


**COMMENT FORM FOR: ANDY STUDEBAKER - ID# 24358**

Consumer Information	
Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None	
Name	ANDY STUDEBAKER
Organization Company	
Address	2510 E. SANPOIL RD
City, State, Zip Code	KELLER WASHINGTON 99140
Email	studebakerandy@yahoo.com
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 08/31/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	
Attachments	 Scan001.PDF

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

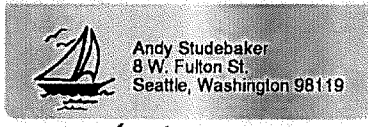
Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	



# TWENTYONE MILE RANCH

Andy Studebaker  
2510 E. Sanpoil Rd.  
Keller, Washington 99140  
509-634 8121



206 683 3534



Forests

Meadows

Wildlife

Seattle 26 Aug 2010

**RECEIVED**

To: Washington Utilities & Transportation Comm.  
Olympia, Wash.

**AUG 30 2010**

Subject: CENTURYLINK/QWEST

**WASH. UT. & TP. COMM**

Dear people:

I have private-line wired service with BOTH these companies.

I am very concerned about the proposed acquisition/merger.

My main concern, aside from frequent equipment and line failures at my ranch in Ferry County (Nespelem exchange) due to old buried lines and other problems, is the decline in Repair Service.

Both companies have been letting trained service people go to make their balance sheets look better.

A recent call to Qwest REpair took about an hour, and then I got an off-shore person who really is nothing more than a relay clerk.

Similar call to Centurylink had to be routed through a company called "Inland" and I got a woman in Louisiana. It took four such calls (over two hours) to convince a Centurylink person to write a Repair ticket. It was on a Saturday. (I had lost all long-distance).

Finally, it is inconceivable to me that a small company based in the South, specializing in rural phone service, would be allowed to take over an urban system the size of Seattle-Tacoma, just for starters.

Also, Centurylink provides no Internet service of any kind at the Ferry County address.

Sincerely,

*Studebakerandy@yahoo.com*

**COMMENT FORM FOR: CARROLE BUCHANAN - ID# 25026**

<b>Consumer Information</b>		Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	CARROLE BUCHANAN	
Organization Company		
Address City, State, Zip Code		
Email	saharablue3@aol.com	
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme		Open Date 12/08/2010
Filing Support	<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	<p>An improvement in service will be welcome. We have had the same telephone since July of 1961 &amp; to our knowledge, our lines have never been upgraded in all that time with maybe the exception of work done in the past month in order to be able to connect our security system. We have been paying for High Speed Internet service that Quest has been advertising for our area &amp; they are not delivering to us. Every time I call about our slow download speed, etc. I get some excuse that they are working on it, but unfortunately we are not in an area (our city has a population of over 85,000) they're working on...one of their priorities is to upgrade service in New Jersey or some other part of the country.</p> <p>I'm sick of paying for something promised but not delivered. If this new owner can correct this on going problem, bring them on.</p> <p>Carrole Buchanan 30214 4th Pl. S.W. Federal Way. WA 98023</p>	
Attachments		

<b>Issue Information</b>	
Issue ID	432

**COMMENT FORM FOR: CHRISTINE E CLARK - ID# 24293**

Consumer Information		Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	CHRISTINE E CLARK	
Organization Company		
Address	2002 W HAMILTON RD	
City, State, Zip Code	DEER PARK WASHINGTON 99006	
Email	lizdragoon63@yahoo.com	
Primary Phone #	509-276-2006	Fax #
Secondary Phone #		

Comment Information		
Theme		Open Date 06/02/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create Date 05/30/2010
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	<p>Since 2002 when we moved south of Deer Park, I have placed several orders for DSL service with Qwest by telephone. Our dial-up internet service speed is about 28 kbps. Our location in a hollow surrounded by trees blocks wireless internet service . I am told that I must circulate a petition with a number of home owneres agreeing to subscribe to DSL by Qwest before being able to obtain DSL service. As of 2010, many offers by Qwest to provide DSL are not valid in our residential area . My orders for DSL placed with Qwest customer service cannot be found when I telephone back to refer to my previous order for DSL service. I cannot download our Spokane county election information using dial -up internet because of the problems caused by the Secretary of State website programmers who do not program election information for voters who use dial -up internet service. I must telephone the Spokane County election office or drive 4 miles to the library to use faster internet service to get internet information about election results from the county elections office which is required to use the Secretary of State 's website programming.</p>	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820



**COMMENT FORM FOR: C.J. GAINER & LOIS FENSTEMAKER - ID# 25009**

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	C.J. GAINER & LOIS FENSTEMAKER
Organization Company	
Address City, State, Zip Code	
Email	grannyhosa@msn.com
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 12/06/2010
Filing Support <input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	<p>I am concerned about the transfer of control of Qwest and its operating subsidiaries to CenturyLink.</p> <p>Will this improve service for Qwest' many customers?                      Will there be hikes in cost of services?                      Why is Qwest seeking this transfer?</p> <p>A pleased with Qwest service customer.</p> <p style="text-align: right;">Thank You                      C.J. Gainer &amp; (mom)Lois Fenstemaker</p>
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information

**COMMENT FORM FOR: DAN FLUAITT - ID# 25011**

Consumer Information		Contact Method
		<input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	DAN FLUAITT	
Organization Company		
Address	608 9TH ST NW	
City, State, Zip Code	PUYALLUP WASHINGTON 98371	
Email	haas.barbara@yahoo.com	
Primary Phone #	253-840-1201	Fax #
Secondary Phone #		

Comment Information		
Theme		Open Date 12/06/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create Date 12/04/2010
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	I have entered into a previous agreement with Qwest for a "lifetime" price on my internet service. Although the notice for the proposed transfer and ownership of Qwest to Century Link states " the companies are not proposing changes to the regulated rates or service of those customers affected by this proposal", this causes me some concern. What assurances are there that the rates will not go up, and previous agreements will be honored for those that are already customers of Qwest phone lines and internet services ?	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No

COMMENT FORM FOR: DDMORIKO@AOL.COM - ID# 25028

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	DDMORIKO@AOL.COM
Organization Company	
Address City, State, Zip Code	
Email	ddmoriko@aol.com
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 12/08/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead John Cupp	
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	ddmoriko@aol.com
<p>I strongly oppose the acquisition of QWEST's landline residential and commercial telephone business in Washington by CenturyLink. QWEST has been a very customer focus company. The more satisfied customers are, the less work for Washington State Utility commission handling compliants. See the complaints about Century Link below.</p> <p>Qwest provides analog landline service to me. The service has always been highly available regardless of weather related outages that plague digital services. Analog line connects to ADT security another benefit. The technology may be old but the service is reliable and the technicians are well trained.</p> <p>The conditions proposed by UTC staff should be attached to penalty if not met satisfactorily. I liked the conditions the UTC has recommended*. Some modification to the conditions and some new ones are:</p> <p>Freezing residential and business local telephone rates should be extended to 10 years. Any rate increase should be gradual with no additional fees for analog lines. Both analog and digital rates should remain the same.</p> <p>Analog lines should be regularly maintained and serviced to ensure continuity of service to the customers..</p> <p>Continue to partner with Verizon to handle Verizon billing along with Qwest billing.</p>	

Submit regular reports to the UTC on handling customer complaints, how complaints were handled, timeliness of quick and satisfactory resolution, and customer rating feedback for each complaint incident. UTC should have a baseline criteria to determine penalty, e.g. if timely and satisfactory handling not met, the penalty is \$\$ for each hour or days a dispute is kept opened. Penalty money should be used to enforce regulation of the new company.

All customer Personal Identifiable Information (PII) such as collected by the account department should be handled by personnel with a thorough background check for criminal record and the department should never be outsourced.

Customer service personnel should be employed in Washington State or at least in the United States and be staffed by US citizen.

\* I fully endorse UTC conditions, stated in the letter sent to me; here are a few:  
Making sure customers are not harmed by increase in overall management costs resulting from the merger.

Maintaining a similar level of annual capital investments and maintenance expenditures by the new company in Washington. (Additionally, all capital investments should be non destructive to the natural habitat of the environment.)

Conducting extensive planning and preparation to ensure customer services such as billing and filing new orders are not hurt by transition to the new company.

(Additionally none of the cost should be recuperate at customer's expense)

Phone customers receive credits if the company's service quality does not meet specific [Washington State] standards.

The new company would be required to pay residential customers an additional \$10 - from \$25 to \$35 - for missed service repairs or installation appointments.

There are lots of complaints about Century Link. They need to be constantly monitored and penalized for breach of conditions as long as they do business in Washington State.

<http://www.complaintsboard.com/complaints/century-link-c288072.html>

<http://centurylink.pissedconsumer.com/>

[http://www.consumeraffairs.com/cell\\_phones/centurylink.html](http://www.consumeraffairs.com/cell_phones/centurylink.html)

<http://www.my3cents.com/showReview.cgi?id=73561>

Unfortunately, I will not be able to attend the public hearing, Jan 5, 2011. Please consider UTC, other QWest customer, and my comments seriously and institute mechanisms that would ensure CenturyLink abides by the conditions and provides high quality, uninterrupted, affordable service to Washington State and its resident customers.

Thank you notifying me of this merger and how UTC is protecting my interest as a resident of Washington State and paying customer of a business doing business in Washington State.

Attachments

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

**COMMENT FORM FOR: DONALD SMITH - ID# 24949**

**Consumer Information**

		Contact Method	<input checked="" type="radio"/> Email	<input type="radio"/> Mail	<input type="radio"/> None
Name	DONALD SMITH				
Organization Company					
Address	17 LEISURE HILL DRIVE				
City, State, Zip Code	UNION GAP WASHINGTON 98903				
Email	dcs1946@yahoo.com				
Primary Phone #		Fax #			
Secondary Phone #					

**Comment Information**

Theme		Open Date	11/22/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date	
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create Date	11/20/2010
Public Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No		
Description	<p>Quest is wanting to transfer ownership to CenturyLink. I am very much against the indirect transfer they are asking for. Each time a utility is sold to another owner, The consumer pays a price. I think it should be be the responsibility of the two companies wanting to make the sale, to not just say it is a plus for the consumer, but to provide positive proof that the consumer will not have to pay higher fees because of the transfer. As a consumer, I find it is becoming a hardship to keep my present utilities because of all the rate increases you continue to allow the public utilities of Washington State. If you would give them the same allowance we are given in our jobs and social security it would make the choice of keeping certain utilities much easier.</p> <p>I am retired and get no raise every year. There are a lot more like me, plus all those that have lost jobs in the last 2 years which will be impacted by this change of ownership, along with the HUGE raise PP&amp;L are asking for.</p> <p>Please look at this from all sides before making a decision.</p> <p>Sincerely, Donald Smith</p>		
Attachments			

**Issue Information**

Issue ID	432
Company	Centurylink Communications

**COMMENT FORM FOR: D.R. DUNLAP - ID# 25155**

**Consumer Information**

		Contact Method	<input checked="" type="radio"/> Email	<input type="radio"/> Mail	<input type="radio"/> None
Name	D.R. DUNLAP				
Organization Company					
Address	6062 ST. ROUTE 20 #53				
City, State, Zip Code	PORT TOWNSEND WASHINGTON 98368				
Email	drd@cablespeed.com				
Primary Phone #	360 385 3846	Fax #			
Secondary Phone #					

**Comment Information**

Theme			Open Date	01/04/2011
Filing Support	<input checked="" type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email	<input type="radio"/> Mail	<input type="radio"/> Phone	<input checked="" type="radio"/> Web
Public Involvement Lead	John Cupp		Web Create Date	01/04/2011
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No			
Description	This will be good for smaller towns like Port Townsend . At this time we have a choice of our local cable company or Qwest but Qwest at this time only has 1.5mb. My only concern is the increase every six months that Qwest raises in the caller id . This option started at \$4.50 now it has risen to \$10.00. Please add this to the merger deal. Thank you. D.R. Dunlap			
Attachments				

**Issue Information**

Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

**Complaint Information**

Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No	Complaint ID	
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**Follow-Up Information**

Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	

**COMMENT FORM FOR: GREGORY VOUROS - ID# 24979**

Consumer Information		Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None	
Name	GREGORY VOUROS		
Organization Company			
Address	2120 - 8TH AVENUE WEST		
City, State, Zip Code	SEATTLE WASHINGTON 98119		
Email	gcvsea@yahoo.com		
Primary Phone #	206-283-2876	Fax #	
Secondary Phone #			

Comment Information		
Theme		Open Date 11/30/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create 11/29/2010 Date
Pubilc Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	<p>I am strongly opposed to the transfer of ownership and operations of Qwest Communications International to CenturyLink, Inc.</p> <p>Over 30 years ago the US government dismantled AT&amp;T on the basis that the company had grown too large and as a monopoly had too much control over the telecommunications industry.</p> <p>The proposed acquisition of Qwest by CenturyLink is the antithesis of fostering competition in the industry. According to the docket, CenturyLink provides telecommunications services in 33 states. The proposal is geared towards consolidating telecommunications to a single provider, decreasing competition, and eventually controlling what limited choices consumers now have.</p> <p>I see no consumer benefit to another leveraged corporate buyout. What I do see is centralized control of telecommunications and news media that everyone should see as a threat to democracy and our National economy.</p> <p>Think China. Think Iran. Think Fox News.</p>	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820

