



WeavTel
P.O. Box 1268
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9/30/21

Westgate Communications LLC d/b/a WeavTel response to the Commissions Covid 19 pandemic inquiry to impacts on the company.

The Commission has the legal authority to request such data from the telecommunications companies it regulates. See RCW 80.04.070 (inspection of books, papers, and documents); WAC 480-07-175 (inspection and production of documents in commission investigations); RCW 80.04.530(3); RCW 80.36.300; and RCW 80.36.145. The companies cited a number of reasons for declining to respond, none of which the Commission finds to be a valid ground for contravention of state law or rule.

The Commission renews its request for the following information:

- 1. Please provide the total number of customers in arrears and the total dollar amounts of such arrearages during the pandemic period from March 2020 to August 2021.**

As of August 2021, Westgate Communications had one customer in arrears. The total dollar amount owed was \$425.52

- 2. Please provide the most current number of customers with past-due balances that are more than 90 days past due.**

As of August 2021, the above customer was more than 90 days past due. This past due balance was paid in September 2021.

- 3. Please provide the number of customers disconnected for late payment or lack of payment each month during the period from March 2020 to August 2021.**

Westgate Communications did not disconnect any customer for late payment or lack of payment during this period.

- 4. Does the company charge for a disconnection and/or reconnection? If so, please provide the number of and the actual price charged to a customer for disconnections and/or reconnection during the last 18 months from March 2020 to August 2021.**

There were no disconnection or reconnection fees charged during this period of time.



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- 5. Please identify the number of customers assessed late payment fees during the last 18 months from March 2020 to August 2021.**

No late payment fees were charged between March 2020 and August 2021.

- 6. Please provide the total number of Lifeline customers in 2019 and in 2020.**

Westgate did not have lifeline customers in 2019 or 2020.