inc.  
Manager-Regulatory Affairs  
180 E. Main Street  
Smithtown, NY 11787ee

Paetec Communications, Inc.  
One Martha's Way  
Hiawatha, IA 52233

American Telecomm Systems, Inc.  
4450 Belden Village St. NW, Ste 602  
Canton, OH 44718

Business Network Long Distnace, Inc.  
300 Maple Park Blvd. Ste. 301  
Clair Shores, MI 48081-2217

ASC Telecom  
Manager-Regulatory Affairs  
6200 Spring Parkway  
Overland Park, KS 66251

Alliance Group Services, Inc.  
Manager-Regulatory Affairs  
1221 Post Road East  
Westport, CT 06880

BellSouth Long Distance, Inc.  
d/b/a AT&T Long Distance Service  
675 W. Peachtree Street, Room 17E21  
Atlanta, GA 30375

**Certificate of Service**  
**Case No. 12-00237-UT**

BT Communications Sales, LLC  
Manager-Regulatory Affairs  
11440 Commerce Park Drive, Ste. 1000  
Reston, VA 20191

CenturyTel Long Distance, Inc.  
Manager-Regulatory Affairs  
100 CenturyTel Drive  
Monroe, LA 71203

Business Telecom, Inc.  
Manager-Regulatory Affairs  
7037 Old Madison Price, Ste. 400  
Huntsville AL 35806

Clear World Comm, Corp.  
Manager-Regulatory Affairs  
3601 SO Harbor Blvd. Ste. 200  
Santa Ana, CA 92704

CTI Long Distance, Inc.  
Manager-Regulatory Affairs  
POB 80070  
Portland, OR 97280

Entrix Telecom, Inc.  
Manager-Regulatory Affairs  
520 Broad Street  
Newark, NJ 07102-3111

Interactive Networks Corp  
Manager-Regulatory Affairs  
2005 Highway 180 E, Ste 200  
Silver City, NM 88061

Epixtar Corporation  
P.O. Box 14213  
Ft. Lauderdale, FL 33302-4213

CTC Communications Corp.  
Manager-Regulatory Affairs  
100 Chestnut Street, Ste. 600  
Rochester, NY 14604

Verizon  
600 Hidden Ridge, HQE02H45  
P.O. Box 152092  
Irving, TX 75015-2415

America Net, LLC  
3580 Wilshire Blvd., 17th Floor  
Los Angeles, CA 90010

Speakeasy  
National Headquarters  
1201 Western Ave.  
Seattle, WA 98101

ATX Licensing, Inc.  
Manager-Regulatory Affairs  
15166 Neo Parkway  
Garfield Heights, OH 44128

Business Discount Plan, Inc.  
Manager-Regulatory Affairs  
One World Trade Ctr, Ste. 800  
Long Beach, CA 90831

Cincinnati Bell Any Distance, Inc.  
Manager-Tariffs and Compliance  
221 E. Fourth Street, Rm. 103-1280  
Cincinnati, OH 45202

Coast Int'l Long Distance Serv.  
Manager-Regulatory Affairs  
14303 West 95<sup>th</sup> St.  
Lenexa, KS 66215

Enhanced Comm Network, Inc.  
Manager-Regulatory Affairs  
1031 South Glendora Ave  
West Covina, CA 91790

Custom Teleconnect, Inc.  
Manager-Regulatory Affairs  
6242 West Desert Inn Road  
Las Vegas, NV 89146

Quick Tel, Inc.  
Manager-Regulatory Affairs  
P.O. Box 1220  
Bridgeport, TX 76426

Encompass Communications, LLC  
Manager-Regulatory Affairs  
119 W. Tyler, Ste. 260  
Longview, TX 75601

Sacred Wind Communications, Inc.  
5901 J Wyoming Blvd. NE #226  
Albuquerque, NM 87109

International Telcom Ltd.  
Manager-Regulatory Affairs  
417 2<sup>nd</sup> Avenue West  
Seattle, Washington 98119

