



PUGET SOUND ENERGY

The Energy To Do Great Things

Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
PSE.com

March 31, 2010

VIA ELECTRONIC FILING AND OVERNIGHT MAIL

Mr. David Danner, Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

Re: WAC 480-100-398 Required Report—Puget Sound Energy's
2009 Electric Service Reliability Report

Dear Mr. Danner:

Pursuant to WAC 480-100-398, this filing includes Puget Sound Energy, Inc.'s ("PSE" or the "Company") 2009 Electric Service Reliability Report ("Report"). The information contained in this Report is consistent with PSE's Electric Service Reliability Monitoring and Reporting Plan that was previously approved by the Commission in Docket No. UE-060391 in accordance with WAC 480-100-393.

Additionally, the Company also describes in this Report how customer complaint information is used in PSE's circuit reliability evaluation, as prescribed in the Partial Settlement of Service Quality, Meter and Billing Performance, and Low-Income Bill Assistance ("the Settlement") in the consolidated Docket Nos. UE-072300 and UG-072301. Another commitment the Company made in that Settlement is to invite Public Counsel to participate in meetings to discuss the format and content of PSE's annual electric service reliability report. In preparation of this filing, PSE initiated several communications to the Commission staff ("Staff") and the representatives of Public Counsel to get their comments and suggestions regarding this Report. The Company did not receive any feedback from Staff or the representatives of Public Counsel at the time the Report was finalized. The Company will be inviting both Staff and Public Counsel for continued discussion on future improvements of PSE's annual electric service reliability reporting.

PSE believes the Commission, Staff, Public Counsel and other interested parties will find the information contained in this Report of value. If you have any questions regarding this Report, please contact Jennifer Tada, Director of System Planning, at 425-462-2411. If you have any other questions, please contact me at (425) 462-3495.

Sincerely,

Eric E. Engler
Manager, Regulatory Initiatives & Tariffs for
Tom DeBoer
Director, Federal & State Regulatory Affairs

Enclosure