BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

PUGET SOUND ENERGY,

Respondent.

In the Matter of the Petition of

PUGET SOUND ENERGY

For an Order Authorizing Deferred Accounting Treatment for Puget Sound Energy’s Share of Costs Associated with the Tacoma LNG Facility

DOCKET UE-220066 and UG-220067 (consolidated)

DOCKET UG-210918

EXHIBIT BTC-4

BRADLEY T. CEBULKO

ON BEHALF OF THE ENERGY PROJECT

The Energy Project Data Request No. 18
Performance Measures
THE ENERGY PROJECT DATA REQUEST NO. 018:

Subject: Performance Measures and Incentive Mechanisms

Why did the Company not propose to track any metrics related to bill affordability, including changes in whole bills and rates?

Response:

Puget Sound Energy ("PSE") included four affordability metrics in the proposed shortlist of metrics that would appear in the multi-year rate plan scorecard.

- Number of low-income electric customers receiving bill assistance,
- Number of low-income gas customers receiving bill assistance,
- Share of bill assistance customers who are in highly impacted communities and vulnerable populations, and
- Number of customers participating in gas and electric energy efficiency programs (including low-income programs) who are from highly-impacted communities and vulnerable populations.

Changes in whole bills and rates only received brief consideration because they are substantially driven by business conditions, such as environmental statutes, weather, and general price inflation, which are beyond PSE’s control.