Via Talk  
21 Corporate Ave., Suite 203  
Clifton Park, NY 12065

Earnest Franklin  
NNTRC  
Post Office Box 9000  
Window Rock, AZ 86515

MCI Worldcom Comm, Inc.  
Manager-Regulatory Affairs  
201 Spear Street, 9<sup>th</sup> Floor  
San Francisco, CA 94105

Cablevision  
1111 Steward Ave.  
Bethpage, NY 11714

Lyndall W. Nipps  
Tw telecom, Inc.  
1325 Pacific Hwy Unit 2804  
San Diego, Ca 92101-2594

Consolidated Communications  
Operator Services, Inc.  
121 South 17<sup>th</sup> Street  
Mattoon, IL 61938

Communications Network Billing, Inc.  
Manager Regulatory Affairs  
300 Maple Park Blvd. Ste. 301  
Clair Shores, MI 48081-2217

Horizon Telecom, Inc.  
Manager-Regulatory Affairs  
3993 Howard Hughes Pkwy Ste 250  
Las Vegas, NV 89109-6754

Legacy Long Distance Int'l, Inc.  
Manager-Regulatory Affairs  
10833 Valley View Street, Ste. 150  
Cypress, CA 90630

Global Internetworking, Inc.  
Manager-Regulatory Affairs  
8484 Westpark Dr., Ste 720  
McLean, VA 22102

Global Tel\*Link Corp.  
Manager-Regulatory Affairs  
12021 Sunset Hills Rd., Ste. 103  
Reston, VA 20190

Inmate Communications  
Manager-Regulatory Affairs  
7034 Sophia Ave.  
Van Nuys, CA 91406

Voip Review, LLC  
4830 S. Zinnia Way  
Morrison, CO 80465

Champion Communications  
Champion Broadband  
P.O. Box 650  
Larkspur, CO 80118-0650

**Certificate of Service  
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Theresa Walker  
Primus Telecommunications, Inc.  
7901 Jones Branch Dr., Ste. 900  
McLean VA 22102

BroadVoice  
P.O. Box 391739  
Cambridge, MA 02139-0017

Charles E. Richardson III  
Momentum Telecom, Inc.  
2700 Corporate Drive, Ste. 200  
Birmingham, AL 35242

Cox Communications, Inc.  
1106 Main Street  
Clovis, NM 88101

Least Cost Routing, Inc.  
7901 Jones Branch Dr. #900  
McLean, VA 22102

IPC Network Services, Inc.  
1 State Street Plaza, 12th Floor  
New York, NY 10004

Inmate Communications Corp.  
7034 Sophia Ave.  
Van Nuys, CA 91406

Gold Line Telemanagement, Inc.  
180 West Beaver Creek Rd.  
Richmond Hill, ON CN LB14B

Global Telecom & Technology  
Americas, Inc.  
107 W. Michigan Ave., 4th Floor  
Kalamazoo, MI 49007

Embarq Communications, Inc.  
100 CenturyLink Drive  
Monroe, LA 71203

Electric Lightwave, LLC  
Manager-Regulatory Affairs  
6160 Golden Hills Dr.  
Golden Valley, NM 55416

Conversant Technologies, Inc.  
P.O. Box 865081  
Plano, TX 75075-6615

Conectado, Inc.  
300 Maple park Blvd. Ste. 301  
Clair Shores, MI 48081-2217

**Certificate of Service**  
**Case No. 12-00237-UT**

Mariane Granoff  
Zianet  
801 Calle Fuerte NE  
Albuquerque, NM 87113

Time Warner Cable Information Serv.  
13820 Sunrise Valley Drive  
Herndon, VA 20171

800 Response Information  
Services, Inc.  
200 Church Street  
Burlington, VA 05401

Enhanced Communications Group  
P.O. Box 936  
Bartlesville, OK 74005

Mati Long Distance  
P.O. Box 229  
Mescalero, NM 88340

Intellicall Operator Services, Inc.  
3220 W. Commercial Blvd. Ste. 360  
Oakland Park, FL 33309

Inmate Calling Solutions, LLC  
2200 Danbury Street  
San Antonio, TX 78217

Go Solo Technologies, Inc.  
10701 Danka Way North, Ste. 100  
Saint Petersburg, FL 33716

