WUTC DOCKET: 181051 EXHIBIT: JDW-10 ADMIT ☑ W/D ☐ REJECT ☐

Exh. JDW-10 Docket UT-181051 Witness: James D. Webber

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

DOCKET UT-181051

Complainant,

v.

CENTURYLINK COMMUNICATIONS, LLC.,

Respondent.

EXHIBIT TO TESTIMONY OF

JAMES D. WEBBER

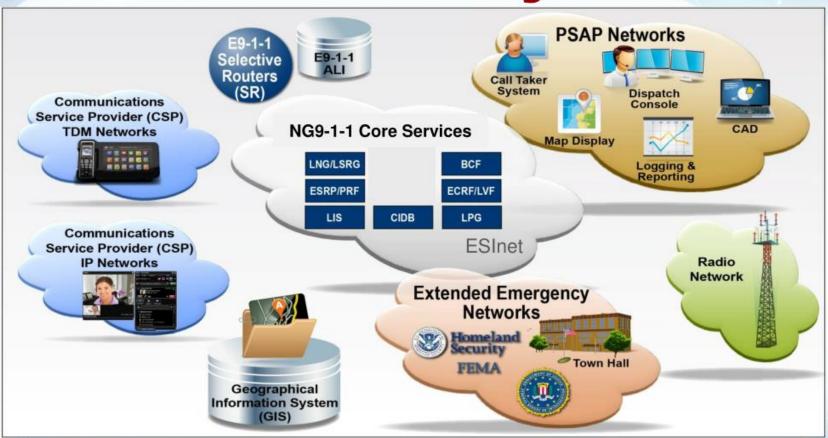
ON BEHALF OF STAFF OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

National Emergency Number Association Next Generation 911 Diagram

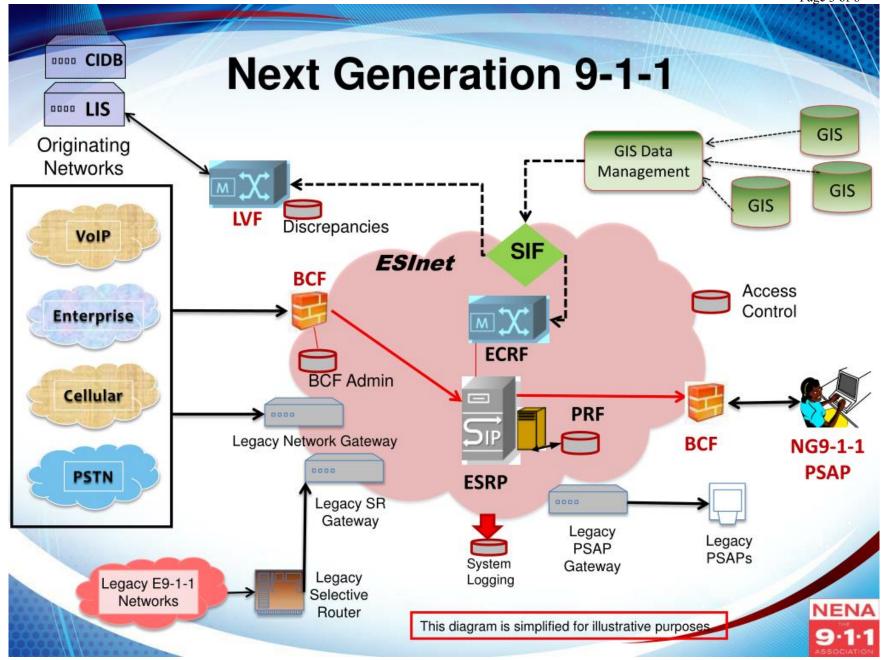
December 15, 2021



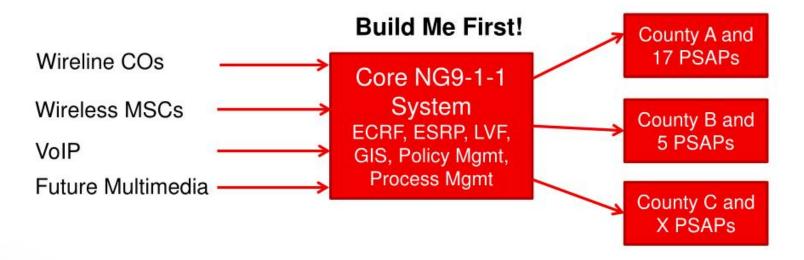
NG9-1-1 Ecosystem







How NG9-1-1 Operates



Initial Deployment: Transitional LNGs

Later: Direct IP interfaces

Could be any combination of state, regional or county PSAPs

PSAP Deployment Options

- ➤ PSAP equipment is IP or NG9-1-1 capable before core NG9-1-1 is installed
- ➤ PSAP equipment or software upgraded when core NG9-1-1 is installed
- Multiple PSAPs deploy a hosted (shared) call handling system
- PSAPs use LPGs to interface to core NG9-1-1 system, operating temporarily as `legacy PSAPs'
- ➤ Any combination of the above

End-to-End IP - Timeframes

 Improved services are timeframe interdependent between carriers, other originating providers and NG9-1-1

Carriers

Implement IMS

IP interface

Carriers

Implement MMES

Multimedia ES

Public Safety

Transition to NG9-1-1

Internet Providers

IP based Multimedia?

Soon after wide NG9-1-1 availability

Now 2014 2015 2016 2017 2018 2019 2020 →