**COMMENT FORM FOR: ISAIAH BIER - ID# 25012**

**Consumer Information**

		Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	ISAIAH BIER	
Organization Company		
Address City, State, Zip Code		
Email	bierijd@comcast.net	
Primary Phone #		Fax #
Secondary Phone #		

**Comment Information**

Theme		Open Date	12/06/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date	
Source	<input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date	
Public Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No		
Description	<p>Dear sirs/madams,</p> <p>I have read the information about the CenturyLinc company and strongly request that this merger/acquisition NOT BR APPROVED. Years ago we had a breakup of AT&amp;T into AT&amp;T and the baby Bells, now gradually the network-telephone-TV-Web companies are gradually swallowing each other and decreasing competition, are we going to return to the past monopoly? A merger, like the one proposed, will not benefit the consumers and would only increase the chance of rate increases and worse service.</p> <p>PLEASE DO NOT APPROVE THIS PLAN!!!</p> <p>Thanks for listening, sincerely,</p> <p>Isaiah Bier Bellevue, WA bierijd@comcast.net 425-746-3042</p>		
Attachments			

**Issue Information**

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**COMMENT FORM FOR: JAMES C BACH - ID# 25157**

Consumer Information	
Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None	
Name	JAMES C BACH
Organization Company	
Address City, State, Zip Code	
Email	jcbach@fairpoint.net
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 01/04/2011
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	<p>HI UTC.</p> <p>I just read an article by Brier Dudley of the Seattle Times posted on the web on Dec . 30, 2010 at 10:51 am. It talks about Quest being bought out by CenturyLink of Louisiana. The article doesn't specifically mentions Quest's debt but says there will be stock swap of \$10.6 billion, and including Qwest's debt the deal is for \$22 billion. Is Quest's debt \$11.4 billion?</p> <p>It seems to me that "a combined company serving 17 million phone lines in 37 states" is a company "too big to fail." Where is the competition? I read that residential rates will not go up for three years, but then look out.</p> <p>I'd suggest that you find smaller companies to purchase Qwest and create some competition in the west.</p> <p>Jim</p> <p>James C Bach</p> <p>509 910 6861 cell</p>

**COMMENT FORM FOR: JAMES F. FARBER - ID# 25027**

Consumer Information	
Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None	
Name	JAMES F. FARBER
Organization Company	
Address City, State, Zip Code	
Email	jffsr@iinet.com
Primary Phone #	360.686.3582
Secondary Phone #	360-686-3582
Fax #	

Comment Information	
Theme	Open Date 12/08/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create Date 12/07/2010
Pubilc Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	Of the three phone companies I am forced to deal with for one land -line (TDS, CenturyLink and Sprint) CenturyLink is the most conieving and uncooperative outfit I have ever had to deal with. For example: They have manipulated due dates so the monthly payment arrives late to incur an interest charge. When I paid ahead to avoid an interest they stopped sending a return envelope. Typical of the New Orleans area mentality. James F. Farber
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No


**COMMENT FORM FOR: JAMES HAMMOND - ID# 24978**

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	JAMES HAMMOND
Organization Company	
Address City, State, Zip Code	
Email	jinjimbob@gmail.com
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/30/2010
Filing Support	<input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Undecided
Source	<input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web
Public Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	<p>Hi there,</p> <p>Please approve the Qwest-CenturyLink merger.</p> <p>CenturyLink is expanding their high speed DSL internet product and keeps increasing the speeds available to their customers, where as Qwest is doing nothing for the customers that live outside of the main cities.</p> <p>Please approve this merger as I feel this would give us faster DSL.</p> <p>Without this merger Qwest would not offer higher speeds, Qwest has no interest in expanding high speed internet, as they are a monopoly in most of their rural service areas.</p> <p>We have no competition from cable / wireless at all, have no cell phone coverage, the only coverage we have is Qwest.</p> <p>Thanks</p> <p>James Hammond 34430 328th Way SE Enumclaw, Wa 98022</p>

**COMMENT FORM FOR: JENNIFER BRANDON, EXECUTIVE DIRECTOR - ID# 24573**

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	JENNIFER BRANDON, EXECUTIVE DIRECTOR
Organization Company	COMMUNITY VOICE MAIL NATIONAL
Address City, State, Zip Code	
Email	jbrandon@cvm.org
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 09/12/2010
Filing Support <input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	<p>To Whom It May Concern:</p> <p>Please find attached comments on the proposed merger of CentruyTel and Qwest Communications.</p> <p>If you have any questions, please contact me.</p> <p>Thank you, Jennifer Brandon</p> <p>Jennifer Brandon   Executive Director Community Voice Mail National   (206) 441-7872 x175   F (206) 443-3755   * jbrandon@cvm.org 2901 Third Avenue, Suite 100   Seattle, WA 98121   www.cvm.org   communityvoicemail.blogspot.com</p> <hr/> <p>In addition to the attached comments, Ms. Brandon attended and testified at the January 5 public comment hearing.</p>
Attachments	 WUTC letter Sept 12 2010.pdf



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Seattle, WA

**Debbie Faulkner**  
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**Maryel Duzan**  
*At-Large Director*  
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**Gary Leaf**  
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**Lauren McGowan**  
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**Jason Mitchell**  
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**Scot More**  
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**Lori Morton**  
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**Larry Sykes**  
*At-Large Director*  
Dallas, TX

17 September 2010

Washington Utilities and Transportation Commission  
Richard Hemstad Building  
1300 S. Evergreen Park Drive S.W.  
PO Box 47250  
Olympia, Washington  
98504-7250

re: Docket UT-100820, Joint application of Qwest Communications International Inc., and CenturyTel, Inc., for approval of indirect transfer of control of Qwest Corporation, Qwest Communications Company LLC, and Qwest LD Corp.

Dear Chairman Goltz, Commissioners Jones and Oshie,

Thank you for the opportunity to submit comments on the proposed merger of CenturyLink and Qwest Communications in WA State. These comments are submitted on behalf of Community Voice Mail (CVM) National, a non-profit organization headquartered in Washington State. CVM provides a free, personal voicemail number and information about jobs, community resources and health alerts to more than 43,000 extremely low-income people annually in 414 cities in 21 states, including nearly 8,000 people across Washington State. Attached is our most recent annual report which illustrates the locations of our operations across the country and within Washington.

CVM fulfills a vital safety net feature for our clients, as well as a gap in the state and nation's goal of ensuring universal telecommunications services. By providing a local telephone number and a private voicemail box, CVM allows our clients to find work, access their health or veterans benefits, find stable housing, shield themselves from abusive relationships, and maintain contact with friends and family.

The vast majority of our clients have no other access to telephony services, they fall in the approximate 7.2% of households below \$15,000 for whom the goal of universal service has yet to be met.<sup>1</sup> The rise in prepaid cell phone service has provided some opportunity to shrink the un- and underserved population, but our research suggests that those services are used intermittently (when there is money for minutes), leaving a persistent and distressingly large number of our citizens who do not have access to basic telephone services, much less advanced broadband resources. A typical CVM client keeps their voicemail number for eight months, often then transitioning to more stable circumstances that allow them to afford and maintain more traditional landline or wireless services.

Despite our success in assisting clients to achieve housing, employment, and health care goals, in this economic climate, we continue to see a large population in need.

<sup>1</sup> Telephone Subscribership in the United States (Data through March 2010), Industry Analysis and Technology Division, Wireline Competition Bureau, FCC.  
[http://www.fcc.gov/Daily\\_Releases/Daily\\_Business/2010/db0831/DOC-301241A1.pdf](http://www.fcc.gov/Daily_Releases/Daily_Business/2010/db0831/DOC-301241A1.pdf)



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7 January 2011

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Re: Docket UT-100820, Joint application of Qwest Communications International Inc., and CenturyTel, Inc., for approval of indirect transfer of control of Qwest Corporation, Qwest Communications Company LLC, and Qwest LD Corp.

**Debbi Lewang**

*Treasurer*  
Seattle, WA

Dear Chairman Goltz, Commissioners Jones and Oshie,

**Maryel Duzan**

*At-Large Director*  
Seattle, WA

Thank you for the opportunity to submit comments on the proposed merger of CenturyLink and Qwest Communications in WA State. These comments are intended to supplement comments that we submitted in September (letter dated September 17, 2010) as well as the oral comments made at the public hearing the WUTC on Wednesday, January 5, 2011.

**Gary Leaf**

*At-Large Director*  
Seattle, WA

As previously noted, Community Voice Mail (CVM) National is a non-profit organization headquartered in Washington State. CVM provides a free, personal voicemail number and information about jobs, community resources and health alerts to more than 43,000 extremely low-income people annually in 414 cities in 21 states.

**KariNoir Mallory**

*Affiliate Director*  
Cleveland, OH

Our comments are submitted on behalf of the nearly 10,000 people who use our service in Washington State. We also speak on behalf of the nearly 400 human services agencies with whom we partner to magnify support services toward job security, housing, safety from domestic violence, benefits procurement, and legal counsel.

**Lauren McGowan**

*At-Large Director*  
Seattle, WA

Given the current economic climate, increasing numbers of people are, for the first time in their lives, navigating the waters of the complicated human services system. These agencies are facing increased client loads with reduced staffing and devastating budget cuts. It is in this context that we consider this merger.

**Jason Mitchell**

*At-Large Director*  
Los Angeles, CA

**Lori Morton**

*Affiliate Director*  
Tulsa, OK

**Bard Richmond**

*At-Large Director*  
Seattle, WA

CVM understands the Commission applies a standard of review that the proposed merger must not harm consumers. In prior telecommunications mergers that it has approved, the

**COMMENT FORM FOR: JOSEPH BARRECA - ID# 24986**

**Consumer Information**

		Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	JOSEPH BARRECA	
Organization Company		
Address	2109 HWY 25 SOUTH	
City, State, Zip Code	KETTLE FALLS WASHINGTON 99141	
Email	Joe.Barreca@gmail.com	
Primary Phone #	509-738-6155	Fax #
Secondary Phone #	509-680-6357	

**Comment Information**

Theme		Open Date	12/01/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date	
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create Date	11/30/2010
Public Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No		
Description	<p>I am concerned about the proposed merger between Qwest and CenturyLink. In my experience CenturyLink has leveraged its position as a monopoly supplier of Internet access to our rural community to allow it to halt optical fiber connections and promote much more expensive satellite connections through Wildblue. Optical fiber cable was installed by Century Tel more than 7 years ago across the road from our residence. I have repeatedly asked to be connected to that fiber over that time and been told every time that I cannot connect. They suggest using Wildblue, which I had already been doing before they acquired a license to sell Wildblue Internet. Wildblue costs \$80/month for less than 1mb/sec upload rates. I currently use Verizon \$60/mo for 1.4mb/sec upload speeds. DSL over optical fiber would cost \$30/mo for vastly faster access.</p> <p>I use the Internet as part of my regular business model. I sell my products through a website that I maintain. I also maintain websites for other organization and build online mapping tools. CenturyLink is crippling my business to increase its own profits. I don't want to see them get any more monopoly power over rural users than they already have.</p>		
Attachments			

**Issue Information**

Issue ID	432
Company	Centurylink Communications
Filing	100820

**COMMENT FORM FOR: JOSH MAXWELL - ID# 25120**

**Consumer Information**

		Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	JOSH MAXWELL	
Organization Company		
Address City, State, Zip Code		
Email	jacmmaxwell@msn.com	
Primary Phone #		Fax #
Secondary Phone #		

**Comment Information**

Theme		Open Date	12/29/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date	
Source	<input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date	
Pubilc Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No		
Description	<p>Please see this stoped, if not for the customers for the employees . News has begun to spread that just weeks before christmas this year CenturyLink has begun to layoff skilled craft workers in the WA and OR area to prepair for the upcoming merger . More then a few of these workers are in WA... and they have stated that this is just the start.</p> <p>This merger will only make it harder for customers to get good service . Centurylink already has not figured out how to merge with it's last company. If this is not stoped please at least hold it off until the merger with the former Embarq company is complete . They have yet to complete the integration of billing systems , records, and employee benefits. This merge should be stoped.</p> <p>Thank you.</p>		
Attachments			

**Issue Information**

Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi



**COMMENT FORM FOR: KEN LAWSON - ID# 24951**

Consumer Information	
Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None	
Name	KEN LAWSON
Organization Company	LAW OFFICE OF KEN LAWSON
Address City, State, Zip Code	
Email	kenlawson@lawofficeofkenlawson.com
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/22/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	<p>Washington citizens need more competition, not less, in the telecommunications market.</p> <p>Please use your authority to advance that policy.</p> <p>CenturyLink should be allowed to enter the market but only as a competitor of Qwest, not by subsuming it.</p> <p>Thanks for your consideration.</p> <p>Ken Lawson</p>
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information

**COMMENT FORM FOR: KRISTY TRIONE - ID# 25068**

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	KRISTY TRIONE
Organization Company	
Address City, State, Zip Code	
Email	launchpath@gmail.com
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 12/20/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided Closed Date
Source	<input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	<p>I am opposed to transfer of control of Qwest and its operating subsidiaries to CenturyLink. Another monopoly is not in the best interests of the consumers .</p> <p>Last month, I discovered a charge at the very back of our not-for-profit org's bill from CenturyLink from an organization called Enterprise Biz Experts through PaymentOne.Inc that was not authorized. I called CenturyLink, they could not remove the charges because it was charged by another party. This is outrageous. I called Enterprise Biz Experts, they said that "Preston had approved the charges". There is NO Preston here. I am the only one answering this phone. So, my guess is that \$54.25 is charged each month to unsuspecting businesses to, I assume, install those annoying CenturyLink pop-ups of local businesses when you're doing a Google search.</p> <p>This is a clear sign of an industry and specifically, CenturyLink being out of control.</p> <p>Giving more power and control to insert undue charges to make this company bigger is just wrong.</p> <p>Thank you for listening. Kristy Trione</p>

**COMMENT FORM FOR: LAWRENCE J. MCTIGUE - ID# 24977**

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	LAWRENCE J. MCTIGUE
Organization Company	
Address City, State, Zip Code	
Email	cavdgr@gmail.com
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme	Comments about UTC	Open Date 11/30/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	<p>re: Docket# 100820</p> <p>(Transfer of control of Qwest to CenturyLink, Inc.)</p> <p>Dear Sirs,</p> <p>I realize my words will (likely) fall on deaf ears, just as they did with my arguments (to you), against the merger of Puget Sound Energy, with Macquarie.</p> <p>Still, my words will (nevertheless), remain as an eternal condemnation (of each of you), who votes to allow this (transfer of control), either due to your ignorance, or outright dishonesty, in support of such an ill-advised action.</p> <p>Your total disregard for the rate-payers (here in Washington) and for the employees of Qwest, many of whom will ultimately lose their good paying jobs (as a result of this transfer), is reprehensible and should be condemned, to the utmost.</p> <p>Once CenturyLink has control, rates will start creeping up (at an ever</p>	

faster pace) and many Qwest employees will lose their jobs. Service quality will go down and prices will go up. That's the way this game works. It's all about more profit, for those in control.

