



250 SW Taylor Street
Portland, OR 97204

503-226-4211
nwnatural.com

August 25, 2021

VIA ELECTRONIC FILING

Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop S.E.
Lacey, Washington 98503

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COMMISSION

**Re: U-200281—NW Natural July 2021 and Revised May-June 2021 CAP Data Report
Required by Order 03**

Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), provides the enclosed data report in compliance with Order 03 in docket U-200281 and as outlined in the approved term sheet. As described below, the Company is providing the required data for the month of July 2021, as well as revised data for the COVID-19 Assistance Program (CAP) for May and June 2021.

Section K List of Requested Data to be filed Monthly:

- 1. Energy Assistance Disbursement.

The Company launched the CAP in May 2021 and has been monitoring the CAP activity as well as an effective means of reporting data related to the program. We have identified changes to reporting parameters that will enhance the consistency and transparency of CAP data - as a result, we are enclosing revised data for May and June 2021 in addition to the data for July 2021.

REVISED – for the month of May 2021

Please note that only the data for the CAP has been revised; data for LIHEAP and GREAT remain the same as originally reported and are included here for completeness.

	COVID-19 Assistance Program			LIHEAP	GREAT Bill Assistance Program
	Automatic Grants	New Applications	Total		
Total Benefits	\$40,506.10	\$123.85	\$40,629.95	\$6,631.00	\$30,313.00
Number of Accounts	83	1	84	34	60
Average Benefits	\$488.03	\$123.85	\$483.69	\$195.03	\$505.22

REVISED – for the month of June 2021

Please note that only the data for the CAP has been revised; data for LIHEAP and GREAT remain the same as originally reported and are included here for completeness.

	COVID-19 Assistance Program			LIHEAP	GREAT Bill Assistance Program
	Automatic Grants	New Applications	Total		
Total Benefits	\$1,108.46	\$991.99	\$2,100.45	\$9,398.00	\$12,448.00
Number of Accounts	4	4	8	59	32
Average Benefits	\$277.12	\$248.00	\$262.56	\$159.29	\$389.00

For the month of July 2021

	COVID-19 Assistance Program			LIHEAP	GREAT Bill Assistance Program
	Automatic Grants	New Applications	Total		
Total Benefits	\$4,060.91	\$0.00	\$4,060.91	\$3,146.00	\$18,945.00
Number of Accounts	14	0	14	18	38
Average Benefits	\$290.07	\$0.00	\$290.07	\$175.00	\$499.00

2. Past Due Balances

- a. The number of customers by customer class with past-due balances (arrearages);
- b. The amount of past-due balances, by customer class, that are 30, 60, 90, and more than 90 days past due, and the total amount of arrearages;
- c. The amount of past-due balances for known low-income households that are 30, 60, 90, and more than 90 days past due, and the total amount of these arrearages;

Please see attached file for this data in the same format as NW Natural’s quarterly reports filed in U-200281.

Please contact me at (503) 610-7074 if you have questions.

Sincerely,

/s/ Natasha Siores

Natasha Siores
Manager, Rates and Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, OR 97204
(503) 610-7074
natasha.siores@nwnatural.com

Attachment:

200281-NWN-July-2021-COVID-Data-Rpt-08-25-2021 (PDF and Excel)