DelTel, Inc.  
32 Journey, Ste. 100  
Aliso Viejo, CA 92656

Global Connections, Inc. of America  
5555 Oakbrook parkway, Ste. 620  
Norcross, GA 30093

AmeriVision Communications, Inc.  
d/b/a Affinity 4 and Lifeline  
Communications  
999 Waterside Drive Ste. 1910  
Norfolk, VA 23510

DDD Calling, Inc.  
2440 August Drive, Ste. 263  
Houston, TX 77057

Broadwing Communications, LLC  
1025 El Dorado Blvd.  
Broomfield, CO 80021

Net2Phone  
Corporate Headquarters  
520 Broad St.  
Newark, NJ 07102

Yestel USA, Inc.  
N400-5811 Cooney Road  
Richmond, BC V6X3M1 Canada

Anita Taff-Rice  
Extenet Systems, Inc.  
1547 Palos Verdes Mall #298  
Walnut Creek, CA 94597

Terry Wisecup  
Sterling Telecom, Inc.  
242 Beverly Road  
Huntington Station, NY 11746

LCR Telecommunications, LLC  
300 Maple Park Blvd. Ste. 301  
Clair Shores, MI 48081-2217

Long Distance Consolidated Billing Co.  
20 W. Washington Ste. Ste. 6A  
Clarkston, MI 48346

Hypercube Telecom, LLC.  
3200 W. Pleasant Run Rd. Ste. 300  
Lancaster, TX 75146

Globalcom, Inc.  
3340 West market Street  
Akron, OH 44333

Global Capacity Group, Inc.  
111 W Maple Apt. 1609  
Chicago, IL 606610

Discount Long Distance, LLC  
442 Hayward Ave. N  
Oakdale, NM 55128-5379

Convergia, Inc.  
237 Hymus Blvd.  
Pointe Claire  
Quebec H9R 8C7

Consumer Telecom, Inc.  
701 N Green Valley Pkwy # 200  
Henderson, NV 89074

## CLEC COMPANIES

Broadweave Network of NM  
3940 N Traverse Mountain Blvd.  
Suite 100  
Lehi, UT 84043

Broadview Networks, Inc.  
800 Westchester Ave., Ste. N-501  
Rye Brook, NY 10573

Bullseye Telecom, Inc.  
25925 Telegraph Rd. Ste. 210  
Southfield, MI 48033

Comtech21, LLC  
One Barnes Park, S  
Wallingford, CT 06492

DSLnet Communications, LLC.  
50 Barnes Park North, Suite #104  
Wallingford, CT 06492

NextGen Communications, Inc.  
Telecommunications Systems  
275 West Street, Suite 400  
Annapolis, MD 21401

New Edge Network, Inc.  
dba New Edge Networks  
3000 Columbia House, Ste 106  
Vancouver, WA 98661

Lightyear Network Solutions, LLC.  
1901 Eastpoint Parkway  
Louisville, KY 40223

Mitel Net Solutions, Inc.  
7300 W Boston St.  
Chandler, AZ 85226

Greenfield Communications, Inc.  
34112 Violet Lantern, Suite C  
Dana Point, CA 92629

PVT Networks, Inc.  
4011 W Main St  
Artesia, NM 88210-09566

Sterling Telecom, Inc.  
242 Beverly Road  
Huntington Station, NY 11746

BLC Management, LLC  
D/B/A Angles Communications  
11121 Hwy 70, Suite 202  
Arlington, TN 38002

Big River Telephone Company, LLC  
24 S. Minnesota Avenue  
Cape Girardeau, MO 63703

Comcast Phone of New Mexico  
d/b/a CIMCO  
One Comcast Center  
Philadelphia, PA 19103

Covista, Inc.  
Manager-Regulatory Affairs  
225 East 8th Street, Ste. 400  
Chattanooga, TN 37402

Entelegent Solutions, Inc.  
3800 Arco Corporate Dr. Ste. 310  
Charlotte, NC 28273

Greenfly Networks, Inc.  
d/b/a Clearfly Communications  
222 N 32<sup>nd</sup> Street, Suite 904  
Billings, MT 59101