I'm a satisfied Qwest customer. I don't need another phone company sending me an ever larger monthly bill. I like things the way they are. No change is needed.

If a large percentage of phone company customers were constantly complaining about poor service, high rates and poor quality products and a large percentage of phone company employees were constantly complaining about poor wages, poor benefits and poor working conditions, then I would agree, a change is needed. But, I have heard of no such over-whelming complaints.

So, anyone, in their right mind (who is an honest person), would realize that this (transfer of authority) is for one purpose, only and that is to make a bigger profit, for those in control. The only way to do that is by raising rates and by cutting costs, by getting rid of well-paid employees, who need those good jobs to support their families, in these trying and difficult economic times.

If you vote (against) this transfer, it will be in the best interests of the rate-payers of Washington and Qwest's current employees.

If, on the other hand, you vote (for it), you will have to answer to a higher authority (in the next life), as to why you took such a foolish action. If it was because you are dishonest, then you can only blame yourself, for whatever condemnation you receive (in the life, here-after) and I will stand as a witness against you, at that day of judgement.

sincerely,

Lawrence J. McTigue

Attachments

#### Issue Information

Issue ID	432	
Company	Centurylink Communications	
Filing	100820	
Staff	Mark Vasconi	

#### Complaint Information

Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No	Complaint ID	
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#### Follow-Up Information

#### Other Follow-Up Information

**COMMENT FORM FOR: MARC PEASE - ID# 25215**

Consumer Information		Contact Method
Name	MARC PEASE	<input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Organization Company		
Address City, State, Zip Code		
Email	marcpease@comcast.net	
Primary Phone #		Fax #
Secondary Phone #		

Comment Information		
Theme		Open Date 01/07/2011
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	<p>Hello, I read in the Seattle Times today ( Tuesday 1/4/11) that only 73 public comments have been made on the proposed merger of Qwest-CenturyLink. Question that I would like discussed and commented on is the Qwest contractual agreements for the current K-20 Network for the State of Washington to connect educational facilities and school Districts. Are there going to be increased parameters set for the merger for bandwidth, video connectivity, connection sites, rates for coalition members, and planning for meeting future needs and interests in a community served from this merger? Where are the details for the agreement?</p> <p>Thanks, Marc Pease Vashon Island, WA. 360-870-4799</p>	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820

**COMMENT FORM FOR: MICHAEL REICHENBACH - ID# 24976**

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	MICHAEL REICHENBACH
Organization Company	
Address	2007 CLEMONS RD.
City, State, Zip Code	RICE WASHINGTON 99167-9739
Email	gopher_heaven@yahoo.com
Primary Phone #	509-738-2903
Secondary Phone #	
	Fax #

Comment Information	
Theme	Open Date 11/30/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web Web Create 11/24/2010 Date
Pubic Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	I would like to voice my opposition to docket number 100820, the proposed transfer of Qwest services in Washington state to CenturyLink. I am a former customer of Qwest, and due to a relocation, am now a customer of CenturyLink. The service I have received from the two companies has been like the difference between night and day. Qwest was excellent. CenturyLink has been anything but, in just about every aspect of my dealings with that company. I am looking forward to moving back into a Qwest serviced territory, as this last move we made will only be of a temporary nature. Please don't approve this proposed transfer. The country is already saturated with companies that provide lousy service. Allowing this one to expand its reach and customer base will only result in more disgruntled customers. Thank you.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	

**COMMENT FORM FOR: PHILIP CORNELL - ID# 25154**

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	PHILIP CORNELL
Organization Company	
Address	1502 15TH AVE SW
City, State, Zip Code	OLYMPIA WASHINGTON 98502
Email	ka7frz@gmail.com
Primary Phone #	360-236-8184
Secondary Phone #	
	Fax #

Comment Information	
Theme	Open Date 01/04/2011
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create Date 01/03/2011
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	I am opposed to any merger involving Qwest because they have shown that they are irresponsible when it comes to investor relations, they are irrational when it comes to customer service, and they are unfair when it comes to their employees and retirees . A merger with Century Link would make it increasingly difficult to obtain the same level of customer service, which is presently poor. US West/Qwest have traditionally used mergers to hide from union activity and cloud issues that are appropriately addressed in a labor negotiations environment. They are simply looking to run away and hide AGAIN. Previous mergers have rewarded high level executives with poor performance and it is happening again. This merger should be stopped in its tracks and Qwest should be held accountable for all of the unfair and illegal activities of its sordid past .
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	

COMMENT FORM FOR: ROSARANCH1@NCIDATA.COM - ID# 25096

**Consumer Information**

		Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	ROSARANCH1@NCIDATA.COM	
Organization Company		
Address City, State, Zip Code		
Email	rosaranch1@ncidata.com	
Primary Phone #		Fax #
Secondary Phone #		

**Comment Information**

Theme		Open Date	12/22/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date	
Source	<input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date	
Public Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No		
Description	<p>As a retired telephone manager I have great concern about the viability of this takeover . as a rural customer of quest we have only recently had adauate service for basic telephone . other options are not available. quest did not provide adequate and timely response to out of service repairs .my knowledge of century is that they have financial constraints that would not help in bringing modern competative options to the rural customer i.e. the telephone utilities takeover . size will not resolve the current move to other forms of service . cell phone is not an option as we do not have service in these rural areas .in my opinion, century only wants size and does not have capital to guarentee continued basic, service let alone the capitol to expand service for modern communications needs . we can not bundle any packages due to the limited phone service available. Review of the UTC should include assurance for improved phone service and ability to bundle services.</p>		
Attachments			

**Issue Information**

Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi



**COMMENT FORM FOR: SCOTT PIERCE - ID# 25013**

Consumer Information	
Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None	
Name	SCOTT PIERCE
Organization Company	
Address City, State, Zip Code	
Email	scdpierce@hotmail.com
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 12/06/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create Date 12/05/2010
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	<p>Attn: Public Involvement, Docket UT-100820                      RE: Transfer of control of Qwest to CenturyLink.                      I do not support this transfer. Based on research, there are large numbers of customer complaints regarding CenturyLink, their service, and their response to customers. There is already a lack of any easy accessible, reasonably priced competitors in the market(Comcast is an example of a worst case scenario for consumers should this be approved). The transfer would place the consumer at the mercy of a company that has a clear history of not being able to provide quality service at affordable prices for customers and still be able to run a healthy business.                      Qwest may not be perfect, but at least we know what we are getting, the potential negative risk is just too great to approve this transfer.                      This transfer would negatively affect WA State consumers and should not be approved.                      Thank you,                      Scott Pierce</p>
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820

**COMMENT FORM FOR: SUZANNE W. HADLEY - ID# 24950**

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	SUZANNE W. HADLEY
Organization Company	
Address City, State, Zip Code	
Email	swhadley@centurytel.net
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/22/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	<p>Dear sir or madam:</p> <p>I am writing to protest the proposed transfer of ownership of Qwest Communications to CenturyLink.</p> <p>My experience with Centurytel/Link has been one of repeated misrepresentations/overcharges on the part of this company. I have written the company and been REFUSED a written reply because "the lawyers won't let us do that."</p> <p>I believe strongly that an examination of the company's record will substantiate that the company should NOT be given a larger role in communications in the state of Washington, leading inevitably to a near-monopoly and inability of customers to "talk with their feet" to a competitor.</p> <p>More information upon request.</p> <p>Suzanne W. Hadley, 570 Mayberry Street, Forks 98331</p>
Attachments	

**COMMENT FORM FOR: TODD MILLS - ID# 24916**

Consumer Information	
Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None	
Name	TODD MILLS
Organization Company	
Address City, State, Zip Code	
Email	supertodd206@gmail.com
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/09/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	Customer believes rates should not be raised for 10 years if the sale goes through.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input checked="" type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input checked="" type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

**Activites For Todd Mills**

**COMMENT FORM FOR: WAYNE HAEGELE - ID# 24882**

Consumer Information	
	Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None
Name	WAYNE HAEGELE
Organization Company	
Address City, State, Zip Code	40336 SKUNK BAY ROAD NE HANSVILLE WASHINGTON 98340
Email	whaegele@centurytel.net
Primary Phone #	360-638-1913
Secondary Phone #	
	Fax #

Comment Information	
Theme	Open Date 10/28/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	Customer receives lousy service currently with CenturyLink, used to be a Qwest customer and got good service. Had better service when it was CenturyTel, too.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi


Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input checked="" type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input checked="" type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

**Activites For Wayne Haegele**

**COMMENT FORM FOR: ART TAY - ID# 24607**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	ART TAY	
Organization Company	GRAVITY PAYMENTS	
Address	1434 ELLIOTT AVE W	
City, State, Zip Code	SEATTLE WASHINGTON 98119	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	



1434 Elliott Ave W.  
Seattle, WA 98119

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

STATE OF WA  
UTILITY AND TRANSPORTATION COMMISSION  
2010 SEP 21 AM 9:31  
RECEIVED

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2005. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.


Sincerely,

  
Art Tay

cc: FCC Commissioners

**COMMENT FORM FOR: BRIAN QUINT - ID# 24589**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	BRIAN QUINT	
Organization Company	AQUA QUIP	
Address	730 SW 34TH STREET	
City, State, Zip Code	RENTON WASHINGTON 98057	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	

# Aqua Quip

730 SW 34th Street  
Renton, WA 98057

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

STATE OF WA  
UTILITY AND TRANSPORTATION COMMISSION  
2010 SEP 21 AM 9:37  
RECEIVED  
PROGRAM MANAGER

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

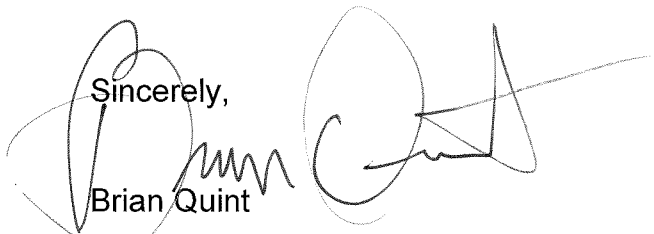
Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2005. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,




Brian Quint

cc: FCC Commissioners



**COMMENT FORM FOR: BRUCE DICKINSON - ID# 24593**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	BRUCE DICKINSON
Organization Company	RAINIER INDUSTRIES, INC.
Address City, State, Zip Code	18375 OLYMPIC AVE S TUKWILA WASHINGTON 98188
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff

# Rainier Industries, Inc.

18375 Olympic Ave. S.  
Tukwila, WA 98188

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

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Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,




Bruce Dickinson

cc: FCC Commissioners

RECEIVED  
PROGRAM MANAGER  
2010 SEP 21 AM 9:36  
STATE OF WA  
UTIL. AND TR.  
COMMISSION

**COMMENT FORM FOR: BRUCE JOHNSON - ID# 24601**

Consumer Information	
	Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	BRUCE JOHNSON
Organization Company	ROWLAND STUDIO
Address	1207 NE 65TH
City, State, Zip Code	SEATTLE WASHINGTON 98115
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Maintain current level of service
Open Date	09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided
Closed Date	
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web
Web Create Date	
Public Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.
Attachments	 Sept 21 comments UT-100820.PDF

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff



1207 N.E. 65th  
Seattle, WA 98115

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
REGISTRATION DIVISION  
2010 SEP 21 AM 9:30  
STATE OF WA  
UTILITY DIVISION  
COMMERCIAL

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2003. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.


