



April 20, 2011

David Danner, Executive Director & Secretary  
Washington Utilities & Transportation Commission  
1300 S Evergreen Park Drive, SW  
Olympia, Washington 98504-7250

Re: Washington Quality of Service Report

Dear Mr. Danner:

Attached is the United Telephone Company of the Northwest d/b/a CenturyLink Service Quality Report for the month of January 2011.

The trouble reports per 100 access lines objective was met for the month of January in all areas except Mattawa. This was due to severe wind, which caused a radio outage the night of the 17th.

Should you have any questions, please feel free to contact me (360) 951-6309.

Sincerely,

Mary Taylor