InTTec, Inc.  
1001 S. Douglas Hwy., Suite 201  
POB 2799  
Gillette, WY 82717

Matrix Telecom, Inc.  
433 E. Las Colinas Blvd. Ste. 400  
Irving, TX 75039

iNetworks Group, Inc.  
125 S. Wacker Dr. Ste. 2510  
Chicago, IL 60606

NTS Communications, Inc.  
5307 West Loop 239  
Lubbock, TX 79414

Quantumshift Communications, Inc.  
12657 Alcosta Blvd. Ste. 418  
San Ramon, CA 94583

TDS Long Distance Corp.  
525 Junction Road  
Madison, WI 53717

Broadband Dynamics, LLC.  
8757 East Via De Comercio  
First Floor  
Scottsdale, AZ 85258

Budget PrePay, Inc.  
1325 Barksdale Blvd. Ste. 200  
Boissier City, LA 71111

Common Point, LLC  
3130 Pleasant Run  
Springfield, IL 62711

Crexendo Business Solutions  
1615 South 52nd Street  
Tempe, AZ 85281

France Telecom Corporate Solutions  
13775 McLearen Rd. MS 1100  
Oak Hill, VA 20171

IDT America Corp.  
Manager-Regulatory Affairs  
550 Broad Street, 17th Floor  
Newark, NJ 07102-3111

McLeod USA Telecomm Services  
Manager-Regulatory Affairs  
One Martha's Way  
Hiawatha, IA 52233

Leaco Cellullar, Inc.  
220 West Broadway  
Hobbs, NM 88240

Momentum Telecom, Inc.  
2700 Corporate Drive, Ste. 200  
Birmingham, AL 35242

PNG Telecommunications, Inc.  
100 Commercial Dr  
Fairfield, OH 45014

Reliant Communications, Inc.  
801 International Pkwy, 5<sup>th</sup> Fl  
Lake Mary, FL 32746

Tilver Telecommunications, LLC  
2270 Wyoming NE, No. 229  
Albuquerque, NM 87112

**Certificate of Service  
Case No. 12-00237-UT**

ATC Outdoor DAS, LLC  
116 Huntington Ave.  
11<sup>th</sup> Floor  
Boston, MA 02116

La Canada Wireless Association  
7 Avenida Vista Grande, #220  
Santa Fe, NM 87508-9199

Abovenet Communications, Inc.  
3600 Hamilton Ave. 7<sup>th</sup> Floor  
White Plains, NY 10601

Bandwidthcom.CLEC, LLC.  
4001 Weston Parkway  
Cary, NC 27513-2317

Cincinnati Bell Any Distance, Inc.  
221 East 4<sup>th</sup> Street, Room 1280  
Comcommato, OH 45201-2301

GC Pivotal, LLC.  
180 N La Salle St. Ste. 2430  
Chicago, IL 60601-2704

IDT America, Corp.  
550 Broad Street 17<sup>th</sup> Fl.  
Newark, NJ 07102

Integra Telecom of New Mexico  
1201 NE Lloyd Blvd. Ste. 500  
Portland, OR 97232

Los Alamos Community Network  
999 Central Ave., Ste. 150  
Los Alamos, NM 87544

Tularosa Basin Tel. Co. Inc.  
P.O. Box 68  
Tularosa, NM 88352-0068

Granite Telecommunications, LLC  
100 Newport Ave.  
Quincy, MA 02171

Level 3 Communications, LLC.  
712 N. Main Street  
Courdersport, PA 16915

Metropolitan Telecommunications  
55 Water Street, 31<sup>st</sup> Floor  
New York, NY 10041

Tularosa Basin Telephone Co., Inc.  
503 St Francis Drive  
PO Box 550  
Tularosa, NM 88352

Windstream Communications  
1800 Old Pecos Trail, Suite J  
Santa Fe, NM 87505-4759

Trans National Comm Int'l, Inc.  
2 Charlesgate West  
Boston, MA 02215

Broadvox-CLEC, LLC.  
1950 Stemmons Fwy, Ste. 3031  
Dallas, TX 75207

Ernest Communications, Inc.  
5275 Triangle Parkway, Ste. 150  
Norcross, GA 30092

