



NEW CUSTOMER QUESTIONNAIRE

For

FACILITY-BASED COMPETITIVE LOCAL EXCHANGE CARRIERS (CLECs)

VERSION 41

CONFIDENTIAL

The information contained herein is confidential and should not be disclosed to unauthorized persons.
Intended for use by the authorized representatives of Qwest, Inc.

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INSTRUCTIONS FOR QUESTIONNAIRE COMPLETION

Qwest's New Customer Questionnaire for Facility-Based Competitive Local Exchange Carriers (CLECs) is to be completed by a qualified representative of your company and a representative from Qwest, usually your assigned Qwest Service Manager.

The New Customer Questionnaire for Facility-Based CLECs is comprised of the following:

- General information:
 - Legal corporate name, address, email and fax number
 - Your representative's name, address, telephone number
- Certification Information
- Billing and Collections
 - Credit Information
 - Federal and State Sales Tax Information
 - Summary Billing Information
- Qwest Output Reports
- Input to Qwest
- Method of input
- Contact List:
 - Orders, Billing, Repair and Other Contacts
 - List of Holidays

The completed questionnaire is used to:

- Determine geographical requirements
- Assign Internal Qwest CLEC IDs and Identify Industry Codes
- Determine Qwest system requirements to support CLEC specific activity
- Obtain credit information
- Obtain service volume estimates
- Determine deposits, when applicable
- Obtain billing information
- Create summary bills
- Obtain PAP information
- Establish output and input requirements (See Sections 2.0 and 3.0)
- Obtain your contacts hours-of-operations and holiday schedules

Note: Implementing a new Wholesale Facility-Based CLEC can take from 30 to 45 days as we concurrently establish data transfer connectivity between you and Qwest as well as your CLEC ID, USOCs, and discounted rates specific to each CLEC.

The following New Customer Questionnaire Sections must be completed and emailed to with a subject line of "New Questionnaire" prior to placing any orders for Qwest's Wholesale Products and Services:

- General Information: (Sections G.1 through G.6)
- Billing and Collection (Sections 1.0 through 1.4))
- Network Outage Notification Contacts (Section 2.16)
- Interconnect Mediated Access (IMA) (Section 3.1)
- Contact List (Section 4.1)
- Design Layout Request-LIS Trunking and Unbundled Loop and Ordering Information for LIS Trunks, Collocation and Associated Products (if you will be ordering these services) (Section 5.0)

All remaining sections of your New Customer Questionnaire must be completed within two weeks from the date you sent the required sections identified above. Again, when the remaining sections of your questionnaire are complete email your completed questionnaire to wholesale.servicesupportteam@qwest.com with "New Questionnaire" in the subject line.

GENERAL INFORMATION**G.1 Legal Corporate Name and Address**

<input checked="" type="checkbox"/> New	<input type="checkbox"/> Update	If update, please provide section updated and details for update:			
Today's Date: 3-19-07		Corporate Name: Charter Fiberlink WA-CCVII, LLC			
Headquarter Address: 12405 Powerscourt Dr		Suite:	City: St. Louis	State: MO	Zip: 63131
Representative's Name: Kathy Troughton			Title: Carrier Relations Mgr		
Telephone Number: 3142883257		Fax Number: 3142883555		Email: Kathy.Troughton@chartercom.com	
Address: 12405 Powerscourt Dr		Floor:	Room:	City: St. Louis	State: MO Zip: 63131

G.2 Qwest State(s) Planning To Conduct Business

Identify the Qwest State(s) the data in this questionnaire represents:
 AZ CO IA ID MN X MT ND NE NM OR SD UT WA WY

If you plan to provide service in a Border Town, please note Qwest has specific contractual requirements for Border Towns. Please review the following URL for Pre-Ordering, <http://www.qwest.com/wholesale/clecs/preordering.html> for additional information if you determine you will be providing service in a Border Town. An amendment to your Interconnection Agreement is required. Please refer to the Amendments web page at <http://www.qwest.com/wholesale/clecs/amendments.html>

Are you planning to do business in a Border Town area? YES NO

G.3 Wholesale Products and Services Offering

Based on the Wholesale Products and Services in your Qwest Interconnection Agreement, identify the Product(s) and/or Service(s) this questionnaire represents: (Note: Contact your Qwest Sales Executive to negotiate an amendment for Product(s) and/or Service(s) not included in your Interconnection Agreement. Once your Interconnect Agreement is amended, an additional questionnaire is required to implement your new Product(s) and/or Service(s).)

<input type="checkbox"/> Resale	<input type="checkbox"/> Resale PAL	<input type="checkbox"/> Unbundled Dedicated Interoffice Transport (UDIT)	
<input type="checkbox"/> Line Sharing	<input type="checkbox"/> Unbundled Switching	<input type="checkbox"/> Unbundled Packet Switching	
X LNP	<input type="checkbox"/> Unbundled Dark Fiber	X LIS Trunks Date NPA/NXX filed with NECA 4: 5-1-06	
	X Leased Entrance Facilities	<input type="checkbox"/> CCSAC Common Channel Signaling Access Capability	
Central Office Collocation: <input type="checkbox"/> Physical <input type="checkbox"/> Virtual		Non-Central Office Collocation: <input type="checkbox"/> Remote	

Unbundled Loop Products (Select the service(s) you plan to order, according to your Interconnection Agreement):

<input type="checkbox"/> Unbundled Loop	<input type="checkbox"/> Sub Loop	<input type="checkbox"/> Shared Loop	
		<input type="checkbox"/> Shared Distribution Loop	

UNE-P Products (Select the service(s) you plan to order, according to your Interconnection Agreement): Based on recent FCC rulings, new customers will order Qwest Platform Plus (QPP). See QPP in Commercial Agreements section G.5.

<input type="checkbox"/> UNE-P w/DSL	<input type="checkbox"/> UNE-P w/Line-Splitting	<input type="checkbox"/> UNE-P Centrex	<input type="checkbox"/> UNE-P ISDN BRI
<input type="checkbox"/> UNE-P POTS	<input type="checkbox"/> UNE-P w/Voice Messaging	<input type="checkbox"/> UNE-P PBX	<input type="checkbox"/> UNE-P ISDN PRI
<input type="checkbox"/> UNE-P DSS			

UNE-P PAL (Requires UNE-P PAL Product Amendment, unless included in your Interconnection Agreement)

UNE Combinations

<input type="checkbox"/> Enhanced Extended Loop (EEL)	<input type="checkbox"/> Loop-MUX Combination (LMC)
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If the Operator Services (OS) and/or Directory Assistance (DA) language is in your Interconnection Agreement, do you wish to order Qwest's OS and/or DA services? Yes No

If yes, an additional questionnaire may be required. Resale and UNE-P customers only may complete Appendix B at the end of this questionnaire; facility-based providers please refer to our Operator Services web page at <http://www.qwest.com/wholesale/pcat/opsserv.html> to access our OS/DA questionnaire.

