

**BEFORE THE WASHINGTON
UTILITIES & TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

CENTURYLINK COMMUNICATIONS, LLC,

Respondent.

DOCKET UT-181051

BRIAN ROSEN

**ON BEHALF OF THE
WASHINGTON STATE OFFICE OF THE ATTORNEY GENERAL
PUBLIC COUNSEL UNIT**

Exhibit BR-13

CenturyLink Response to Public Counsel Data Request No. 8

December 15, 2021

Docket UT-181051
CenturyLink's Responses to Public Counsel DR Nos. 7 – 19
Date: June 25, 2021
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PC-8 According to UTC Staff's Investigation Report,¹ the Washington Military Department (WMD) created an open telecommunications conference call bridge on December 27, 2018. When did a Company manager join the bridge?

RESPONSE:

Jacob Clow, Senior Operations Service Manager for CenturyLink, joined the bridge at the time it was established by WMD. Mr. Clow provided a verbal update and rejoined at agreed upon intervals until the network outage event was fully resolved.

Respondent: Jacob Clow, Senior Operations Service Manager

¹ Staff Investigation, Consumer Protection and Regulatory Services, Investigation Report CenturyLink Communications, LLC, at 20, *Wash. Utils. & Transp. Comm'n v. CenturyLink Commc'ns, LLC* (Dec. 2020) (Docket UT-181051).