Sincerely,

Bruce Johnson

cc: FCC Commissioners

**COMMENT FORM FOR: BRUCE LINGLE - ID# 24597**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	BRUCE LINGLE
Organization Company	CARSTAR QUALITY COLLISION SERVICE
Address	22327 HWY 99
City, State, Zip Code	EDMONDS WASHINGTON 98026
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Maintain current level of service
Open Date	09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided
Closed Date	
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web
Web Create Date	
Public Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.
Attachments	 Sept 21 comments UT-100820.PDF

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff



22327 Hwy 99  
Edmonds, WA 98026

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
PRODUCTION MANAGER  
2010 SEP 21 AM 9:35  
STATE OF WA  
UTIL. AND TRAN.  
COMMISSION

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2005. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

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Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.


Sincerely,

Bruce Lingle

cc: FCC Commissioners

**COMMENT FORM FOR: CAMERON SMOCK - ID# 24603**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	CAMERON SMOCK	
Organization Company	BONNEY WATSON	
Address City, State, Zip Code	16445 INTERNATIONAL BOULEVARD SEATAC WASHINGTON 98188	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	



16445 International Boulevard  
SeaTac, WA 98188

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

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Sincerely,

Cameron Smock

cc: FCC Commissioners

2010 SEP 21 AM 9:30  
STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION  
COMMISSION  
RECEIVED  
REGULATORY MANAGEMENT



**COMMENT FORM FOR: CAROL STROMMER - ID# 25091**

Consumer Information	
	Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	CAROL STROMMER
Organization Company	
Address	PO BOX 1009
City, State, Zip Code	ENUMCLAW WASHINGTON 98022
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 12/22/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead John Cupp	
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	Customer is against the change, wants the company to remain local. Doesn't think the company should be sold.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi


Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

**Activites For Carol Strommer**

**COMMENT FORM FOR: CHAD RICHARDSON - ID# 24600**

Consumer Information		Contact Method
Name	CHAD RICHARDSON	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Organization Company	SEATTLE MAILING BUREAU	
Address	700 SW 34TH	
City, State, Zip Code	RENTON WASHINGTON 98057	
Email		
Primary Phone #		Fax #
Secondary Phone #		

Comment Information		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff



700 SW 34th  
Renton, WA 98057

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

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Sincerely,

A handwritten signature in black ink, appearing to read "Chad Richardson", written over a horizontal line.

Chad Richardson

cc: FCC Commissioners

RECEIVED  
PROPERTY MANAGEMENT  
2010 SEP 21 AM 9:34  
COMMUNICATIONS  
DIVISION  
OFFICE

**COMMENT FORM FOR: CHARLIE ZICKEFOOSE - ID# 24910**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	CHARLIE ZICKEFOOSE
Organization Company	
Address	E 722 DAYTON AVENUE
City, State, Zip Code	DAYTON WASHINGTON 99328
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/04/2010
Filing Support <input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	Concerned that rates not increase for 1 - 2 years due to the sale/purchase and no big layoff as a result of the sale/purchase.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi


Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input checked="" type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input checked="" type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

**Activites For Charlie Zickefoose**

**COMMENT FORM FOR: CHERYL THOMPSON - ID# 24636**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	CHERYL THOMPSON	
Organization Company	SEATTLE OFFICE FURNITURE	
Address	3035 1ST AVE	
City, State, Zip Code	SEATTLE WASHINGTON 98121	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 10/05/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from businesses in Qwest territory. See attachment for details.	
Attachments	 Comments Oct 5.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	



Your Office Space Solution

Bellevue Office Furniture



3035 1st Ave.  
Seattle, WA 98121

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
WASHINGTON  
2010 OCT -1 AM 9:07  
STATE OF  
UTIL. AND TRN.  
REGULATORY

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

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Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,

Cheryl Thompson


cc: FCC Commissioners

**COMMENT FORM FOR: CHRIS SHULTS - ID# 24610**

**Consumer Information**

		Contact Method	<input type="radio"/> Email	<input checked="" type="radio"/> Mail	<input type="radio"/> None
Name	CHRIS SHULTS				
Organization Company	EMERALD CITY ENERGY INC.				
Address	17337 140TH AVE SE, #1				
City, State, Zip Code	RENTON WASHINGTON 98058				
Email					
Primary Phone #		Fax #			
Secondary Phone #					

**Comment Information**

Theme	Maintain current level of service	Open Date	09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date	
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date	
Public Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No		
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.		
Attachments	 Sept 21 comments UT-100820.PDF		

**Issue Information**

Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

**Complaint Information**

Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No	Complaint ID	
----------------------	--	--------------	--

**Follow-Up Information**

Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	



17337 140th Ave. S.E. # 1  
Renton, WA 98058

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

STATE OF WASHINGTON  
UTILITY AND TRANSPORTATION  
COMMISSION  
2010 SEP 21 AM 9:32  
RECEIVED  
PROGRAMS MANAGER

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2008. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Shults", written over a white background.


Chris Shults

cc: FCC Commissioners



**COMMENT FORM FOR: CURTIS DAHL - ID# 24596**

Consumer Information	
	Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	CURTIS DAHL
Organization Company	SUNDANCE ENERGY SERVICES, INC.
Address	10228 MAIN STREET
City, State, Zip Code	BOTHELL WASHINGTON 98011
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme	Maintain current level of service.	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff

# SUNDANCE

Energy Services, Inc.

10228 Main Street  
Bothell, WA 98011

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

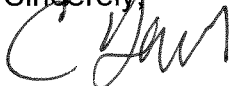
Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2003. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,



Curtis Dahl

cc: FCC Commissioners


STATE OF WA  
UTIL. AND TRN.  
COMMISSION

2010 SEP 21 AM 9:35

RECEIVED  
BUSINESS MANAGER

**COMMENT FORM FOR: DAVID BROWN - ID# 24598**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	DAVID BROWN	
Organization Company	FOX PLUMBING	
Address	7501 SECOND AVE SOUTH	
City, State, Zip Code	SEATTLE WASHINGTON 98108	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	

# Fox Plumbing

7501 Second Ave. South  
Seattle, WA 98108

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

STATE OF WASHINGTON  
UTILITY AND TRANSPORTATION  
COMMISSION

2010 SEP 21 AM 9:35

RECEIVED  
UTILITY AND TRANSPORTATION  
COMMISSION

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,




David Brown

cc: FCC Commissioners

**COMMENT FORM FOR: DENNIS TYLER - ID# 24638**

Consumer Information		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	DENNIS TYLER		
Organization Company	DIALPRO NORTHWEST		
Address	111 MAIN STREET, #102		
City, State, Zip Code	EDMONDS WASHINGTON 98020		
Email			
Primary Phone #		Fax #	
Secondary Phone #			

Comment Information		
Theme	Maintain current level of service	Open Date 10/05/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from businesses in Qwest territory. See attachment for details.	
Attachments	 Comments Oct 5.PDF	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
	Other Follow-Up Staff



111 Main Street, #102  
Edmonds, WA 98020

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
COMMUNICATIONS  
2010 OCT -1 AM 9:06  
STATE OF WA  
Olympia, WA  
COMMUNICATIONS

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2007. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely




Dennis Tyler

cc: FCC Commissioners

**COMMENT FORM FOR: DONALD CHRISTIAN - ID# 25069**

Consumer Information	
	Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	DONALD CHRISTIAN
Organization Company	
Address	PO BOX 424
City, State, Zip Code	LAKEBAY WASHINGTON 98349
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 12/20/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	Customer would like staff to investigate neither Qwest nor the Patriot Act have violated the rights of Amercian citizens. See attached comment letter.
Attachments	 3727_001.pdf

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No

3127

Washington Utilities and Transportation Commission  
Attn: Public Involvement, Docket UT-100820  
P.O. Box 47250  
Olympia, Washington 98504

RECEIVED  
DEC 10 2010  
CONSUMER AFFAIRS

Subject: The abuse of the Patriot Act.  
Subject: The abuse of power of the Patriot Act.  
Subject: Abuse of Accountability QWEST phone company ( and many others ).

Dear Sir:

Dec. 8, 2010

The action and reaction of 9-11-2001. Should there be an investigation of Qwest phone company records.? A investigation that looks at the guideline and directions of the patriot act. To make sure the patriot Act, nor Qwest, violated the rights of the American citizen. It is letters like this, that explains, why Qwest would not come to check my phone, for wire taps.

I would not be in favor of Qwest taking over Century Link or any other business. What kind of controls are in place to protect the American Citizen, from this weapon of mass destruction.???


Donald Christian  
P.O. Box 424  
Lakebay, Washington 98349

RECEIVED  
DEC 10 2010  
WASH. UT. & TP. COMM



**COMMENT FORM FOR: DUKE COMBS - ID# 24609**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	DUKE COMBS	
Organization Company	DUKE'S TRUCK REPAIR	
Address	2401 AIRPORT WAY S	
City, State, Zip Code	SEATTLE WASHINGTON 98134	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	

# Duke's Truck Repair

2401 Airport Way S.  
Seattle, WA 98134

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
REGISTRATION DIVISION  
2010 SEP 21 AM 9:32  
STATE OF WA  
UTC AND TREC  
COMMUNICATIONS

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 1999. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,



Duke Combs

cc: FCC Commissioners

**COMMENT FORM FOR: ELEANOR GLASS - ID# 24902**

Consumer Information		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	ELEANOR GLASS		
Organization Company			
Address	3728 35TH AVE. SW		
City, State, Zip Code	SEATTLE WASHINGTON 98126		
Email			
Primary Phone #	206-932-5759 - Unlisted	Fax #	
Secondary Phone #			

Comment Information			
Theme	Economic Conditions	Open Date	11/04/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date	
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date	
Public Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No		
Description	I don't want Qwest to merge with Centurylink because the headquarters would be in Louisiana and there are a lot of hurricanes there. If there is a hurricane I'm afraid we will also our service. Also, people will lose their jobs. Any time large companies merge they become too large and people get laid off.		
Attachments			

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No

**COMMENT FORM FOR: ERNIE CROLL - ID# 24946**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	ERNIE CROLL	
Organization Company		
Address	181 ROUPE RD.	
City, State, Zip Code	SEQUIM WASHINGTON 98382	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme		Open Date 11/18/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	He is Century Tel retiree. They are cutting benefits to the retirees. He objects to this.	
Attachments		

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi


<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No		

**Activites For Ernie Croll**

**COMMENT FORM FOR: GLENNA THOMAS - ID# 24612**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	GLENNA THOMAS
Organization Company	SEATTLE EXECUTIVES ASSOCIATION
Address	150 NICKERSON ST, SUITE 101
City, State, Zip Code	SEATTLE WASHINGTON 98109
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Maintain current level of service
Open Date	09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided
Closed Date	
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web
Web Create Date	
Public Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.
Attachments	 Sept 21 comments UT-100820.PDF

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff

SEATTLE EXECUTIVES ASSOCIATION  
150 Nickerson St., Suite 101  
Seattle, WA 98109

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
REGULATORY MANAGEMENT  
2010 SEP 21 AM 9:25  
STATE OF WASHINGTON  
UTILITY AND TRANSPORTATION  
COMMISSION

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

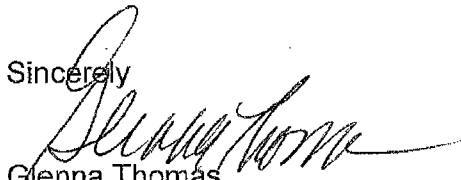
Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. Our Association has been a customer of Integra Telecom in Washington, since 2007. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers whether wholesale or retail at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely

  
Glenna Thomas

cc: FCC Commissioners

**COMMENT FORM FOR: HOWARD COOLEY - ID# 25015**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	HOWARD COOLEY	
Organization Company		
Address	1292 WEIKEL ROAD	
City, State, Zip Code	YAKIMA WASHINGTON 98908	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme		Open Date 12/07/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	Currently pays \$7.50/month to call across the street (EAS). Believes it should be fixed. Also believes the DSL services needs to be upgraded. CenturyLink doesn't take care of existing customer, why would the UTC want to subject 1.5 more customer's to its shabby business practices?	
Attachments		

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input checked="" type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input checked="" type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No		

**COMMENT FORM FOR: JAMES H. JORDAN - ID# 25017**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	JAMES H. JORDAN
Organization Company	
Address	PO BOX 781
City, State, Zip Code	STEVENSON WASHINGTON 98648
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme		Open Date 12/07/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	Was an Embarq customer when it was purchased by CenturyLink, the service got worse. High speed internet got much worse. Thinks CenturyLink is in over its head already.	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input checked="" type="radio"/> No
Complaint ID	


Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete	

**Activites For James H. Jordan**



**COMMENT FORM FOR: JEFF ALTSCHECH - ID# 24585**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	JEFF ALTSCHECH
Organization Company	TYI
Address	720 3RD AVE, SUITE 2121
City, State, Zip Code	SEATTLE WASHINGTON 98104
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Maintain current level of service
Open Date	09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided
Closed Date	
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web
Web Create Date	
Public Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.
Attachments	 Sept 21 comments UT-100820.PDF

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No



720 3rd Ave., Suite 2121  
Seattle, WA 98104

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993


Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2005. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

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Sincerely,

  
Jeff Altchech

cc: FCC Commissioners

FORWARD  
PROGRAM MANAGEMENT  
2008 SEP 21 AM 9:37  
STATE OF WASHINGTON  
UTILITY AND TRANSPORTATION  
COMMISSION

**COMMENT FORM FOR: JIM GARTRELL - ID# 24940**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	JIM GARTRELL
Organization Company	
Address	1981 WILLOW AVE. NE
City, State, Zip Code	BAINBRIDGE ISLAND WASHINGTON 98110
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/16/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Pubic Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	He is on a fixed income. He does not want to see the rates go up.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input checked="" type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input checked="" type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input checked="" type="radio"/> No	

