

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

PUGET SOUND ENERGY,

Respondent.

DOCKET UE-240004 and UG-240005
(*Consolidated*)

EXHIBIT SNS-8

PSE Response to TEP DR 56

August 6, 2024

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**Dockets UE-240004 & UG-240005
Puget Sound Energy
2024 General Rate Case**

THE ENERGY PROJECT DATA REQUEST NO. 056:

RE: Credit and Collections

- A. Please provide the number and percentage of customers with TSI credit codes of 1, 2, 3, and 4.
- B. Please provide a table similar to the one provided below that shows the percentage of PSE customers that are known low-income, estimated low-income, deepest need, and located in highly impacted communities that PSE assigns each credit code. For example, the table will show what percentage of known low-income customers are sorted into Credit Code 1, 2, 3, and 4, separately. Please include a final column that indicates the percentage of customers that meet any of those criteria within each credit code.

Credit Code	% Known Low Income	% Estimated Low Income	% Deepest Need	% Highly Impacted Communities	% Known Low Income, Estimated Low Income, Deepest Need, or Highly Impacted Community
1					
2					
3					
4					

Response:

- A. Please find the number and percentage of active residential customers with Total Solutions Incorporated (“TSI”) score segments of 1-4 below. Please note that not

all active residential customers have a TSI score segment assigned, which Puget Sound Energy (“PSE”) has noted as “None.”

TSI Score Segment	Number	Percentage
1	706,823	47%
2	345,891	23%
3	230,799	15%
4	159,918	11%
None	62,468	4%
Total	1,505,899	100%

B. Please find below a table with the requested percentages of active residential customers from each column category that have a TSI score segment. Similarly to A, PSE has included a category of “None” for customers with no current TSI score segment.

TSI Score Segment	% Known Low Income	% Estimated Low Income	% Deepest Need	% Highly Impacted Communities	% Known Low Income, Estimated Low Income, Deepest Need, or Highly Impacted Community
1	50%	51%	53%	45%	49%
2	13%	19%	14%	22%	20%
3	8%	12%	6%	15%	14%
4	28%	13%	22%	14%	13%
None	2%	5%	4%	4%	5%
Total	100%	100%	100%	100%	100%