

UT-043007 Smith Direct  
 Eschelon Telecom, Inc. July 23, 2004  
 Exhibit No. \_\_\_\_\_ (RLS-19T)



## **Performance Results**

**Eschelon Telecom Inc.**  
**Washington**  
**June 2003 - May 2004**

### ***Qwest's Performance Assurance Plans (PAPs)***

*PAP specific statistical parameters are unique in some cases. For example, some PAPs apply a range of critical values dependent on the type of product and volume of orders. Accordingly, the critical z-values and resulting parity scores reflected in this report may differ from critical z-values and resulting parity values used to calculate PAP payments. For CLECs who have opted into a QPAP, the critical z-values and parity values applicable under the PAP will be applied and reflected in the CLEC payment summaries provided with any payments made. The numerator and denominator of each performance result will be the same in both instances.*

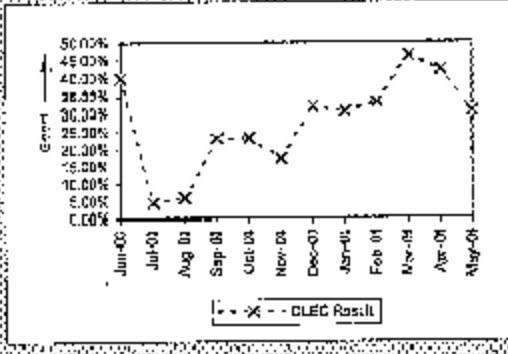
**June 26, 2004**

Eschelon Telecom Inc.

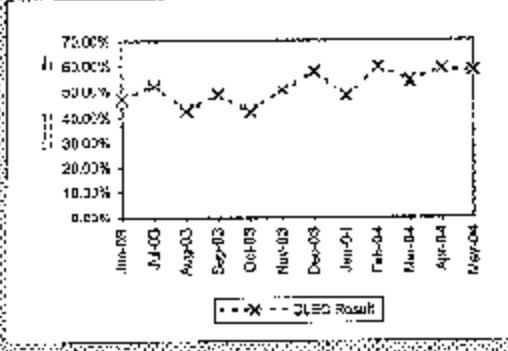
Washington

PC-2A-1 - Electronic Flow-through for LSRs received via IM: GUI (Percent)

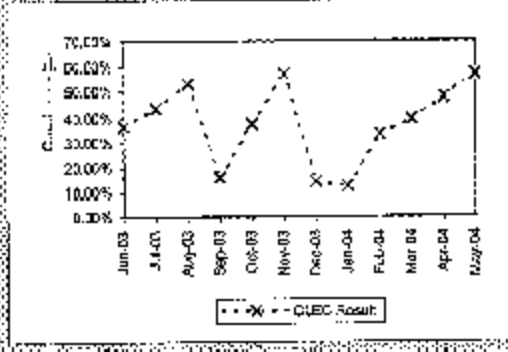
Resale Aggregate W/O UNE-P (POTS) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-03	10	25	40.00%	48.99%
Jul-03	1	77	4.55%	20.83%
Aug-03	4	87	5.97%	23.69%
Sep-03	9	39	23.08%	42.13%
Oct-03	10	43	23.28%	42.25%
Nov-03	4	23	17.39%	37.90%
Dec-03	7	22	31.82%	46.58%
Jan-04	10	33	30.30%	43.80%
Feb-04	6	18	33.33%	47.14%
Mar-04	6	13	46.15%	49.85%
Apr-04	8	19	42.11%	49.37%
May-04	7	23	30.43%	46.01%



