

## **Johnson, Stefanie (ATG)**

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**From:** Larry McTigue [cavdgr@gmail.com]  
**Sent:** Sunday, November 28, 2010 1:01 AM  
**To:** Public Comments DB; ATG WWW E-mail Public Counsel  
**Subject:** re: Docket# 100820 (transfer of control of Qwest to CenturyLink, Inc.)

re: Docket# 100820

(Transfer of control of Qwest to CenturyLink, Inc.)

Dear Sirs,

I realize my words will (likely) fall on deaf ears, just as they did with my arguments (to you), against the merger of Puget Sound Energy, with Macquarie.

Still, my words will (nevertheless), remain as an eternal condemnation (of each of you), who votes to allow this (transfer of control), either due to your ignorance, or outright dishonesty, in support of such an ill-advised action.

Your total disregard for the rate-payers (here in Washington) and for the employees of Qwest, many of whom will ultimately lose their good paying jobs (as a result of this transfer), is reprehensible and should be condemned, to the utmost.

Once CenturyLink has control, rates will start creeping up (at an ever faster pace) and many Qwest employees will lose their jobs. Service quality will go down and prices will go up. That's the way this game works. It's all about more profit, for those in control.

I'm a satisfied Qwest customer. I don't need another phone company sending me an ever larger monthly bill. I like things the way they are. No change is needed.

If a large percentage of phone company customers were constantly complaining about poor service, high rates and poor quality products and a large percentage of phone company employees were constantly complaining about poor wages, poor benefits and poor working conditions, then I would agree, a change is needed. But, I have heard of no such over-whelming complaints.

So, anyone, in their right mind (who is an honest person), would realize that this (transfer of authority) is for one purpose, only and that is to make a bigger profit, for those in control. The only way to do that is by raising rates and by cutting costs, by getting rid of well-paid employees, who need those good jobs to support their families, in these trying and difficult economic times.

If you vote (against) this transfer, it will be in the best interests of the rate-payers of Washington and Qwest's current employees.

If, on the other hand, you vote (for it), you will have to answer to a

higher authority (in the next life), as to why you took such a foolish action. If it was because you are dishonest, then you can only blame yourself, for whatever condemnation you receive (in the life, here-after) and I will stand as a witness against you, at that day of judgement.

sincerely,

Lawrence J. McTigue

## Johnson, Stefanie (ATG)

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**From:** laboratoryinteriors.com [bdlabcab@ieway.com]  
**Sent:** Monday, November 22, 2010 9:45 AM  
**To:** ATG WWW E-mail Public Counsel  
**Subject:** no service & high priced

Corporatate American has a monopoly and the bigger they get, does not mean better anything.

I pay a very high bill for one phone \$69.90 a month with taxes and messaging. I get 3 cell phones for that with ATT as a cell.

Why would you want to subject more rural captive customers to predators corporations?

The phones and other utilities are getting more like Blue cross/predator insurance example – why let them keep absorbing each other.

Local is better – regional is poor – national is terrible – global is just crazy.

NO .

No to companies that make you opt out or you get solicitations you do not want.

No to companies that have phones that never work. Today 9:30 am 877 290-5458 says it is operational on 7 am to 8 pm – but all you get is recording. STOP the automated inconvenience corporations.

NO NO Centruy Tel.

Barbara Rodgers

Davenport.WA 99122

509 796.2599. (voice & tone activated fax line land line that costs too much now)

**Johnson, Stefanie (ATG)**

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**From:** iburnspam@aol.com  
**Sent:** Tuesday, November 23, 2010 9:41 PM  
**To:** ATG WWW E-mail Public Counsel  
**Subject:** Qwest Purchase

If Qwest is purchased by CenturyLink, please insure that CenturyLink honors the contract I have with Qwest that is a "guarantee for life" that I will pay no more than \$41.99 per month for my high speed DSL Internet service.

## Johnson, Stefanie (ATG)

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**From:** David Korkowski [korkowskid@hotmail.com]  
**Sent:** Monday, November 29, 2010 8:37 PM  
**To:** ATG WWW E-mail Public Counsel  
**Subject:** Qwest transfer request

**Importance:** High

Dear Counselor:

I am strongly opposed to the proposed transfer of control of Qwest to CenturyLink, Inc. In recent years, such transfers have served only to fill the bank accounts of corporation officials and entities such as hedge funds that hold huge portfolios of stock. The "buyers" rarely have money for their purchase, instead swinging the deal with heavy borrowing. In today's national economy, with the federal treasury essentially loaning money to banks for free, it stands to reason that mega-bankers would like to turn a tidy profit by making large commercial loans to corporations that want to purchase stable entities such as Qwest. The purchasing corporation gulps down another sizable portion of market share, inevitably raising prices. When they seek to raise the rates, they will present WUTC with their balance sheets to justify the increase, and you can be sure that debt service will be a significant part of the debit side.