G.4 CLEC Identification Numbers

ACNA: HFB	OCN: 814D	ECC/ELCC	RSID/ZCID:(Assigned by Qwest)C68
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G.5 Commercial Agreements

Qwest Platform Plus (QPP)

- | | |
|--|--|
| <input type="checkbox"/> QPP Business | <input type="checkbox"/> QPP Centrex |
| <input type="checkbox"/> QPP ISDN BRI | <input type="checkbox"/> QPP PAL |
| <input type="checkbox"/> QPP PBX | <input type="checkbox"/> QPP Residential |
| <input type="checkbox"/> Qwest Voice Messaging w/QPP | <input type="checkbox"/> Qwest DSL w/QPP |

Master Services Agreement

- | | |
|---|--|
| <input type="checkbox"/> Mass Markets and Enterprise Markets Network Element Switching) | |
| <input type="checkbox"/> ICNAM | |
| <input type="checkbox"/> AIN | |

Unbundled Loop

- | | |
|---|---|
| <input type="checkbox"/> Line Sharing (aka Shared Loop) | <input type="checkbox"/> Shared Distribution Loop |
|---|---|

QPP and Resale customers must complete Appendix B at the end of this questionnaire.

G.6 Arrangement Types

Contract (Comprehensive Agreement) Arrangement: Tariff Arrangement (if applicable):

Please provide your contract number (required):

Date Commission Approved:

G.7 Directory Listing / Publisher Name

X Option 1 - Permission to provide listings to directory publishers and other third parties to which Qwest supplies its own listings.

Option 2 – Restrictions on providing listings to directory publishers and other third parties unless Qwest receives your letter of authorization from a directory publisher or third party.

G.8 Telephone Assistance Plan (TAP) / Lifeline Certification

Resale Customers only: The FCC mandates that you comply with all Commission requirements governing the Lifeline/Link Up programs.

You must sign and return the Lifeline, Link Up, and Tribal Lifeline Services Certification form found in the Resale General PCAT at <http://www.qwest.com/wholesale/pcat/resalegeneral.html>

Qwest Representative

Section completed by the Qwest Representative assisting you

Qwest Representative:

Telephone Number:

BILLING AND COLLECTIONS - SECTION 1.0

1.1 Credit Information

Business Type: Local Telephone Service If other:

Month and Year Business Established:

Names, Titles and Telephone Numbers of Corporate Owners or Officers

Corporate Owner or Officer Name	Title	Telephone Number
<i>Neil Smit</i>	<i>CEO</i>	<i>314 965 0555</i>
<i>Michael Lovitt</i>	<i>COO</i>	<i>314 965 0555</i>

Your current/previous similar business type telephone number(s):		or Dunn/Bradstreet Number: 08-210-6332

1.2 Service Revenue Estimates

Please enter the estimated dollar amount your company expects to spend per month with Qwest (for the selected services on pg 4), after one year of doing business as a Qwest Wholesale customer for Resale, Unbundled Elements, and/or Interconnection. An accurate estimate is important as Qwest will use the estimate as one of the determining factors as to whether a security deposit is necessary and the amount of the deposit that will be assessed. An under-estimate could result in a request for an additional security deposit prior to the end of your first year of business while an over-estimate could result in payment of a higher security deposit than necessary. Previous or current service with Qwest, as a retail customer, does not necessarily exclude the need for a security deposit as a Qwest Wholesale customer.

Resale	Resale PAL	IntraLATA Toll Usage	1000 Local Trunks	
Unbundled Elements				
Loops (LSR)	UNE-P (all types)	QPP	UDIT	
2000 DS1 (ASR)	2000 DS3 (ASR)	Line Sharing/Shared Loop	EEL	LMC
Interconnection/Collocation (An access deposit may be required based on estimated local usage, an additional deposit may be required based on quantities and/or types of products ordered.)				

1.3 Federal Universal Service Fund and Tax Information

Federal Universal Service Fund Exemption Requirements:

The FCC requires all telecommunications providers to file the FCC form 499A report. Requesting exemption from the FUSF charge billed by Qwest does require the submission of Qwest's exemption certificate titled "Wholesale Customer Certification to Qwest of FUSF Contribution". An FUSF charge exemption will not be granted until the completed exemption certificate is sent to and approved by Qwest. **Please provide your 499A filer ID number: 822740**

Requesting exemption from Federal Universal Service Fund? Yes No

You may either email the Qwest exemption certificate in PDF format to FUSF499@qwest.com or send via postal mail to:

Qwest FUSF Compliance Manager
1314 Douglas Street, 13th Floor
Omaha, NE 68102

Tax Exemption Certificate Requirements:

Federal Exercise Tax (FET) and State/Local Sales Tax Resale exemption may be applicable on Telecommunications Services, such as Unbundled Network Elements (UNEs), you purchase from Qwest for resale. Resale tax exemption is not appropriate on leases or rentals, of real or personal property such as collocation floor and/or rack space. For most taxes billed on the services you purchase from Qwest, we are acting as an agent of the relevant tax jurisdiction and required to bill tax on such taxable services, and collect and remit those tax collections to the appropriate tax jurisdiction. To legally exempt you from these tax billings the properly completed exemption documentation, for each individual tax jurisdiction, is required. For tax exemption requirements to be met, the following individual documents must be provided to Qwest as defined in your Interconnection Agreement. Forward the exemption certificate(s) to your Qwest Billing Center as soon as possible.

- Do you agree to indemnify and reimburse Qwest for any assessment, penalty, or interest over these revenues on which additional taxes and fees are due? Yes No
- Do you have any unique taxing considerations? Yes No If yes, explain and provide requirements:

Note: The web sites below are provided as a convenience to facilitate your obtaining the appropriate tax exemption certificates. Qwest assumes no responsibility for the content or accuracy of the information provided on these sites. If you have any questions regarding any of information on these sites, contact the representative for the specific site. These sites directly access specific exemption forms for individual tax jurisdictions and, at times, Qwest may not be aware of changes. If you encounter a problem, or become aware of a change, advise your Qwest Service Manager. The following web sites are for informational purposes only:

- State tax and sales tax and IRS federal forms <http://www.taxadmin.org/fta/forms.ssi>
- Taxation Revenue Departments for all states: <http://taxsites.com/state.html>
- Multistate Tax Commission (MTC): <http://www.mtc.gov/default.htm>.

Federal Excise Tax (FET)

- Provide your FET Identification Number: 43-1943155
- Will you be requesting FET exemption on Communication Services? Yes No Requires Qwest's Form RG31-0093 - Certification Of Exemption From Federal Excise Tax On Communications Services

State / Local Sales Tax Information

- If purchasing Telecommunication Services for Resale will you be requesting exemption from applicable taxes/fees: Yes No
- Identify Qwest State(s) you will be requesting resale exemption from State / Local Sales Tax and provide your State License, Registration, or Permit number. ** MTC member states allow sales tax exemption based on the "Uniform Sales and Use Tax Certificate – Multijurisdiction" Form found at: <http://www.mtc.gov/TPYRSVS/Cert7200.PDF>

State	Tax License, Registration, Permit #	State / Local Tax Form Requirements
<input type="checkbox"/> AZ		AZ Form 5000A: Manual http://www.revenue.state.az.us/2001/5000afz.pdf or on line http://www.revenue.state.az.us/2001/5000af.pdf or MTC Multijurisdiction Form**.
<input type="checkbox"/> CO		MTC Multijurisdiction Form**. (Note: Colorado Department of Revenue will accept.)
<input type="checkbox"/> IA		MTC Multijurisdiction Form**.
<input type="checkbox"/> ID		Sales Tax not applicable to Telecommunication Services
<input type="checkbox"/> MN		Either MN Form ST-3 http://www.taxes.state.mn.us/salestax/forms/pdf/st3.pdf or MTC Multijurisdiction Form**.

