

December 8, 2003

To Whom it May Concern:

In response to your notification - WAC 480-120-414 Emergency Operation Rules;

SmartStop is a privately owned Payphone Service Provider. Our payphones are compliant with contact information on the payphone placards. All Public

Access phone lines are provided by the local exchange carrier.

We do not have;

- a) Local network operations center
- b) Regional network operations center, or
- c) Emergency operations center

If you need any further information, please let me know

Best Regards,
Kathleen Moore
Operations Director
SmartStop Inc.
800.717.5485
503.276.5105