**Activites For Jim Gartrell**

**COMMENT FORM FOR: JOE ALONGI - ID# 24918**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	JOE ALONGI
Organization Company	
Address	145 STILL MEADOWS LANE
City, State, Zip Code	CASTLE ROCK WASHINGTON 98611
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme		Open Date 11/09/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	I don't think it's a good idea to sell out Qwest to Centurylink. Every time a bigger company buys out a smaller company the service gets worse because the new company wants to make money and provide cheaper service. I'm 89 years old and I've seen so many business buy other companies out and sell the profits out from under the employees. Big business is taking over our country, and the UTC needs to think it over before a decision is made.	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No

**COMMENT FORM FOR: JOEL WRAY - ID# 24915**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	JOEL WRAY
Organization Company	
Address City, State, Zip Code	13504 TUKWILA INTERNATIONAL BLVD., APT. 22 TUKWILA WASHINGTON 98168
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme	Maintain current level of service	Open Date 11/08/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	I am opposed because the large company are less sensitive to individual . Your local post office is more sensitive to you than the us postal service in Washington DC . The local takes care of themselves and the state takes care of themselves . The local business is more responsive to the individual	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Complete	Other Follow-Up Staff
	<input type="radio"/> Yes <input type="radio"/> No

**COMMENT FORM FOR: JOHN THORPE - ID# 24943**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	JOHN THORPE
Organization Company	
Address	PO BOX 929
City, State, Zip Code	VAUGHN WASHINGTON 98394
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/17/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	Believes CenturyLink will not be able to provide the level of service that current customers expect by adding the additional business load to their portfolio .
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input checked="" type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input checked="" type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input checked="" type="radio"/> No	

**Activites For John Thorpe**

**COMMENT FORM FOR: KAREN A. LEE - ID# 24985**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	KAREN A. LEE
Organization Company	
Address	17010 - 2ND STREET EAST
City, State, Zip Code	LAKE TAPPS WASHINGTON 98391
Email	pokajele@q.com
Primary Phone #	253-862-6759
Secondary Phone #	
Fax #	


Comment Information	
Theme	Open Date 12/01/2010
Filing Support <input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create Date 11/29/2010
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	The transfer of ownership from Qwest to CenturyLink would be a detrimental issue if those of us who have signed up for "forever" price plans thru Qwest will be slapped with new higher rates because of the transfer of ownership. I signed up for the Qwest internet plan because I was promised that the plan would remain at the current rate forever. The proposed transfer of ownership must promise to honor the committments made by Qwest to those customers who signed up for the forever rate plan, believing Qwest to be a long term and stable company. I do not feel public utilities should sell out without keeping their promises in the contract - and without increasing the costs to the customers.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input type="radio"/> No	Complaint ID

**COMMENT FORM FOR: KELLY SPARKS - ID# 24602**

Consumer Information	
	Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	KELLY SPARKS
Organization Company	VISUAL MEDIA GROUP
Address City, State, Zip Code	2281 116TH AVE NW, SUITE 100 BELLEVUE WASHINGTON 98004
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff



# Visual Media Group

2281 - 116th Ave NW, Suite 100  
Bellevue, WA 98004

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
PROPERTY MANAGEMENT  
2010 SEP 21 AM 9:30  
STATE OF WA  
UTILITY AND TRANSPORTATION  
COMMISSION

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

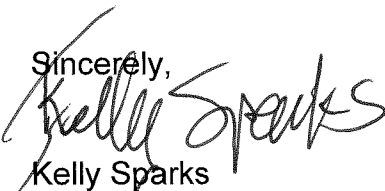
Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2006. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,




Kelly Sparks

cc: FCC Commissioners

**COMMENT FORM FOR: KENICHI UCHIKURA - ID# 24599**

Consumer Information	
	Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	KENICHI UCHIKURA
Organization Company	PSP
Address	1404 140TH PLACE NE
City, State, Zip Code	BELLEVUE WASHINGTON 98007
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Maintain current level of service
Open Date	09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided
Closed Date	
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web
Web Create Date	
Public Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.
Attachments	 Sept 21 comments UT-100820.PDF

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff



**PSP**

**A Web Hosting Company That Does A Whole Lot More**

1404 140th Place NE  
Bellevue, WA 98007

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

2010 SEP 21 AM 9:34  
STATE OF WASHINGTON  
UTILITY AND TRANSPORTATION COMMISSION  
COMMUNICATIONS SECTION

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2006. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,

Kenichi Uchikura

cc: FCC Commissioners

**COMMENT FORM FOR: LESLIE ALICE JOHNSON - ID# 24917**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	LESLIE ALICE JOHNSON
Organization Company	
Address	1408 NW 63RD STREET, APT 5
City, State, Zip Code	SEATTLE WASHINGTON 98107-2245
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Disabled Person, Low Income
Open Date	11/09/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided
Closed Date	
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web
Web Create Date	
Public Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input checked="" type="radio"/> No
Description	Wants the UTC to keep basic service costs low and affordable. Phones are a necessity for many.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input checked="" type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	<input type="radio"/> Yes <input checked="" type="radio"/> No
Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No

**Activites For Leslie Alice Johnson**

**COMMENT FORM FOR: MAC FREY - ID# 25212**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	MAC FREY
Organization Company	
Address	PO BOX 1794
City, State, Zip Code	SHELTON WASHINGTON 98584
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme		Open Date 01/07/2011
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Mr. Frey attended and testified at the January 5 public comment hearing. He does not support the merger. He has experienced poor customer service from CenturyLink, and said he does not believe the company is capable of taking on a larger company.	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete	

**COMMENT FORM FOR: MARILYN SHERROD - ID# 24920**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	MARILYN SHERROD
Organization Company	
Address	8312 176TH AVE CT. KPS
City, State, Zip Code	LONGBRANCH WASHINGTON 98351
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme		Open Date 11/10/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	It is a terrible mistake. Qwest quality is "nil". They do not keep up their infrastructure. They are buying a swamp.	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

**Activites For Marilyn Sherrod**



19717 62nd Avenue South, Suite E104  
Kent, WA 98035

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
PROGRAMS MANAGEMENT  
2010 SEP 21 AM 9:31  
STATE OF WA  
UTILITY AND TRANSPORTATION  
COMMISSION

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

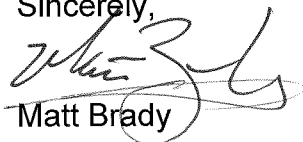
Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.


Sincerely,

  
Matt Brady

cc: FCC Commissioners

**COMMENT FORM FOR: MATT BRADY - ID# 24604**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	MATT BRADY
Organization Company	ENTERPRISE
Address	19717 62ND AVENUE SOUTH, SUITE E104
City, State, Zip Code	KENT WASHINGTON 98035
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff



**COMMENT FORM FOR: MATTHEW STONE - ID# 24956**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	MATTHEW STONE
Organization Company	
Address	201 W. REYNOLDS AV #109
City, State, Zip Code	CENTRALIA WASHINGTON 98531
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/22/2010
Filing Support <input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	Customer is in favor of merger.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi


Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

**Activites For Matthew Stone**

**COMMENT FORM FOR: PAULINE CORNELIUS - ID# 24954**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	PAULINE CORNELIUS
Organization Company	
Address	7248 SE NELSON RD
City, State, Zip Code	OLALLA WASHINGTON 98359
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/22/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	Customer's reason for opposing the merger are in the attached file.
Attachments	 3586_001.pdf

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

3586

RECEIVED

NOV 10 2010

WASH. UT. & TP. COMM

November 8, 2010

Washington Utilities and Transportation Commission  
Attn: Public Involvement  
Docket UT-100820  
Post Office Box 47250  
Olympia, WA 98504-7250

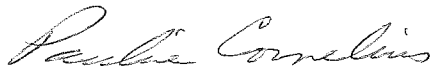
Re: Indirect Transfer of control of Qwest to CenturyLink

I request that these not be allowed to combine/merge. I have recently had a bout of problems with CenturyLink service and feel comforted to know that I can switch to Qwest if problems persist. I was a Qwest customer 20 years ago and was impressed with their employee's knowledge of their services and equipment. I am not so impressed with the knowledge and service of CenturyLink employees.

Remember when U.S. West was deemed too large and a monopoly? The result was to break up the company into different divisions. Do not allow CenturyLink to follow U.S. West/Qwest's example.

Furthermore, we have only to look at the large banks to realize 'too big to fail' is something we do not want our telecommunication providers to become. Competition breeds comparison with excellence the outcome. Keep competition alive by keeping Qwest and CenturyLink operations separate.


Sincerely,



Pauline Cornelius  
7248 SE Nelson Rd  
Olalla, WA 98359  
253-857-3079

**COMMENT FORM FOR: PETER FRIX - ID# 24605**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	PETER FRIX	
Organization Company	FRIX TECHNOLOGIES, LLC	
Address City, State, Zip Code	12031 NORTHUP WAY, SUITE 206 BELLEVUE WASHINGTON 98005	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	

# Frix Technologies, LLC

12031 Northup Way, Suite 206  
Bellevue, WA 98005

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION  
RECEIVED  
2010 SEP 21 AM 9:31

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2004. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,

  
Peter Frix

cc: FCC Commissioners

**COMMENT FORM FOR: PHIL J SILVA - ID# 25214**

**Consumer Information**

		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	PHIL J SILVA		
Organization Company			
Address	260 HARRINGTON DR		
City, State, Zip Code	QUILCENE WASHINGTON 98376-9616		
Email	silvapj2001@yahoo.com		
Primary Phone #	360-434-7445	Fax #	
Secondary Phone #	360-434-7445		

**Comment Information**

Theme		Open Date	01/07/2011
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date	
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web	Web Create Date	01/04/2011
Public Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No		
Description	Re: Docket Number: UT-100820 Qwest-Centurylink Merger This is in regards to the proposed Merger in regards to Qwest-Centurylink and I DONT SUPPORT this merger and furthermore shouldn't be merged. Qwest and Centurylink should be completely seperate.		
Attachments			

**Issue Information**

Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

**Complaint Information**

Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No	Complaint ID	
----------------------	--	--------------	--

**Follow-Up Information**

Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	

**COMMENT FORM FOR: RAY JUDD - ID# 24922**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	RAY JUDD
Organization Company	
Address City, State, Zip Code	706 S SATUS AVENUE WAPATO WASHINGTON 98951-1417
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/10/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Pubilc Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	Mr says he is against the merger, because it includes yet one more business name change for him to remember.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi


Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input checked="" type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

**Activites For Ray Judd**

**COMMENT FORM FOR: RICK BRAICKS - ID# 24595**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	RICK BRAICKS		
Organization Company	BRAICKS CONSTRUCTION, INC.		
Address	309 S CLOVERDALE ST, SUITE B-3		
City, State, Zip Code	SEATTLE WASHINGTON 98108		
Email			
Primary Phone #		Fax #	
Secondary Phone #			

<b>Comment Information</b>			
Theme	Maintain current level of service	Open Date	09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date	
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date	
Public Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No		
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.		
Attachments	 Sept 21 comments UT-100820.PDF		

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	



**BRAICKS Construction, Inc.**

309 S. Cloverdale St., Suite B-3  
Seattle, WA 98108

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
REGISTRATION DIVISION  
2008 SEP 21 AM 9:35  
STATE OF WA  
UTILITY  
COMMISSION

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 1999. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,




Rick Braicks

cc: FCC Commissioners

**COMMENT FORM FOR: RICK FONCECA - ID# 24586**

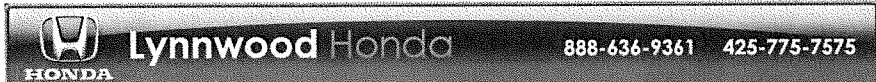
<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	RICK FONCECA	
Organization Company	LYNNWOOD HONDA	
Address	22020 HWY 99	
City, State, Zip Code	EDMONDS WASHINGTON 98020	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	



22020 Hwy 99  
Edmonds, WA 98020

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
REGISTRATION DIVISION  
STATE OF WASHINGTON  
OCT 14 2010  
2010 SEP 21 AM 9:37

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2007. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.


Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,  
  
Rick Fonceca

cc: FCC Commissioners

**COMMENT FORM FOR: ROBERT TIEGS - ID# 24608**

Consumer Information		Contact Method
Name	ROBERT TIEGS	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Organization Company	TRAVEL LEADERS	
Address	5611 196TH STREET SW	
City, State, Zip Code	LYNNWOOD WASHINGTON 98036	
Email		
Primary Phone #		Fax #
Secondary Phone #		

Comment Information		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff

# TRAVEL LEADERS

5611 196th Street SW  
Lynnwood, WA 98036

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
REGULATORY ADMINISTRATION  
2010 SEP 21 AM 9:34  
STATE OF WA  
UTL AND TRANSPORTATION  
COMMISSION

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2003. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.


