

Washington State Lifeline Quarterly Customer Report

Company: **Boomerang Wireless, LLC d/b/a enTouch Wireless- 2Q19**  
 Docket: UT-121610

1. Total customers at end of period:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Total Washington customers:

2. Total new customers enrolled:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

3. Total customers de-enrolled due to 60 day inactivity:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

4. Total customers de-enrolled due to failed annual verification:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

5. Total customers who de-enrolled voluntarily:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Prior Ending Qtr	Apr-19	May-19	Jul-19	Total	Notes
					<b>Category Line 1, Month 3 Column =Total (End of Qtr) column</b>
-	-	-	-	-	(A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
858	844	804	778	3,284	
-	-	-	-	-	
374	345	328	321	1,368	
-	-	-	-	-	
1,232	1,189	1,132	1,099	4,652	
					<b>Category Line 2, Sum of Months 1+2+3 = Total</b>
-	-	-	-	-	(B) Activity in Category Lines 2, 3, 4 and 5 <b>MAY NOT EQUAL</b> end of customer count in Category 1 since it <b>MAY</b> not include customers retained month to month, trueups include customers retained month to month, trueups and adjustments
-	2	-	-	2	
-	-	-	-	-	
-	1	-	-	1	
-	-	-	-	-	
					<b>Category Line 3, Sum of Months 1+2+3 = Total</b>
-	-	-	-	-	
-	27	29	19	75	
-	-	-	-	-	
-	13	7	7	27	
-	-	-	-	-	
					<b>Category Line 4, Sum of Months 1+2+3 = Total</b>
-	-	-	-	-	
-	-	1	1	2	
-	-	-	-	-	
-	1	2	2	5	
-	-	-	-	-	
					<b>Category Line 5, Sum of Months 1+2+3 = Total</b>
-	-	-	-	-	
-	8	120	18	146	
-	-	-	-	-	
-	4	8	1	13	
-	-	-	-	-	