

1900 S.W. Fourth Avenue
Portland, Oregon 97201



VIA OVERNIGHT MAIL

February 24, 2004

Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, WA 98504-7250

Attention: Carole Washburn
Executive Secretary

RECEIVED
RECORDS MANAGEMENT
04 FEB 25 AM 9:22
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

RE: Docket No. UE-981627 ScottishPower/PacifiCorp Merger Commitments

Please find enclosed PacifiCorp's updated third quarter report for the period October 2003 through December 2003 detailing the Company's performance in meeting the Customer Guarantees which were agreed to as a result of the merger between ScottishPower and PacifiCorp. Year-to-date information is provided as well.

The reports are being resubmitted in order to include the events associated with Customers Guarantees 1 and 7. This information was not available when the reports were submitted originally on January 30, 2004.

If you have any questions or require further information, please call me at (503) 813-7408.

Sincerely,

A handwritten signature in cursive script that reads "Carole Rockney".

Carole Rockney, Director,
Customer and Regulatory Liaison

c: Vicki Elliott - Washington Utilities and Transportation Commission
Graciela Etchart - Washington Utilities and Transportation Commission
Matthew Wright - Executive Vice President, Power Delivery

Enclosures