In Contact, Inc. d/b/a UCN, Inc.  
7730 S. Union Park Ave.  
Suite 500  
Midvale, UT 84047

Iloka, Inc. d/b/a Microtech-Tel  
3100 Cumberland Blvd., Ste. 900  
Atlanta, GA 30339

Intelepeer, Inc.  
2855 Campus Drive. Ste. 200  
San Mateo, CA 94403

Ionex Communications North  
2300 Main Street, Suite 340  
Kansas City, MO 64108-2414

Global Capacity Group, Inc.  
730 N Post Oak, Suite 400  
Houston, TX 77027

Impact Telecom, Inc.  
9250 E. Costilla Ave. Ste. 400  
Greenwood Village, CO 80112

MCImetro Access Transmission  
220001 Loudoun County Pkwy  
Ashburn, VA 20147

MFG Service, Inc.  
P.O. Box 1167  
Mesilla Park, NM 88047

ATC Outdoor DAS, LLC.  
116 Huntington Ave.  
11<sup>th</sup> Floor  
Boston, MA 02116

Yucca Telecommunications Systems  
201 W. 2<sup>nd</sup> Street  
Portales, NM 88130-0867

Velocity, The Greatest Phone Co.  
7130 Spring Meadows Dr. W  
Holland, OH 43528-9296

CenturyTel Fiber Company II  
100 CenturyLink Drive  
Monroe, LA 71203

Excelacom Light, LLC  
11710 Plaza America Drive, Ste. 1002  
Reston, VA 20190

Liberty-Bell Telecom, LLC.  
2460 West 26<sup>th</sup> Ave. Ste. #380-C  
Denver, CO 80211

Impact Telecom, Inc.  
9250 E. Costilla Ave., Ste. 400  
Greenwood Village, CO 80112

Intrado Communications, Inc.  
1601 Dry Creek Rd.  
Longmont, CO 80503

Megahertz Computer Consulting  
555 S. Miranda Street  
Las Cruces, NM 88005

Extenet Systems, Inc.  
3030 Warrenville Rd. Ste. 340  
Lisle, IL 60532

Kit Carson Electric Coop.  
P.O. Box 578  
Taos, NM 87571

Mescalro Apache  
75 Carrizo Canyon Rd.  
Mescalero, NM 88340-0229

78 Net Talk.Com, Inc.  
1100 NW 163<sup>rd</sup> Drive  
North Miami Beach, FL 33169

**Certificate of Service**  
**Case No. 12-00237-UT**

Neutral Tandem, Inc.  
550 West Adams Street, Ste. 900  
Chicago, IL 60661

NextGen Communications, Inc.  
275 West Street # 400  
Annapolis, MD 21401

Sage Telecom, Inc.  
3300 E. Renner Road, Ste. 350  
Richardson, TX 75082-2800

TC Systems, Inc.  
One AT&T Way  
Bedminster, NJ 07921

Trillion Partners, Inc.  
9208 Waterford Centre Blvd.  
Suite 150  
Austin, TX 78758

XO Communications Services  
13865 Sunrise Valley Drive  
Herndon, VA 20171

Telecentrex, LLC  
5490 McGinnis Village Pl.  
Suite 114  
Alpharetta, GA 30005

Netxlink Wireless, Inc.  
13865 Sunrise Valley Drive  
Herndon, VA 20171

Fasttrack Communications, Inc.  
779 Tech Center Dr., Unit 200  
Durango, CO 81303-7809

NextG Networks, Inc.  
890 Tasman Dr.  
Milpitas, CA 95035-7439

Transtelco, Inc.  
500 W. Overland Ave.  
Suite 310  
El Paso, TX 79901

#### **ILEC COMPANIES**

Valley Telephone Cooperative  
P.O. Box 970  
Willcox, AZ 85644

AZX Connect, LLC.  
7575 E Redfield  
7575 E. Redfield Road, Ste. 137  
Scottsdale, AZ 85260

Plateau Telecommunications, Inc.  
7111 N. Prince Street  
Clovis, NM 88102

Southwest Cyberport, Inc.  
5021 Indian School NE, Ste. 600  
Albuquerque, NM 87110

