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- [How Vonage Works](#)
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How Vonage Works

Vonage home phone service connects your calls using your high-speed Internet connection, not a traditional phone line, saving you money and giving you more options.

Easy

With Vonage, you only need three things to enjoy unlimited¹ calling worldwide: a high-speed Internet connection, a home phone and the easy-to-set-up Vonage BoxTM.

Inexpensive

Vonage offers lower rates than just about every phone company. And if you make long-distance or international calls often, Vonage saves you even more.

Flexible

Vonage offers a [calling plan](#) for everyone. With Vonage Extensions[®], you can extend your plan to any phone, even mobiles, at no extra charge. Plus, you can even keep your old phone number.

HOW TO USE VONAGE

Once you've signed up and chosen a calling plan, you'll receive a FREE Vonage BoxTM in the mail. At this point, you'll be three steps and about five minutes away from using Vonage.

Easy 3-Step Vonage Setup

- 1 Plug your Vonage BoxTM into your existing high-speed Internet connection.
- 2 Plug any home phone into the Vonage BoxTM.
- 3 Pick up your phone and start dialing.

Seriously, it's that easy.



CHOOSE A CALLING PLAN

We have plans for both international and domestic calling. Find the one that's right for you.



International Calling Plans

Unlimited¹ calling to over 60 countries for one flat rate.
[Learn More](#)



Domestic Calling Plans

All plans include calls to the U.S., Canada and Puerto Rico.
[Learn More](#)



Small Business Calling Plans

Make your small business feel bigger — for less.
[Learn More](#)

TOP 10 COMMONLY ASKED QUESTIONS

- 1) What is the Vonage BoxTM?
- 2) What do I need to get started with Vonage?
- 3) Do I need a computer to use Vonage?
- 4) Can I transfer my current number to Vonage? How long will it take?
- 5) Is an Internet connection included with your service?
- 6) How is the sound quality with Vonage?

7) Will I still receive calls if my power or Internet service goes out?	▼
8) Can I use my Vonage phone line to send a fax?	▼
9) Will Vonage work with my home alarm system?	▼
10) Does Vonage provide installation services?	▼

[See More FAQs](#)



Where Do You Call the Most?

Calling India
Calling the UK
Calling Canada
Calling Vietnam
Calling South Korea

Learn How Vonage Works

How VoIP Works

Calling Plans

Domestic Calling Plans

Residential Plans
U.S. & Canada Unlimited
U.S. & Canada 750
U.S. & Canada 300

Small Business Plans
Small Business Premium Unlimited
Small Business Basic 1500

International Calling Plans

Vonage World®
Vonage World Mexico Sin Limites
Vonage World Plus Latin America 100
Vonage® Unlimited to Globe® Philippines

Features

Add-On Features

Virtual Number
Fax Line
Add A Line
Toll Free Plus

Included Features

Vonage Extensions®
Vonage Voicemail Plus®
SimulRing®
Enhanced Calling Forwarding
All included features

Blog

Featured Blog Posts

See the new Free International Calling and Texting App for iPhone® and Android™

Vonage and MagicJack™ Phone Service Comparison

How Vonage International Phone Cards Work

Support

My Account Login
Support Home
Getting Started
Contact Us

Mobile Apps

Vonage Mobile®
Vonage Extensions®

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¹Unlimited calling and other services for all residential plans are based on normal residential, personal, non-commercial use. A combination of factors is used to determine abnormal use, including but not limited to: the number of unique numbers called, calls forwarded, minutes used and other factors. Subject to our [Reasonable Use Policy](#) and [Terms of Service](#).

²Shipping and/or activation fees may be waived with 1-year agreement. An Early Termination Fee (with periodic pro-rated reductions) applies if service is terminated before the end of the first 12 months. Additional restrictions may apply. See [Terms of Service](#) for details.

HIGH SPEED INTERNET REQUIRED. † VALID FOR NEW ACCOUNTS ONLY. RATES EXCLUDE INTERNET SERVICE, SURCHARGES, FEES AND TAXES. If you subscribe to plans with monthly minutes allotments (for example, U.S. & Canada 300), all call minutes placed from both your home and registered Extensions® phones will count toward your monthly minutes allotment. Extensions® calls made from mobiles use airtime and may incur surcharges, depending on your mobile plan. ‡Where available. The number transfer process takes approximately 10 business days from the time you confirm your transfer request. Alarms, TTY and other systems may not be compatible. Vonage 911 service operates differently than traditional 911. See www.vonage.com/911 for details.