These take-over and buy-out scenarios have been proceeding willy-nilly for a couple decades now. They inherently reduce competition, especially when, like Qwest, the corporation sells or brokers a range of products--telecom, broadband, satellite TV. Corporations justify them as cost effective, due mostly to economies of scale, in other words, laying off workers. Once again, this harms consumers, not only those who will have to indirectly repay the corporate debt, but in our present economy, ALL consumers, whose recovery from the current recession will continue to move sluggishly. I urge you to vehemently oppose this transaction, as well as any similar dealings that come under your purview.

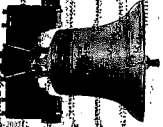
Sincerely,

David Korkowski  
906 Northeast 72nd Street  
Seattle, WA 98115

206-523-5815

Mr. Arthur E. Nordhoff  
PMB 122  
2212 Queen Anne Ave N  
Seattle, WA 98109-2312

USA FIRST CLASS FOREVER



209716

RE: CenturyLink - QWest  
Docket UT 100820

Public Counsel  
Sweet 2000  
800 5<sup>th</sup> Ave.  
Seattle, WA 98104

I'm concerned about short  
\$ long range financial &  
operational problems that  
frequently occur when the  
smaller eats the larger.

AEV 11-20-10

209990

To Public Counsel Section  
Washington Attorney General's Office  
800 Fifth Ave. Suite 2000  
Seattle, WA 98104

Dear Sir,

I am totally opposed to transfer of control of  
Qwest to Century Link. The further removed we are  
from local control the more jobs are lost. The service  
does not improve! I was opposed to ever going private  
with a public utility & this is a continuation of one  
of the root problems in the U.S. which leads to loss of jobs.  
Local is always better at serving the public, and  
making more money for fewer at the top is another  
big problem in our economy.

Sincerely,

Eleanor J. Fenley  
509-487-8983 969 R.

RECEIVED

DEC 03 2010

A60 PC DIVISION  
SEATTLE

209728

Washington Utilities and Transportation Commission  
Attn: Public Involvement, Docket UT-100820  
PO Box 47250, Olympia, WA 98504

RECEIVED

NOV 19 2010

James and Sarah Brady  
83 Eliza Rd  
Lopez Island, WA 98261

A60 PC DIVISION  
SEATTLE

To Whom It May Concern,

We were recently advised of the request to transfer the operating subsidiaries of Quest to CenturyLink.

Our view is simply that CenturyLink is the worst phone company we have ever had service from. Since we live in a rural area we have no alternative for basic landline service. Further, cell service is not reliable. Accordingly, we are limited to CenturyLink.

Over the years CenturyLink has:

Pirated our long distance service from other carriers on at least two occasions. When queried, their customer service cited a call from us requesting the change. This was not so on either occasion; we did not make such a request. Of interest at the time of our supposed request, their rates for long distance were higher. Thus it would not have been a logical choice to make. Subsequently, a "pic-freeze" was placed on our long distance service and there have been no further incidents.

Charged us for calls that we did not make. After much consternation these were usually successfully resolved. In two cases they charged us for calls to information which we did not make. One of these calls remains an issue; it dates back to 16 Oct 2008. They are now charging interest on this initial charge of \$1.25. We are refusing to pay. Most know that one can call 800FREE411 for info without charge. So, the logic of paying CenturyLink for the same service makes no sense. Additionally, they stated verbally that their equipment never makes mistakes and that if we didn't make the call, someone must have come into our home and made it. We all are aware that no equipment is perfect all the time and the notion that someone entered our home to covertly use the phone is just plain ludicrous! We have corresponded numerous times about this issue without response. On the last call, I was told that the written communications isn't read.

A common joke around here is to refer to CenturyLink (used to be CenturyTel) as Century Hell. Enough said. A copy of this letter was provided to the state Attorney General's Office.

Sincerely,

 11-17-10  
James and Sarah Brady

→ Cc: Public Counsel Section  
Washington's Attorney General's Office  
800 Fifth Ave, Suite 200  
Seattle, WA 98104



Mr. Malcom "Mac" Frey provided the following document to Commission, Public Counsel, and Staff to accompany his comments at the Public Comment Hearing held on January 5, 2011.