Prime Time Ventures, LLC.  
2888 S. Pacific Hwy  
Talent, OR 97540

ValueTel Communications, Inc.  
13812 N Highway 183, Ste. B-1  
Austin, TX 78750

Zippytech of New Mexico, Inc.  
10 Town Plaza #152  
Durango, CO 81301

Global Crossing Telecommunications,  
Inc.  
225 Kenneth Drive  
Rochester, NY 14623

Iloka, Inc.  
3100 Cumberland Blvd. Ste. 900  
Atlanta, GA 30339

Cyber Mesa Telecom  
4200 Rodeo Road  
Santa Fe, NM 87507

Orbitcom, Inc.  
1701 North Louise Ave.  
Sioux Falls, SD 57107

US Cable Telecom of New Mexico  
28 West Grand Ave.  
Montvale, NJ 07645

Cooper Valley Telephone Coop.  
752 E. Maley  
Wilcox, AZ 85643

Velocity The Greatest Phone Co.  
7130 Spring Meadows West Dr.  
Holland, OH 43528

Preferred Long Distance, Inc.  
16830 Ventura Blvd., Ste. 350  
Encino, CA 91436

Sprint Communications Co.  
6200 Sprint Parkway  
Overland Park, KA 66251

Time Warner Telecom Cable  
Information Services, NM  
60 Columbus Circle  
New York, NY 10023

Windstream Communications, Inc.  
4001 Rodney Parham Rd.  
Little Rock, AR 72212

Ymax Communications Corp.  
P.O. Box 6785  
West Palm Beach, FL 33405-6785

Sterling Telecom, Inc.  
242 Beverly Road  
Huntington Road Station, NY 11746

Mobilitie, LLC.  
660 Newport Center Drive, Ste 200  
Newport Beach, CA 92660

Tw telecom of New Mexico LLC  
10475 Park Meadows Drive, Ste 400  
Littleton, CO 80124

New Talk  
P.O. Box 470458  
Fort Worth, TX 76147-0458

Roosevelt County Rural Telephone Coop.  
P.O. Box 867  
Portales, NM 88310

**Certificate of Service  
Case No. 12-00237-UT**



ENMR Telephone Coop. Inc.  
d/b/a Eastern Telecommunications  
P.O. Box 1947  
N. Prince Street  
Clovis, NM 88102-1947

Century Telephone Enterprises, Inc.  
d/b/a Universal Telephone Co.  
P.O. Box 4065  
Monroe, LA 71211

Dell Telephone Cooperative  
P.O. Box 67  
610 South Main Street  
Dell City, TX 79837

Western NM Telephone Co.  
PO Box 3079  
Silver City, NM 88062

Panhandle Telephone Coop., Inc.  
P.O. Box 188  
Guymon, OK 73942

Peñasco Valley Telephone Coop.  
4011 Main  
Artesia, NM 88210-9566

**Hand Delivered**  
Cydne Beadles  
NMPRC- Legal Division  
1120 Paseo De Peralta  
Santa Fe, NM 87501

**Hand Delivered**  
Sandra Skogen  
NMPRC- OGC  
1120 Paseo De Peralta, #518  
Santa Fe, NM 87501

**Hand Delivered**  
Paula Ganz  
NMPRC – Legal Division  
1120 Paseo De Peralta  
Santa Fe, NM 87501

**Hand Delivered**  
Georgette Ramie  
NMPRC- Telecom. Division  
1120 Paseo De Peralta  
Santa Fe, NM 87501

**Hand Delivered**  
Michael Ripperger  
NMPRC- Telecom. Division  
1120 Paseo De Peralta  
Santa Fe, NM 87501

**DATED this 16<sup>th</sup> day of November, 2012.**

**NEW MEXICO PUBLIC REGULATION COMMISSION**

  
\_\_\_\_\_  
**CECILIA RIOS, PARALEGAL**

RECEIVED

NOV 26 2012

BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION

IN THE MATTER OF THE PETITION FOR )  
RULEMAKING OF DEX MEDIA EAST, INC. )  
PURSUANT TO NMPRC RULE 120 [17.1.120 )  
NMAC] TO REPEAL OR MODIFY 17.11.18.13(E) )  
NMAC )  
DEX MEDIA EAST, INC., PETITIONER )  
\_\_\_\_\_ )

Docket No. 12-00237-UT

ERRATA NOTICE


THIS MATTER comes before the New Mexico Public Regulation Commission (the "Commission") upon its own motion to make a correction to the Commission's Final Order Modifying Rule, which was issued in this case on November 15, 2012 ("Final Order").

