



Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
PSE.com

July 30, 2010

VIA ELECTRONIC FILING AND REGULAR MAIL

Mr. Dave Danner, Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

**Re: PSE Service Quality Program Filing - PSE Semi-Annual Performance Report
Docket Nos. UE-072300 and UG-072301**

Dear Mr. Danner:

Pursuant to Appendix D to Order 12 and to Order 14 of consolidated Docket Nos. UE-072300 and UG-072301, the Partial Settlement Stipulation of Service Quality, Meter and Billing Performance, and Low-Income Bill Assistance (the "Stipulation"), Puget Sound Energy, Inc. ("PSE") provides an original and twelve copies of PSE's Service Quality Program Filing – PSE Semi-Annual Performance Report for the six-month period ending June 30, 2010.

PSE's Service Quality Program reporting requirements were set forth originally in Docket Nos. UE-951270 and UG-960195. These reporting requirements were continued with certain modifications in consolidated Docket Nos. UE-011570 and UG-011571 and in Order 12 of Docket Nos. UE-072300 and UG-072301. In addition, the Commission also adopted the specific changes regarding SQI No. 11–Electric Safety Response Time in Docket No. UE-031946 and SQI No. 9–Disconnection Ratio in Order 14 of Docket Nos. UE-072300 and UG-072301. The attached PSE Semi-Annual Performance Report reflects the up-to-date Service Quality Program reporting requirements for a semi-annual SQI compliance filing.

There is no penalty assessment associated with the semi-annual SQI filing.

Please contact Mei Cass at (425) 462-3800 for additional information about this filing. If you have any other questions, please contact me at 425-462-3495.

Sincerely,

Tom DeBoer
Director, Federal & State Regulatory Affairs

Enclosure

cc: Deborah Reynolds – WUTC
Mary Kimball - Public Counsel