U-200281

State Of WASI AND TRANS

COMMISSIO



Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734 PSE.com

September 30, 2021

Filed Via Web Portal

Amanda Maxwell, Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, Washington 98503

Re: Monthly COVID-19 Reporting – August, 2021 and Revised Past Due Balances for April through July, 2021 Docket U-200281

Dear Ms. Maxwell:

Attached please find Puget Sound Energy's ("PSE") COVID-19 Energy Assistance and Past Due Balances Report for the month of August as required by Section K of the Third Revised Term Sheet in the above docket.

The second tab also provides revised numbers for April through July for the amount of past-due balances for known low-income households that are 30, 60, 90, and more than 90 days past due, and the total amount of those arrearages. As PSE continues to provide energy assistance to additional customers, more income eligible customers become known to us. In other words, prior to receiving assistance, PSE did not know their income status. When an income-eligible customer becomes known to PSE, we move their past due balance to the known low-income bracket and the "known" part of the equation continues to expand as energy assistance is provided to additional customers. It is not that more low income customers are becoming past due, it is that PSE is becoming aware of the income status of already past due customers and reclassifying their historical balances in prior months as "known low-income" based on the fact that they have received energy assistance.

Received 09/30/21 14:25 Amanda Maxwell September 30, 2021 Page 2

Please contact Carol Wallace at (425) 424-7351 for additional information about these responses. If you have any other questions, please contact me at (425) 456-2142.

Sincerely,

/s/Jon Pílíarís

Jon Piliaris Director, Regulatory Affairs Puget Sound Energy PO Box 97034, EST-07W Bellevue, WA 98009-9734 425-456-2142 Jon.Piliaris@pse.com

cc: Lisa Gafken, Public Counsel

Attachment A: Monthly Data