250 SW Taylor Street Portland, OR 97204 503-226-4211 nwnatural.com

September 29, 2021

VIA ELECTRONIC FILING

Amanda Maxwell, Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop S.E. Lacey, Washington 98503

Re: U-200281—NW Natural August 2021 Report Required by Order 03

Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), provides the enclosed data report in compliance with Order 03 in docket U-200281 and as outlined in the approved term sheet. As described below, the Company is providing the required data for the month of August 2021, as well as data for the COVID-19 Assistance Program (CAP) for both August 2021 and revised July 2021.

Section K List of Requested Data to be filed Monthly:

1. Energy Assistance Disbursement.

REVISED – for the month of July 2021

A typographical error was detected in the July CAP data in that the Automatic Grants and New Applications columns were reversed. Please note that only the data for the CAP has been revised; data for LIHEAP and GREAT remain the same as originally reported and are included here for completeness.

	COVII	D-19 Assistance	LIHEAP	GREAT Bill Assistance	
	Automatic Grants	New Applications	Total		Program
Total Benefits	\$0.00	\$4,060.91	\$4,060.91	\$3,146.00	\$18,945.00
Number of Accounts	0	14	14	18	38
Average Benefits	\$0.00	\$290.07	\$290.07	\$175.00	\$499.00

U-200281

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Records Management

For the month of August 2021

	COVID-19 Assistance Program			LIHEAP	GREAT Bill Assistance
	Automatic Grants	New Applications	Total	LIIILAF	Program
Total Benefits	\$0.00	\$687.09	\$687.09	\$4,761.00	\$10,031.00
Number of Accounts	0	3	3	28	18
Average Benefits	\$0.00	\$229.03	\$229.03	\$170.00	\$557.00

2. Past Due Balances

- a. The number of customers by customer class with past-due balances (arrearages);
- b. The amount of past-due balances, by customer class, that are 30, 60, 90, and more than 90 days past due, and the total amount of arrearages;
- c. The amount of past-due balances for known low-income households that are 30, 60, 90, and more than 90 days past due, and the total amount of these arrearages;

Please see attached file for this data in the same format as NW Natural's quarterly reports filed in U-200281.

Please address correspondence on this matter to me with copies to the following:

eFiling Rates & Regulatory Affairs NW Natural 250 SW Taylor Street Portland, Oregon 97204 Telephone: (503) 610-7330 Fax: (503) 220-2579 eFiling@nwnatural.com

Sincerely,

/s/ Natasha Siores
Natasha Siores
Manager, Rates and Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, OR 97204
(503) 610-7074
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Attachment:

200281-NWN-Aug-2021-COVID-Data-Rpt-09-29-2021 (PDF and Excel)