‡Refer-A-Friend® Program: The Referrer will receive a 2-month credit of their monthly service fee and the Referree will receive a one-month credit of their monthly service fee (up to \$64.99 of credit per month) after the Referree has stayed with Vonage for 60 consecutive days. Credit excludes additional charges including but not limited to charges for per-minute calling and additional or premium services or features. Cancellation by either Referrer or Referree before 60 days from the date Referree subscribes to Vonage will result in the loss of and/or chargeback of associated credits. Credit has no cash value, is non-refundable and non-transferable. Certain types of referrals, including but not limited to, referring yourself or someone living in the same residence as you, are prohibited. Offer, prices and charges are subject to change without notice. Other terms and conditions may apply. See plan for details. Void where prohibited. Vonage purchases made at retail are not eligible for the Refer-A-Friend® program. Offer cannot be combined and is subject to restrictions and limitations.

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Domestic Calling Plans

Talk as long as you want to your friends in the U.S., Canada and Puerto Rico

Get 6 MONTHS of our best price on unlimited¹ calling to landlines in 60 countries. You save \$96. **OFFER ENDS 12/17/12**

U.S. & Canada Unlimited | U.S. & Canada 750 | U.S. & Canada 300 | Small Business Premium Unlimited | Small Business Basic 1500

U.S. & Canada Unlimited

\$9.99/mo.
for 3 months then \$24.99/mo. plus taxes & fees with 1-year agreement¹

FREE SHIPPING! & FREE ACTIVATION!

[Order Now](#)

[See other pricing options](#)

Compare Plans

[See International per-minute calling rates](#)

U.S. & CANADA UNLIMITED INCLUDES:

- Unlimited¹ local and long distance in the U.S., Canada and Puerto Rico.
- **30-Day Money-Back Guarantee.**
- Vonage Extensions[®] - extend this calling plan to any phone, even mobiles, at no extra charge.
- Add a second Extension for only \$4.99/mo.
- Unlimited readable voicemail transcriptions sent via text and email[≠].
- Caller ID, Call Waiting, Anonymous Call Block, 3-Way-Calling and tons of other **standard features.**
- Unlimited incoming phone calls AND Vonage-to-Vonage calls.
- 411 Enhanced Directory Assistance included.
- Online Account Access to manage your features and service.
- Portability. Take your Vonage adapter anywhere there's a high-speed Internet connection and use your service just like at home.
- Keep your existing phone number.

To use our residential VoIP service you must have:

- High-Speed Internet (cable or DSL).
- A touch-tone phone.
- A Vonage Adapter - (The device that connects your high-speed Internet to your phone).
- A U.S. or Puerto Rico address (sorry, no P.O. boxes).

To use Vonage Extensions you need:

For your mobile:

- A smartphone or a mobile phone.

For another landline:

- A U.S. phone number (excludes fax, 800/866 or virtual numbers).

Tools to help you decide:

- [Keep Existing Number](#)
- [Start-Up Cost Calculator](#)
- [Available Area Codes](#)
- [Savings Calculator](#)
- [Internet Speed Tester](#)

FIND RATES FOR THE COUNTRIES YOU CALL THE MOST

Popular Countries	Per/min.	Price Range
United Kingdom		\$0.00 - \$0.51
Colombia		\$0.00 - \$0.18
Guatemala		\$0.08 - \$0.16
Dominican Republic		\$0.00 - \$0.18

[See international rates for all plans](#)

UNLIMITED¹ INTERNATIONAL CALLING FROM YOUR MOBILE

Vonage Extensions[®]

- Extend your Vonage home calling plan to any phone, even mobiles.
- Easy to set up.
- Free Extensions[™] app available for iPhone and Android devices.

Learn More



SHARE





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Calling South Korea

Learn How Vonage Works

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Calling Plans

Domestic Calling Plans

Residential Plans
U.S. & Canada Unlimited
U.S. & Canada 750
U.S. & Canada 300

Small Business Plans

Small Business Premium Unlimited
Small Business Basic 1500

International Calling Plans

Vonage World®
Vonage World Mexico Sin Limites
Vonage World Plus Latin America 100
Vonage® Unlimited to Globe® Philippines

Features

Add-On Features

Virtual Number
Fax Line
Add A Line
Toll Free Plus

Included Features

Vonage Extensions®
Vonage Voicemail Plus®
SimulRing®
Enhanced Calling Forwarding
All included features

Blog

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See the new Free International Calling and Texting App for iPhone® and Android™

Vonage and MagicJack™ Phone Service Comparison

How Vonage International Phone Cards Work

Support

My Account Login
Support Home
Getting Started
Contact Us

Mobile Apps

Vonage Mobile®
Vonage Extensions®

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