IT IS HEREBY ORDERED that a correction to the Final Order be made as follows:

Attachment A to the Final Order is hereby deleted and the Attachment A attached hereto is hereby substituted in lieu thereof.

This Order is issued by the Chair of the Commission or by a single Commissioner in accordance with 1.2.2.37(G)(1) NMAC. This Order is effective immediately. Copies of this Order shall be served via e-mail on all persons listed on the attached Certificate of Service if their e-mail addresses are known, and if not known, shall be served via regular mail.

ISSUED at Santa Fe, New Mexico, this 20th day of November, 2012.

  
\_\_\_\_\_  
COMMISSIONER

## ATTACHMENT A

### 17.11.18.13 WHITE-PAGES TELEPHONE DIRECTORY LISTINGS:

A. Interconnecting LECs shall ensure that all end users in their service territories have access to white-pages telephone directories and directory listing information from directory assistance operators for all listed end users in their service territories. An ILEC or a CLEC satisfies the requirement to provide "access to white-pages telephone directories" if it, or its directory publisher, provides reasonable notice to end users of the option to receive such directories upon request, free of charge, and within a reasonable time of the request.

B. Each ILEC shall be designated the initial white-pages telephone directory provider ("white-pages provider") in its service territory and shall assume the responsibilities set forth in this section. With commission approval, a different LEC may be designated as the white-pages provider for the ILEC's service territory and may assume the responsibilities set forth in this section.

C. The white-pages provider shall cause to be published annually, in a white-pages telephone directory, the name, address, and telephone number for all listed end users within the territory served by the ILEC regardless of whether the end user subscribes to the local exchange service of the ILEC or another LEC. The white-pages provider shall publish all listings in alphabetical sequence by end user name with no distinctions made in the style, size, or format of listings supplied by CLECs and the ILEC.

(1) The white-pages provider shall not include in the white-pages directories or directory assistance databases the telephone numbers of end users who elect not to be published.

(2) The white-pages provider shall not include in the white-pages directories end users who elect not to be directory listed but shall include them in the directory assistance databases.

D. The white-pages provider shall include the same directory listings information in its directory assistance database, and shall provide all interconnecting LECs with access to that database for the purpose of providing directory assistance. The white-pages provider shall update its directory assistance database to include the listing for a new customer of a CLEC within seventy-two (72) hours of receipt of the listing from the CLEC.

E. The white-pages provider shall cause each CLEC to receive sufficient copies of the white-pages telephone directory to enable each CLEC to satisfy its obligations under subparagraph A.

F. The white-pages provider shall provide space in the customer guide pages of the white-pages directory to a CLEC for the purpose of notifying customers how to reach the CLEC to request service, contact repair service, dial directory assistance, reach an account representative, request buried cable local service and contact the special needs center for customers with disabilities.

G. The white-pages provider shall provide premium listings in its white-pages telephone directory to the end users of CLECs on the same terms and conditions it offers premium listings to its own customers.

H. The white-pages provider shall provide CLECs a minimum of ninety (90) days' notice of deadlines associated with publication of the white-pages telephone directory. Each CLEC shall be responsible for ensuring it provides the white-pages provider with its directory listings information in a timely and accurate fashion. CLECs shall bear all responsibility for errors or omissions in the directory listings information provided to the white-pages provider.

I. The white-pages provider shall provide accurate and current directory listings information and updates to non-affiliated publishers of yellow-pages advertising directories in a non-discriminatory manner.

[17.11.18.13 NMAC - N, 1-1-01; A, 08-15-06; A, - -12]