



Puget Sound Energy  
P.O. Box 97034  
Bellevue, WA 98009-9734  
PSE.com

August 27, 2021

***Filed Via Web Portal***

Mark L. Johnson, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, Washington 98503

**Re: Monthly COVID-19 Reporting – July, 2021 and  
Revised Past Due Balances for April through June, 2021  
Docket U-200281**

Dear Mr. Johnson:

Attached please find Puget Sound Energy’s COVID-19 Energy Assistance and Past Due Balances Report for the month of July as required by Section K of the Third Revised Term Sheet in the above docket.

The second tab also provides revised numbers for April through June for the amount of past-due balances for known low-income households that are 30, 60, 90, and more than 90 days past due, and the total amount of those arrearages. As PSE continues to provide energy assistance to additional customers, more income eligible customers become known to us. In other words, prior to receiving assistance, PSE did not know their income status. When an income-eligible customer becomes known to PSE, we move their past due balance to the known low-income bracket and the “known” part of the equation continues to expand as energy assistance is provided to additional customers. It is not that more low income customers are becoming past due, it is that PSE is becoming aware of the income status of already past due customers and re-classifying their historical balances in prior months as “known low-income” based on the fact that they have received energy assistance.

Received  
Records Management  
08/27/21 16:05  
State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION

Mark L. Johnson  
August 27, 2021  
Page 2

Please contact Carol Wallace at (425) 424-7351 for additional information about these responses.  
If you have any other questions, please contact me at (425) 456-2142.

Sincerely,

*/s/ Jon Piliaris*

Jon Piliaris  
Director, Regulatory Affairs  
Puget Sound Energy  
PO Box 97034, EST-07W  
Bellevue, WA 98009-9734  
425-456-2142  
[Jon.Piliaris@pse.com](mailto:Jon.Piliaris@pse.com)

cc: Lisa Gafken, Public Counsel  
Attachments: Attachment A