<input type="checkbox"/> MT	Telecommunications Services Excise Tax exemption Form TEC. http://discoveringmontana.com/revenue/content/3forbusinesses/06forms/TEC-02Exemption-Certificate.pdf
<input type="checkbox"/> ND	MTC Multijurisdiction Form**.
<input type="checkbox"/> NE	Either NE Form #13 – Manual http://www.revenue.state.ne.us/tax/current/f_13.pdf ; on line http://www.revenue.state.ne.us/tax/current/fill-in/f_13.pdf or MTC Multijurisdiction Form**.
<input type="checkbox"/> NM	Nontaxable Transaction Certificate – Series 1992, Type 5, (NTTC) exemption Transaction Privilege Tax (sales tax). Refer to http://www.state.nm.us/tax/forms/year99/acd31050f.pdf for the NM Certificate application.
<input checked="" type="checkbox"/> OR	Does not impose a sales tax.
<input type="checkbox"/> SD	Either SD Resale Certificate http://www.state.sd.us/revenue/forms/adobe/resale98.pdf or MTC Multijurisdiction Form**.
<input type="checkbox"/> UT	Either form TC-721 Resale Certificate http://tax.utah.gov/forms/current/tc-721.pdf or MTC Multijurisdiction Form**.
<input checked="" type="checkbox"/> WA	Either WA Resale Certificate http://dor.wa.gov/Docs/Forms/ExcsTx/ExmptFrm/ResaleCertificate_E.pdf or MTC Multijurisdiction Form**.
<input type="checkbox"/> WY	Sales Tax Exemption Certificate http://revenue.state.wy.us/excise/pdf/ETS101_01.PDF

1.4 Summary Billing Information

Provide the following payment contact data to support accurate implementation and mailing of your paper Summary Bill(s). Note: Actual bill date is 10 days prior to the date you identify you would like to receive your bill.
Utilize Electronic Funds Transfer (EFT)? Yes No (Note: Same contact for all products? Yes No
\$100,000.00 billing per month, per BAN required)

Product/Service	Payment Contact / Mailing Information				
<i>Resale PAL is included on the Resale Billing Account Number (BAN), a separate BAN for Resale PAL can also be established at your request.</i>					
Resale Accounts: Residence, Business, WATS Date would like to receive bill:	Name:		Mailing Name:		
	Title:		Mailing Address:		
	Telephone Number:		City:	State:	Zip:
	Hours:	Time Zone:	Attention:		
Unbundled Loop/Sub Loop Date would like to receive bill:	Name:		Mailing Name:		
	Title:		Mailing Address:		
	Telephone Number:		City:	State:	Zip:
	Hours:	Time Zone:	Attention:		
Line Sharing/Shared Loop <i>(also includes line-splitting, shared distribution loop)</i> Date would like to receive bill:	Name:		Mailing Name:		
	Title:		Mailing Address:		
	Telephone Number:		City:	State:	Zip:
	Hours:	Time Zone:	Attention:		
Unbundled Switching Date would like to receive bill:	Name:		Mailing Name:		
	Title:		Mailing Address:		
	Telephone Number:		City:	State:	Zip:
	Hours:	Time Zone:	Attention:		

1.4 Summary Billing Information (con't)

UNE-P flavors can all be ordered on the same UNE-P POTS BAN, or you may choose to have a separate BAN for each flavor. For separate BANs, check here:

UNE-P/QPP	Name:	Mailing Name:
Date would like to receive bill:	Title:	Mailing Address:
	Telephone Number:	City: State: Zip:
	Hours: Time Zone:	Attention:
EEL	Name:	Mailing Name:
Date would like to receive bill:	Title:	Mailing Address:
	Telephone Number:	City: State: Zip:
	Hours: Time Zone:	Attention:
LMC	Name:	Mailing Name:
Date would like to receive bill:	Title:	Mailing Address:
	Telephone Number:	City: State: Zip:
	Hours: Time Zone:	Attention:
LNP/INP	Name: Julie Lorenz	Mailing Name: Charter Fiberlink
Date would like to receive bill:	Title: Revenue Assurance Mgr	Mailing Address: PO Box 31129
	Telephone Number: 314 543 5639	City: St. Louis State: MO Zip: 63131-0129
	Hours: 9-6 Time Zone: Central	Attention: Telco Cost Analyst
LIS Trunks/Collocation	Name: Julie Lorenz	Mailing Name: Charter Fiberlink
Date would like to receive bill:	Title: Revenue Assurance Mgr	Mailing Address: PO Box 31129
	Telephone Number: 314 543 5639	City: St. Louis City: St. Louis City: St. Louis
	Hours: 9-6 Time Zone: Central	Attention: Telco Cost Analyst

QWEST OUTPUT - SECTION 2.0

Qwest Performance Assurance Plan (PAP) Information

For information on Qwest PAP, see the following website: <http://www.qwest.com/wholesale/resources/qpap.html>
This section does not apply to QPP or any Master Services Agreements.

2.1 CLEC Contact Information for PAP Notification

Contact Name: Job Title:
Email Address:
Street Address: City, State, Zip:
Telephone Number: Fax Number:

2.2 CLEC Financial Institution Information

PAP payments will be made by bill credits (where appropriate), Electronic Funds Transfer (EFT) or paper check. Please select how you would like to receive your PAP payments where bill credits are not appropriate:

EFT Paper Check via US Mail

In the event that EFT is not feasible, Qwest will make PAP payments by paper check. Please complete the following sections (if applicable) for both EFT and mailing information for paper checks.