Sincerely,

  
Robert Tiegs

cc: FCC Commissioners

**COMMENT FORM FOR: RON EWART - ID# 24980**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	RON EWART
Organization Company	
Address	25542 E 41ST COURT
City, State, Zip Code	ISSAQUAH WASHINGTON 98029
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/30/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Pubic Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input type="radio"/> No	
Description	
Attachments	 3620_001.pdf

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

RECEIVED  
NOV 3 0 2010  
CONSUMER AFFAIRS

STATE OF WASHINGTON  
UTILITY AND TRANSPORTATION  
DEPARTMENT  
2010 NOV 29 AM 8:02

November 24, 2010

Washington Utilities &  
Transportation Commission  
Attn: Public Involvement, Docket UT-100820  
P. O. Box 47250  
Olympia, WA 98504-7250

Re: Transfer of Ownership Qwest to CenturyLink

Gentlemen:

We lived in Fall City, WA for 7 years and had CenturyTel and then CenturyLink telephone service. CenturyLink (Wisconsin) evidently purchased CenturyTel (Louisiana) in either 2009 or 2010. We moved to Issaquah, WA (Klahanie) in September of 2010 and requested that CenturyLink call forward our old Fall City telephone numbers into our new Issaquah telephone numbers with Qwest. We were on the telephone with CenturyLink with this request for almost a half hour and they assured us that it could be done. After we moved, we checked the call forward and it was not working. Upon calling CenturyLink to determine the reason that the transfer was not working, they told us that the only state in the entire United States that they couldn't call forward old numbers to new numbers was the State of Washington. They were none too kind about telling us either.

We have had Qwest service in previous years when we live in Issaquah for 29 years and have always been satisfied with their service. However, we are less than satisfied with CenturyLink and would be very disappointed to see this transfer took place.


Respectfully,



Ron Ewart  
25542 S. E. 41<sup>st</sup> Court  
Issaquah, WA 98029  
425 369-5275

**COMMENT FORM FOR: SCOTT MORTON - ID# 24591**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	SCOTT MORTON	
Organization Company	RE/MAX INTEGRITY	
Address City, State, Zip Code	23806 SE 33RD STREET ISSAQUAH WASHINGTON 98029	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	



# RE/MAX Integrity

23806 SE 33rd Street |  
Issaquah, WA 98029

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,




Scott Morton

cc: FCC Commissioners

RECEIVED  
REGULATORY MANAGEMENT  
2010 SEP 21 AM 9:36  
STATE OF WASHINGTON  
UTILITY AND TRANSPORTATION  
COMMISSION

**COMMENT FORM FOR: SHANNON WOODMAN - ID# 24637**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	SHANNON WOODMAN
Organization Company	WASHINGTON ALARM
Address	1253 S JACKSON
City, State, Zip Code	SEATTLE WASHINGTON 98144
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme	Maintain current level of service	Open Date 10/05/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from businesses in Qwest territory. See attachment for details.	
Attachments	 Comments Oct 5.PDF	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff



**WASHINGTONALARM**

1253 S. Jackson  
Seattle, WA 98144

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
COMMUNICATIONS  
2010 OCT -4 AM 8:04  
STATE OF WA  
UTIL AND TRAN  
COMM

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

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Sincerely,

Shannon Woodman

cc: FCC Commissioners

**COMMENT FORM FOR: STEVEN GREENBAUM - ID# 24590**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	STEVEN GREENBAUM	
Organization Company	GREENBAUM HOME FURNISHINGS	
Address	929 118TH AVE SE	
City, State, Zip Code	BELLEVUE WASHINGTON 98005	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	



929 118th Ave. S. E.  
Bellevue, WA 98005

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110  
and DA 10-993

Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2007. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,

Steven Greenbaum

cc: FCC Commissioners

RECEIVED  
PROGRAM MANAGER  
2010 SEP 21 AM 9:36  
STATE OF WA  
UTIL AND TRAN  
COMM

**COMMENT FORM FOR: VINCE KERKOF - ID# 25008**

**Consumer Information**

		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	VINCE KERKOF	
Organization Company		
Address	2600 S DAWSON STREET	
City, State, Zip Code	SEATTLE WASHINGTON 98108	
Email		
Primary Phone #		Fax #
Secondary Phone #		

**Comment Information**

Theme		Open Date	12/06/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date	
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date	
Public Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input checked="" type="radio"/> No		
Description	CenturyLink is too big, should not allow them to purchase Qwest.		
Attachments			

**Issue Information**

Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

**Complaint Information**

Unresolved Complaint	<input type="radio"/> Yes <input checked="" type="radio"/> No	Complaint ID	
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**Follow-Up Information**

Follow-Up	<input type="radio"/> Yes <input checked="" type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No		

**Activites For Vince Kerkof**

**COMMENT FORM FOR: WILLIAM SPIELHAGEN - ID# 24594**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	WILLIAM SPIELHAGEN	
Organization Company	DRICO RECOVERY SERVICES	
Address	4719 UNIVERSITY WAY NE, SUITE 201	
City, State, Zip Code	SEATTLE WASHINGTON 98105	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme	Maintain current level of service	Open Date 09/30/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer urges the commission to ensure that service quality and local service competition are not harmed by this transaction. Attached are copies of a form letter from 22 businesses in Qwest territory. See attachment for details.	
Attachments	 Sept 21 comments UT-100820.PDF	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	



**Drico Recovery Services**  
Your Revenue Recovery Experts

4719 University Way NE, Suite 201  
Seattle, WA 98105

Washington Utilities and Transportation Commission  
P.O. Box 47250  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

RECEIVED  
SYSTEMS MANAGER  
2010 SEP 21 AM 9:35  
STATE OF WASHINGTON  
UTILITY AND TRANSPORTATION  
COMMISSION

Re: CenturyLink/Qwest Merger UT Doc. No. UT-100820 and WC Docket No. 10-110 and DA 10-993

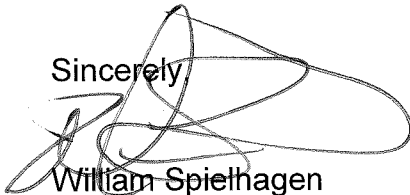
Dear Commissioners:

I am writing you concerning the pending merger of Qwest and Century-Link. My company has been a customer of Integra Telecom in Washington, since 2008. It is critical to our business that we continue to have reliable and first rate telecommunications and internet access services.

It is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and has little to no experience serving major urban areas like Seattle, Portland, Phoenix, Denver, Minneapolis-St. Paul or Salt Lake. We are concerned that the service of all residents and businesses in our state which rely directly or indirectly upon Qwest's network may be adversely affected by this transaction. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by the transaction. The merged company must have the appropriate incentives and technical and operational resources to continue to serve all of its customers, whether wholesale or retail, at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to prevent any disruptions to it as a result of this transaction.

Sincerely,



William Spiethagen

cc: FCC Commissioners



**COMMENT FORM FOR: BARBARA PETITE - ID# 24933**

Consumer Information	
Contact Method <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> None	
Name	BARBARA PETITE
Organization Company	
Address	5834 NE 75TH STREET
City, State, Zip Code	SEATTLE WASHINGTON 98115
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme		Open Date 11/15/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	Wishes she could get a lower rate on her phone service. Believes the company should work with DSHS to make a more liberal policy on who qualifies.	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input checked="" type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete	

**Activites For Barbara Petite**

**COMMENT FORM FOR: CHET GARDNER - ID# 24957**

Consumer Information	
Contact Method <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> None	
Name	CHET GARDNER
Organization Company	
Address City, State, Zip Code	
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme		Open Date 11/22/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	I believe Centurylink is too big already and it shouldn 't take control of more of a state for services.	
Attachments		

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete	

**Activites For Chet Gardner**

**COMMENT FORM FOR: COLLEEN MYERS - ID# 25010**

Consumer Information	
	Contact Method <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> None
Name	COLLEEN MYERS
Organization Company	
Address	737 S 5TH ST
City, State, Zip Code	DAYTON WASHINGTON 99328
Email	csmyers@hotmail.com
Primary Phone #	509-382-2091
Secondary Phone #	509-786-3809
	Fax #

Comment Information	
Theme	Open Date 12/06/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided
Source	<input type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> Phone <input checked="" type="radio"/> Web
Public Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	<p>Proposed transfer of ownership and operation of qwest communications international , Inc</p> <p>In my last CenturyLink bill I got a notice that Qwest wants to transfer to CenturyLink . I have telephone / internet service with both companies. I have had Qwest for a little over 10 years and CenturyLink (formerly Embarq) for just under 2 years. CenturyLink is terrible, the service is not reliable, the people when you call are rude and not helpful. Both Qwest and Embarq would try to resolve any problems, the system is very seldom down. If they made a mistake, they would correct it. CenturyLink is down with quite often. Their internet service is very slow . Their customer service is terrible. CenturyLink will not credit payments to accounts, but cash the checks and turn off the service. There is not so much as a oh, sorry. When the service is finally restored, it is usually not set up right.</p> <p>Allowing a company that does not take care of it's customers take over yet another good company that does take care of their customers is a very bad mistake.</p> <p>Thank you for listening. If this merger does take place, I may need cancel both services, use my cell phone and find a different source to get internet access .</p> <p>Please stop this take over. Or else let Qwest take over CenturyLink.</p>
Attachments	

Issue Information

**COMMENT FORM FOR: HAZEL WITTE - ID# 24923**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> None	
Name	HAZEL WITTE		
Organization Company			
Address	3330 NE TRUDI COURT		
City, State, Zip Code	BREMERTON WASHINGTON 98310		
Email			
Primary Phone #		Fax #	
Secondary Phone #			

<b>Comment Information</b>			
Theme		Open Date	11/10/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date	
Source	<input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date	
Public Involvement Lead	John Cupp		
Duplicate Comment	<input type="radio"/> Yes <input checked="" type="radio"/> No		
Description	Believes this is more corporate monopoly, more jobs being lost. Not good for consumer.		
Attachments			

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input checked="" type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input checked="" type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No		

**Activites For Hazel Witte**

**COMMENT FORM FOR: LEILA KRAMER - ID# 24958**

Consumer Information	
Contact Method <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> None	
Name	LEILA KRAMER
Organization Company	
Address City, State, Zip Code	
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/23/2010
Filing Support <input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead John Cupp	
Duplicate Comment <input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	Century Tel has been a great provider with prompt, accurate, courteous service. Qwst has been the opposite with a history of problems.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input checked="" type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

**Activites For Leila Kramer**

**COMMENT FORM FOR: LISTON NOBLE - ID# 24947**

Consumer Information	
Contact Method <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> None	
Name	LISTON NOBLE
Organization Company	
Address City, State, Zip Code	
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/18/2010
Filing Support <input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	He is in favor of the merger. He is a customer of both. The merger would benefit his phone bill, he is currently paying mileage.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

**Activites For Liston Noble**

**COMMENT FORM FOR: MARIE E. TOWNSEND - ID# 24937**

Consumer Information	
	Contact Method <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> None
Name	MARIE E. TOWNSEND
Organization Company	
Address City, State, Zip Code	
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/15/2010
Filing Support <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source <input type="radio"/> Email <input type="radio"/> Mail <input checked="" type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Pubilc Involvement Lead	John Cupp
Duplicate Comment <input type="radio"/> Yes <input checked="" type="radio"/> No	
Description	Happy the way it is, she currently has Qwest. Does not want the merger. Does not want to be contacted.
Attachments	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi


Complaint Information	
Unresolved Complaint <input type="radio"/> Yes <input checked="" type="radio"/> No	Complaint ID

Follow-Up Information	Other Follow-Up Information
Follow-Up <input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete <input type="radio"/> Yes <input type="radio"/> No	

**Activites For Marie E. Townsend**

**COMMENT FORM FOR: VIRIGINIA G. KESSINGER - ID# 24955**

Consumer Information	
Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None	
Name	VIRIGINIA G. KESSINGER
Organization Company	
Address	1137 NW 55 LOOP
City, State, Zip Code	VANCOUVER WASHINGTON 98663-1515
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information	
Theme	Open Date 11/22/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web
Pubile Involvement Lead	John Cupp
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No
Description	
Attachments	 3587_001.pdf
	Closed Date
	Web Create Date

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up <input type="radio"/> Yes <input type="radio"/> No
Follow-Up Complete	Other Follow-Up Staff
	<input type="radio"/> Yes <input type="radio"/> No



1137 NW 55 Loop  
Vancouver, WA 98663-1515

November 17, 2010

STATE OF WASHINGTON  
UTILITY AND TRANSPORTATION  
2010 NOV 19 AM 8:01  
RECEIVED  
CONSUMER AFFAIRS

WA Utilities & Transportation Commission  
Attn: Public involvement, Docket UT-100820  
Post Office Box 47250  
Olympia, WA 98504-7250

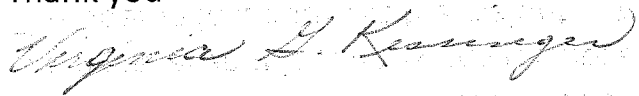
Dear Sir,

I wish to add my concerns to be considered in your decision making process regarding the change of ownership of Qwest to CenturyLink.

First of all, for far too long, monopolies have been allowed to function in our country that used to be prevented by law and even took down Ma Bell in the 1950's. Now, in recent history, these businesses have become "too big to fail", and have taken this country and it's citizens to it's very knees, including myself! This does in fact both put the majority of power into the hands of a few wealthy Individuals and at the same time actually makes them more powerful than our Government. This has to stop, government can never allow any business to get This big and this powerful as it puts the people in a huge category of slavery, yes slavery with 'owing the company store' for their very survival, because it takes away so many kinds of freedom in small and sneaky ways. This is very serious, and your decisions are even more serious as it affect the citizens, every day people, for many, many years.