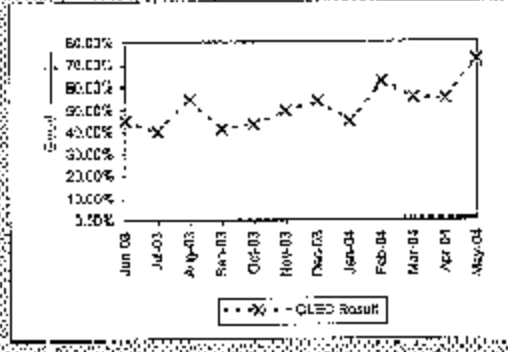
Unbundled Loop Aggregate (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-03	62	132	46.97%	49.91%
Jul-03	62	157	52.23%	49.85%
Aug-03	67	152	42.41%	49.42%
Sep-03	64	132	48.48%	49.98%
Oct-03	69	164	42.07%	49.37%
Nov-03	52	103	50.49%	50.00%
Dec-03	80	185	57.55%	49.43%
Jan-04	48	96	47.92%	49.96%
Feb-04	78	126	69.38%	49.11%
Mar-04	94	174	54.02%	49.84%
Apr-04	91	155	58.71%	49.24%
May-04	78	135	57.78%	49.89%



LNP (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-03	11	30	36.67%	48.13%
Jul-03	25	57	43.86%	49.62%
Aug-03	9	17	52.94%	49.91%
Sep-03	4	25	16.00%	36.68%
Oct-03	3	8	37.50%	48.41%
Nov-03	4	7	57.14%	49.49%
Dec-03	1	7	14.29%	34.90%
Jan-04	1	8	12.50%	33.07%
Feb-04	2	6	33.33%	47.14%
Mar-04	13	33	39.39%	48.66%
Apr-04	11	23	47.83%	49.95%
May-04	8	14	57.14%	49.49%



UNE - P (POTS) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jun-03	78	109	44.07%	46.76%
Jul-03	138	341	39.88%	48.97%
Aug-03	160	294	54.42%	48.80%
Sep-03	117	285	41.05%	48.19%
Oct-03	102	252	43.25%	48.54%
Nov-03	112	241	49.38%	50.00%
Dec-03	146	277	53.79%	48.88%
Jan-04	115	259	44.40%	48.83%
Feb-04	125	207	61.84%	48.56%
Mar-04	151	272	55.51%	49.69%
Apr-04	122	223	54.71%	49.78%
May-04	224	302	71.04%	44.93%

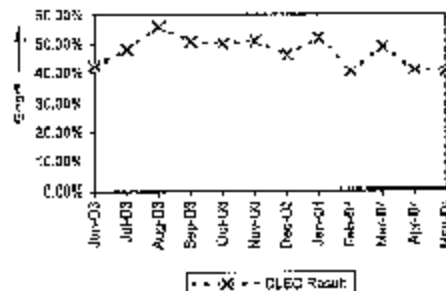


Eschelon Telecom Inc.

Washington

PG-2A-2 - Electronic Flow-through for LSRs received via IM: ED (Percent)

Unbundled Loop Aggregate (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Jun-03	53	125	42.40%	49.42%	
Jul-03	62	129	48.08%	49.96%	
Aug-03	67	120	56.67%	49.66%	
Sep-03	75	148	50.68%	50.00%	
Oct-03	89	176	50.00%	50.00%	
Nov-03	70	138	50.72%	49.99%	
Dec-03	72	157	45.86%	49.83%	
Jan-04	72	139	51.80%	49.87%	
Feb-04	58	146	40.41%	49.07%	
Mar-04	66	136	48.53%	49.98%	
Apr-04	50	122	40.98%	49.19%	
May-04	52	129	40.31%	49.05%	



LNP (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Jun-03	5	15	33.33%	47.14%	
Jul-03	4	16	25.00%	43.90%	
Aug-03	21	78	26.92%	44.36%	
Sep-03	28	60	46.67%	49.89%	
Oct-03	24	57	42.11%	49.37%	
Nov-03	19	46	41.30%	49.24%	
Dec-03	35	85	41.18%	49.22%	
Jan-04	24	51	47.06%	49.91%	
Feb-04	31	50	62.00%	48.54%	
Mar-04	22	46	47.83%	49.95%	
Apr-04	12	50	24.00%	42.71%	
May-04	9	32	28.13%	44.96%	