2.3 Bank and Account Information for EFT of PAP Payments

CLEC Bank Name: CLEC Bank Contact Name:
CLEC Bank Address: Bank Telephone Number:
City: State: Zip Code: ABA/Transit Number:
CLEC Bank Account Number: Name on CLEC Bank Account:

2.4 CLEC Mailing and Contact Information for PAP Payments by check

Check here if this contact is the same as the PAP notification contact above: Otherwise complete the following:
Payment Contact: Telephone Number:
Remittance Address: City, State, Zip:

The following reports are provided as part of the standard offering to customers:

Daily Usage File	Co-Carrier Usage Return	Sustained Usage File	CRIS Summary Bill	IABS Bill	Loss/Completion Reports
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2.5 Resale and UNE Services

Other reports, developed on an Individual Case Basis (ICB), can be provided with custom request charges quoted at the time and billed as appropriate. If you have additional output requirements not listed above, identify the specifics of these requirements here:

2.6 Call Center Database Ticket Reports

Provides detail on tickets entered into the Interconnect Service Center's Call Center Database. Available via email only. For more information see the Ordering Overview located on :

<http://www.qwest.com/wholesale/clecs/ordering.html>. Please select from the following reports available

<input type="checkbox"/> 1. Total Tickets Received	<input type="checkbox"/> 2. Tickets Received by Date	<input type="checkbox"/> 3. Tickets Received by Product	<input type="checkbox"/> 4. Total Tickets Resolved Across Tier	<input type="checkbox"/> 5. Tickets Resolved by Reason Code	<input type="checkbox"/> 6. Tickets Resolved by Product
--	--	---	--	---	---

Please provide the contact name(s), phone numbers and email addresses of the recipients of this report:

Name:	Name:	Name:
Phone:	Phone:	Phone:
Email Address:	Email Address:	Email Address :

2.7 Customer Notifications

Qwest notifies our Wholesale customers on the following topics:

Billing: **Notifications containing information regarding Qwest Wholesale billing processes or changes to those billing systems.**

CMP: Notifications related to the CLEC Change Management Process (CMP).

Contract: Notifications associated specifically with contractual items, or items specifically required by your Qwest Interconnection agreement as requiring notifications to a specific person(s).

Forecast: Notifications including quarterly or semi-annual requests from Qwest for forecast information. These forecasts are requested for LIS Trunking, Unbundled Products, Collocation & Wireless Trunking

General: Notifications such as meeting notices, minutes and generic announcements.

General Exchange Tariff: Notices that pertain to the Local General Exchange Tariff, for customers purchasing products via GET. These notices will be a sub category associated with Product Notices.

Industry Documents: Notices that describe generic industry Telcordia, related information that a RBOC would share with its customers.

Network: Notifications including network technical publications, conversions, network processes or policies and other technical topics associated with Qwest's network and interface.

PID Mgmt Process: Notifications specifically associated with requests to modify the PID process.

Process: Notifications associated with various wholesale customer processes with Qwest.

Product: Notifications specifically associated with any product available (Wholesale or Resale) from Qwest.

SGAT: Notices that describe updates to Qwest SGAT information.

System: Notifications including system issues, changes, etc. associated with IMA, Extensible Markup Language (XML) and other electronic interfaces.

Tariff: Notifications associated with Wholesale tariff notice filings and rates.

TGSR: Notifications specifically addressing trunk level usage, and prepared by the Trunk Administrative Group (TAG). These notices require customer responses back to the TAG.

Training: Notifications containing Qwest products, process and/or system training opportunities.

Web Site: Notifications including URL updates/changes to Qwest Wholesale Internet site.

More information about notices and a web tool to subscribe or unsubscribe can be found at

<http://www.qwest.com/wholesale/notices/cnla/maillist.html>. You may enter contact information for notices here or use the web tool. If your company has multiple contacts for notifications, please use the web tool to subscribe.

Contact	Name: Julie Lorenz	Title: Mgr Revenue Assurance
	Email Address (REQUIRED): Julie.Lorenz@chartercom.com	Mailing Address: 12405 Powerscourt Dr
	City: St. Louis	State: MO Zip: 63131
	Telephone Number: 314 543 5639	Fax Number: 314-288-3555
Type(s) of Notice(s)	Billing	
Contact	Name: Kristy Oropeza	Title: Access Service Request Mgr
	Email Address (REQUIRED): Kristy.Oropeza@chartercom.com	Mailing Address: 6399 S fiddler's Green Circle
	City: Greenwood Village	State: CO Zip: 80111
	Telephone Number: 303 323 6026	Fax Number: 303-323-1315
Type(s) of Notice(s)	TGSR	
Contact	Name: Marty Ruvalcava	Title: Senior Telephone Engr
	Email Address (REQUIRED): Marty.Ruvalcava@chartercom.com	Mailing Address: 7337 Central Ave
	City: Riverside	State: CA Zip: 92504
	Telephone Number: 951-343-5119	Fax Number: 951-353-1228
Type(s) of Notice(s)	Forecast Network TGSR	

2.8 Daily Usage File (DUF) Output

The Daily Usage File (DUF) contains all applicable Qwest recorded usage in EMI format. Information is available in the DUF Product Catalog (PCAT) at <http://www.qwest.com/wholesale/clecs/duf.html>.

Do you want the DUF usage/access records sent to you? Yes No

Contact
Name: Charter Fiberlink Telephone Number: 314-543-5707
Mailing Name: Presley Barker Street Address: 12405 Powerscourt Dr
City: St. Louis State: MO Zip: 63131
E-mail address: Presley.Barker@chartercom.com

Type(s) of Service(s)
DUF includes 01, 10, & (11) Record types

<input type="checkbox"/> Resale	<input type="checkbox"/> EEL/LMC	<input type="checkbox"/> Unbundled Switch
<input type="checkbox"/> UNE-P/QPP (all types)	<input type="checkbox"/> Unbundled Loop	<input type="checkbox"/> Line Sharing

Electronic Transfer Options
 NDM (dedicated circuit) FTP (dedicated circuit) WEB

Dedicated Circuit ID: Transmission Path/Nodes:

Contact accessing data via web if different than contact identified in this section:

Name: Telephone Number: CUID (if known):

DUF Contents
 Single File (Usage and Access Records in one file)
 ADUF/ODUF – Separate Files (Usage and Access records in separate files)
Note: If multiple files are chosen, the Usage file is considered the ODUF and the Access file is considered the ADUF; available in 210 Fixed or Variable byte record lengths.

Data Set Names
Data Set Name (DSN): Node Name: NDM/FTP Only

Record Length Options (Applicable for all types)

Access records always 210 record length.

Oregon, Washington, Northern Idaho

Fixed byte: 175 210 Variable byte: 2472 10003

Arizona, Colorado, Southern Idaho, Montana, New Mexico, Utah, Wyoming

Fixed byte: 210 Variable byte: 2472 10003

Iowa, Minnesota, Nebraska, North Dakota, South Dakota

Fixed byte: 210 360 Variable byte: 2472 10003

Technical Contact - ODUF
Enter N/A if same as above

Name: N/A

Telephone Number:

Technical Contact - ADUF
Enter N/A if same as above

Name: N/A

Telephone Number:

2.9 Co-Carrier Usage Return (CCUR)

If receiving DUF, you also have the option to sign up for Co-Carrier Usage Return (CCUR). Established in the same file type and format as DUF, CCUR is an electronic means for you to return disputed DUF records to Qwest for investigation, adjustment, or substantiation.

Contact
Name: Telephone Number:
Mailing Name: Street Address:
City: State: Zip:

Electronic Transfer Same Electronic Transfer method as chosen for DUF

Data Set Name
CCUR Data Set Name (DSN): Node Name: NDM Only

Technical Contact
Enter N/A if same as above
Name: Telephone Number:

2.10 Sustained Usage File

The Sustained Usage File, also in the same file type and format as DUF, is Qwest's electronic means to return your investigated and substantiated DUF records if you chose to sign-up for CCUR.