This may be the perfect time for you to consider making the decision to in fact reduce the size of Qwest, by dividing their many interests into smaller companies instead of joining another huge company in becoming "too big to fail"

Thank you




Virginia G. Kessinger

RECEIVED  
NOV 22 2010  
CONSUMER AFFAIRS

**COMMENT FORM FOR: JAMES AND SARAH BRADY - ID# 24953**

Consumer Information	
	Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	JAMES AND SARAH BRADY
Organization Company	
Address	83 ELIZA RD
City, State, Zip Code	LOPEZ ISLAND WASHINGTON 98261
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme		Open Date 11/22/2010
Filing Support	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer is unhappy with CenturyLink, but does not state support or opposition to the proposed merger.	
Attachments	 3585_001.pdf	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete	
<input type="radio"/> Yes <input type="radio"/> No	

3585

Washington Utilities and Transportation Commission  
Attn: Public Involvement, Docket UT-100820  
PO Box 47250, Olympia, WA 98504

RECEIVED  
NOV 22 2010  
WASH. UT. & TR. COMM

James and Sarah Brady  
83 Eliza Rd  
Lopez Island, WA 98261

To Whom It May Concern,

We were recently advised of the request to transfer the operating subsidiaries of Quest to CenturyLink.

Our view is simply that CenturyLink is the worst phone company we have ever had service from. Since we live in a rural area we have no alternative for basic landline service. Further, cell service is not reliable. Accordingly, we are limited to CenturyLink.

Over the years CenturyLink has:

Pirated our long distance service from other carriers on at least two occasions. When queried, their customer service cited a call from us requesting the change. This was not so on either occasion; we did not make such a request. Of interest at the time of our supposed request, their rates for long distance were higher. Thus it would not have been a logical choice to make. Subsequently, a "pic-freeze" was placed on our long distance service and there have been no further incidents.

Charged us for calls that we did not make. After much consternation these were usually successfully resolved. In two cases they charged us for calls to information which we did not make. One of these calls remains an issue; it dates back to 16 Oct 2008. They are now charging interest on this initial charge of \$1.25. We are refusing to pay. Most know that one can call 800FREE411 for info without charge. So, the logic of paying CenturyLink for the same service makes no sense. Additionally, they stated verbally that their equipment never makes mistakes and that if we didn't make the call, someone must have come into our home and made it. We all are aware that no equipment is perfect all the time and the notion that someone entered our home to covertly use the phone is just plain ludicrous! We have corresponded numerous times about this issue without response. On the last call, I was told that the written communications isn't read.

A common joke around here is to refer to CenturyLink (used to be CenturyTel) as Century Hell. Enough said. A copy of this letter was provided to the state Attorney General's Office.

Sincerely,

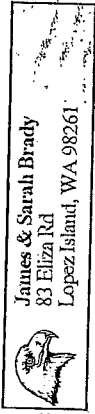


11-17-10

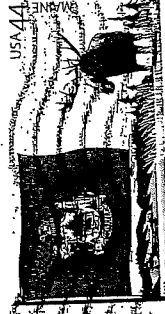
James and Sarah Brady

Cc: Public Counsel Section  
Washington's Attorney General's Office  
800 Fifth Ave, Suite 200  
Seattle, WA 98104

RECEIVED  
NOV 22 2010  
CONSUMER AFFAIRS

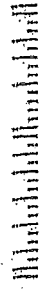


James & Sarah Brady  
 83 Eliza Rd  
 Lopez Island, WA 98261




DOCKET # 100820  
 WASHINGTON STATE

WASHINGTON UTILITIES & TRANSPORTATION COMMISSION  
 ATTN: PUBLIC INVOLVEMENT  
 DOCKET VT - 100820  
 PO BOX 47250  
 OLYMPIA, WA.  
 98504



**COMMENT FORM FOR: ELEANOR FINLEY - ID# 25014**

Consumer Information	
	Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	ELEANOR FINLEY
Organization Company	
Address City, State, Zip Code	3903 N. CINCINNATI ST SPOKANE WASHINGTON 99207
Email	
Primary Phone #	Fax #
Secondary Phone #	

Comment Information		
Theme		Open Date 12/06/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description		
Attachments	 3651_001.pdf	

Issue Information	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

Complaint Information	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

Follow-Up Information	Other Follow-Up Information
Follow-Up	Other Follow-Up
<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff	Other Follow-Up Staff
Follow-Up Complete	
<input type="radio"/> Yes <input type="radio"/> No	

To Washington Utilities & Trans. Commission  
 Attn Public Involvement, Docket UT-100820  
 P.O. Box 47250 Olympia, WA 98504-7250

Dear Sirs,

I am totally opposed to transfer of control of  
 Orest to Anthony Link. The further removed we are from  
 local control the more jobs are lost. The services do not  
 improve. I was opposed to ever going private with a  
public utility & this is a continuation of one of the road  
 problems in the U.S. which leads to loss of jobs. Local  
 is always better at serving the public. And making  
 more money for fewer jobs is another big  
 problem in our economy.

Sincerely

Eleanor J. Finley

509-487-8983 969 R

RECEIVED

DEC 03 2010

WASH. UT. & TP. COMM

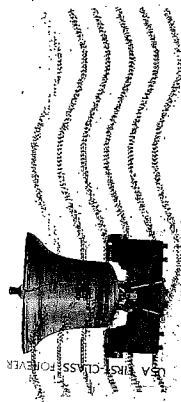
RECEIVED

DEC - 3 2010

CONSUMER AFFAIRS

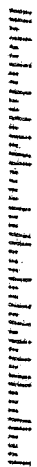
Eleanor Finley  
3903 N. Chinchani St.  
Spokane, WA 99207

SPokane WA 990  
01 DEC 2010 PM 3 T




Washington Utilities & Trans. Commission  
Attn: Public Involvement, Docket UT-100820  
P.O. Box 47250, Olympia, WA 98504-7250

985047250



**COMMENT FORM FOR: CAROLYN R. PICKETT - ID# 25210**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	CAROLYN R. PICKETT	
Organization Company		
Address	4322 E. 12TH AVE	
City, State, Zip Code	SPOKANE WASHINGTON 99212-0228	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme		Open Date 01/07/2011
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Public Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description		
Attachments	 3791_001.pdf	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No		



RECEIVED

RECEIVED

JAN - 3 2011

DEC 30 2010

CONSUMER AFFAIRS

WASH. UT. &amp; TP. COMM

Washington Utilities and Transportation  
Commission  
attn: Public Involvement, Docket UT-100820  
P. O. Box 47250  
Olympia, Wa. 98504-7250

Carolyn R. Pickett  
4322 E. 12th AVE  
Spokane, Wa 99212-0228  
December 7, 2010  
December 21, 2010  
1-509-5360951

attention UTC Commission Board members:

Be it resolved the proposed Transfer of ownerships  
and operation of Quest Communications International Inc.  
Be denied for the following reasons -

1. This is not in the best interests of the Public!  
In 1941 <sup>the</sup> this nation was to see many die due to  
the concepts of "Bundling" - To Bundle = Facism 1937  
Webster's Collegiate Dictionary -
2. In the following years "Bigger is Not Better" caused  
the separation of "Ma Bell" AT+T -
3. Gottindman, research journalist provided  
concise information about "Governance" =  
Top Down decisions - Metrocrats, and other information  
about Governance = Policy = Not Law = Loss of  
Due Process - The opposite of Constitution of the  
United States of America, Governance for and  
by the Populist = "people". Individuals not Corporation groups.
4. Over the past years of having Quest as a service  
provider - The effort to appear to Century Link Inc.

what if?

as a "Company ripe for the "merger-takeover"  
"Transfer of ownership" - the Faithful Customers  
of over 20 years were subjected to a tactic presented  
as "going green", Bundling of services, Charging  
more for the "services" - already being used, what if  
These were presented as tapes by government - also  
what if this increased the Quest - Highlights of  
the Transaction, revenue in 2009 of 19.8 Billion  
, to free cash flow for strengthening Century Link's  
sustainability, generating approximately \$50 million  
within last 2 years of the "Take over" of Consumers  
Phone Service "Quests Customers" who we had phone  
service interrupted by the Bundling tactic of putting  
the phone on "restricted service", to coerce the  
Customer who pay on a service in advance to  
take on added "Bundling" ? services such as a  
voice answering machine and other "additions" which  
raise the costs from "a flat 35.00 all calls incl  
long distance", to \$50.00 and the ads on TV Show  
#89.00 "aren't you desirous of such a maneuver" -  
all the "Going Green Concept Blares away" -  
the Quest / Century Link movement is "Bundling"  
more of the "Consumers Cash flow" which takes  
from their "Pocket Book" in advance to appear to  
the Century Link Inc "Stockholders" as beneficial  
take over of a Company where Consumers  
are being subjected to "appearing to be on  
restricted services to people calling their phone #'s,  
2. as a consumer being asked "Haven't you paid your Bill?  
this is unconscionable treatment  
of Customers / Seniors -

what if? The Tactic of Bundling / going green  
layered in PR-staff, designing tons of  
" Paper mailed out to establish Public opinion  
about the " Guest Services while one small  
flyer about the UTC hearings was in the  
December Pay in advance Billing was included,  
in and could be over looked " load of " Going Green "  
Word Spinning paper -  
what if?

5. Researching the Century Link Inc - Guest  
Transfer propaganda pages of what a  
benefit this " Bundling Tactic " Could be for  
" Governance Stockholders " establishes the guest  
Consumers have been used to create the appearance  
of Billions - while the Century Link will be  
getting a " Financial Milk Cow " to increase the size  
of a Company - Remember " Bigger was not Better "  
when AT&T was operating as a Monopoly -  
what if?  
The decades have grown a new approach of  
" Corporate Bundlers " and Public opinion PR  
wordsmiths and We the Consumers will not  
really gain better service, just a more deceptive  
technique of " Billing Practices " and more layers  
of Corporate - answer phones, persons from  
" Outsourcing phone Banks " - educated to act  
as " venting the Customers ire " at actions guest  
or other " Merger Corporations " have caused to  
3 consumers financial stability

Be it Resolved Deny the quest, Century  
Link "Transfer of ownership" note the Governance  
manipulation, Deception without full disclosure  
for informed Decision making processes —  
by the use of "Transfer of ownership" = Merger  
= Make Bigger — "not really better service for  
the Consumer — but will allow" Century Link Inc  
to have ~~Consumer~~ Quest Customer "Cash Cow TO  
milk for" Bloated Century Link Boards and Stockholder  
STOCKHOLDERS

6. Remember Governance = Policy = not law. Privileges  
= a way to Circumvent "Customers Rights"  
to be lawfully serviced and not "viewed  
as "a bundle" financially accessible to Corporate  
Bond holders" of the "merged quest customers"  
"Cash Cow" —  
what if

The review of Century Link Inc Board member  
list shows 1) Governance Connections — Ideology  
2) Connection to various Corporations (New drugs)  
which show their unstable decision defunct  
making abilities — and potential for  
unconscionable, arbitrary + Capricious  
abuse of the people Consumers/Customers —  
and obvious intent to ignore the Constitution of  
the United States of America

What is it?  
Governance is misrepresented as  
a form of the Constitution of United States  
of America - in reality this concept  
was brought into our nation by  
Jacob Levy Moreno - who idolized  
Karl Marx - and because Europe was  
Governance Controlled by Karl Marx PR  
Jacob Levy Moreno developed the  
Regional Administrative Governance =  
Policy = not Law = Privilege not Rights  
Concepts with a method of presenting  
"Sounds Good PR terms" to gain  
Public Opinion - however the goals  
were well disguised in "Bundle Verbage"  
and while everyone looks at the pretty fireworks  
the Corporate Collectivist - Board members whose  
been affiliated with various "Corporations and  
activities, are picking the pockets of Consumers intent  
on "paying Bills, Keeping employed or living on  
retirement funds - those such as "150 yr failed financier"  
have discovered how to dupe the "Investors out of!"

What is it

The education of many about "Governance"  
has been deceptive and leads Americans  
away from ethical government practices.

What is it  
This requires the elected Public officials  
to deny such efforts to set the Consumers,  
Customers, up to be fleeced by "Corporate  
Collectivists" which were described in  
past decades as Monopolies - the Bigger  
is not Better - and this movement leads  
us on into further assimilation of media,  
Communication Corporations which will  
"Place this Nation under the Control of "Governance"  
"Bundlers" intent on "Financial Strikedown"  
for "Benefit of Stock holders" who've become  
"Party to Gambling" on "holdings of Company  
Shares" which can as we've become aware of  
the abuses of "financial Coordinators" can  
hide many unethical, arbitrary and capricious  
activities even abusing and using persons with  
ethics to do so!

What if?

(Populist)

The Public protection from "Governance" tactics, Bundling, Corporate Collectivism, Regionalism, Metrocrats is in the hands of the Utilities and Transportation Commission and the Public Counsel section of the Washington attorney General's office...

What if?