Contact
Name: Telephone Number:
Mailing Name: Street Address:
City: State: Zip:

Electronic Transfer Same Electronic Transfer method as chosen for DUF

Data Set Name	Data Set Name (DSN):	Node Name:	<i>NDM Only</i>
Technical Contact <i>Enter N/A if same as above</i>	Name:	Telephone Number:	

2.11 CRIS Bill Output			
<i>Summary Billing provides one bill as your "Bill of Record" for multiple sub-accounts in the same state. A Summary Bill Account Number (BAN) must be established before a Local Service Request (LSR) can be submitted. Resale and UNE products are on separate Summary Bills.</i>			
Contact	Name:	Telephone Number:	
	Mailing Name:	Street Address:	
	City:	State:	Zip:
Type(s) of Service(s)	<input type="checkbox"/> Resale	<input type="checkbox"/> EEL/LMC	<input type="checkbox"/> Unbundled Switch
	<input type="checkbox"/> UNE-P/QPP (all types)	<input type="checkbox"/> Unbundled Loop	<input type="checkbox"/> Line Sharing
Output Preference <i>Select Your Bill of Record</i>	<input type="checkbox"/> Paper (Automatic unless Extensible Markup Language (XML) selected as Bill of Record, then can be optionally suppressed)		<input type="checkbox"/> Extensible Markup Language (XML)
Electronic Media Options	XML format (XML translator required) Full Suppression of Paper? <input type="checkbox"/> Yes <input type="checkbox"/> No Partial Suppression of Paper? <input type="checkbox"/> Yes <input type="checkbox"/> No XML format <input type="checkbox"/> WEB <input type="checkbox"/> VAN (Provider:		ASCII* format (*Can not be selected as Bill of Record) Partial Suppression of Paper Bill? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> CD-ROM via Billmate <input type="checkbox"/> DISKETTE via Billmate <input type="checkbox"/> WEB
	XML format <input type="checkbox"/> NDM <input type="checkbox"/> NDM UNE-P/QPP CABS/BOS© Record Format (UNE-P/QPP and Unbundled Loop Only) Suppress Paper? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> FTP		
	**Dedicated Circuit ID:	Transmission Path/Nodes:	
Data Set Name	Data Set Name (DSN):	Node Name:	<i>NDM/FTP Only</i>
Technical Contact <i>Enter N/A if same as above</i>	Name:	Telephone Number:	

2.12 IABS™ Bill Output			
<i>The Summary portion of the Facility-Based services (e.g., LIS trunks, Collocation and associated products) bill is paper and not available electronically. Detailed billing records can be provided electronically.</i>			
Contact	Name: Revenue Assurance Manager	Telephone Number: 314-543-5639	
	Mailing Name: Julie Lorenz	Street Address: 12405 Powerscourt	
	City: St. Louis	State: MO	Zip: 63131
Type(s) of Service(s)	Type(s) of service(s): LIS trunks		
Output Preference <i>Note: If multiple media, charges may be applied</i>	<input checked="" type="checkbox"/> Paper	<input type="checkbox"/> WEB Data (CABS BOS Record Format)	
	<input type="checkbox"/> WEB Image (Paper Format)	<input type="checkbox"/> 3.5 Floppy Diskette (CABS BOS Record Format)	
	<input type="checkbox"/> 3.5 Floppy Diskette Image (Paper Format)		
Electronic Transfer Options	<input type="checkbox"/> NDM (dedicated circuit)		
	Dedicated Circuit ID:	Transmission Path/Nodes:	
Data Set Name	Data Set Name (DSN):	Node Name:	
Technical Contact <i>Enter N/A if same as above</i>	Name: Presley Barker	Telephone Number: 314-543-5707	

2.13 LEXCIS Billing Contact Information

LEXCIS Billing is used to bill Facility-Based switch based providers for Premium and Privacy directory listings, and other ancillary services, for their end-user customers. Please select the products and services you intend to utilize and provide the necessary billing contact information below:

Contact	Name: Revenue Assurance Manager	Telephone Number: 314-543-5639
	Email Address: Julie.Lorenz@chartercom.com	
	Mailing Address: P.O. Box 31129	Street Address: 12405 Powerscourt Dr
	City: St. Louis	State: MO
		Zip: 63131

LEXCIS Billed Products and Services

800 (8XX) Database Query Service *(includes basic query, POTS translation, call handling and destination features)*

Access Record Distribution *(EMI Category 11 Mechanized Records for IXC traffic)*

Wireline Transit Record Distribution *(EMI Category 11 Mechanized Records for Transit Traffic)* Wireline and Wireless Transit Records can only be provided for active NPA/NXXs. If your NPA/NXX is not active, do not select the record. Please update the questionnaire when you NPA/NXX is LERG effective.

CMDS Hosting and/or Message Distribution *(requires ancillary agreement) This service may require set up fees; recording, rating, editing, assembling and data transmission fees; 'received collect' and 'sent collect' revenue exchange and charges; and administration fees.*

Operator Services *(Includes usage charges for the following call types: operator assistance, calling card, station, person, connect to DA, Busy Line Verify (BLV), and Busy Line Interrupt (BLI).*

Wireless Transit Record Distribution *(EMI Category 11 Mechanized Records for Wireless Traffic)* Wireline and Wireless Transit Records can only be provided for active NPA/NXXs. If your NPA/NXX is not active, do not select the record. Please update the questionnaire when you NPA/NXX is LERG effective.

Directory Assistance (DA) *Includes local DA, national DA and DA Call Completion usage charges.*

Directory Assistance List Service (DAL) *This service includes initial database load for listings, reload of database, daily updates of listings, set up fees and media charges.*

ICNAM – Internetwork Calling Name Delivery Service *(Per query charge)*

Customized Branding for Directory Assistance and/or Operator Services *(Service includes call branding, set up and recording fee and loading per switch fee)*

Premium and Privacy Listings *(charge per listing)*

2.14 Loss/Completion Report Output

A CLEC receives a Completion Report when a service order is completed or cancelled in our SOP Systems impacting you to verify the activity on your accounts and validate charges on your bill. A CLEC receives a Loss Report when a service order, showing outward line activity impacting you, is completed or cancelled allowing you to initiate necessary billing changes and validate your bill. Note: Currently not available for LNP.

Do you want the Loss & Completion Report sent to you? Yes No

Contact Name: Charter Fiberlink Telephone Number: 314-288-3232
Mailing Name: Julie Gorrel Street Address: 12405 Powerscourt
City: St. Louis State: MO Zip: 63131
E-mail address: Julie.Gorrell@chartercom.com

Type(s) of Service(s) Resale Unbundled Switch Line Sharing
 UNE-P/QPP (all types) Unbundled Loop

Transfer Options Report Layout Format: Yes No Flat File Format: Yes No
 NDM (dedicated circuit) WEB
Dedicated Circuit ID: Transmission Path/Nodes:
 FAX Fax Number: Attention:

Data Set Name Data Set Name (DSN): Node Name: NDM Comma delimited per service

Technical Contact Name: N/A Telephone Number:
Enter N/A if same as above

2.15 Directory Assistance (DA) List

Directory Assistance (DA) List, containing the same information Qwest uses to provide Directory Assistance (DA) service, allows you to provide Directory Assistance services to your end-users.

Contact Information Name: Angell Cherie Jones Telephone Number: 314 288 3289

Selection Criteria All 14 States: X Yes No
State(s) AZ CO IA ID MN MT ND NE NM OR
Specific: SD UT WA WY
Region(s) Western Oregon, Washington, Northern Idaho
Specific: Central Arizona, Colorado, Southern Idaho, Montana, New Mexico, Utah, Wyoming
 Eastern Iowa, Minnesota, Nebraska, North Dakota, South Dakota

Electronic Transfer Option NDM (dedicated circuit) FTP (dedicated circuit)
Dedicated Circuit ID: Transmission Path/Nodes:

Technical Contact Name: NA Email Telephone Number: 314-288-3289
Enter N/A if same as above Address: Angell.Jones@c hartercom.com

2.16 Operational Support Systems (OSS) Notification

Intended as a communication channel between you and Qwest, OSS Notifications are Qwest's means to furnish you the most current related systems information via email and updates concerning requests flowing through Qwest's Change Management Process (CMP). CLECs are encouraged to have a representative on CMP team, established as a vehicle to formally request changes within Qwest OSS, so you have a voice in requested changes to Qwest OSS. Refer to our CMP web site (<http://www.qwest.com/wholesale/cmp/teammeetings.html>) for sign up information.

2.17 Network Outage Notification Contacts

Provides email notification of any Qwest network outages that may affect your service and that of your end-users.

Required Information

Contact Unique email prefix required, may need to coordinate with Qwest. Name: Telephone Number: 1-866-248-7662 option 1 (Emergency only)
Email Fax Number: 314 997 6090 (Emergency only)
Address: DLCorpNSOCTechs@chartercom.com

Provides notification of CLEC network outages related to equipment maintenance in common areas of Qwest central offices (e.g., line-splitter card replacement). Note: Contact is required for facility-based providers intending to place any equipment in common areas of Qwest central offices. Notification done via phone call only, to the contact given.

Contact

Name:

Telephone Number:

2.18 Automatic Number Announcement Callback (ANAC)

The ANAC number, which provided to Qwest by the requesting CLEC, is a telephone number or access code when called will audibly announce back the telephone number that called the ANAC number.

Will you will be providing Qwest with an ANAC number?: Yes No

ANAC number:

Contact email:

INPUT TO QWEST - SECTION 3.0

Note: Qwest uses only IBM compatible equipment.

3.1 Interconnect Mediated Access (IMA)

Various ordering input options are available ranging from electronic via IMA/GUI or IMA/XML to manual via fax.

System Administration Contact	Name: Angell Cherie Jones	Telephone Number: 3142883289	Fax Number: 3142883305
	Email: angell.jones@chartercom.com		Street Address: 12405 Powerscourt Dr
	City: St. Louis	State: MO	Zip: 63131
Electronic Input	<input type="checkbox"/> IMA via XML	<input type="checkbox"/> IMA via WEB	<input checked="" type="checkbox"/> IMA via GUI
IMA Users	Estimate of IMA users: 48 50 Maximum when accessing IMA via SecurID & modem		
Manual Processing	Name:	Telephone Number:	Local Service Request Confirmation (LSRC) Fax Number:

3.2 Facility-Based Services – LIS Trunks, Collocation, and Associated Products

If LIS or Collocation products were selected in Section G.3 – Wholesale Products and Services, to submit ASRs a valid CCNA/ACNA must be entered in Section G.4 – CLEC Identifications and the following section must be completed. Access records are always sent in 210 byte fix blocked format.

Method of Input	<input checked="" type="checkbox"/> Electronic	<input type="checkbox"/> Fax	<input type="checkbox"/> Mail
Electronic	Currently using software to submit ASRs to Qwest? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If yes, you may use your existing software to submit your ASRs. If no, select desired method of input: <input type="checkbox"/> Purchasing outside vendor software, transmit data via NDM dedicated circuit. Circuit ID: Node Name: <input type="checkbox"/> Dial into Qwest's TELIS UNIX ordering system.		
Fax	Fax Number:	Contact:	Telephone Number:
Mail	Mailing Address:	Contact:	Telephone Number:

3.3 Access/Billable Information

If LIS was selected as product in Section G.3 – Wholesale Products and Services, the following information is required for Qwest to provide access and billable records when requested under contract.

Contact	Name: Revenue Assurance Manager	Telephone Number: 314-543-5689
	Street Address: 12405 Powerscourt	City: St. Louis State: MO Zip: 63131
NPA/NXX CLEC	509-337-3/Waitsburg; 509-380-0/Pasco	509-895-7/Yakima;
NPA/NXXs and Cities	509-876-2/Walla Walla	NPA/NXX/City Name, NPA/NXX/City Name
	NPA/NXX/City Name, NPA/NXX/City Name	NPA/NXX/City Name, NPA/NXX/City Name
Company/AOCN	Company: CCG Consulting	Address: 10806 Garrison Hollow Rd Clear Spring
<i>Note: Enters Submitted codes into Telcordia</i>	Contact: Terri Firestein	Telephone Number: 301-842-1437
BRIDS/LERG Update	Date NPA/NXX(s), OCN, RAO codes submitted: March 07 Version to reflect codes: May 07	
RAO Code	RAO Code will be using: F02 Status (shared, full status, national, non-hosted): Full status If full status/national, what CMDS Direct Participant is your CDMS host? SBC	
CLEC Switches Dates	Interconnection Agreement effective: 2/23/07 Your switches will be activated: ASAP Anticipate switch will receive live traffic: June 23/07	
Billable Records	Expect to receive billable records from Qwest? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Will Qwest be your Operator Services (OS) Provider? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Will Qwest be your Directory Assistance (DA) Provider? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Record length prefer if expecting to receive billable records from Qwest (ex. OS/DA): <input type="checkbox"/> 175 byte variable <i>Not available for COMET</i> <input type="checkbox"/> 360 byte fix blocked	
Transmission Mode	<input type="checkbox"/> FTP (dedicated circuit)	<input type="checkbox"/> NDM (dedicated) <input type="checkbox"/> WEB / INTERNET
<i>Complete appropriate section(s) below based on your selection.</i>		