This effort to use "docile terms" transfer of ownership - instead of merger - with goal to establish another "link" to complete monopoly of "Communication" systems in United States of America - with Governance Policy = not law = loss of Rights of Consumer, Customers of quest - and even the "uninformed" Customers of Century Link, Inc... who are unaware of how Governance really devalues their Constitutional United States Constitution Rights - become only privileges which the "Board" can destroy with "Backroom Policy discussions" then the Stockholders who may or may not attend via Web or personal meetings may learn as a thess in "Corporations" have discovered their holding are destroyed - or reduced to a pittance of what they had invested in Good Faith! Governance/Bundling is Bad Faith Business Processes, and this transfer shall (6.) be denied!

what if

This lengthy resolution to deny  
the Transfer of Quest to Century Link  
is to provide the Commission with  
additional facts not opinions regarding  
how the decision you make can cause harm  
to "Public interests" and further abuse Public  
Communication being controlled by such  
"Bundling abuses," financially and otherwise.

Submitted Respectfully and in Good Faith  
to advocate for unaware persons who  
are being financially taken advantage of!

Carolyn R. Pickett  
Copies et al



Carolyn Pickett  
12/17


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- [Customer Information](#)

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- [What People are Saying](#)
- [Approval Progress](#)
- [About CenturyLink](#)
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 **Investor Conference Call**  
April 22, 2010 9:30am EDT

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**A message from Glen F. Post III**

"We believe the combination of CenturyLink's and Qwest's employees, assets and service areas will provide us greater scale, scope and expertise and will provide significant benefits for shareholders, customers and our communities. This combination will enhance our ability to deploy innovative IP products and high-bandwidth services to business customers, expand availability and speed to consumers, and offer superior, differentiated video products."

**Glen F. Post III**  
Chief Executive Officer and President, CenturyLink

**A message from Edward A. Mueller**

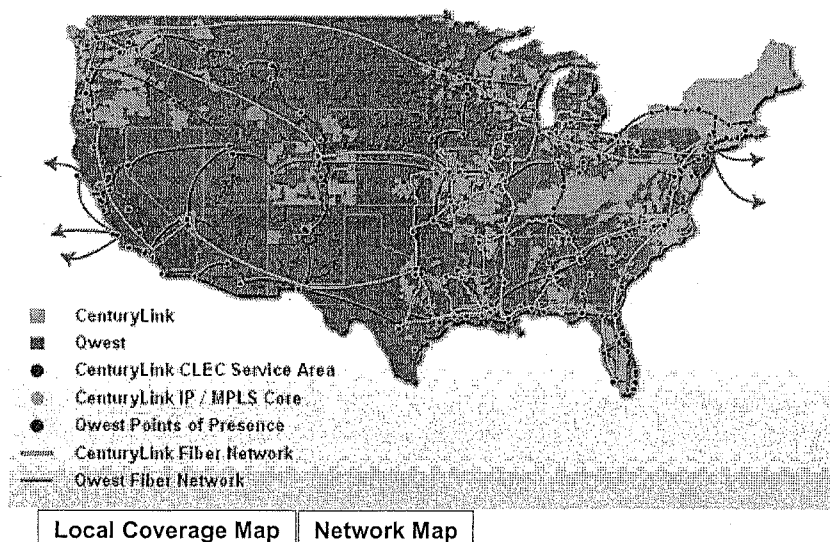
"This transaction is compelling for our shareholders, who will benefit from an immediate premium for their shares, an increase of approximately 50 percent in the annual dividend, and the opportunity to participate in the upside potential of the combined company through their ownership of CenturyLink stock. We look forward to becoming part of a larger company with a strong financial profile, an industry-leading local and national network, and a shared commitment to customers, employees, communities and shareholders. We also look forward to maintaining a key presence in Denver."

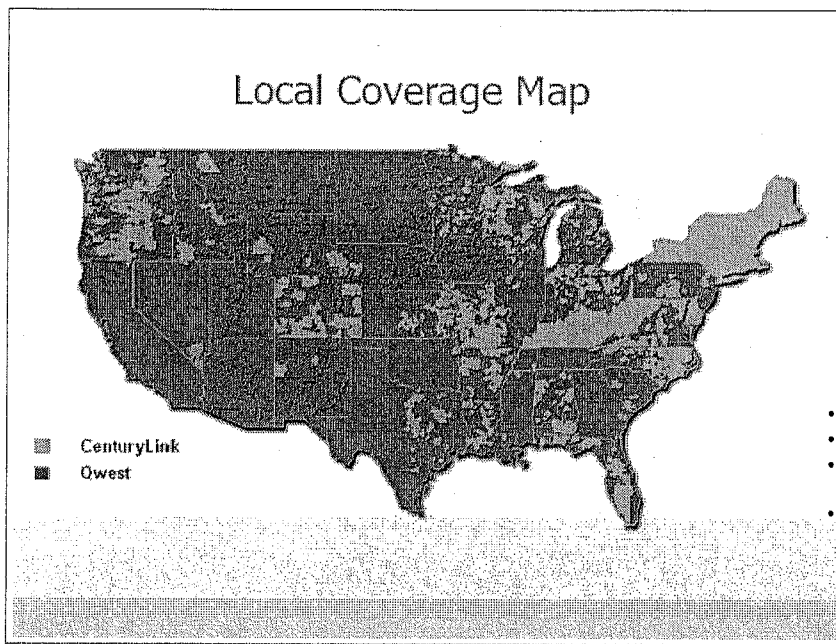
**Edward A. Mueller**  
Chairman and Chief Executive Officer, Qwest

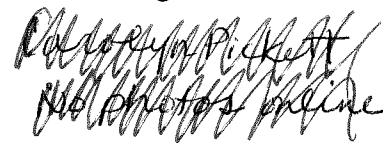
## Highlights of the Transaction

- Upon completion of the transaction, CenturyLink will become a national, industry-leading communications company whose enterprise business will be a significant contributor to its growth which, along with the consumer business, will allow it to offer innovative broadband products and services over its advanced networks.
- The combination creates a robust national 180,000 route mile fiber network.
- The combined company will have the national breadth and local depth to provide a compelling array of broadband products and services including high speed Internet, video entertainment, data hosting and managed services, as well as fiber to cell tower connectivity and other high bandwidth services.
- \* • The combination, which would have had pro forma 2009 revenues of \$19.8 billion, is expected to be immediately accretive to free cash flow per share (excluding integration costs) and will strengthen the sustainability of CenturyLink's dividend while materially lowering the Company's payout ratio.
- The transaction is expected to generate annual operating cost synergies of approximately \$575 million, which are expected to be fully realized three to five years following closing. The transaction also is expected to generate annual capital expenditure synergies of approximately \$50 million within the first two years after close.
- The combination creates a strong employee base with similar customer-focused cultures, committed to providing quality service and being the broadband provider of choice to all customer segments.

### National Network Map








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Board Of Directors

Director Compensation

Contacting the Board

Board Committees

Governance Documents

Ethics & Compliance

## Directors

**Virginia Boulet**, 56, is Special Counsel at Adams and Reese LLP. She has been a Director since 1995. She also serves as a director of W&T O Member of the Nominating and Corporate Governance (Chair) and Com

**Peter C. Brown**, 51, retired as Chairman, Chief Executive Officer and President of a public utility company, in March 2009. Mr. Brown began his career with AM positions during that time, including Chairman and Chief Executive Officer. Member of the Audit and Risk Evaluation Committees.

**Richard A. Gephardt**, 69, is President and Chief Executive Officer of Gephardt. In this position he has held since January 2005. He also serves as a consultant to DLA Piper and as a senior advisor to FTI Consulting. Mr. Gephardt served as a Missouri Representative from 1977 to 2005, representing Missouri's Third District. Mr. Gephardt has been a Director of Centene Corporation, Ford Motor Company, Spirit Aerosystems Holdings, Inc. Member of the Nominating and Corporate Governance Committee.

**Thomas A. Gerke**, 53, is Executive Vice Chairman, Regulatory and Government Affairs. Mr. Gerke previously served as President and Chief Executive Officer of Emory University in March 2008, after serving in the same role in an interim capacity from January 2007 to December 2007. Mr. Gerke also had responsibility for the construction of Sprint Nextel. Mr. Gerke has also held executive level positions at Sprint Nextel. Mr. Gerke

**W. Bruce Hanks**, 55, is a consultant with Graham, Bordelon and Co., Inc., a strategic planning company. He has served in this capacity since December 1, 2008. Mr. Hanks was the Athletic Director of the University of Louisiana at Monroe. Prior to 2008, Mr. Hanks was a senior or executive officer of CenturyTel with operational or strategic development responsibilities. Mr. Hanks has been a Director since 1992. He also serves as an advisory director of IberiaBase. Member of the Audit (Chair) and Risk Evaluation Committees.

**Gregory J. McCray**, 47, is Chairman and Chief Executive Officer of Antenova. Mr. McCray has held this position since January 2005. Mr. McCray is also a Director of Antenova. Member of Nominating and Corporate Governance and Risk Evaluation Committees.

**C. G. Melville, Jr.**, 69, served as an executive officer of an equipment distribution company and a private investor since 1992. Mr. Melville has been a Director since 1968. Mr. Melville is also a Director of Personal Business. Member of the Risk Evaluation (Chair) and Nominating and Corporate Governance Committees.

**Fred R. Nichols**, 63, retired in 2000 after serving for several years as an executive officer of TCA Cable TV, Inc. Mr. Nichols has been a Director since 2003. Mr. Nichols is also a Director of TCA Cable TV, Inc. Member of the Audit and Compensation Committees.

**William A. Owens**, 69, is non-executive Chairman of the Board of CenturyLink. Mr. Owens is also a Director, Chairman and Chief Executive Officer of AEA Holdings Asia, a public utility company, since April 2006. Mr. Owens previously served as Vice Chairman of Nortel Networks Corporation, a global supplier of communications equipment. Member of the Audit and Compensation Committees.

Chief Executive Officer of Teledesic LLC, a satellite communications corporation. Mr. Owens served in the U.S. military from 1962 until 1996 holding various key leadership positions and served as Chiefs of Staff. Mr. Owens has been a Director since 2009. He also served as Chairman and CEO of Intelius Inc., a private company, which has filed a registration statement with the SEC. Mr. Owens is a Member of the Audit, Compensation, Nominating and Corporate Governance Committees.

**Harvey P. Perry**, 65, has served as the non-executive Vice Chairman of the Company since January 1, 2004. He retired from the Company on December 31, 2003 as Chief Administrative Officer for almost 5 years, as Secretary for 18 years and as a Director since 1990. Mr. Perry has been a Director since 1990. Mr. Perry is a Member of the Compensation Committee.

**Glen F. Post, III**, 57, is Chief Executive Officer and President of CenturyLink since 1993 and served as Chairman from June 2002 until July 2009. Mr. Post is a Member of the Audit, Compensation, Nominating and Corporate Governance Committees.

**Laurie A. Siegel**, 54, is Senior Vice President of Human Resources and Intellectual Property at Intelius Ltd., a global, diversified manufacturing and service company. She has been with Intelius since joining Tyco, she held various positions with Honeywell International Inc. including Vice President of Human Resources - Specialty Materials. Ms. Siegel is a Member of the Compensation Committee (Chair).


**Joseph R. Zimmer**, 56, is a consultant providing business and financial advice. He has served as a managing director of the investment banking division of The Bancorp Bank since 2001. Mr. Zimmer has been a Director since 2003. He is also a director of several other companies. Mr. Zimmer is a Member of the Audit Committee.

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**COMMENT FORM FOR: ARTHUR E. NORDHOFF - ID# 24952**

<b>Consumer Information</b>		Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None
Name	ARTHUR E. NORDHOFF	
Organization Company		
Address City, State, Zip Code	PMB122;2212 QUEEN ANNE AVE N SEATTLE WASHINGTON 98109-2312	
Email		
Primary Phone #		Fax #
Secondary Phone #		

<b>Comment Information</b>		
Theme		Open Date 11/22/2010
Filing Support	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided	Closed Date
Source	<input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> Phone <input type="radio"/> Web	Web Create Date
Pubic Involvement Lead	John Cupp	
Duplicate Comment	<input type="radio"/> Yes <input type="radio"/> No	
Description	Customer has concerns about a smaller company taking over one that's larger.	
Attachments	 3583_001.pdf	

<b>Issue Information</b>	
Issue ID	432
Company	Centurylink Communications
Filing	100820
Staff	Mark Vasconi

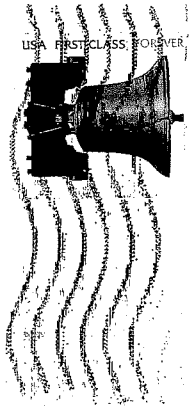
<b>Complaint Information</b>	
Unresolved Complaint	<input type="radio"/> Yes <input type="radio"/> No
Complaint ID	

<b>Follow-Up Information</b>		<b>Other Follow-Up Information</b>	
Follow-Up	<input type="radio"/> Yes <input type="radio"/> No	Other Follow-Up	<input type="radio"/> Yes <input type="radio"/> No
Follow-Up Staff		Other Follow-Up Staff	
Follow-Up Complete	<input type="radio"/> Yes <input type="radio"/> No		

3583

Mr. Arthur E. Nordhoff  
PMB 122  
2212 Queen Anne Ave N  
Seattle, WA 98109-2312

SEATTLE WA 981  
NOV 20 2010 PM 2 1

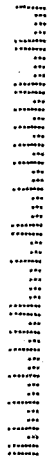


RE: Century Link - Quest

WA UTC  
Public Involvement  
Docket U-T100820  
P.O. Box 47250  
Olympia, WA  
98504-7250

I'm concerned about  
the small trying to take  
over the bigger, & its  
operational & financial  
long & short run problems

AEN



11.20.10