Network Data Mover (NDM)	
<i>Time frame to establish NDM to be negotiated and established prior to negotiating record exchange implementation.</i>	
Operating System Type	e.g., Mainframe/MVS, Midrange/UNIX, Workstation/ Windows NT, etc.
NDM link	Link already in place? <input type="checkbox"/> Yes <input type="checkbox"/> No Link Protocol SNA LU0? <input type="checkbox"/> Yes <input type="checkbox"/> No Node Name: Link Protocol TCPIP? <input type="checkbox"/> Yes <input type="checkbox"/> No
Receiving-End Test	Data Set Name(s) (Toll, Access, Transmittal files as applicable): Toll: _____ Transmittal: _____ Access: _____
Receiving-End Production	Type of receiving unit: User ID: _____ Password: _____ Data Set Name(s) (Toll, Access, Transmittal files as applicable): Toll: _____ Transmittal: _____ Access: _____ Need Qwest to trigger job? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, triggers? Transmittal giving message count? <input type="checkbox"/> Yes <input type="checkbox"/> No
Technical Contact	Name: _____ Telephone Number: _____
File Transfer Protocol (FTP)	
<i>Time frame to establish FTP to be negotiated and established before we negotiate record exchange implementation.</i>	
Operating System Type	e.g., Mainframe/MVS, Midrange/UNIX, Workstation/ Windows NT, etc.
FPT link	Private link already in place? <input type="checkbox"/> Yes <input type="checkbox"/> No Host IP address: _____
Receiving-End Test	Data Set Name(s) (Toll, Access, Transmittal files as applicable): Toll: _____ Transmittal: _____ Access: _____
Receiving-End Production	Type of receiving unit: _____ Dir Name: _____ User ID: _____ Password: _____ Data Set Name(s) (Toll, Access, Transmittal files as applicable): Toll: _____ Transmittal: _____ Access: _____ ASCII format required? <input type="checkbox"/> Yes <input type="checkbox"/> No Transmittal giving record count? <input type="checkbox"/> Yes <input type="checkbox"/> No
Technical Contact	Name: _____ Telephone Number: _____
WEB / INTERNET	
<i>Complete the following and an information requirements document will be sent to you.</i>	
Internet <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Internet Browser Type: MS IE6 Version: 6 Alphanumeric UserID (7 digits): _____ <i>Agreed upon between you and Qwest</i>
Files Compressed? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Files Zipped? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Format <input checked="" type="checkbox"/> ASCII (Access records always 210 fixed) <input type="checkbox"/> 210 <input type="checkbox"/> 360 <input type="checkbox"/> Variable <input type="checkbox"/> EBCDIC
Do you receive data for other companies? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
If yes: Company Name: _____ OCN Number: _____	
Transmittals via internet? <input type="checkbox"/> Yes <input type="checkbox"/> No <i>If no, transmittal information not provided.</i>	
OCN or Service Bureau Number: _____ Email Notification: _____	
Operate in multiple States? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <i>If yes, identify state and OCN for each:</i>	
AZ <input type="checkbox"/> CO <input type="checkbox"/> IA <input type="checkbox"/> ID <input type="checkbox"/> MN <input checked="" type="checkbox"/>	
MT <input type="checkbox"/> ND <input type="checkbox"/> NE <input type="checkbox"/> NM <input type="checkbox"/> OR <input checked="" type="checkbox"/>	
SD <input type="checkbox"/> UT <input type="checkbox"/> WA <input checked="" type="checkbox"/> WY <input type="checkbox"/>	
Sending data to Qwest? <input type="checkbox"/> Yes <input type="checkbox"/> No <i>(e.g., Data Distribution Center (DDC), Directory Listings, Meet Point Billing (MPB), etc)</i>	
Data Frequency	IA, MN, NE, ND, SD: <input type="checkbox"/> Every 3 days <input type="checkbox"/> Monthly AZ, CO, ID, MT, NM, OR, UT, WA, WY: <input type="checkbox"/> Daily <input checked="" type="checkbox"/> Weekly <input type="checkbox"/> Monthly
Processing Equipment	e.g., AS400, NT Server, Unix: NT Server

Technical Contact	Name: Presley Barker	Teleph314-543-5707	Email Address: Presley.Barker@chartercom.com
Secondary Contact	Name:Julie Lorenz	Telephone Number:314-543-5639	Email Address: jlorenz@chartercom.com

Frequency Receive Data	
Oregon, Washington, Northern Idaho <i>Note: NDM/FTP received daily</i>	Internet choose: <input type="checkbox"/> Daily <input checked="" type="checkbox"/> Weekly <input type="checkbox"/> Monthly
	Date desire to receive End-of-Month report (choose one): <i>Paper only at this time</i> <input checked="" type="checkbox"/> 1st <input type="checkbox"/> 7th <input type="checkbox"/> 13th <input type="checkbox"/> 19th <input type="checkbox"/> 25th
	Address to mail "End of Month" report (Western- ATT08) Name:Charter Fiberlink Telephone Number:314-543-5707 Attention:Presley Barker
	Address:12405 Powers Court City:St. Louis State:M Zip:63131 O
Arizona, Colorado, Southern Idaho, Montana, New Mexico, Utah, Wyoming <i>Note: NDM/FTP received daily</i>	Internet choose: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <i>End-of-Month report created around 15th of each month</i>
	Address to mail your "End of Month" report (Central-ECS-1/2)
	Name: Telephone Number: Attention:
	Address: City: State: Zip:
Iowa, Minnesota, Nebraska, North Dakota, South Dakota	Full Status/National/Non-Hosted RAO companies have option of receiving data: <input type="checkbox"/> Daily <input type="checkbox"/> Monthly <input type="checkbox"/> Every bill pull/3days (10 times a month)
	Date desire to receive End-of-Month report (choose one): <i>Paper only at this time</i> <input type="checkbox"/> 1st <input type="checkbox"/> 4 th <input type="checkbox"/> 7th <input type="checkbox"/> 10th <input type="checkbox"/> 13th <input type="checkbox"/> 16th <input type="checkbox"/> 19th <input type="checkbox"/> 22nd <input type="checkbox"/> 25th <input type="checkbox"/> 28 th
	Address to mail your "End of Month" report (Eastern-51034/5)
	Name: Telephone Number: Attention: Address: City: State: Zip:
Test Media <i>May substantially delay implementation of your data records.</i>	Do you want to receive test media? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, complete to send test media:
	Name: Telephone Number: Attention:
	Address: City: State: Zip:
Note: Inaccuracy in any information above will delay timely delivery of your access records	

CONTACT LIST – SECTION 4.0	
4.1 Residence and Business Accounts	
<i>Provide your Customer Service Center business days, hours, and telephone numbers for direct referrals of your end-users. Note: Telephone numbers must be TOLL FREE Service numbers.</i>	
Orders	Location: Telephone Number:800-718-0767
	Days: Hours:24x7 Time Zone:
Billing	Location: Telephone Number: 800-718-0767
	Days: Hours:24x7 Time Zone:
Repair	Location: Telephone Number: 800-718-0767
	Days: Hours:24x7 Time Zone:
Additional Telephone Numbers	Additional names, addresses and/or telephone numbers important to Qwest:
Holidays	Holidays your Customer Service Centers are closed:

Design Layout Report (DLR) & LIS Trunking and Unbundled Loop – Section 5.0

5.1 Location Information

Qwest assigns each CLEC a Design Routing Code (DRC) with the CLEC responsible for registering the DRC with Telcordia. Qwest will not process electronic order requests without a DRC if a Design Layout Report is requested.

Requesting Design Layout Reports? Method desire Design Layout Reports be sent? (Check one)

XYes No Electronically via SDG FAX

If requesting Design Layout Reports, provide your Design Routing Code (DRC): HFB (3 Characters)

Same DRC code for all Design Layout Reports? XYes No

If no, identify DRC by each location:

	Location	DRC

If selected fax option, provide fax number for each DRC location:

	Location	Fax Number

5.2 Electronic Delivery Hardware Requirements

Following are the minimum hardware requirements for electronic delivery of Design Layout Reports. The type of equipment is optional. The printer may be a stand-alone, a PC (personal computer) with a software package that will simulate a printer, or minicomputer that receives incoming reports. A 1200 baud 212 A type modem, capable of sending answerbacks upon connect, is required. The answerback programmed is chosen at the CLEC's option and Qwest will match the answerback code. Qwest cannot distribute Design Layout Reports unless correct answerback is given to verify the correct machine. Answerback cannot be more than 19 characters in length.

- | | | |
|---|--|---|
| <ul style="list-style-type: none"> • Settings: 7 data bytes, 1 stop byte • Parity: Even | <ul style="list-style-type: none"> • Auto Answerback • Half duplex • Buffer Size: 8 to 10 k | <ul style="list-style-type: none"> • Note: X on and X off is not supported. X must be off. |
|---|--|---|

APPENDIX

Section A: Customized Routing

Customized Routing enables CLECs to designate routing treatment for their Unbundled Switching and Resale end-users to specific outgoing trunks. Customized Routing is provided through the use of Line Class Codes (LCC) to direct specific traffic from the end office to a dedicated trunk group. The CLEC may use Customized Routing to direct their end-user's calls to its own:

Or an alternate provider's platform

Or an alternate provider's directory assistance platform

Trunk groups for the transport of local calls

* Refer to Customized Routing Product Catalog (PCAT) at: <http://www.qwest.com/wholesale/pcat/customrouting.html> for the Customized Routing request should you wish to initiate a request for Customized Routing form or contact your Qwest Service Manager if you have questions.

Section B: Operator Services and Directory Assistance

If customer is ordering strictly resale and UNE-P/QPP services only, you will complete this section for Qwest's Operator Services and Directory Assistance. True facility or switched based providers must instead complete the full OS/DA questionnaire located at <http://www.qwest.com/wholesale/pcat/opsserv.html>.

New Add Change Disconnect

Directory Assistance

Directory Assistance Branding *Carrier specific branding announces your company name to your end-users at the start of the call "Front End Branding" and at the completion of the call "Back End Branding". Note: Charges apply for recording and loading the unique brand onto the switch.*

Front End Branding Options	<input type="checkbox"/> Directory Assistance	<input type="checkbox"/> Local and National Directory Assistance	<input type="checkbox"/> Qwest	<input type="checkbox"/> Carrier Specific
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Promotional Customized Branding

Back End Branding Options	<input type="checkbox"/> Directory Assistance	<input type="checkbox"/> Your Local Telephone Company	<input type="checkbox"/> Qwest	<input type="checkbox"/> Carrier Specific
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Directory Assistance Call Completion

Which Call Completion Announcement would you like used for your end users?

No DACC Announcement (*This announcement requires that each line be equipped with a DA call completion block. This can be accomplished by populating A in the BA field and H in the BLKD field on the Resale Services form of your LSR.*)

"Thank you for using (brand name). The number is (phone number). You may return to Directory Assistance by pressing zero. Repeat. The number is (phone number)."

Standard DACC Announcement (surcharge amount applies)

"Thank you for using (brand name). The number (phone number), can be immediately connected by (brand name) for an additional (surcharge amount) by simply pressing one now, or you may return to Directory Assistance by pressing zero. Press one now and (brand name) will connect you."

AutoComplete DACC with "Long Distance Charges Apply" Announcement

"Thank you for using (brand name). You may return to Directory Assistance by pressing zero. Your call to (phone number) is being connected now at no additional connection charge. (Brand name) long distance charges may apply."

AutoComplete DACC' Announcement

"Thank you for using (brand name). You may return to Directory Assistance by pressing zero. Your call to (phone number) is being connected now at no additional connection charge."

Operator Services					
Operator Services Branding	<i>Carrier specific branding announces your company name to your end-users at the start of the call "Front End Branding" and at the completion of the call "Back End Branding". Note: Charges apply for recording and loading the unique brand onto the operator switch.</i>				
	Front End Branding Options	<input type="checkbox"/> Your Local Telephone Company	<input type="checkbox"/> Operator Services	<input type="checkbox"/> Qwest	<input type="checkbox"/> Carrier Specific
		<input type="checkbox"/> Promotional Customized Branding			
	Back End Branding Options	<input type="checkbox"/> Your Local Telephone Company	<input type="checkbox"/> Operator Services	<input type="checkbox"/> Qwest	<input type="checkbox"/> Carrier Specific

OS/DA Billing Contact Name:	Telephone Number
Mailing Address: City: State: Zip Code	
OS/DA Technical Contact Name:	Telephone Number:

Rate Quotes

If applicable, Qwest will need the following information to provide Rate Quotes: Rate Quote means quoting your identified (provided by you) rates to your end-users upon request when the call originates from that end-user. This includes all Operator assisted calls as well as busy line verify and busy line interrupt. If you do not provide rates, Qwest will provide rate quotes in accordance with Qwest rates.

For UNE-P (Qwest Platform Plus (QPP)) and Resellers, rate quotes are available in the following states:

- AZ, CO, WA, OR, NM, ID, UT

For UNE-P (Qwest Platform Plus (QPP)) and Resellers, rate quotes are not currently available in the following states:

- MT, IA, NE, MN, ND, WY, SD

Qwest can assign one set of rates per OCN per state. It is your responsibility to notify Qwest and provide an updated New Customer Questionnaire when your rates change. Upon acceptance of your questionnaire, we will start to quote the new rates within 30 days.

Will you require Qwest Operators to provide time and charges (T&C) to your end-users? Yes No
What are the rates for each call type?

Station to Station:	Calling card:	Operator Services Busy Line Verify:	Busy Line Interrupt:
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**How many minutes are in the initial period?
 Additional minutes can be rated a different amount than the initial period rate. All additional minutes must have the same rate.**

Directory Assistance

Identify the surcharge for the following call types :Operator Assisted Directory Assistance:	Directory Assistance:
National Directory Assistance:	Directory Assistance Call Completion:

Note: A DACC rate is applied in addition to any applicable IntraLATA or local charge. Note: DACC surcharge amounts from \$.10 to \$2.00 have been recorded in 5-cent increments (e.g. "for an additional 10 cents", "for an additional 15 cents", "for an additional 20 cents", etc.)

Section C: Additional Information

Enter any additional information and/or comments for the questionnaire in the space below:

The information provided in this document is true and correct to the best of my knowledge. I am an authorized representative of the stated company and authorized and qualified to provide this information.

Name: Kathy Troughton

Phone Number: 314 288 3289